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**From:** Dawn M Ritter <DAWN\_M\_RITTER@progressive.com>  
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Covid has altered the way we practice law. As much as I do believe trials should be held in person and in some instances, depositions need to be held in person too, I do find the time effectiveness of remote proceedings beneficial and hope they will continue to be remote specifically as to motions, friendly's and arbitration. The downtime and lost time sitting around in the courthouse has been evident with the expeditious remote proceedings. I hope in the future, that arbitrations, friendly's and motions remain on the zoom/team platform.

Regards,  
Dawn M. Ritter

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