

## Statewide Directory of Judiciary Ombudsmen

Atlantic County	609-402-0100 ext. 47230
Bergen County	201-221-0700 ext. 25103
Burlington County	609-288-9500 ext. 38118
Camden County	856-650-9100 ext. 43090
Cape May County	609-402-0100 ext. 47230
Cumberland County	856-878-5050 ext. 15159
Essex County	973-776-9300 ext. 56886
Gloucester County	856-878-5050 ext. 15159
Hudson County	201-748-4400 ext. 60145
Hunterdon County	908-332-7700 ext. 13240
Mercer County	609-571-4200 ext. 74205
Middlesex County	732-645-4300 ext. 88748
Monmouth County	732-358-8700 ext. 87260
Morris County	862-397-5700 ext. 75160
Ocean County	732-504-0700 ext. 64470
Passaic County	973-653-2910 ext. 24032
Salem County	856-878-5050 ext. 15159
Somerset County	908-332-7700 ext. 13240
Sussex County	862-397-5700 ext. 75160
Union County	908-787-1650 ext. 21028
Warren County	908-332-7700 ext. 13240
Office of Probation Services	609-815-3810 ext. 16314
Superior Court Clerk's Office	609-815-2900 ext. 52757

For inquiries, assistance, suggestions and/or complaints, contact the ombudsman in your county.



**STUART RABNER**  
CHIEF JUSTICE

**GLENN A. GRANT**  
ADMINISTRATIVE DIRECTOR OF THE COURTS

**PETER McALEER**  
DIRECTOR, COMMUNICATIONS AND COMMUNITY RELATIONS

**JANIE RODRIGUEZ**  
CHIEF, LITIGANT SERVICES AND OUTREACH

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New Jersey Judiciary

# Judiciary Ombudsman Program

A Bridge Between the  
Courts and the Community

For more information about the ombudsman program, go to [www.njcourts.gov](http://www.njcourts.gov) and search for ombudsman program.



## What Can The Ombudsman Do?

### Provide Information

Your local court ombudsman is a neutral staff person who can provide:

- Answers to most questions about how the court works and any deadlines
- Basic information about what the requirements are to have your case considered by the court
- Some information about your case file
- Referrals to community agencies and programs
- Information about virtual webinars and training events
- Brochures and publications about court programs and services
- Samples of available court forms and guidance on how to use them

### Provide Help

You can contact the ombudsman regarding misunderstandings, conflicts, customer service issues and/or complaints. The ombudsman will make appropriate inquiries to help address your concerns. The ombudsman also can help you navigate the njcourts.gov website to:

- Find available online resources
- File court documents through the Judiciary Electronic Document System (JEDS)
- Learn how to file an expungement through the online web portal
- Arrange on-site access for you to participate in virtual court proceedings

### Work with the Community

Ombudsmen also coordinate community outreach efforts to familiarize the public with the court system and to promote an environment of public trust and confidence. Outreach events can include:

- Public education seminars
- Virtual webinars
- Special events such as Adoption Day, cultural awareness celebrations, and Law Day

### Help Improve the Courts

Ombudsmen also work to improve court services. We value your input. To complete an online court user satisfaction survey:

- Go to njcourts.gov, click on the Self-Help

tab, then click on the option for Find Local Ombudsman/Community Liaison

- Once there, click on Court User Satisfaction Survey and choose the county/office location for which you are providing feedback.

### Court ombudsmen can help you in many ways. However, ombudsmen cannot:

- Give you legal advice or recommend a lawyer
- Tell you whether or not you should bring your case to court, or give you an opinion about what will happen if you do
- Talk to the judge for you about what will happen in your case, or let you talk to the judge outside of court
- Change a judge's order
- Complete your financial forms
- Tell you how to argue or defend your case
- Accompany you to a court proceeding
- Tell you what specific exhibits you should include