Appendix T

New Jersey Judiciary - Access and Fairness Public Survey - October 2013

Overview Tables

Ocean

This appendix provides results of the New Jersey Judiciary's Access and Fairness Public Survey Project conducted from October 7 to October 11, 2013, in every Superior Court Courthouse, certain associated Superior Court offices, and the Superior Court Clerk's Office in Trenton.

A total of 16,497 surveys were collected from 58 court buildings throughout the State of New Jersey. Respondents included all visitors to Superior Courts and selected, associated buildings on a particular day during the survey week who agreed to take part in the project.

Respondents were asked to rate their agreement with the statements in the survey. Statements 1 through 12 of the survey relate to access to the courts in the areas of service delivery, convenience and safety. Respondents who considered themselves a party (plaintiff or defendant) in a court case/legal matter and who also appeared in court that day were asked to respond to statements 13 through 19, which relate to their perception of fairness in the court proceeding.

Respondents were also asked to identify themselves according to the purpose of their visit, activity in the courthouse, case type, ethnicity/race, gender, age, whether they were represented by an attorney, and frequency in the courthouse. For purposes of the report, "agree" and "strongly agree" responses are grouped together.

The report highlights the data collected which will be used to examine the New Jersey Judiciary's continued efforts to ensure equal access and quality services to the public.

New Jersey Judiciary - Access and Fairness Public Survey - October 2013
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Please select the description that best describes you	
A party in a court case/legal matter	5
Victim or witness	6
Law enforcement officer	7
Public defender/staff	8
Social services staff	9
Friend or family member	10
Private attorney	11
Prosecutor/staff	12
Juror	13
Other	14
What did you do today?	
Attended a hearing or trial	15
Received information	16
Visited Probation	17
Attended mediation or arbitration	18
Visited the Ombudsman/Self-Help Center	19
Jury Service	20
Filed Papers	21
Made a payment	22
Searched court records/obtained documents	23
Other	24
What type of case brought you to the courthouse today?	
Child Custody	25
Division of Child Placement and Permanency	26
Divorce	27
Foreclosure	28
Probation	29
Child Support	30
Landlord/Tenant	31
Civil	32
Juvenile Delinquency	33
Domestic Violence	34
Criminal	35
Other	36

If you are a party in a court case/legal matter, are you represented by an attorney in the case?	
Yes	37
No	38
How often are you in this courthouse?	
First time in this courthouse	39
Once a year or less	40
Several times a year	41
Several times a month	42
How do you identify yourself?	page
American Indian or Alaska Native	43
Native Hawaiian or Other Pacific Islander	44
Asian	45
White	46
Black or African American	47
Hispanic or Latino	48
Other	49
What is your gender?	
Male	50
Female	51
What is your age range?	
Under 20	52
20 - 29	53
30 - 39	54
40 - 49	55
50 - 59	56
60 - 69	57
70 or older	58
Today I appeared before a...	
Judge	59
Hearing Officer	60
Other	61

Note: #N/A indicates that less than 10 people responded in the category shown in the table or graph.

New Jersey Judiciary - Access and Fairness Public Survey - October 2013
Ocean County
Survey Demographics

Please select the description that best describes you		
A party in a court case/legal matter	182	35%
Victim or witness	18	3%
Law enforcement officer	12	2%
Public defender/staff	11	2%
Social services staff	6	1%
Friend or family member	46	9%
Private attorney	79	15%
Prosecutor/staff	3	1%
Juror	70	13%
Other	96	18%
Total	523	100%

What did you do today? (select all that apply) *		
Attended a hearing or trial	178	29%
Received information	40	6%
Visited Probation	85	14%
Attended mediation or arbitration	22	4%
Visited the Ombudsman/Self-Help Center	1	0%
Jury Service	72	12%
Filed Papers	56	9%
Made a payment	15	2%
Searched court records/obtained documents	19	3%
Other	89	14%

What type of case brought you to the courthouse today? (select all that apply) *		
Child Custody	35	6%
Division of Child Placement and Permanency	24	4%
Divorce	42	7%
Foreclosure	8	1%
Probation	77	13%
Child Support	38	6%
Landlord/Tenant	31	5%
Civil	101	16%
Juvenile Delinquency	1	0%
Domestic Violence	8	1%
Criminal	83	13%
Other	98	16%

How do you identify yourself? (select all that apply)*		
American Indian or Alaska Native	10	2%
Native Hawaiian or Other Pacific Islander	2	0%
Asian	7	1%
White	440	71%
Black or African American	35	6%
Hispanic or Latino	35	6%
Other	14	2%

What is your gender?		
Male	274	51%
Female	259	49%
Total	533	100%

What is your age range?		
Under 20	10	2%
20 - 29	100	19%
30 - 39	118	22%
40 - 49	113	21%
50 - 59	114	21%
60 - 69	52	10%
70 or older	27	5%
Total	534	100%

If you are a party in a court case/legal matter, are you represented by an attorney in the case?		
Yes	127	43%
No	167	57%
Total	294	100%

How often are you in this courthouse?		
First time in this courthouse	134	26%
Once a year or less	132	25%
Several times a year	112	21%
Several times a month	144	28%
Total	522	100%

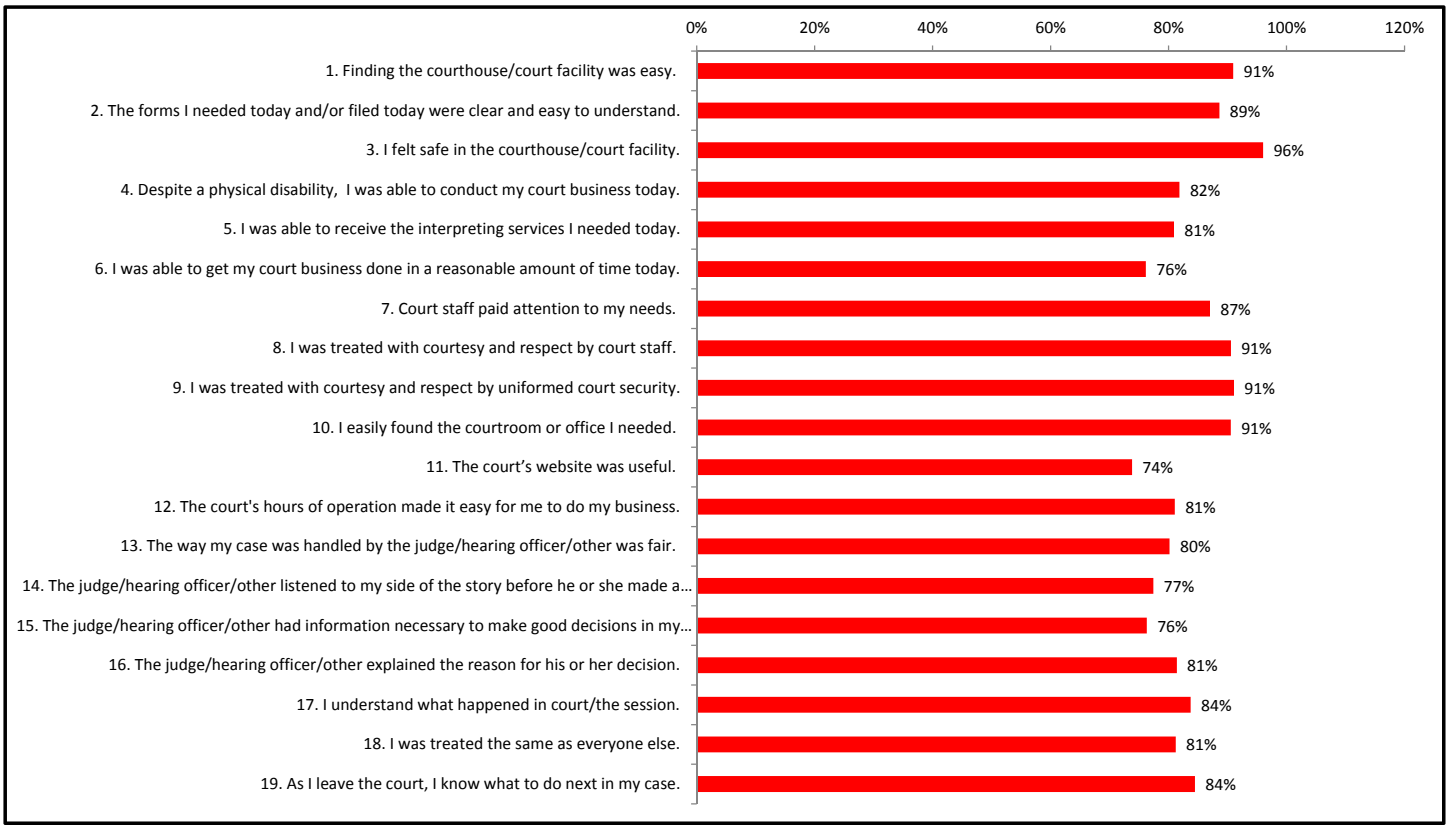
* Percentage is based on total respondents:	616

Note: #N/A indicates that less than 10 people responded in the category shown in the table or graph.

New Jersey Judiciary - Access and Fairness Public Survey - October 2013
Ocean County
Total

	Strongly Disagree		Disagree		Neither Agree or Disagree		Agree		Strongly Agree		Agree or Strongly Agree
	#	%	#	%	#	%	#	%	#	%	%
1. Finding the courthouse/court facility was easy.	16	3%	20	3%	16	3%	216	38%	307	53%	91%
2. The forms I needed today and/or filed today were clear and easy to understand.	11	2%	11	2%	33	7%	203	42%	225	47%	89%
3. I felt safe in the courthouse/court facility.	15	3%	4	1%	4	1%	177	31%	380	66%	96%
4. Despite a physical disability, I was able to conduct my court business today.	13	5%	8	3%	26	10%	96	37%	116	45%	82%
5. I was able to receive the interpreting services I needed today.	6	3%	12	5%	24	11%	79	36%	99	45%	81%
6. I was able to get my court business done in a reasonable amount of time today.	31	6%	44	8%	50	10%	165	31%	234	45%	76%
7. Court staff paid attention to my needs.	17	3%	26	5%	28	5%	178	33%	298	54%	87%
8. I was treated with courtesy and respect by court staff.	11	2%	13	2%	31	5%	171	29%	357	61%	91%
9. I was treated with courtesy and respect by uniformed court security.	11	2%	14	2%	26	5%	165	29%	357	62%	91%
10. I easily found the courtroom or office I needed.	16	3%	17	3%	20	4%	196	35%	312	56%	91%
11. The court's website was useful.	18	6%	10	3%	54	17%	87	28%	144	46%	74%
12. The court's hours of operation made it easy for me to do my business.	14	3%	31	6%	55	10%	175	33%	253	48%	81%
13. The way my case was handled by the judge/hearing officer/other was fair.	15	6%	12	5%	21	9%	81	33%	113	47%	80%
14. The judge/hearing officer/other listened to my side of the story before he or she made a decision.	19	9%	10	5%	20	9%	69	32%	99	46%	77%
15. The judge/hearing officer/other had information necessary to make good decisions in my case.	18	8%	15	7%	21	9%	63	28%	111	49%	76%
16. The judge/hearing officer/other explained the reason for his or her decision.	13	6%	9	4%	18	8%	70	33%	105	49%	81%
17. I understand what happened in court/the session.	13	5%	7	3%	19	8%	75	31%	126	53%	84%
18. I was treated the same as everyone else.	17	7%	15	6%	14	6%	70	29%	129	53%	81%
19. As I leave the court, I know what to do next in my case.	13	6%	7	3%	16	7%	69	30%	127	55%	84%

Percent That Agree or Strongly Agree

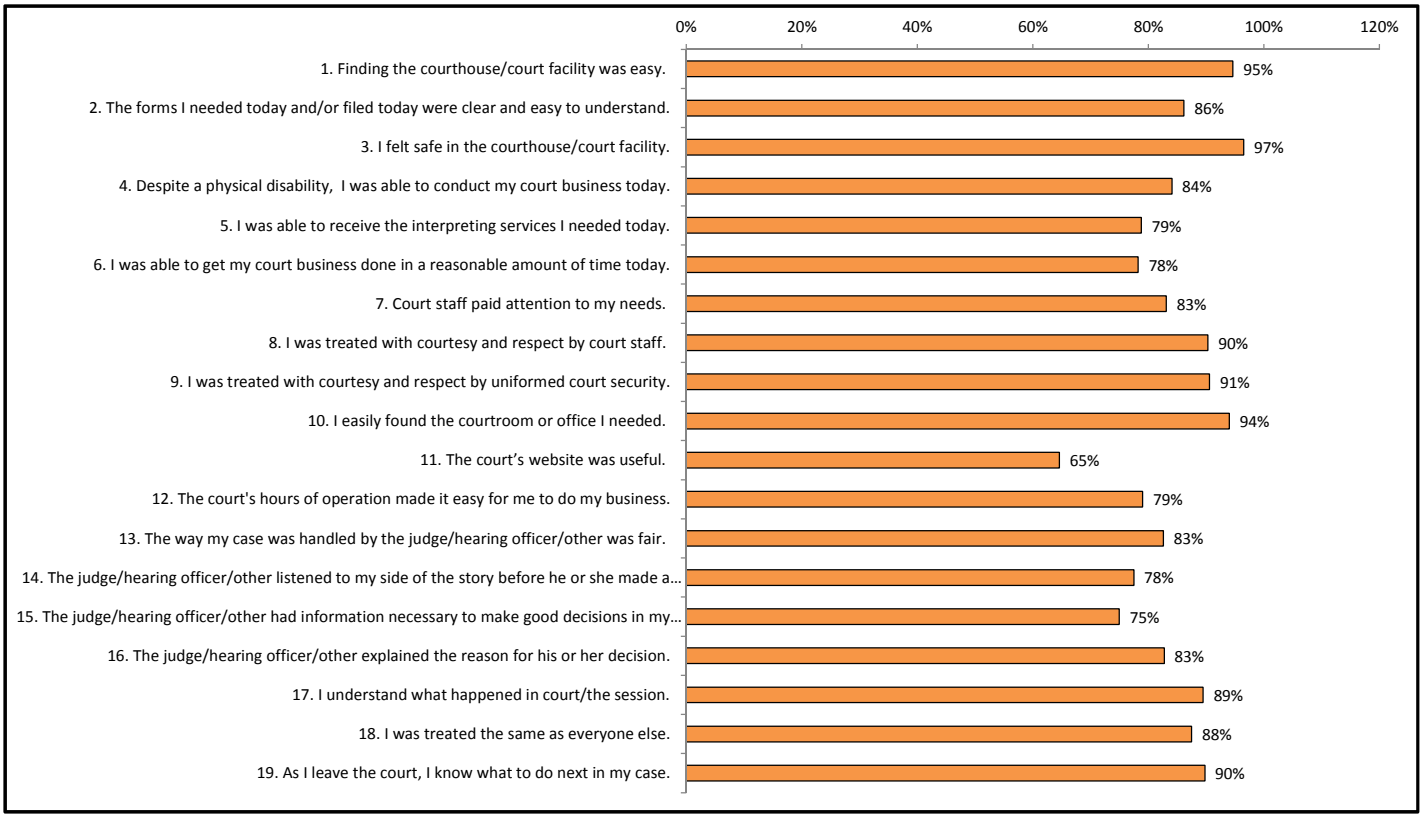


Note: #N/A indicates that less than 10 people responded in the category shown in the table or graph.

New Jersey Judiciary - Access and Fairness Public Survey - October 2013
Ocean County
Please select the description that best describes you: a party (plaintiff or defendant) in a court case/legal matter

	Strongly Disagree		Disagree		Neither Agree or Disagree		Agree		Strongly Agree		Agree or Strongly Agree
	#	%	#	%	#	%	#	%	#	%	%
1. Finding the courthouse/court facility was easy.	1	1%	4	2%	4	2%	68	40%	91	54%	95%
2. The forms I needed today and/or filed today were clear and easy to understand.	4	3%	5	3%	12	8%	68	45%	63	41%	86%
3. I felt safe in the courthouse/court facility.	3	2%	0	0%	3	2%	58	33%	110	63%	97%
4. Despite a physical disability, I was able to conduct my court business today.	3	3%	3	3%	8	9%	33	38%	41	47%	84%
5. I was able to receive the interpreting services I needed today.	2	3%	5	8%	7	11%	24	36%	28	42%	79%
6. I was able to get my court business done in a reasonable amount of time today.	10	6%	10	6%	15	9%	57	35%	69	43%	78%
7. Court staff paid attention to my needs.	6	4%	10	6%	12	7%	55	33%	83	50%	83%
8. I was treated with courtesy and respect by court staff.	5	3%	1	1%	11	6%	60	34%	99	56%	90%
9. I was treated with courtesy and respect by uniformed court security.	3	2%	6	4%	7	4%	54	32%	100	59%	91%
10. I easily found the courtroom or office I needed.	3	2%	3	2%	4	2%	66	39%	92	55%	94%
11. The court's website was useful.	8	10%	1	1%	20	24%	21	26%	32	39%	65%
12. The court's hours of operation made it easy for me to do my business.	4	2%	11	7%	19	12%	51	31%	77	48%	79%
13. The way my case was handled by the judge/hearing officer/other was fair.	6	7%	3	3%	7	8%	38	41%	38	41%	83%
14. The judge/hearing officer/other listened to my side of the story before he or she made a decision.	9	11%	2	3%	7	9%	27	34%	35	44%	78%
15. The judge/hearing officer/other had information necessary to make good decisions in my case.	8	10%	7	8%	6	7%	23	27%	40	48%	75%
16. The judge/hearing officer/other explained the reason for his or her decision.	6	7%	4	5%	5	6%	34	39%	38	44%	83%
17. I understand what happened in court/the session.	3	3%	2	2%	5	5%	35	37%	50	53%	89%
18. I was treated the same as everyone else.	6	6%	3	3%	3	3%	34	35%	50	52%	88%
19. As I leave the court, I know what to do next in my case.	5	5%	1	1%	4	4%	33	34%	55	56%	90%

Percent That Agree or Strongly Agree

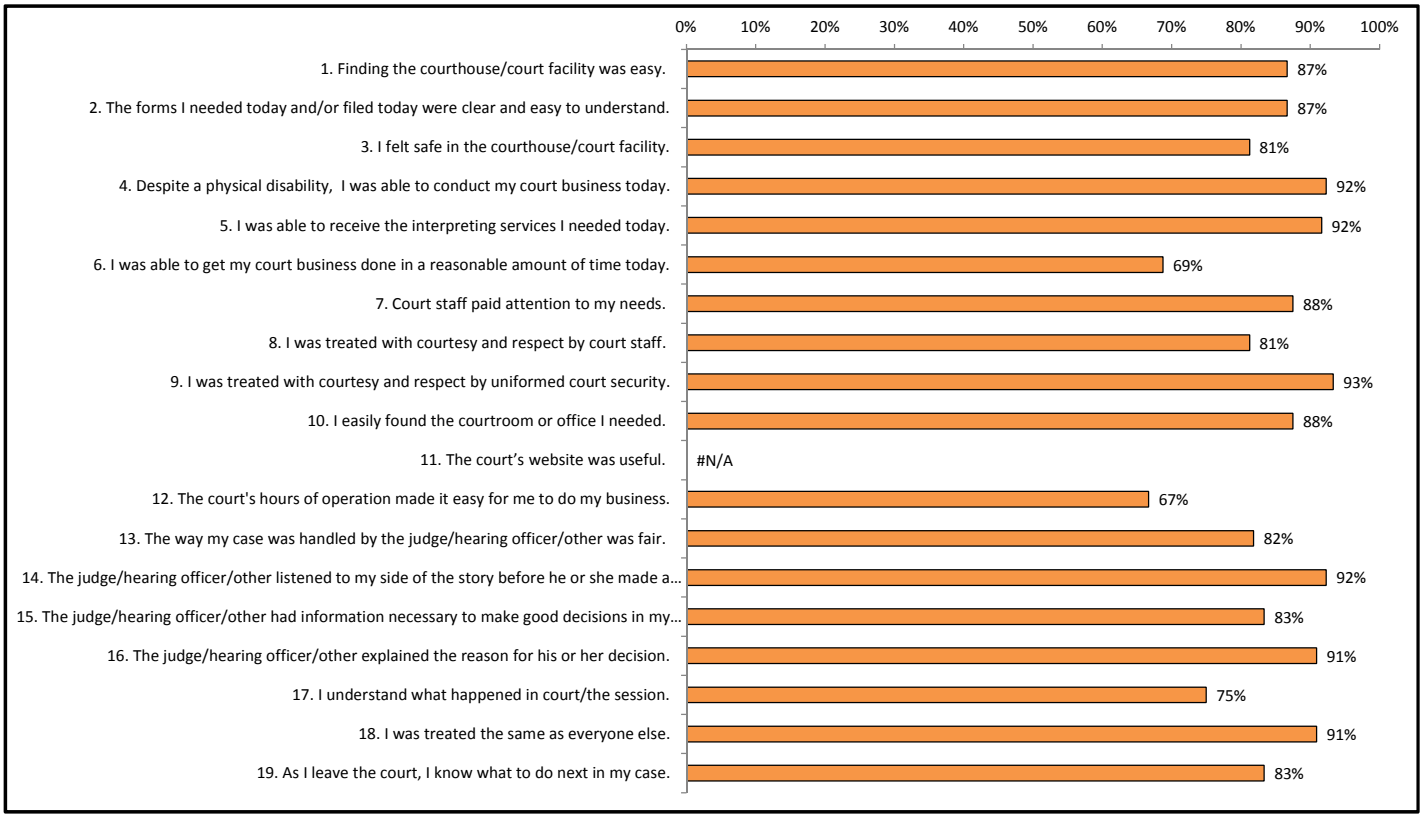


Note: #N/A indicates that less than 10 people responded in the category shown in the table or graph.

New Jersey Judiciary - Access and Fairness Public Survey - October 2013
Ocean County
Please select the description that best describes you: victim or witness

	Strongly Disagree		Disagree		Neither Agree or Disagree		Agree		Strongly Agree		Agree or Strongly Agree
	#	%	#	%	#	%	#	%	#	%	%
1. Finding the courthouse/court facility was easy.	1	7%	0	0%	1	7%	9	60%	4	27%	87%
2. The forms I needed today and/or filed today were clear and easy to understand.	1	7%	0	0%	1	7%	8	53%	5	33%	87%
3. I felt safe in the courthouse/court facility.	3	19%	0	0%	0	0%	7	44%	6	38%	81%
4. Despite a physical disability, I was able to conduct my court business today.	0	0%	1	8%	0	0%	6	46%	6	46%	92%
5. I was able to receive the interpreting services I needed today.	0	0%	1	8%	0	0%	7	58%	4	33%	92%
6. I was able to get my court business done in a reasonable amount of time today.	2	13%	1	6%	2	13%	8	50%	3	19%	69%
7. Court staff paid attention to my needs.	0	0%	2	13%	0	0%	9	56%	5	31%	88%
8. I was treated with courtesy and respect by court staff.	0	0%	1	6%	2	13%	8	50%	5	31%	81%
9. I was treated with courtesy and respect by uniformed court security.	0	0%	0	0%	1	7%	10	67%	4	27%	93%
10. I easily found the courtroom or office I needed.	1	6%	1	6%	0	0%	9	56%	5	31%	88%
11. The court's website was useful.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
12. The court's hours of operation made it easy for me to do my business.	1	7%	1	7%	3	20%	7	47%	3	20%	67%
13. The way my case was handled by the judge/hearing officer/other was fair.	0	0%	2	18%	0	0%	3	27%	6	55%	82%
14. The judge/hearing officer/other listened to my side of the story before he or she made a decision.	0	0%	1	8%	0	0%	5	38%	7	54%	92%
15. The judge/hearing officer/other had information necessary to make good decisions in my case.	1	8%	0	0%	1	8%	4	33%	6	50%	83%
16. The judge/hearing officer/other explained the reason for his or her decision.	0	0%	1	9%	0	0%	4	36%	6	55%	91%
17. I understand what happened in court/the session.	1	8%	0	0%	2	17%	3	25%	6	50%	75%
18. I was treated the same as everyone else.	0	0%	1	9%	0	0%	4	36%	6	55%	91%
19. As I leave the court, I know what to do next in my case.	1	8%	1	8%	0	0%	3	25%	7	58%	83%

Percent That Agree or Strongly Agree

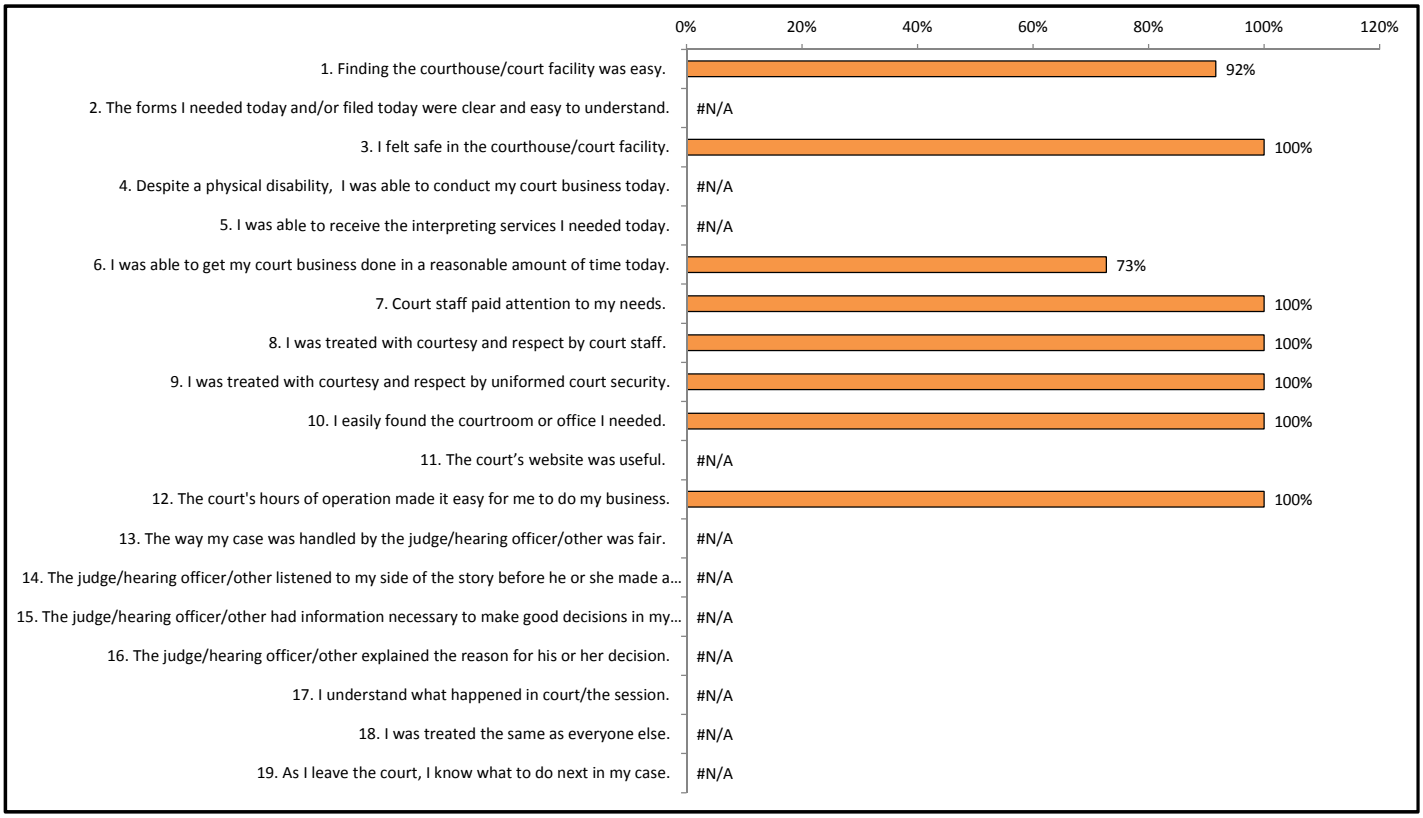


Note: #N/A indicates that less than 10 people responded in the category shown in the table or graph.

New Jersey Judiciary - Access and Fairness Public Survey - October 2013
Ocean County
Please select the description that best describes you: law enforcement officer

	Strongly Disagree		Disagree		Neither Agree or Disagree		Agree		Strongly Agree		Agree or Strongly Agree
	#	%	#	%	#	%	#	%	#	%	%
1. Finding the courthouse/court facility was easy.	0	0%	1	8%	0	0%	4	33%	7	58%	92%
2. The forms I needed today and/or filed today were clear and easy to understand.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
3. I felt safe in the courthouse/court facility.	0	0%	0	0%	0	0%	2	17%	10	83%	100%
4. Despite a physical disability, I was able to conduct my court business today.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
5. I was able to receive the interpreting services I needed today.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
6. I was able to get my court business done in a reasonable amount of time today.	0	0%	1	9%	2	18%	2	18%	6	55%	73%
7. Court staff paid attention to my needs.	0	0%	0	0%	0	0%	5	45%	6	55%	100%
8. I was treated with courtesy and respect by court staff.	0	0%	0	0%	0	0%	4	36%	7	64%	100%
9. I was treated with courtesy and respect by uniformed court security.	0	0%	0	0%	0	0%	1	8%	11	92%	100%
10. I easily found the courtroom or office I needed.	0	0%	0	0%	0	0%	3	27%	8	73%	100%
11. The court's website was useful.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
12. The court's hours of operation made it easy for me to do my business.	0	0%	0	0%	0	0%	4	36%	7	64%	100%
13. The way my case was handled by the judge/hearing officer/other was fair.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
14. The judge/hearing officer/other listened to my side of the story before he or she made a decision.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
15. The judge/hearing officer/other had information necessary to make good decisions in my case.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
16. The judge/hearing officer/other explained the reason for his or her decision.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
17. I understand what happened in court/the session.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
18. I was treated the same as everyone else.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
19. As I leave the court, I know what to do next in my case.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A

Percent That Agree or Strongly Agree

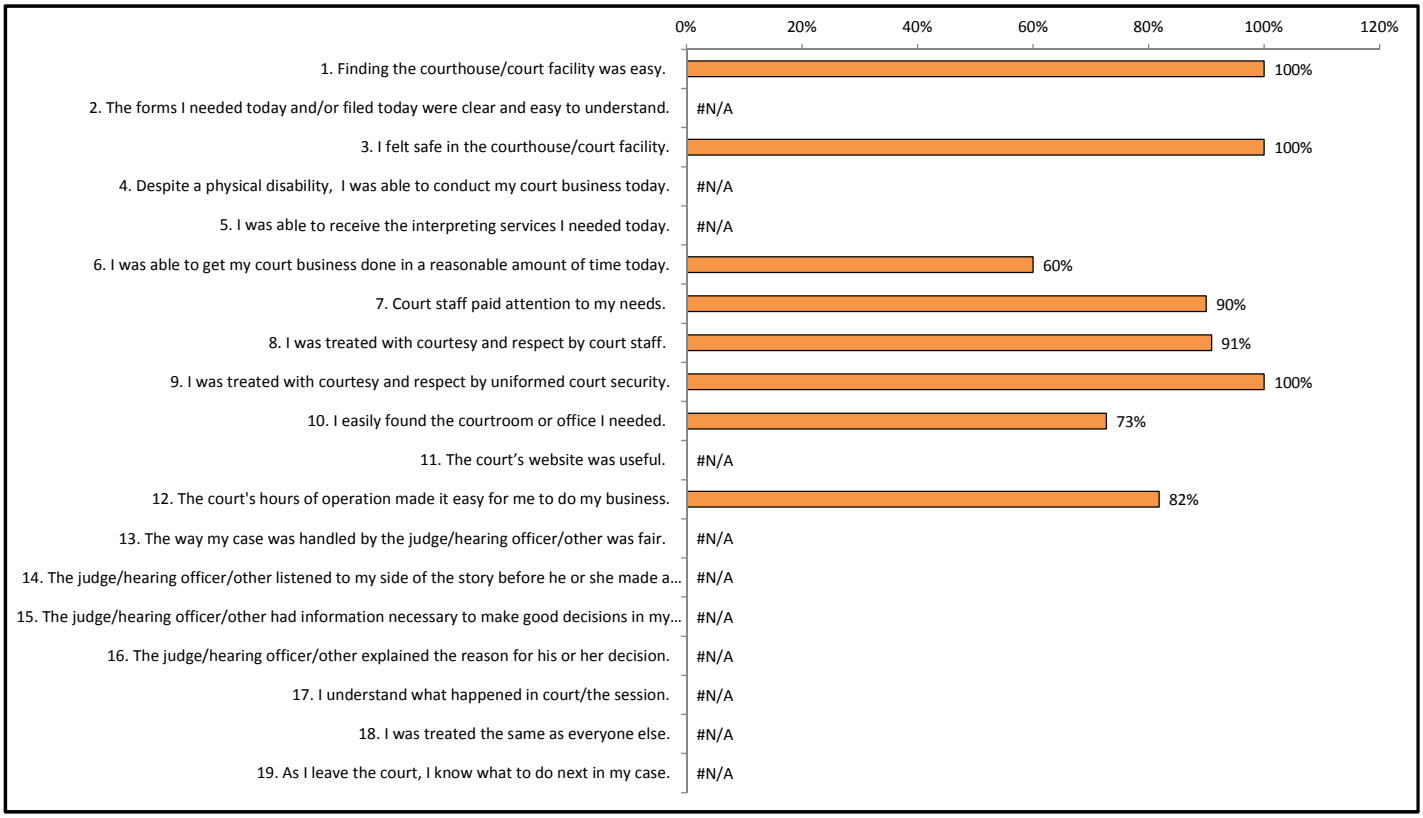


Note: #N/A indicates that less than 10 people responded in the category shown in the table or graph.

New Jersey Judiciary - Access and Fairness Public Survey - October 2013
Ocean County
Please select the description that best describes you: Public Defender/staff

	Strongly Disagree		Disagree		Neither Agree or Disagree		Agree		Strongly Agree		Agree or Strongly Agree
	#	%	#	%	#	%	#	%	#	%	%
1. Finding the courthouse/court facility was easy.	0	0%	0	0%	0	0%	5	45%	6	55%	100%
2. The forms I needed today and/or filed today were clear and easy to understand.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
3. I felt safe in the courthouse/court facility.	0	0%	0	0%	0	0%	6	55%	5	45%	100%
4. Despite a physical disability, I was able to conduct my court business today.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
5. I was able to receive the interpreting services I needed today.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
6. I was able to get my court business done in a reasonable amount of time today.	1	10%	0	0%	3	30%	3	30%	3	30%	60%
7. Court staff paid attention to my needs.	0	0%	1	10%	0	0%	3	30%	6	60%	90%
8. I was treated with courtesy and respect by court staff.	0	0%	0	0%	1	9%	2	18%	8	73%	91%
9. I was treated with courtesy and respect by uniformed court security.	0	0%	0	0%	0	0%	2	18%	9	82%	100%
10. I easily found the courtroom or office I needed.	1	9%	0	0%	2	18%	3	27%	5	45%	73%
11. The court's website was useful.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
12. The court's hours of operation made it easy for me to do my business.	0	0%	1	9%	1	9%	5	45%	4	36%	82%
13. The way my case was handled by the judge/hearing officer/other was fair.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
14. The judge/hearing officer/other listened to my side of the story before he or she made a decision.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
15. The judge/hearing officer/other had information necessary to make good decisions in my case.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
16. The judge/hearing officer/other explained the reason for his or her decision.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
17. I understand what happened in court/the session.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
18. I was treated the same as everyone else.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
19. As I leave the court, I know what to do next in my case.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A

Percent That Agree or Strongly Agree

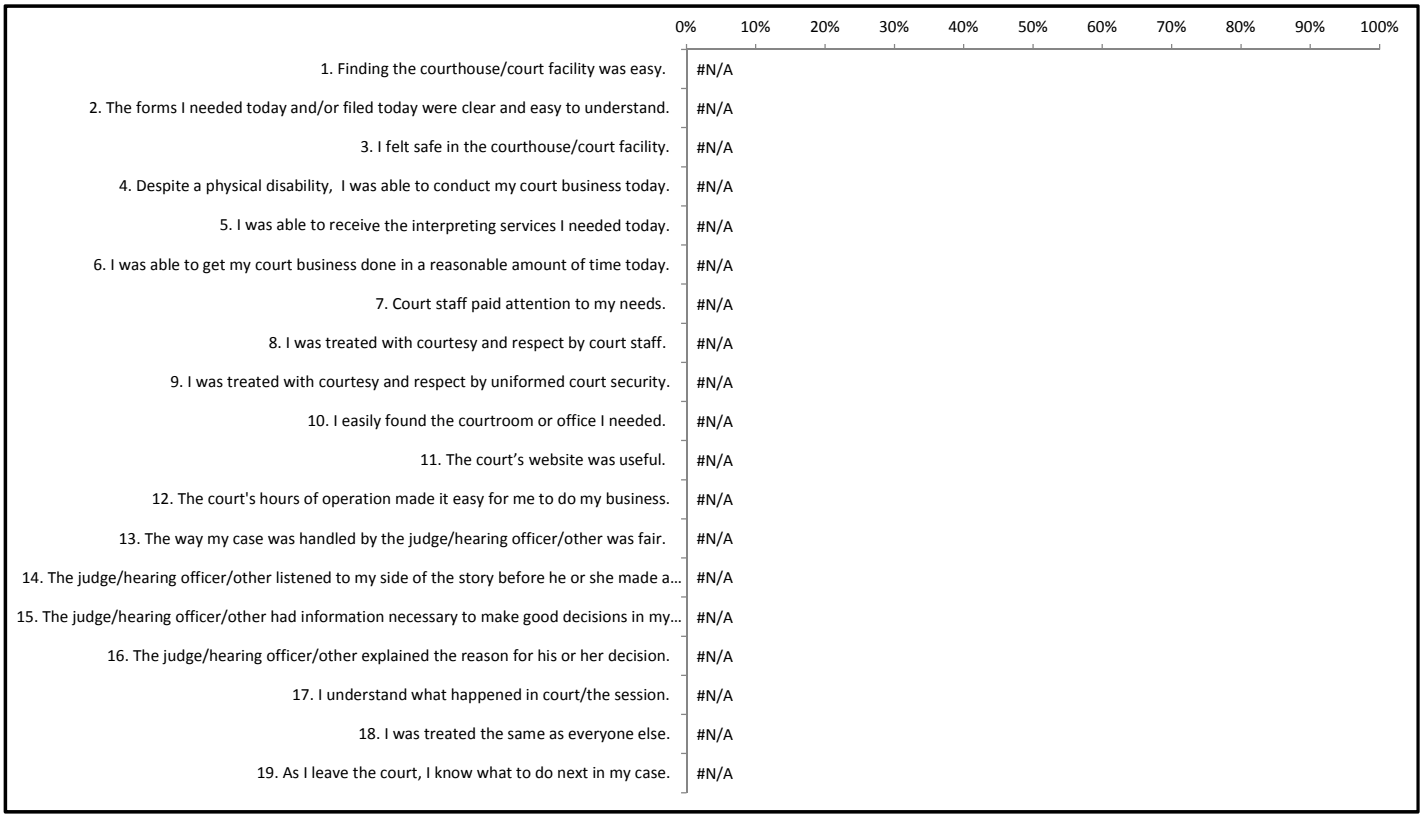


Note: #N/A indicates that less than 10 people responded in the category shown in the table or graph.

New Jersey Judiciary - Access and Fairness Public Survey - October 2013
Ocean County
Please select the description that best describes you: social services staff

	Strongly Disagree		Disagree		Neither Agree or Disagree		Agree		Strongly Agree		Agree or Strongly Agree
	#	%	#	%	#	%	#	%	#	%	%
1. Finding the courthouse/court facility was easy.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
2. The forms I needed today and/or filed today were clear and easy to understand.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
3. I felt safe in the courthouse/court facility.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
4. Despite a physical disability, I was able to conduct my court business today.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
5. I was able to receive the interpreting services I needed today.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
6. I was able to get my court business done in a reasonable amount of time today.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
7. Court staff paid attention to my needs.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
8. I was treated with courtesy and respect by court staff.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
9. I was treated with courtesy and respect by uniformed court security.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
10. I easily found the courtroom or office I needed.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
11. The court's website was useful.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
12. The court's hours of operation made it easy for me to do my business.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
13. The way my case was handled by the judge/hearing officer/other was fair.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
14. The judge/hearing officer/other listened to my side of the story before he or she made a decision.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
15. The judge/hearing officer/other had information necessary to make good decisions in my case.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
16. The judge/hearing officer/other explained the reason for his or her decision.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
17. I understand what happened in court/the session.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
18. I was treated the same as everyone else.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
19. As I leave the court, I know what to do next in my case.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A

Percent That Agree or Strongly Agree

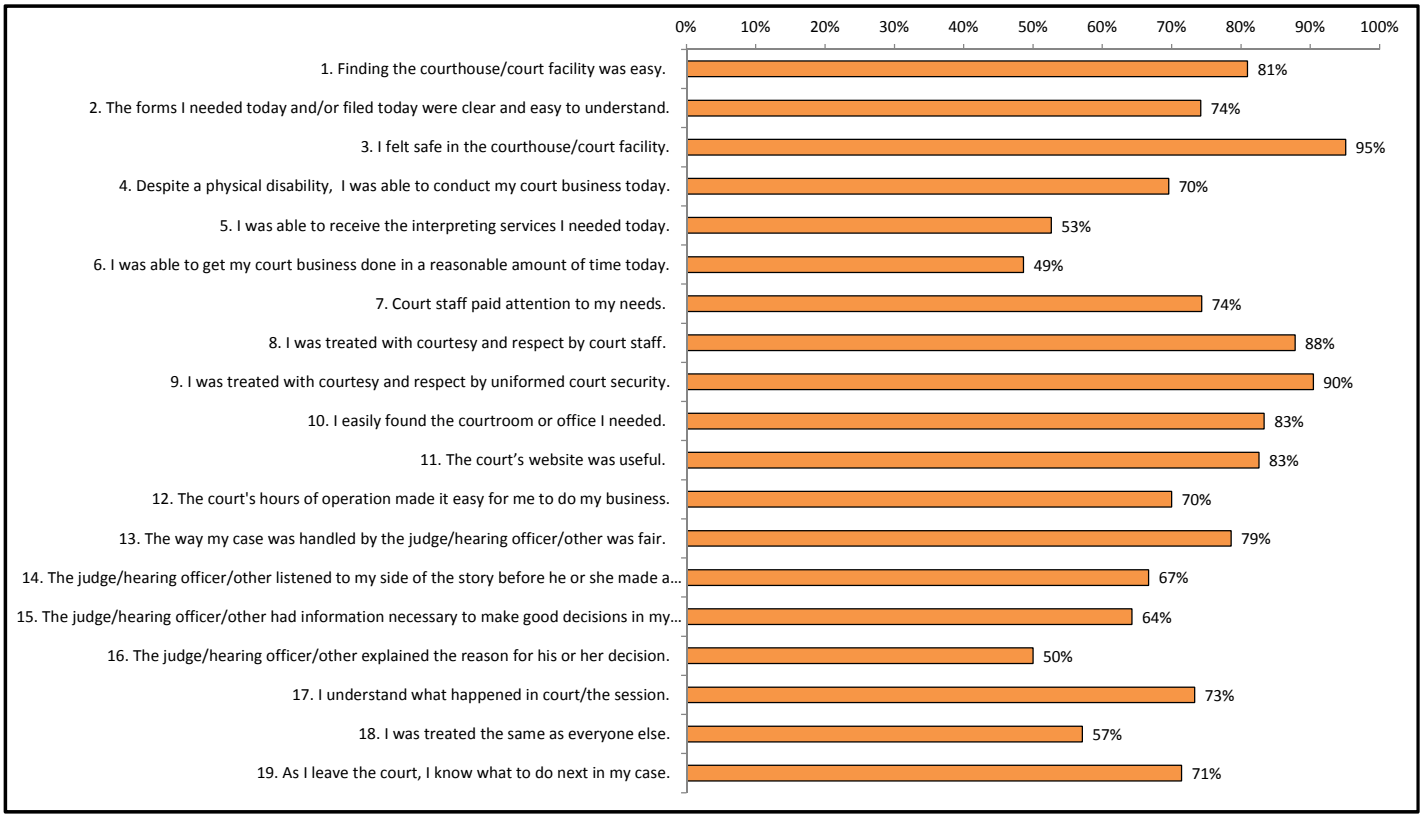


Note: #N/A indicates that less than 10 people responded in the category shown in the table or graph.

New Jersey Judiciary - Access and Fairness Public Survey - October 2013
Ocean County
Please select the description that best describes you: friend or family member

	Strongly Disagree		Disagree		Neither Agree or Disagree		Agree		Strongly Agree		Agree or Strongly Agree
	#	%	#	%	#	%	#	%	#	%	%
1. Finding the courthouse/court facility was easy.	3	7%	2	5%	3	7%	14	33%	20	48%	81%
2. The forms I needed today and/or filed today were clear and easy to understand.	1	3%	3	10%	4	13%	11	35%	12	39%	74%
3. I felt safe in the courthouse/court facility.	1	2%	1	2%	0	0%	10	24%	29	71%	95%
4. Despite a physical disability, I was able to conduct my court business today.	4	17%	0	0%	3	13%	8	35%	8	35%	70%
5. I was able to receive the interpreting services I needed today.	2	11%	1	5%	6	32%	6	32%	4	21%	53%
6. I was able to get my court business done in a reasonable amount of time today.	3	8%	10	27%	6	16%	5	14%	13	35%	49%
7. Court staff paid attention to my needs.	1	3%	4	10%	5	13%	16	41%	13	33%	74%
8. I was treated with courtesy and respect by court staff.	0	0%	3	7%	2	5%	13	32%	23	56%	88%
9. I was treated with courtesy and respect by uniformed court security.	0	0%	0	0%	4	10%	12	29%	26	62%	90%
10. I easily found the courtroom or office I needed.	2	5%	3	7%	2	5%	9	21%	26	62%	83%
11. The court's website was useful.	2	9%	0	0%	2	9%	12	52%	7	30%	83%
12. The court's hours of operation made it easy for me to do my business.	1	3%	7	18%	4	10%	13	33%	15	38%	70%
13. The way my case was handled by the judge/hearing officer/other was fair.	1	7%	1	7%	1	7%	3	21%	8	57%	79%
14. The judge/hearing officer/other listened to my side of the story before he or she made a decision.	1	8%	1	8%	2	17%	4	33%	4	33%	67%
15. The judge/hearing officer/other had information necessary to make good decisions in my case.	2	14%	1	7%	2	14%	3	21%	6	43%	64%
16. The judge/hearing officer/other explained the reason for his or her decision.	1	8%	0	0%	5	42%	1	8%	5	42%	50%
17. I understand what happened in court/the session.	2	13%	1	7%	1	7%	6	40%	5	33%	73%
18. I was treated the same as everyone else.	2	14%	2	14%	2	14%	2	14%	6	43%	57%
19. As I leave the court, I know what to do next in my case.	1	7%	1	7%	2	14%	5	36%	5	36%	71%

Percent That Agree or Strongly Agree

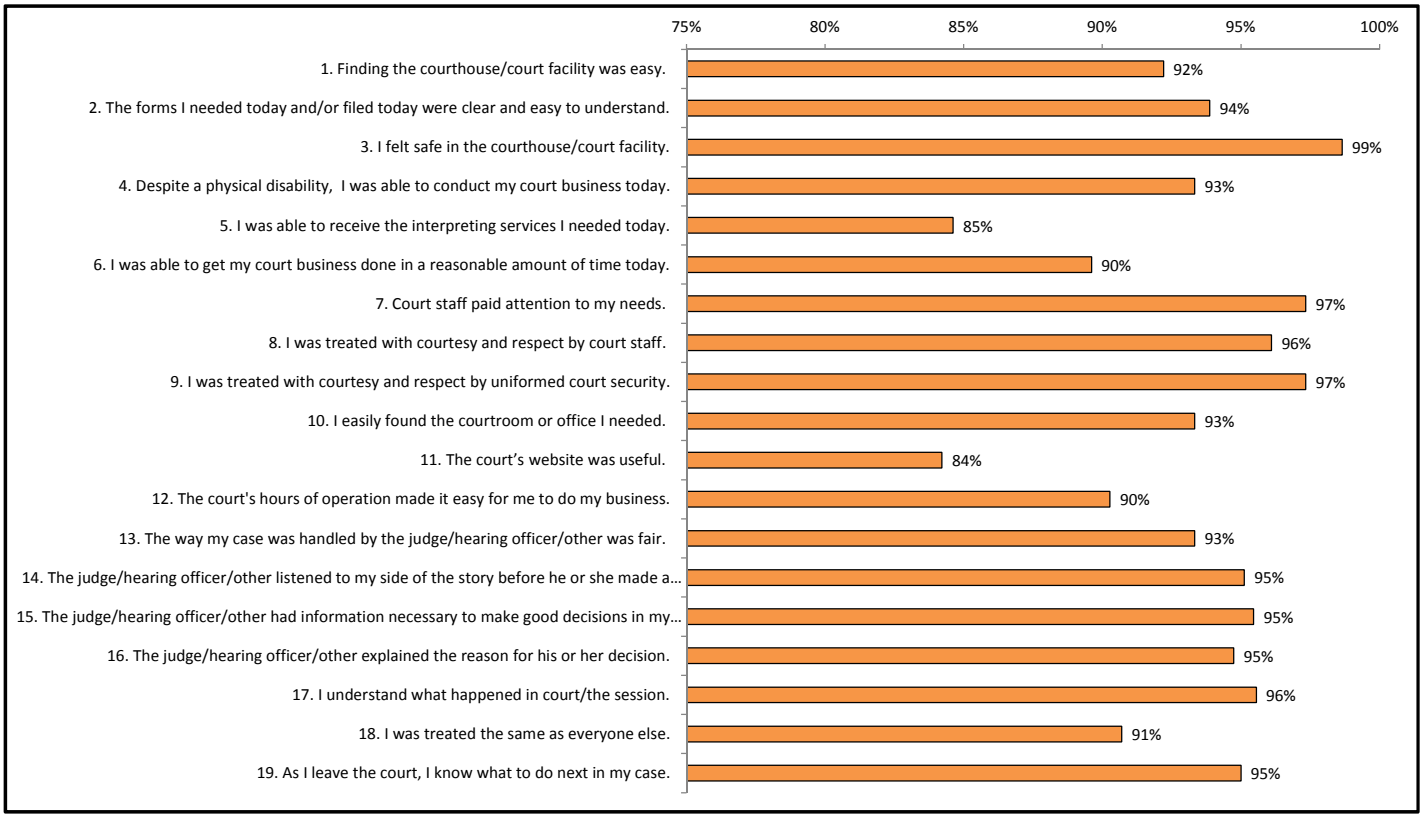


Note: #N/A indicates that less than 10 people responded in the category shown in the table or graph.

New Jersey Judiciary - Access and Fairness Public Survey - October 2013
Ocean County
Please select the description that best describes you: private attorney

	Strongly Disagree		Disagree		Neither Agree or Disagree		Agree		Strongly Agree		Agree or Strongly Agree
	#	%	#	%	#	%	#	%	#	%	%
1. Finding the courthouse/court facility was easy.	1	1%	4	5%	1	1%	23	30%	48	62%	92%
2. The forms I needed today and/or filed today were clear and easy to understand.	1	2%	1	2%	1	2%	19	39%	27	55%	94%
3. I felt safe in the courthouse/court facility.	1	1%	0	0%	0	0%	15	20%	58	78%	99%
4. Despite a physical disability, I was able to conduct my court business today.	0	0%	0	0%	1	7%	5	33%	9	60%	93%
5. I was able to receive the interpreting services I needed today.	0	0%	1	8%	1	8%	5	38%	6	46%	85%
6. I was able to get my court business done in a reasonable amount of time today.	2	3%	4	5%	2	3%	25	32%	44	57%	90%
7. Court staff paid attention to my needs.	0	0%	2	3%	0	0%	18	24%	55	73%	97%
8. I was treated with courtesy and respect by court staff.	0	0%	2	3%	1	1%	13	17%	61	79%	96%
9. I was treated with courtesy and respect by uniformed court security.	0	0%	1	1%	1	1%	15	20%	58	77%	97%
10. I easily found the courtroom or office I needed.	1	1%	3	4%	1	1%	20	27%	50	67%	93%
11. The court's website was useful.	3	8%	2	5%	1	3%	13	34%	19	50%	84%
12. The court's hours of operation made it easy for me to do my business.	0	0%	2	3%	5	7%	21	29%	44	61%	90%
13. The way my case was handled by the judge/hearing officer/other was fair.	1	2%	0	0%	2	4%	10	22%	32	71%	93%
14. The judge/hearing officer/other listened to my side of the story before he or she made a decision.	1	2%	1	2%	0	0%	12	29%	27	66%	95%
15. The judge/hearing officer/other had information necessary to make good decisions in my case.	0	0%	1	2%	1	2%	12	27%	30	68%	95%
16. The judge/hearing officer/other explained the reason for his or her decision.	0	0%	1	3%	1	3%	7	18%	29	76%	95%
17. I understand what happened in court/the session.	0	0%	0	0%	2	4%	8	18%	35	78%	96%
18. I was treated the same as everyone else.	1	2%	2	5%	1	2%	7	16%	32	74%	91%
19. As I leave the court, I know what to do next in my case.	0	0%	0	0%	2	5%	6	15%	32	80%	95%

Percent That Agree or Strongly Agree

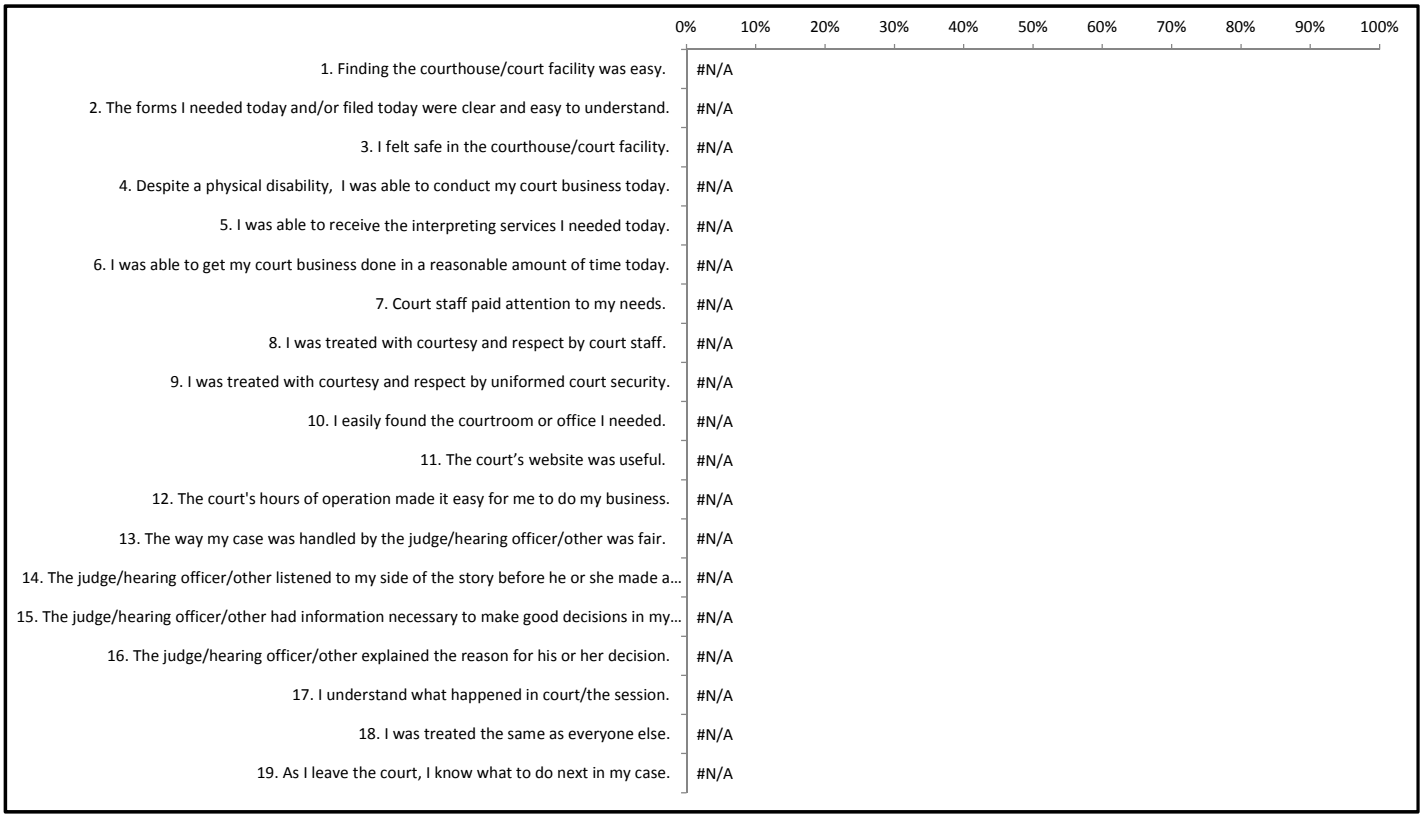


Note: #N/A indicates that less than 10 people responded in the category shown in the table or graph.

New Jersey Judiciary - Access and Fairness Public Survey - October 2013
Ocean County
Please select the description that best describes you: Prosecutor/staff

	Strongly Disagree		Disagree		Neither Agree or Disagree		Agree		Strongly Agree		Agree or Strongly Agree
	#	%	#	%	#	%	#	%	#	%	%
1. Finding the courthouse/court facility was easy.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
2. The forms I needed today and/or filed today were clear and easy to understand.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
3. I felt safe in the courthouse/court facility.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
4. Despite a physical disability, I was able to conduct my court business today.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
5. I was able to receive the interpreting services I needed today.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
6. I was able to get my court business done in a reasonable amount of time today.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
7. Court staff paid attention to my needs.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
8. I was treated with courtesy and respect by court staff.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
9. I was treated with courtesy and respect by uniformed court security.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
10. I easily found the courtroom or office I needed.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
11. The court's website was useful.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
12. The court's hours of operation made it easy for me to do my business.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
13. The way my case was handled by the judge/hearing officer/other was fair.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
14. The judge/hearing officer/other listened to my side of the story before he or she made a decision.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
15. The judge/hearing officer/other had information necessary to make good decisions in my case.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
16. The judge/hearing officer/other explained the reason for his or her decision.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
17. I understand what happened in court/the session.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
18. I was treated the same as everyone else.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
19. As I leave the court, I know what to do next in my case.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A

Percent That Agree or Strongly Agree

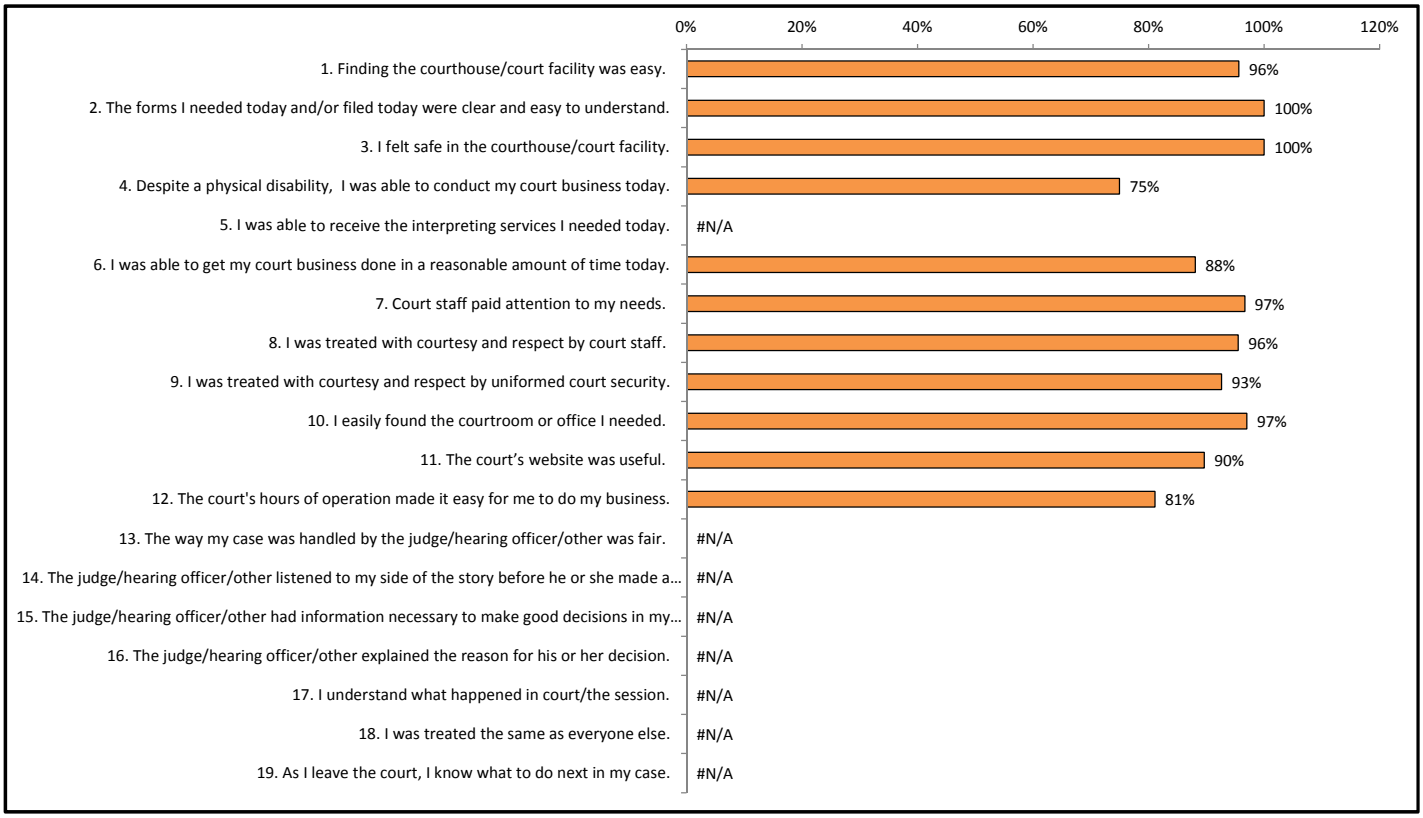


Note: #N/A indicates that less than 10 people responded in the category shown in the table or graph.

New Jersey Judiciary - Access and Fairness Public Survey - October 2013
Ocean County
Please select the description that best describes you: juror

	Strongly Disagree		Disagree		Neither Agree or Disagree		Agree		Strongly Agree		Agree or Strongly Agree
	#	%	#	%	#	%	#	%	#	%	%
1. Finding the courthouse/court facility was easy.	1	1%	1	1%	1	1%	22	32%	44	64%	96%
2. The forms I needed today and/or filed today were clear and easy to understand.	0	0%	0	0%	0	0%	21	34%	41	66%	100%
3. I felt safe in the courthouse/court facility.	0	0%	0	0%	0	0%	15	22%	52	78%	100%
4. Despite a physical disability, I was able to conduct my court business today.	0	0%	1	8%	2	17%	4	33%	5	42%	75%
5. I was able to receive the interpreting services I needed today.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
6. I was able to get my court business done in a reasonable amount of time today.	1	2%	2	5%	2	5%	13	31%	24	57%	88%
7. Court staff paid attention to my needs.	1	2%	0	0%	1	2%	15	25%	43	72%	97%
8. I was treated with courtesy and respect by court staff.	1	1%	0	0%	2	3%	12	18%	52	78%	96%
9. I was treated with courtesy and respect by uniformed court security.	1	1%	1	1%	3	4%	15	22%	48	71%	93%
10. I easily found the courtroom or office I needed.	0	0%	1	1%	1	1%	23	34%	42	63%	97%
11. The court's website was useful.	1	2%	0	0%	5	9%	11	19%	41	71%	90%
12. The court's hours of operation made it easy for me to do my business.	2	4%	1	2%	7	13%	12	23%	31	58%	81%
13. The way my case was handled by the judge/hearing officer/other was fair.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
14. The judge/hearing officer/other listened to my side of the story before he or she made a decision.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
15. The judge/hearing officer/other had information necessary to make good decisions in my case.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
16. The judge/hearing officer/other explained the reason for his or her decision.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
17. I understand what happened in court/the session.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
18. I was treated the same as everyone else.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
19. As I leave the court, I know what to do next in my case.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A

Percent That Agree or Strongly Agree

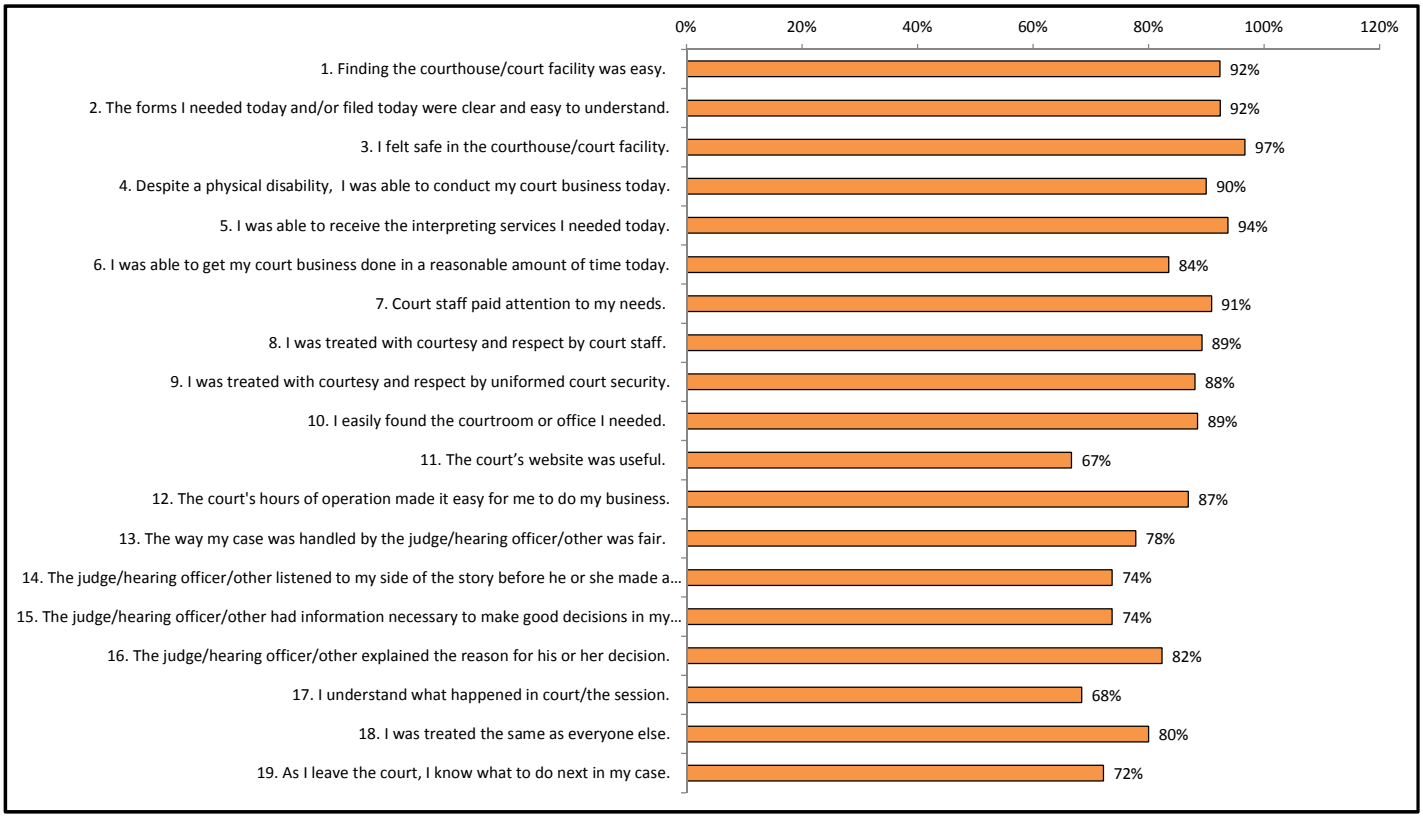


Note: #N/A indicates that less than 10 people responded in the category shown in the table or graph.

New Jersey Judiciary - Access and Fairness Public Survey - October 2013
Ocean County
Please select the description that best describes you: other

	Strongly Disagree		Disagree		Neither Agree or Disagree		Agree		Strongly Agree		Agree or Strongly Agree
	#	%	#	%	#	%	#	%	#	%	%
1. Finding the courthouse/court facility was easy.	2	2%	3	3%	2	2%	40	43%	45	49%	92%
2. The forms I needed today and/or filed today were clear and easy to understand.	0	0%	1	1%	5	6%	31	39%	42	53%	92%
3. I felt safe in the courthouse/court facility.	2	2%	1	1%	0	0%	30	33%	58	64%	97%
4. Despite a physical disability, I was able to conduct my court business today.	2	4%	0	0%	3	6%	16	32%	29	58%	90%
5. I was able to receive the interpreting services I needed today.	0	0%	1	2%	2	4%	18	38%	27	56%	94%
6. I was able to get my court business done in a reasonable amount of time today.	3	4%	5	6%	6	7%	25	29%	46	54%	84%
7. Court staff paid attention to my needs.	3	3%	2	2%	3	3%	30	34%	50	57%	91%
8. I was treated with courtesy and respect by court staff.	1	1%	4	4%	5	5%	26	28%	57	61%	89%
9. I was treated with courtesy and respect by uniformed court security.	2	2%	2	2%	7	8%	25	27%	56	61%	88%
10. I easily found the courtroom or office I needed.	1	1%	4	5%	5	6%	28	32%	49	56%	89%
11. The court's website was useful.	1	2%	2	5%	11	26%	9	21%	19	45%	67%
12. The court's hours of operation made it easy for me to do my business.	2	2%	2	2%	7	8%	29	35%	44	52%	87%
13. The way my case was handled by the judge/hearing officer/other was fair.	1	6%	0	0%	3	17%	7	39%	7	39%	78%
14. The judge/hearing officer/other listened to my side of the story before he or she made a decision.	1	5%	1	5%	3	16%	3	16%	11	58%	74%
15. The judge/hearing officer/other had information necessary to make good decisions in my case.	1	5%	0	0%	4	21%	6	32%	8	42%	74%
16. The judge/hearing officer/other explained the reason for his or her decision.	1	6%	0	0%	2	12%	6	35%	8	47%	82%
17. I understand what happened in court/the session.	2	11%	0	0%	4	21%	5	26%	8	42%	68%
18. I was treated the same as everyone else.	1	4%	1	4%	3	12%	8	32%	12	48%	80%
19. As I leave the court, I know what to do next in my case.	1	6%	1	6%	3	17%	3	17%	10	56%	72%

Percent That Agree or Strongly Agree



Note: #N/A indicates that less than 10 people responded in the category shown in the table or graph.

New Jersey Judiciary - Access and Fairness Public Survey - October 2013
Ocean County
What did you do today (select all that apply): attended a hearing or trial

	Strongly Disagree		Disagree		Neither Agree or Disagree		Agree		Strongly Agree		Agree or Strongly Agree
	#	%	#	%	#	%	#	%	#	%	%
1. Finding the courthouse/court facility was easy.	4	2%	5	3%	4	2%	55	33%	101	60%	92%
2. The forms I needed today and/or filed today were clear and easy to understand.	1	1%	3	2%	13	10%	56	42%	59	45%	87%
3. I felt safe in the courthouse/court facility.	4	2%	2	1%	0	0%	43	26%	119	71%	96%
4. Despite a physical disability, I was able to conduct my court business today.	2	3%	1	2%	7	11%	24	39%	28	45%	84%
5. I was able to receive the interpreting services I needed today.	1	2%	3	6%	9	18%	16	31%	22	43%	75%
6. I was able to get my court business done in a reasonable amount of time today.	14	8%	18	11%	14	8%	55	33%	65	39%	72%
7. Court staff paid attention to my needs.	5	3%	11	7%	10	6%	49	30%	89	54%	84%
8. I was treated with courtesy and respect by court staff.	3	2%	5	3%	6	3%	50	29%	108	63%	92%
9. I was treated with courtesy and respect by uniformed court security.	4	2%	3	2%	6	4%	45	26%	112	66%	92%
10. I easily found the courtroom or office I needed.	5	3%	6	4%	6	4%	51	30%	101	60%	90%
11. The court's website was useful.	9	10%	2	2%	17	19%	26	29%	35	39%	69%
12. The court's hours of operation made it easy for me to do my business.	5	3%	7	4%	21	13%	51	31%	78	48%	80%
13. The way my case was handled by the judge/hearing officer/other was fair.	5	4%	3	2%	5	4%	40	33%	69	57%	89%
14. The judge/hearing officer/other listened to my side of the story before he or she made a decision.	6	5%	2	2%	7	6%	38	34%	58	52%	86%
15. The judge/hearing officer/other had information necessary to make good decisions in my case.	5	4%	5	4%	5	4%	34	29%	68	58%	87%
16. The judge/hearing officer/other explained the reason for his or her decision.	3	3%	4	4%	2	2%	38	34%	65	58%	92%
17. I understand what happened in court/the session.	2	2%	2	2%	2	2%	41	34%	75	61%	95%
18. I was treated the same as everyone else.	3	3%	5	4%	3	3%	34	28%	75	63%	91%
19. As I leave the court, I know what to do next in my case.	3	3%	0	0%	4	3%	39	34%	69	60%	94%

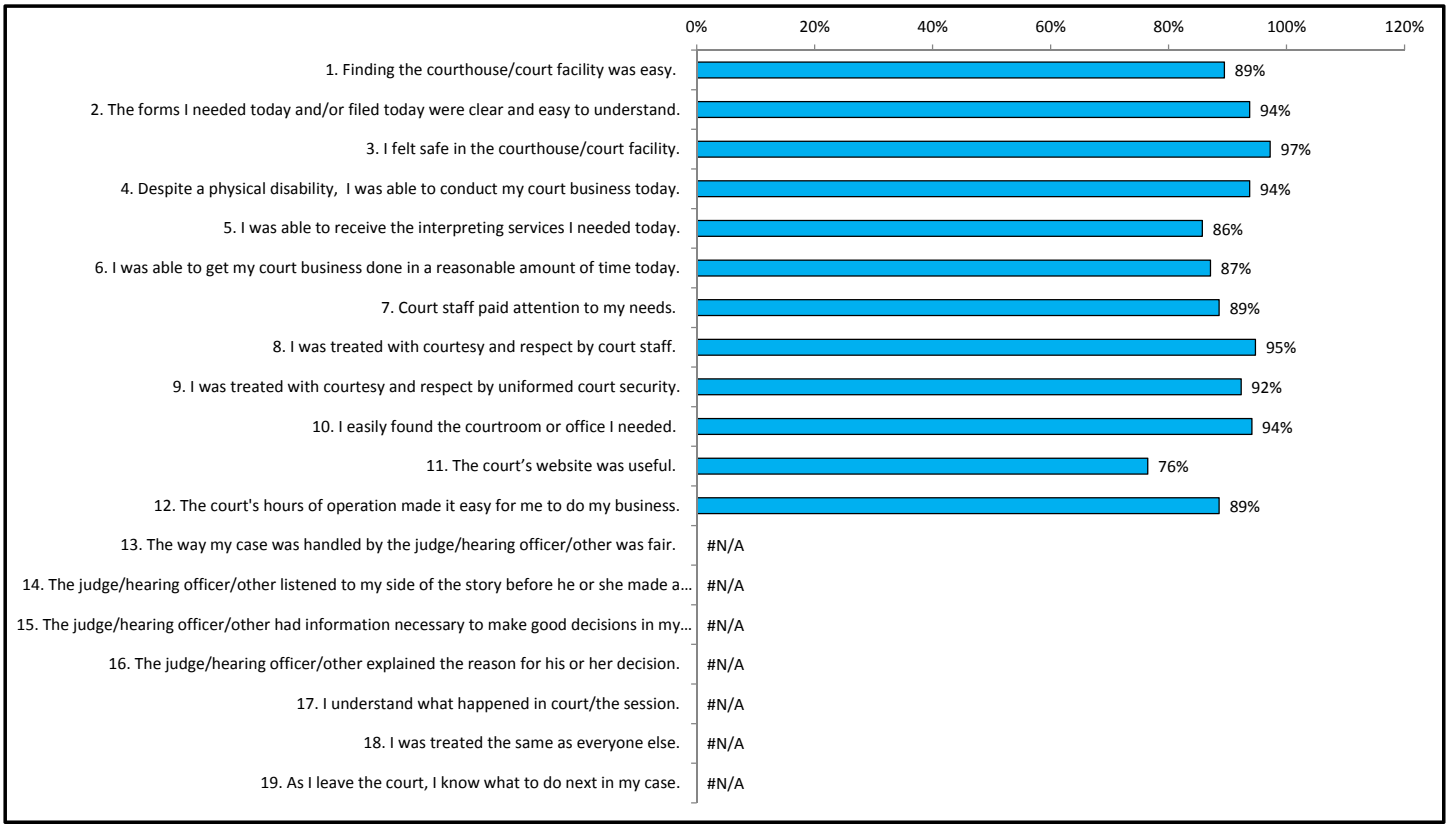
Percent That Agree or Strongly Agree

Note: #N/A indicates that less than 10 people responded in the category shown in the table or graph.

New Jersey Judiciary - Access and Fairness Public Survey - October 2013
Ocean County
What did you do today (select all that apply): received information

	Strongly Disagree		Disagree		Neither Agree or Disagree		Agree		Strongly Agree		Agree or Strongly Agree
	#	%	#	%	#	%	#	%	#	%	%
1. Finding the courthouse/court facility was easy.	2	5%	0	0%	2	5%	16	42%	18	47%	89%
2. The forms I needed today and/or filed today were clear and easy to understand.	2	6%	0	0%	0	0%	14	44%	16	50%	94%
3. I felt safe in the courthouse/court facility.	1	3%	0	0%	0	0%	10	28%	25	69%	97%
4. Despite a physical disability, I was able to conduct my court business today.	0	0%	0	0%	1	6%	5	31%	10	63%	94%
5. I was able to receive the interpreting services I needed today.	0	0%	0	0%	2	14%	6	43%	6	43%	86%
6. I was able to get my court business done in a reasonable amount of time today.	0	0%	0	0%	4	13%	11	35%	16	52%	87%
7. Court staff paid attention to my needs.	0	0%	1	3%	3	9%	10	29%	21	60%	89%
8. I was treated with courtesy and respect by court staff.	0	0%	0	0%	2	5%	8	21%	28	74%	95%
9. I was treated with courtesy and respect by uniformed court security.	0	0%	0	0%	3	8%	11	28%	25	64%	92%
10. I easily found the courtroom or office I needed.	1	3%	0	0%	1	3%	14	41%	18	53%	94%
11. The court's website was useful.	0	0%	0	0%	4	24%	7	41%	6	35%	76%
12. The court's hours of operation made it easy for me to do my business.	0	0%	1	3%	3	9%	14	40%	17	49%	89%
13. The way my case was handled by the judge/hearing officer/other was fair.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
14. The judge/hearing officer/other listened to my side of the story before he or she made a decision.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
15. The judge/hearing officer/other had information necessary to make good decisions in my case.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
16. The judge/hearing officer/other explained the reason for his or her decision.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
17. I understand what happened in court/the session.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
18. I was treated the same as everyone else.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
19. As I leave the court, I know what to do next in my case.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A

Percent That Agree or Strongly Agree

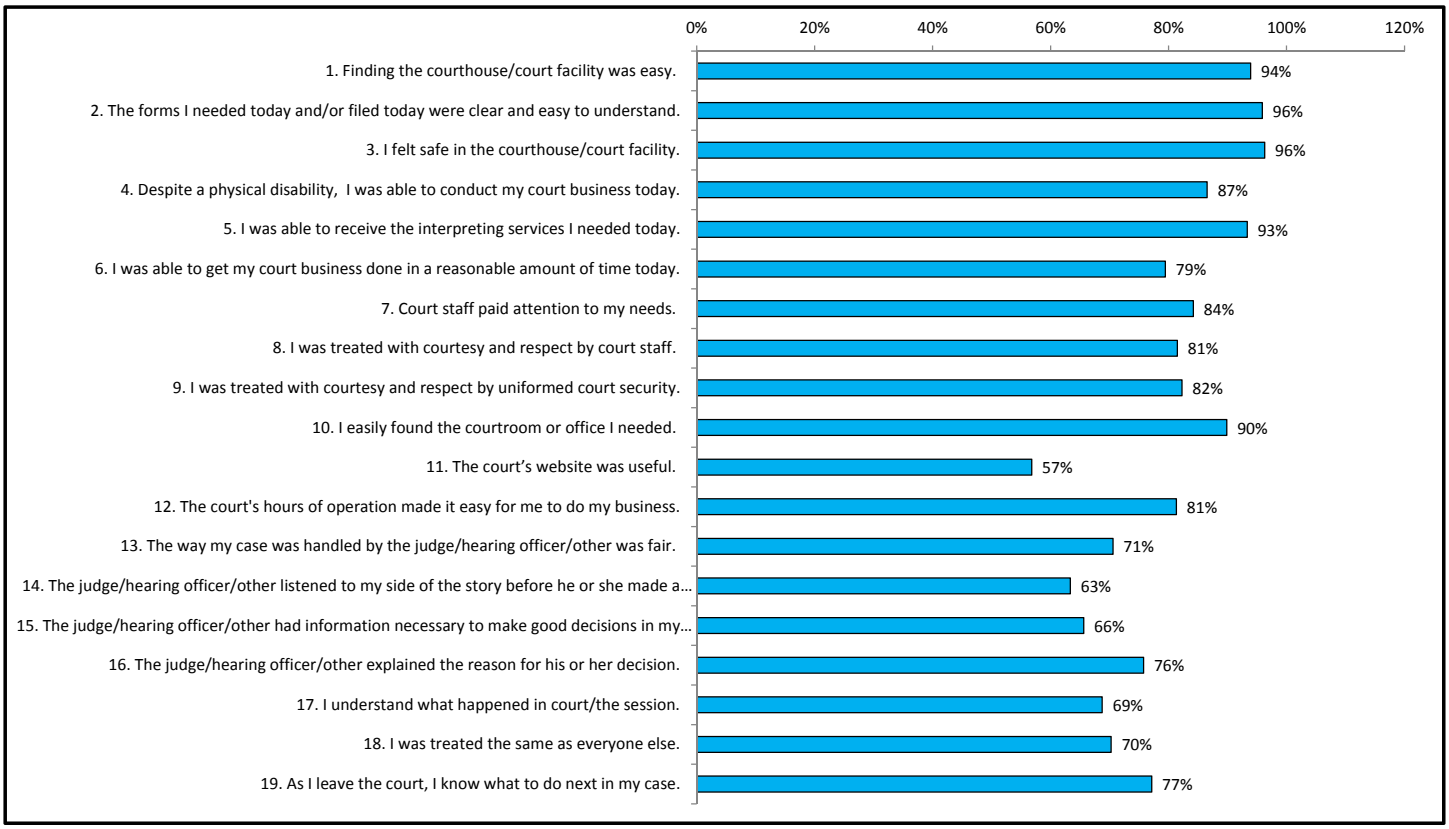


Note: #N/A indicates that less than 10 people responded in the category shown in the table or graph.

New Jersey Judiciary - Access and Fairness Public Survey - October 2013
Ocean County
What did you do today (select all that apply): visited probation

	Strongly Disagree		Disagree		Neither Agree or Disagree		Agree		Strongly Agree		Agree or Strongly Agree
	#	%	#	%	#	%	#	%	#	%	%
1. Finding the courthouse/court facility was easy.	1	1%	3	4%	1	1%	38	46%	39	48%	94%
2. The forms I needed today and/or filed today were clear and easy to understand.	1	1%	1	1%	1	1%	32	44%	38	52%	96%
3. I felt safe in the courthouse/court facility.	3	4%	0	0%	0	0%	30	37%	48	59%	96%
4. Despite a physical disability, I was able to conduct my court business today.	3	6%	0	0%	4	8%	15	29%	30	58%	87%
5. I was able to receive the interpreting services I needed today.	1	2%	0	0%	2	4%	18	40%	24	53%	93%
6. I was able to get my court business done in a reasonable amount of time today.	5	7%	4	5%	6	8%	28	38%	30	41%	79%
7. Court staff paid attention to my needs.	4	5%	4	5%	4	5%	31	41%	33	43%	84%
8. I was treated with courtesy and respect by court staff.	3	4%	2	2%	10	12%	28	35%	38	47%	81%
9. I was treated with courtesy and respect by uniformed court security.	3	4%	3	4%	8	10%	28	35%	37	47%	82%
10. I easily found the courtroom or office I needed.	4	5%	3	4%	1	1%	28	35%	43	54%	90%
11. The court's website was useful.	3	7%	3	7%	13	30%	10	23%	15	34%	57%
12. The court's hours of operation made it easy for me to do my business.	2	3%	6	8%	6	8%	27	36%	34	45%	81%
13. The way my case was handled by the judge/hearing officer/other was fair.	3	9%	1	3%	6	18%	11	32%	13	38%	71%
14. The judge/hearing officer/other listened to my side of the story before he or she made a decision.	4	13%	3	10%	4	13%	6	20%	13	43%	63%
15. The judge/hearing officer/other had information necessary to make good decisions in my case.	4	13%	2	6%	5	16%	9	28%	12	38%	66%
16. The judge/hearing officer/other explained the reason for his or her decision.	4	12%	0	0%	4	12%	11	33%	14	42%	76%
17. I understand what happened in court/the session.	3	9%	0	0%	7	22%	8	25%	14	44%	69%
18. I was treated the same as everyone else.	4	11%	4	11%	3	8%	11	30%	15	41%	70%
19. As I leave the court, I know what to do next in my case.	3	9%	2	6%	3	9%	8	23%	19	54%	77%

Percent That Agree or Strongly Agree

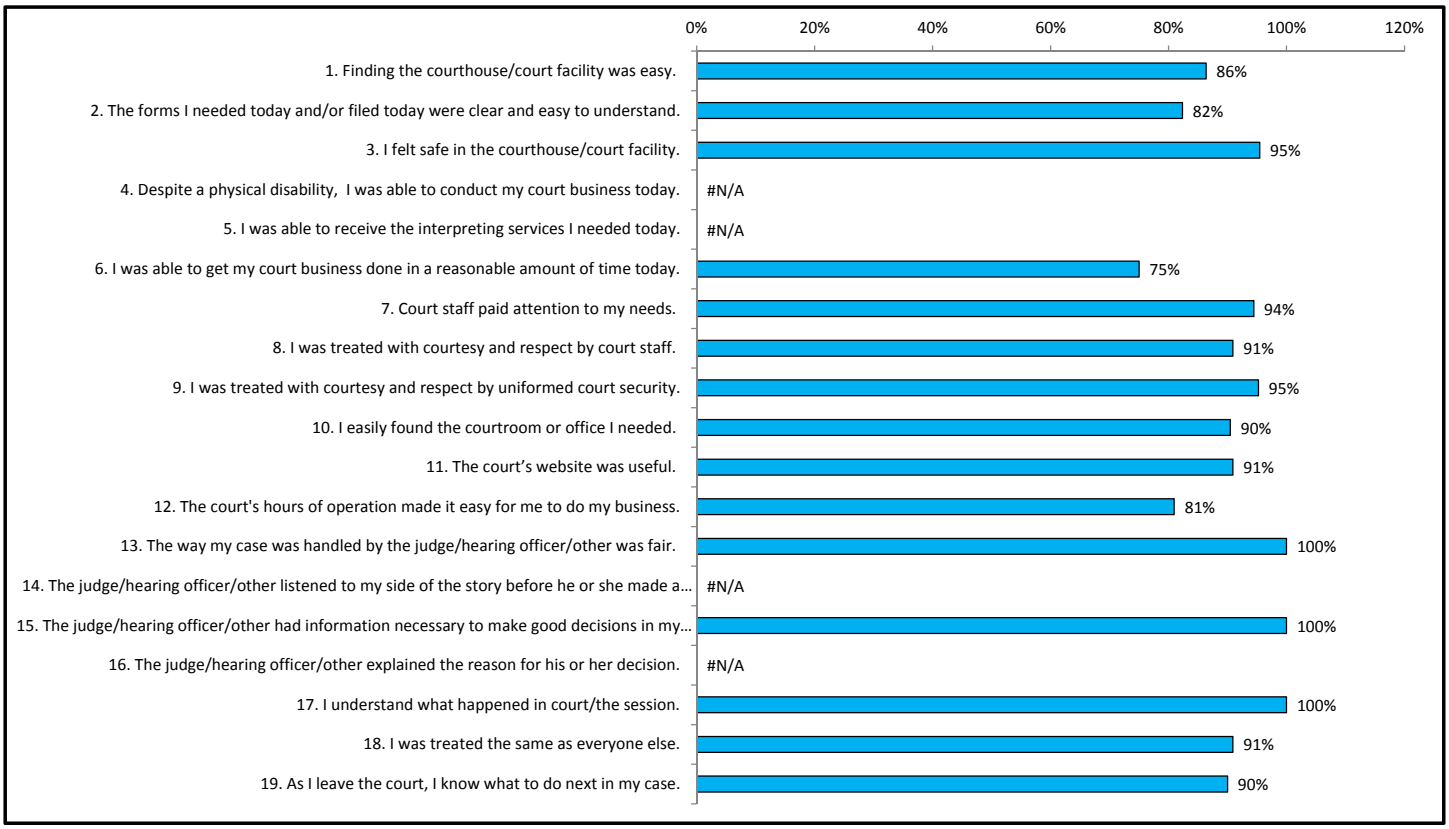


Note: #N/A indicates that less than 10 people responded in the category shown in the table or graph.

New Jersey Judiciary - Access and Fairness Public Survey - October 2013
Ocean County
What did you do today (select all that apply): attended mediation or arbitration

	Strongly Disagree		Disagree		Neither Agree or Disagree		Agree		Strongly Agree		Agree or Strongly Agree
	#	%	#	%	#	%	#	%	#	%	%
1. Finding the courthouse/court facility was easy.	0	0%	1	5%	2	9%	11	50%	8	36%	86%
2. The forms I needed today and/or filed today were clear and easy to understand.	0	0%	0	0%	3	18%	8	47%	6	35%	82%
3. I felt safe in the courthouse/court facility.	0	0%	0	0%	1	5%	10	45%	11	50%	95%
4. Despite a physical disability, I was able to conduct my court business today.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
5. I was able to receive the interpreting services I needed today.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
6. I was able to get my court business done in a reasonable amount of time today.	0	0%	3	15%	2	10%	8	40%	7	35%	75%
7. Court staff paid attention to my needs.	0	0%	0	0%	1	6%	6	33%	11	61%	94%
8. I was treated with courtesy and respect by court staff.	0	0%	1	5%	1	5%	7	32%	13	59%	91%
9. I was treated with courtesy and respect by uniformed court security.	0	0%	0	0%	1	5%	6	29%	14	67%	95%
10. I easily found the courtroom or office I needed.	0	0%	0	0%	2	10%	8	38%	11	52%	90%
11. The court's website was useful.	1	9%	0	0%	0	0%	4	36%	6	55%	91%
12. The court's hours of operation made it easy for me to do my business.	0	0%	2	10%	2	10%	9	43%	8	38%	81%
13. The way my case was handled by the judge/hearing officer/other was fair.	0	0%	0	0%	0	0%	5	42%	7	58%	100%
14. The judge/hearing officer/other listened to my side of the story before he or she made a decision.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
15. The judge/hearing officer/other had information necessary to make good decisions in my case.	0	0%	0	0%	0	0%	5	45%	6	55%	100%
16. The judge/hearing officer/other explained the reason for his or her decision.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
17. I understand what happened in court/the session.	0	0%	0	0%	0	0%	4	33%	8	67%	100%
18. I was treated the same as everyone else.	0	0%	0	0%	1	9%	3	27%	7	64%	91%
19. As I leave the court, I know what to do next in my case.	0	0%	0	0%	1	10%	3	30%	6	60%	90%

Percent That Agree or Strongly Agree

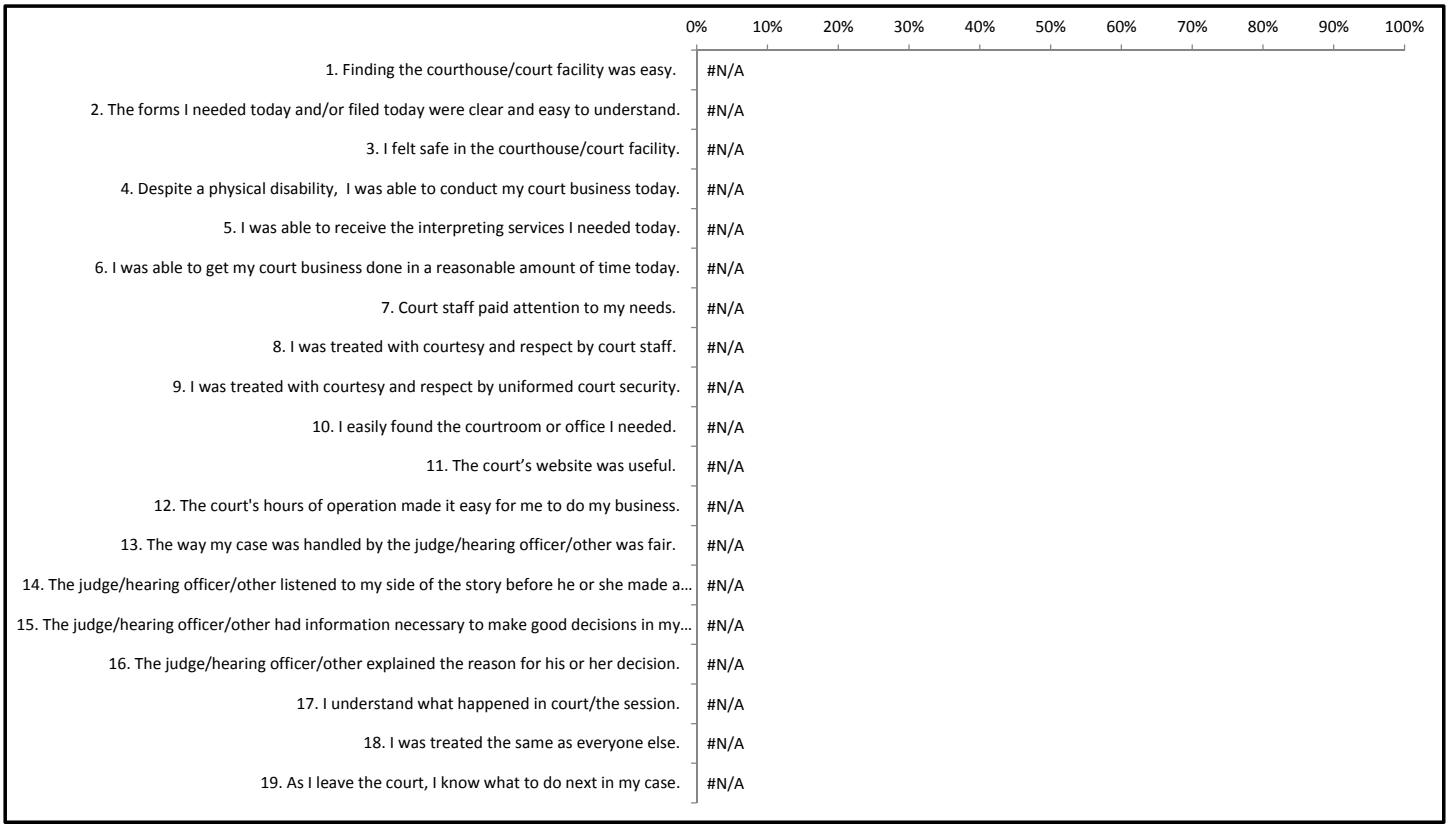


Note: #N/A indicates that less than 10 people responded in the category shown in the table or graph.

New Jersey Judiciary - Access and Fairness Public Survey - October 2013
Ocean County
What did you do today (select all that apply): visited the Ombudsman/Self-Help Center

	Strongly Disagree		Disagree		Neither Agree or Disagree		Agree		Strongly Agree		Agree or Strongly Agree
	#	%	#	%	#	%	#	%	#	%	%
1. Finding the courthouse/court facility was easy.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
2. The forms I needed today and/or filed today were clear and easy to understand.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
3. I felt safe in the courthouse/court facility.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
4. Despite a physical disability, I was able to conduct my court business today.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
5. I was able to receive the interpreting services I needed today.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
6. I was able to get my court business done in a reasonable amount of time today.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
7. Court staff paid attention to my needs.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
8. I was treated with courtesy and respect by court staff.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
9. I was treated with courtesy and respect by uniformed court security.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
10. I easily found the courtroom or office I needed.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
11. The court's website was useful.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
12. The court's hours of operation made it easy for me to do my business.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
13. The way my case was handled by the judge/hearing officer/other was fair.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
14. The judge/hearing officer/other listened to my side of the story before he or she made a decision.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
15. The judge/hearing officer/other had information necessary to make good decisions in my case.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
16. The judge/hearing officer/other explained the reason for his or her decision.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
17. I understand what happened in court/the session.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
18. I was treated the same as everyone else.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
19. As I leave the court, I know what to do next in my case.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A

Percent That Agree or Strongly Agree

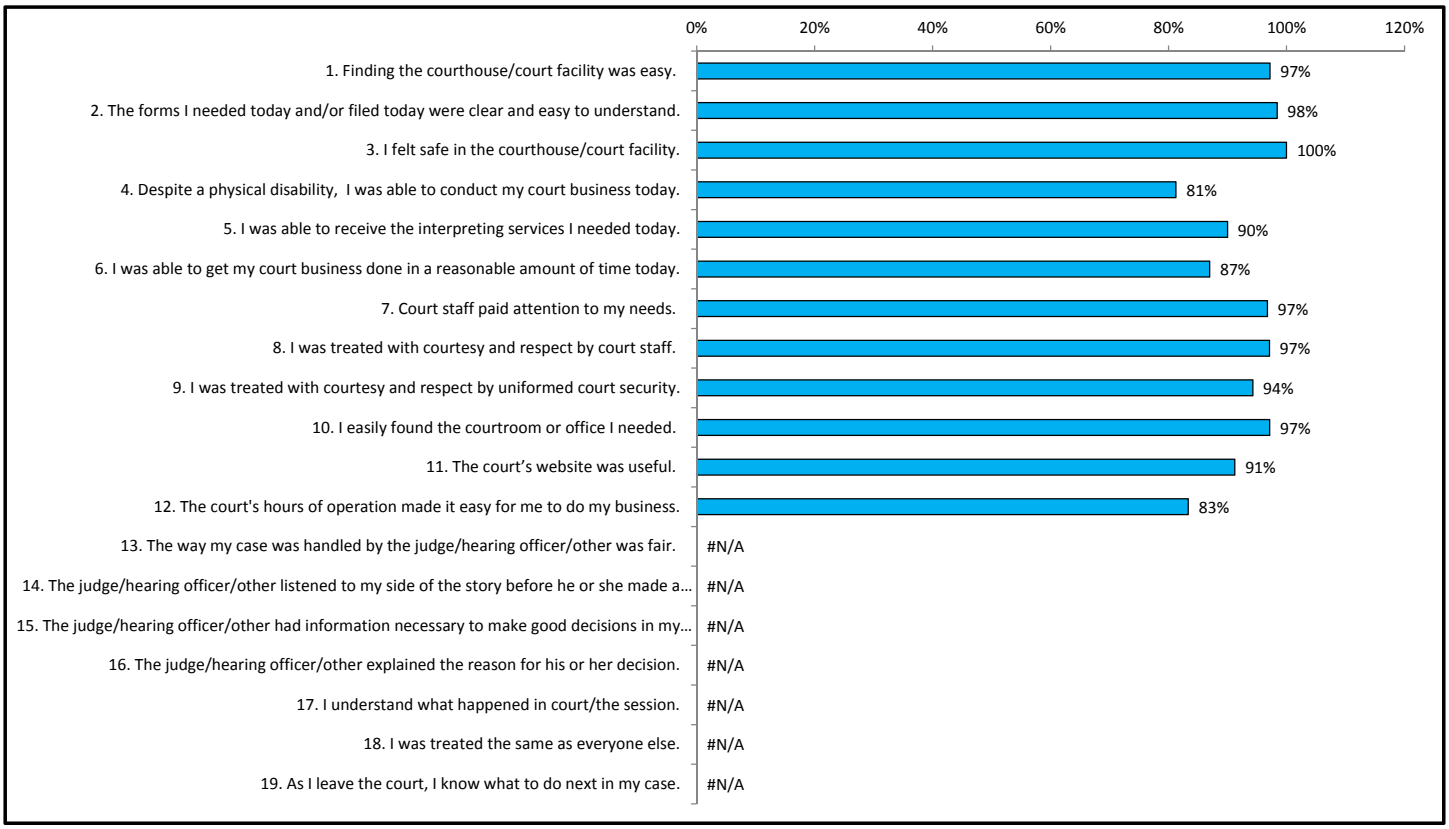


Note: #N/A indicates that less than 10 people responded in the category shown in the table or graph.

New Jersey Judiciary - Access and Fairness Public Survey - October 2013
Ocean County
What did you do today (select all that apply): jury service

	Strongly Disagree		Disagree		Neither Agree or Disagree		Agree		Strongly Agree		Agree or Strongly Agree
	#	%	#	%	#	%	#	%	#	%	%
1. Finding the courthouse/court facility was easy.	0	0%	1	1%	1	1%	22	31%	47	66%	97%
2. The forms I needed today and/or filed today were clear and easy to understand.	0	0%	0	0%	1	2%	20	32%	42	67%	98%
3. I felt safe in the courthouse/court facility.	0	0%	0	0%	0	0%	16	23%	54	77%	100%
4. Despite a physical disability, I was able to conduct my court business today.	0	0%	1	6%	2	13%	5	31%	8	50%	81%
5. I was able to receive the interpreting services I needed today.	0	0%	0	0%	1	10%	3	30%	6	60%	90%
6. I was able to get my court business done in a reasonable amount of time today.	1	2%	2	4%	3	7%	14	30%	26	57%	87%
7. Court staff paid attention to my needs.	0	0%	0	0%	2	3%	15	24%	45	73%	97%
8. I was treated with courtesy and respect by court staff.	0	0%	0	0%	2	3%	13	19%	54	78%	97%
9. I was treated with courtesy and respect by uniformed court security.	0	0%	1	1%	3	4%	15	21%	51	73%	94%
10. I easily found the courtroom or office I needed.	0	0%	1	1%	1	1%	23	33%	45	64%	97%
11. The court's website was useful.	1	2%	0	0%	4	7%	10	18%	42	74%	91%
12. The court's hours of operation made it easy for me to do my business.	2	4%	1	2%	6	11%	12	22%	33	61%	83%
13. The way my case was handled by the judge/hearing officer/other was fair.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
14. The judge/hearing officer/other listened to my side of the story before he or she made a decision.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
15. The judge/hearing officer/other had information necessary to make good decisions in my case.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
16. The judge/hearing officer/other explained the reason for his or her decision.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
17. I understand what happened in court/the session.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
18. I was treated the same as everyone else.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
19. As I leave the court, I know what to do next in my case.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A

Percent That Agree or Strongly Agree

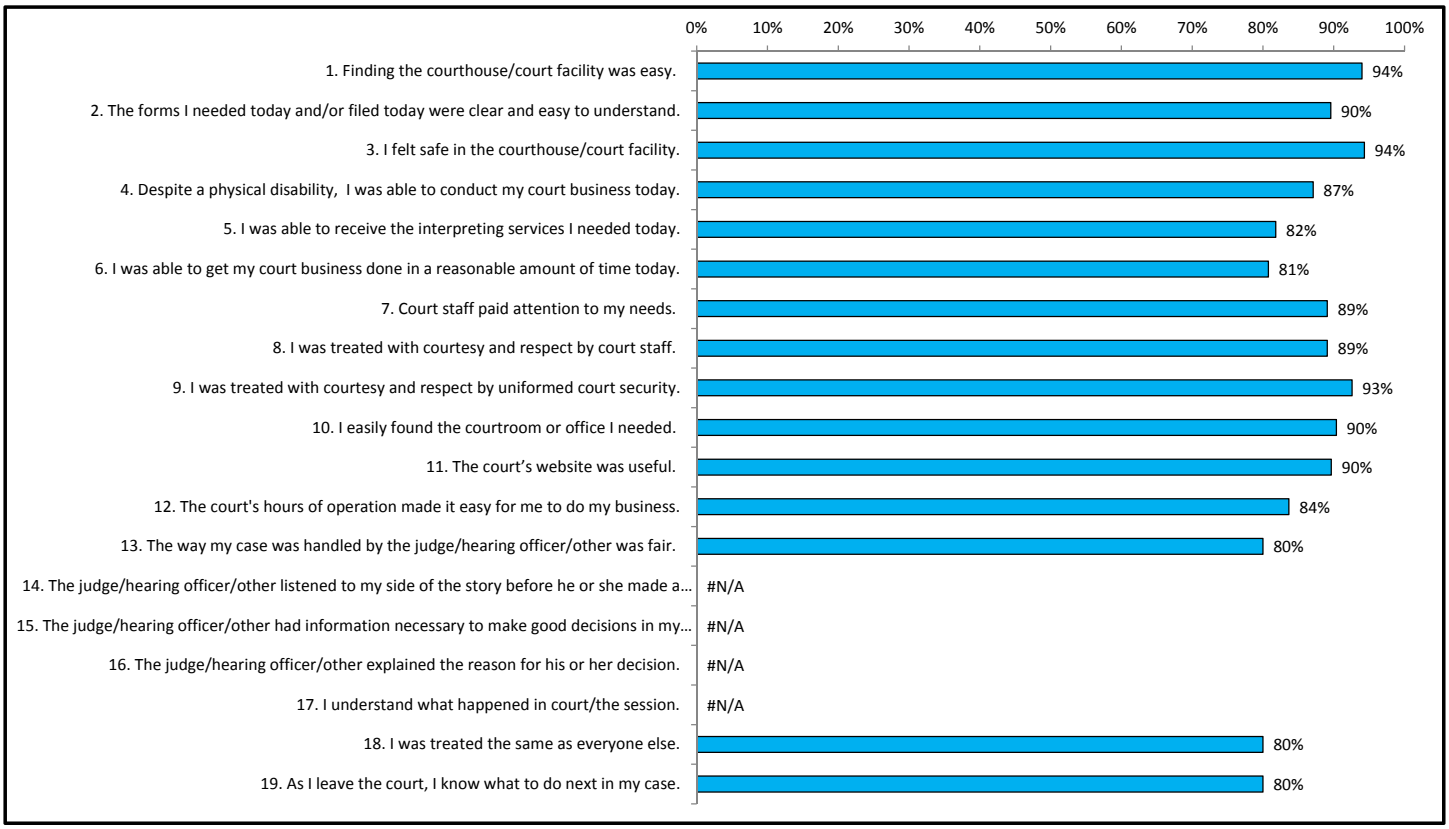


Note: #N/A indicates that less than 10 people responded in the category shown in the table or graph.

New Jersey Judiciary - Access and Fairness Public Survey - October 2013
Ocean County
What did you do today (select all that apply): filed papers

	Strongly Disagree		Disagree		Neither Agree or Disagree		Agree		Strongly Agree		Agree or Strongly Agree
	#	%	#	%	#	%	#	%	#	%	%
1. Finding the courthouse/court facility was easy.	0	0%	2	4%	1	2%	19	38%	28	56%	94%
2. The forms I needed today and/or filed today were clear and easy to understand.	2	4%	3	6%	0	0%	23	48%	20	42%	90%
3. I felt safe in the courthouse/court facility.	0	0%	1	2%	2	4%	18	34%	32	60%	94%
4. Despite a physical disability, I was able to conduct my court business today.	2	6%	1	3%	1	3%	13	42%	14	45%	87%
5. I was able to receive the interpreting services I needed today.	0	0%	2	9%	2	9%	9	41%	9	41%	82%
6. I was able to get my court business done in a reasonable amount of time today.	1	2%	3	6%	6	12%	11	21%	31	60%	81%
7. Court staff paid attention to my needs.	1	2%	2	4%	3	5%	20	36%	29	53%	89%
8. I was treated with courtesy and respect by court staff.	1	2%	1	2%	4	7%	13	24%	36	65%	89%
9. I was treated with courtesy and respect by uniformed court security.	0	0%	3	6%	1	2%	14	26%	36	67%	93%
10. I easily found the courtroom or office I needed.	0	0%	3	6%	2	4%	16	31%	31	60%	90%
11. The court's website was useful.	1	3%	2	7%	0	0%	12	41%	14	48%	90%
12. The court's hours of operation made it easy for me to do my business.	1	2%	4	8%	3	6%	15	31%	26	53%	84%
13. The way my case was handled by the judge/hearing officer/other was fair.	2	20%	0	0%	0	0%	5	50%	3	30%	80%
14. The judge/hearing officer/other listened to my side of the story before he or she made a decision.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
15. The judge/hearing officer/other had information necessary to make good decisions in my case.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
16. The judge/hearing officer/other explained the reason for his or her decision.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
17. I understand what happened in court/the session.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
18. I was treated the same as everyone else.	2	20%	0	0%	0	0%	1	10%	7	70%	80%
19. As I leave the court, I know what to do next in my case.	2	20%	0	0%	0	0%	1	10%	7	70%	80%

Percent That Agree or Strongly Agree

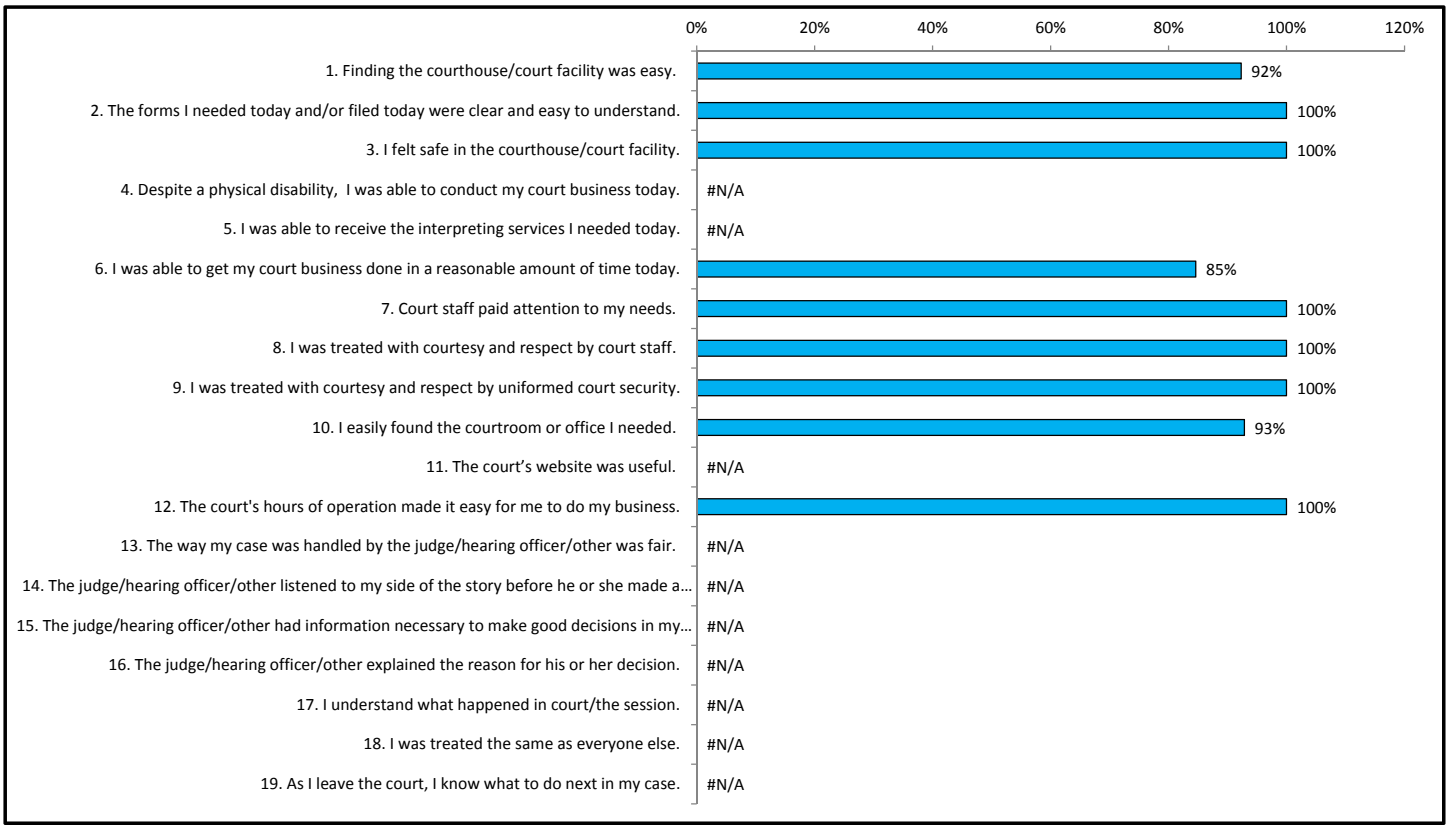


Note: #N/A indicates that less than 10 people responded in the category shown in the table or graph.

New Jersey Judiciary - Access and Fairness Public Survey - October 2013
Ocean County
What did you do today (select all that apply): made a payment

	Strongly Disagree		Disagree		Neither Agree or Disagree		Agree		Strongly Agree		Agree or Strongly Agree
	#	%	#	%	#	%	#	%	#	%	%
1. Finding the courthouse/court facility was easy.	0	0%	1	8%	0	0%	4	31%	8	62%	92%
2. The forms I needed today and/or filed today were clear and easy to understand.	0	0%	0	0%	0	0%	5	38%	8	62%	100%
3. I felt safe in the courthouse/court facility.	0	0%	0	0%	0	0%	3	21%	11	79%	100%
4. Despite a physical disability, I was able to conduct my court business today.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
5. I was able to receive the interpreting services I needed today.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
6. I was able to get my court business done in a reasonable amount of time today.	1	8%	0	0%	1	8%	4	31%	7	54%	85%
7. Court staff paid attention to my needs.	0	0%	0	0%	0	0%	5	36%	9	64%	100%
8. I was treated with courtesy and respect by court staff.	0	0%	0	0%	0	0%	5	36%	9	64%	100%
9. I was treated with courtesy and respect by uniformed court security.	0	0%	0	0%	0	0%	5	36%	9	64%	100%
10. I easily found the courtroom or office I needed.	0	0%	1	7%	0	0%	5	36%	8	57%	93%
11. The court's website was useful.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
12. The court's hours of operation made it easy for me to do my business.	0	0%	0	0%	0	0%	7	50%	7	50%	100%
13. The way my case was handled by the judge/hearing officer/other was fair.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
14. The judge/hearing officer/other listened to my side of the story before he or she made a decision.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
15. The judge/hearing officer/other had information necessary to make good decisions in my case.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
16. The judge/hearing officer/other explained the reason for his or her decision.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
17. I understand what happened in court/the session.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
18. I was treated the same as everyone else.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
19. As I leave the court, I know what to do next in my case.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A

Percent That Agree or Strongly Agree

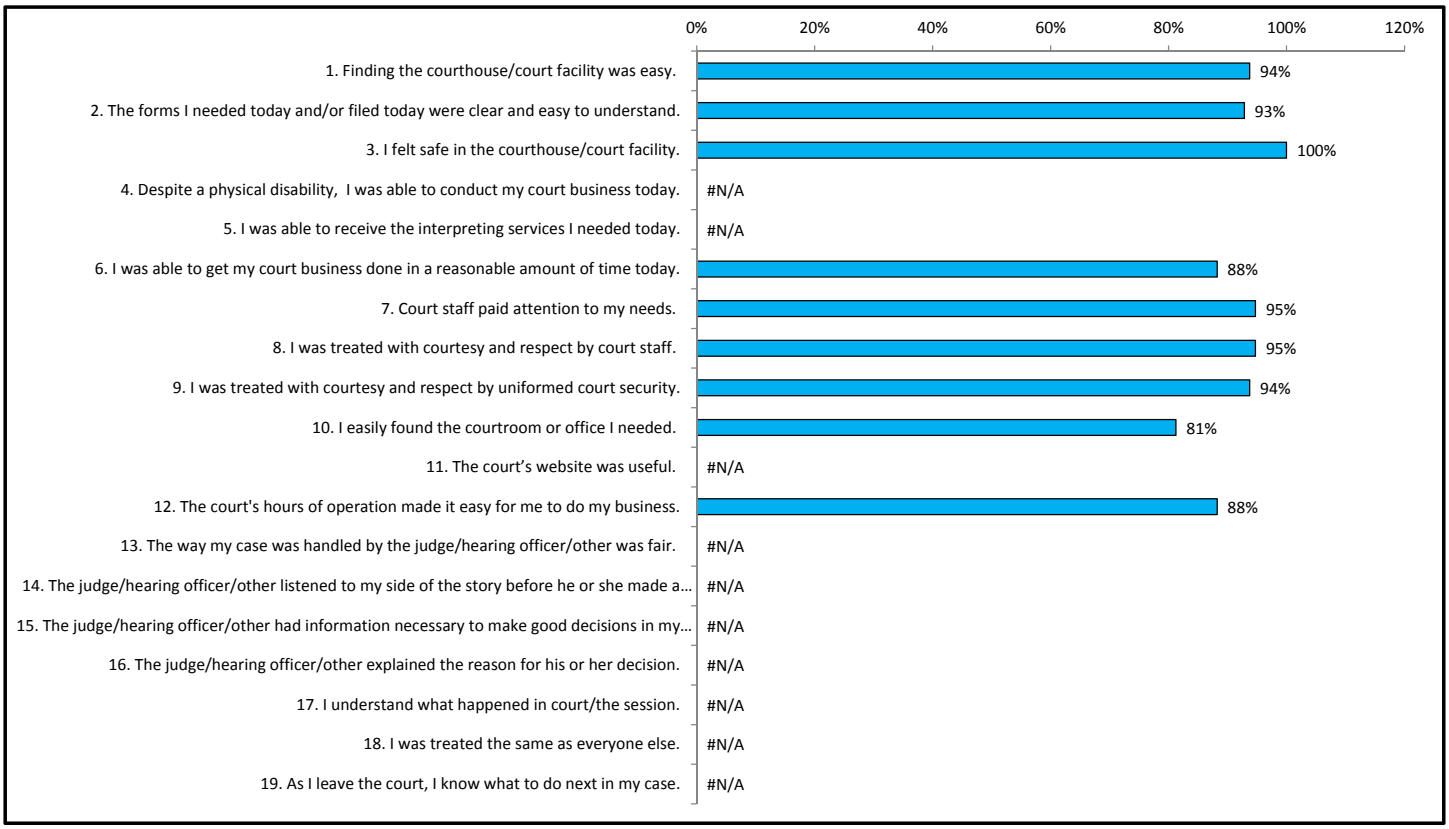


Note: #N/A indicates that less than 10 people responded in the category shown in the table or graph.

New Jersey Judiciary - Access and Fairness Public Survey - October 2013
Ocean County
What did you do today (select all that apply): searched court records/obtained documents

	Strongly Disagree		Disagree		Neither Agree or Disagree		Agree		Strongly Agree		Agree or Strongly Agree
	#	%	#	%	#	%	#	%	#	%	%
1. Finding the courthouse/court facility was easy.	1	6%	0	0%	0	0%	5	31%	10	63%	94%
2. The forms I needed today and/or filed today were clear and easy to understand.	1	7%	0	0%	0	0%	6	43%	7	50%	93%
3. I felt safe in the courthouse/court facility.	0	0%	0	0%	0	0%	5	29%	12	71%	100%
4. Despite a physical disability, I was able to conduct my court business today.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
5. I was able to receive the interpreting services I needed today.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
6. I was able to get my court business done in a reasonable amount of time today.	2	12%	0	0%	0	0%	2	12%	13	76%	88%
7. Court staff paid attention to my needs.	1	5%	0	0%	0	0%	3	16%	15	79%	95%
8. I was treated with courtesy and respect by court staff.	1	5%	0	0%	0	0%	3	16%	15	79%	95%
9. I was treated with courtesy and respect by uniformed court security.	0	0%	0	0%	1	6%	1	6%	14	88%	94%
10. I easily found the courtroom or office I needed.	1	6%	1	6%	1	6%	5	31%	8	50%	81%
11. The court's website was useful.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
12. The court's hours of operation made it easy for me to do my business.	1	6%	0	0%	1	6%	7	41%	8	47%	88%
13. The way my case was handled by the judge/hearing officer/other was fair.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
14. The judge/hearing officer/other listened to my side of the story before he or she made a decision.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
15. The judge/hearing officer/other had information necessary to make good decisions in my case.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
16. The judge/hearing officer/other explained the reason for his or her decision.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
17. I understand what happened in court/the session.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
18. I was treated the same as everyone else.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
19. As I leave the court, I know what to do next in my case.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A

Percent That Agree or Strongly Agree

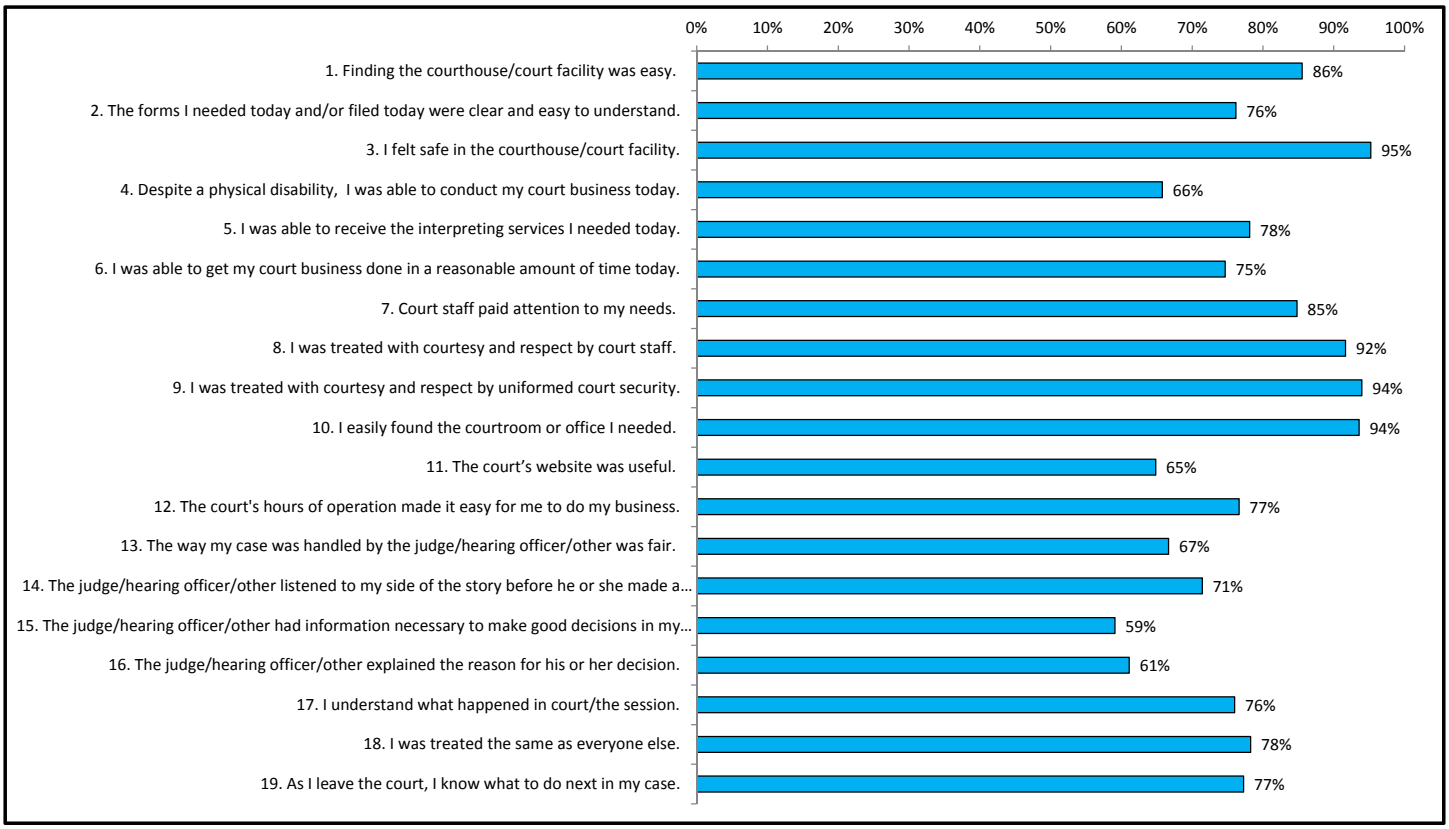


Note: #N/A indicates that less than 10 people responded in the category shown in the table or graph.

New Jersey Judiciary - Access and Fairness Public Survey - October 2013
Ocean County
What did you do today (select all that apply): other

	Strongly Disagree		Disagree		Neither Agree or Disagree		Agree		Strongly Agree		Agree or Strongly Agree
	#	%	#	%	#	%	#	%	#	%	%
1. Finding the courthouse/court facility was easy.	4	5%	4	5%	4	5%	34	41%	37	45%	86%
2. The forms I needed today and/or filed today were clear and easy to understand.	3	5%	3	5%	9	14%	27	43%	21	33%	76%
3. I felt safe in the courthouse/court facility.	4	5%	0	0%	0	0%	27	32%	53	63%	95%
4. Despite a physical disability, I was able to conduct my court business today.	5	13%	3	8%	5	13%	14	37%	11	29%	66%
5. I was able to receive the interpreting services I needed today.	3	9%	3	9%	1	3%	14	44%	11	34%	78%
6. I was able to get my court business done in a reasonable amount of time today.	5	7%	8	11%	6	8%	24	32%	32	43%	75%
7. Court staff paid attention to my needs.	5	6%	4	5%	3	4%	33	42%	34	43%	85%
8. I was treated with courtesy and respect by court staff.	4	5%	2	2%	1	1%	28	33%	49	58%	92%
9. I was treated with courtesy and respect by uniformed court security.	2	2%	0	0%	3	4%	27	33%	51	61%	94%
10. I easily found the courtroom or office I needed.	2	3%	0	0%	3	4%	34	44%	39	50%	94%
11. The court's website was useful.	3	8%	1	3%	9	24%	11	30%	13	35%	65%
12. The court's hours of operation made it easy for me to do my business.	3	4%	5	6%	10	13%	24	31%	35	45%	77%
13. The way my case was handled by the judge/hearing officer/other was fair.	1	4%	2	8%	5	21%	6	25%	10	42%	67%
14. The judge/hearing officer/other listened to my side of the story before he or she made a decision.	2	10%	1	5%	3	14%	5	24%	10	48%	71%
15. The judge/hearing officer/other had information necessary to make good decisions in my case.	2	9%	1	5%	6	27%	2	9%	11	50%	59%
16. The judge/hearing officer/other explained the reason for his or her decision.	0	0%	1	6%	6	33%	3	17%	8	44%	61%
17. I understand what happened in court/the session.	1	4%	1	4%	4	16%	8	32%	11	44%	76%
18. I was treated the same as everyone else.	2	9%	1	4%	2	9%	6	26%	12	52%	78%
19. As I leave the court, I know what to do next in my case.	0	0%	1	5%	4	18%	6	27%	11	50%	77%

Percent That Agree or Strongly Agree



Note: #N/A indicates that less than 10 people responded in the category shown in the table or graph.

New Jersey Judiciary - Access and Fairness Public Survey - October 2013
Ocean County
What type of case brought you to the courthouse/court facility today (select all that apply): child custody

	Strongly Disagree		Disagree		Neither Agree or Disagree		Agree		Strongly Agree		Agree or Strongly Agree
	#	%	#	%	#	%	#	%	#	%	%
1. Finding the courthouse/court facility was easy.	0	0%	0	0%	0	0%	13	41%	19	59%	100%
2. The forms I needed today and/or filed today were clear and easy to understand.	0	0%	1	3%	3	9%	15	47%	13	41%	88%
3. I felt safe in the courthouse/court facility.	0	0%	0	0%	2	6%	13	39%	18	55%	94%
4. Despite a physical disability, I was able to conduct my court business today.	0	0%	0	0%	4	21%	7	37%	8	42%	79%
5. I was able to receive the interpreting services I needed today.	0	0%	3	18%	2	12%	3	18%	9	53%	71%
6. I was able to get my court business done in a reasonable amount of time today.	2	6%	4	13%	4	13%	8	26%	13	42%	68%
7. Court staff paid attention to my needs.	0	0%	3	9%	3	9%	11	32%	17	50%	82%
8. I was treated with courtesy and respect by court staff.	0	0%	0	0%	2	6%	13	37%	20	57%	94%
9. I was treated with courtesy and respect by uniformed court security.	0	0%	2	6%	1	3%	14	40%	18	51%	91%
10. I easily found the courtroom or office I needed.	0	0%	1	3%	0	0%	16	46%	18	51%	97%
11. The court's website was useful.	0	0%	0	0%	2	10%	11	52%	8	38%	90%
12. The court's hours of operation made it easy for me to do my business.	0	0%	3	9%	4	12%	14	41%	13	38%	79%
13. The way my case was handled by the judge/hearing officer/other was fair.	1	5%	1	5%	3	14%	9	43%	7	33%	76%
14. The judge/hearing officer/other listened to my side of the story before he or she made a decision.	1	5%	0	0%	3	16%	7	37%	8	42%	79%
15. The judge/hearing officer/other had information necessary to make good decisions in my case.	1	5%	2	10%	2	10%	6	30%	9	45%	75%
16. The judge/hearing officer/other explained the reason for his or her decision.	1	5%	0	0%	3	14%	8	38%	9	43%	81%
17. I understand what happened in court/the session.	1	5%	1	5%	1	5%	8	38%	10	48%	86%
18. I was treated the same as everyone else.	1	5%	0	0%	0	0%	9	43%	11	52%	95%
19. As I leave the court, I know what to do next in my case.	1	5%	0	0%	1	5%	9	47%	8	42%	89%

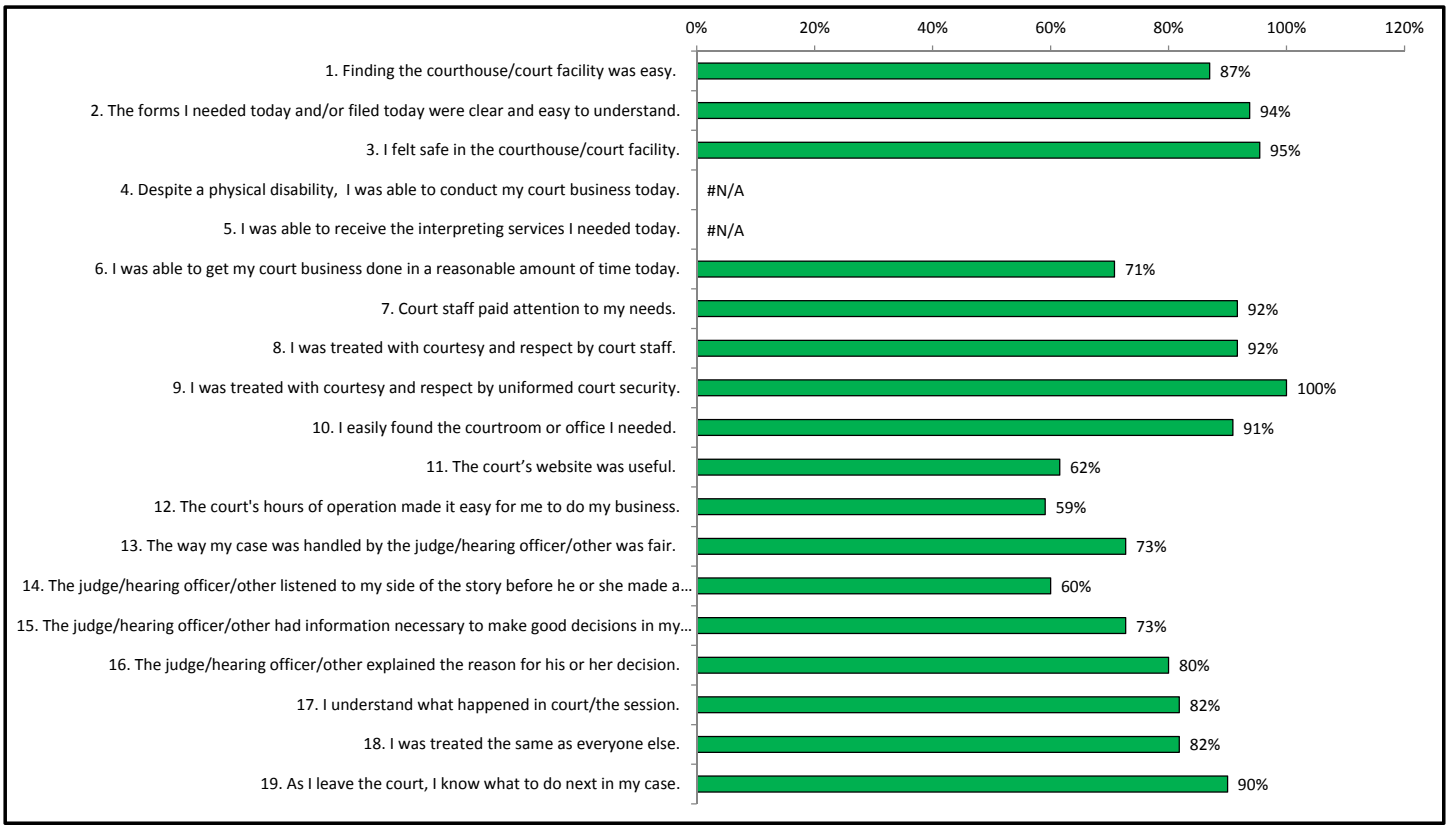
Percent That Agree or Strongly Agree

Note: #N/A indicates that less than 10 people responded in the category shown in the table or graph.

New Jersey Judiciary - Access and Fairness Public Survey - October 2013
Ocean County
What type of case brought you to the courthouse/court facility today (select all that apply): Division of Child Placement and Permanency

	Strongly Disagree		Disagree		Neither Agree or Disagree		Agree		Strongly Agree		Agree or Strongly Agree
	#	%	#	%	#	%	#	%	#	%	%
1. Finding the courthouse/court facility was easy.	1	4%	0	0%	2	9%	8	35%	12	52%	87%
2. The forms I needed today and/or filed today were clear and easy to understand.	0	0%	0	0%	1	6%	9	56%	6	38%	94%
3. I felt safe in the courthouse/court facility.	0	0%	0	0%	1	5%	9	41%	12	55%	95%
4. Despite a physical disability, I was able to conduct my court business today.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
5. I was able to receive the interpreting services I needed today.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
6. I was able to get my court business done in a reasonable amount of time today.	1	4%	3	13%	3	13%	9	38%	8	33%	71%
7. Court staff paid attention to my needs.	0	0%	1	4%	1	4%	9	38%	13	54%	92%
8. I was treated with courtesy and respect by court staff.	0	0%	1	4%	1	4%	7	29%	15	63%	92%
9. I was treated with courtesy and respect by uniformed court security.	0	0%	0	0%	0	0%	9	38%	15	63%	100%
10. I easily found the courtroom or office I needed.	1	5%	0	0%	1	5%	7	32%	13	59%	91%
11. The court's website was useful.	2	15%	0	0%	3	23%	4	31%	4	31%	62%
12. The court's hours of operation made it easy for me to do my business.	0	0%	1	5%	8	36%	7	32%	6	27%	59%
13. The way my case was handled by the judge/hearing officer/other was fair.	2	18%	1	9%	0	0%	3	27%	5	45%	73%
14. The judge/hearing officer/other listened to my side of the story before he or she made a decision.	2	20%	0	0%	2	20%	1	10%	5	50%	60%
15. The judge/hearing officer/other had information necessary to make good decisions in my case.	2	18%	0	0%	1	9%	2	18%	6	55%	73%
16. The judge/hearing officer/other explained the reason for his or her decision.	1	10%	1	10%	0	0%	1	10%	7	70%	80%
17. I understand what happened in court/the session.	1	9%	1	9%	0	0%	4	36%	5	45%	82%
18. I was treated the same as everyone else.	1	9%	1	9%	0	0%	1	9%	8	73%	82%
19. As I leave the court, I know what to do next in my case.	1	10%	0	0%	0	0%	3	30%	6	60%	90%

Percent That Agree or Strongly Agree



Note: #N/A indicates that less than 10 people responded in the category shown in the table or graph.

New Jersey Judiciary - Access and Fairness Public Survey - October 2013
Ocean County
What type of case brought you to the courthouse/court facility today (select all that apply): divorce

	Strongly Disagree		Disagree		Neither Agree or Disagree		Agree		Strongly Agree		Agree or Strongly Agree
	#	%	#	%	#	%	#	%	#	%	%
1. Finding the courthouse/court facility was easy.	1	3%	4	10%	1	3%	15	38%	19	48%	85%
2. The forms I needed today and/or filed today were clear and easy to understand.	1	3%	2	6%	3	10%	15	48%	10	32%	81%
3. I felt safe in the courthouse/court facility.	1	2%	1	2%	1	2%	13	32%	25	61%	93%
4. Despite a physical disability, I was able to conduct my court business today.	2	10%	0	0%	0	0%	11	55%	7	35%	90%
5. I was able to receive the interpreting services I needed today.	0	0%	2	17%	0	0%	3	25%	7	58%	83%
6. I was able to get my court business done in a reasonable amount of time today.	1	3%	3	8%	4	10%	14	35%	18	45%	80%
7. Court staff paid attention to my needs.	0	0%	3	8%	1	3%	11	28%	24	62%	90%
8. I was treated with courtesy and respect by court staff.	0	0%	3	7%	3	7%	11	26%	25	60%	86%
9. I was treated with courtesy and respect by uniformed court security.	0	0%	3	7%	1	2%	10	24%	27	66%	90%
10. I easily found the courtroom or office I needed.	0	0%	2	5%	1	3%	13	33%	23	59%	92%
11. The court's website was useful.	3	13%	1	4%	2	9%	7	30%	10	43%	74%
12. The court's hours of operation made it easy for me to do my business.	0	0%	2	5%	5	14%	10	27%	20	54%	81%
13. The way my case was handled by the judge/hearing officer/other was fair.	0	0%	0	0%	2	11%	8	42%	9	47%	89%
14. The judge/hearing officer/other listened to my side of the story before he or she made a decision.	0	0%	1	5%	1	5%	6	32%	11	58%	89%
15. The judge/hearing officer/other had information necessary to make good decisions in my case.	1	5%	0	0%	1	5%	6	29%	13	62%	90%
16. The judge/hearing officer/other explained the reason for his or her decision.	0	0%	0	0%	1	5%	7	37%	11	58%	95%
17. I understand what happened in court/the session.	1	5%	0	0%	1	5%	8	38%	11	52%	90%
18. I was treated the same as everyone else.	0	0%	1	5%	1	5%	6	30%	12	60%	90%
19. As I leave the court, I know what to do next in my case.	1	5%	0	0%	2	10%	6	30%	11	55%	85%

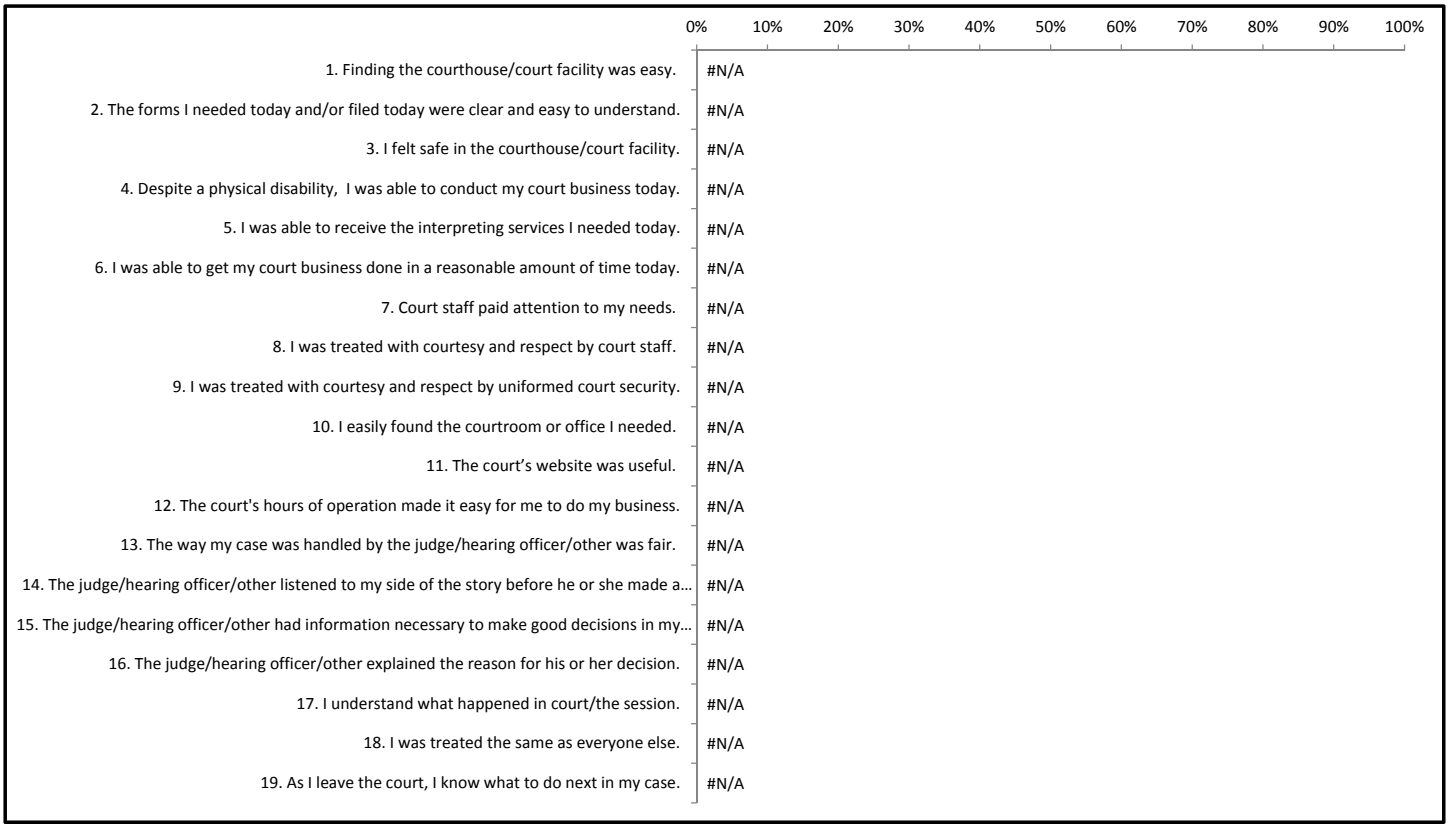
Percent That Agree or Strongly Agree

Note: #N/A indicates that less than 10 people responded in the category shown in the table or graph.

New Jersey Judiciary - Access and Fairness Public Survey - October 2013
Ocean County
What type of case brought you to the courthouse/court facility today (select all that apply): foreclosure

	Strongly Disagree		Disagree		Neither Agree or Disagree		Agree		Strongly Agree		Agree or Strongly Agree
	#	%	#	%	#	%	#	%	#	%	%
1. Finding the courthouse/court facility was easy.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
2. The forms I needed today and/or filed today were clear and easy to understand.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
3. I felt safe in the courthouse/court facility.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
4. Despite a physical disability, I was able to conduct my court business today.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
5. I was able to receive the interpreting services I needed today.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
6. I was able to get my court business done in a reasonable amount of time today.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
7. Court staff paid attention to my needs.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
8. I was treated with courtesy and respect by court staff.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
9. I was treated with courtesy and respect by uniformed court security.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
10. I easily found the courtroom or office I needed.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
11. The court's website was useful.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
12. The court's hours of operation made it easy for me to do my business.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
13. The way my case was handled by the judge/hearing officer/other was fair.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
14. The judge/hearing officer/other listened to my side of the story before he or she made a decision.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
15. The judge/hearing officer/other had information necessary to make good decisions in my case.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
16. The judge/hearing officer/other explained the reason for his or her decision.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
17. I understand what happened in court/the session.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
18. I was treated the same as everyone else.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
19. As I leave the court, I know what to do next in my case.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A

Percent That Agree or Strongly Agree

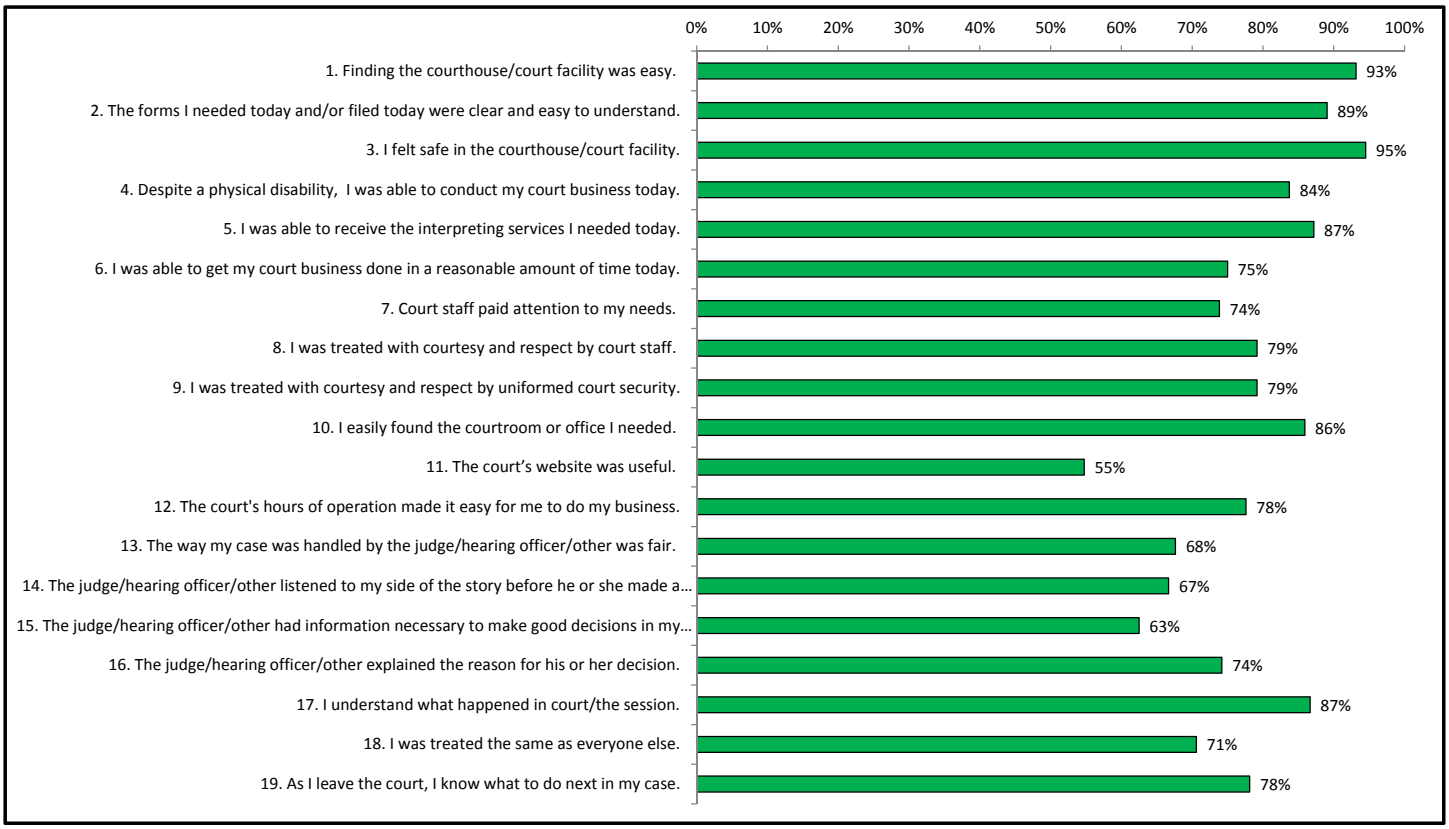


Note: #N/A indicates that less than 10 people responded in the category shown in the table or graph.

New Jersey Judiciary - Access and Fairness Public Survey - October 2013
Ocean County
What type of case brought you to the courthouse/court facility today (select all that apply): probation

	Strongly Disagree		Disagree		Neither Agree or Disagree		Agree		Strongly Agree		Agree or Strongly Agree
	#	%	#	%	#	%	#	%	#	%	%
1. Finding the courthouse/court facility was easy.	2	3%	2	3%	1	1%	34	47%	34	47%	93%
2. The forms I needed today and/or filed today were clear and easy to understand.	3	5%	1	2%	3	5%	28	44%	29	45%	89%
3. I felt safe in the courthouse/court facility.	4	5%	0	0%	0	0%	28	38%	41	56%	95%
4. Despite a physical disability, I was able to conduct my court business today.	3	7%	0	0%	4	9%	15	35%	21	49%	84%
5. I was able to receive the interpreting services I needed today.	2	5%	1	3%	2	5%	15	38%	19	49%	87%
6. I was able to get my court business done in a reasonable amount of time today.	7	11%	4	6%	5	8%	26	41%	22	34%	75%
7. Court staff paid attention to my needs.	5	8%	6	9%	6	9%	25	38%	23	35%	74%
8. I was treated with courtesy and respect by court staff.	3	4%	1	1%	11	15%	26	36%	31	43%	79%
9. I was treated with courtesy and respect by uniformed court security.	5	7%	3	4%	7	10%	27	38%	30	42%	79%
10. I easily found the courtroom or office I needed.	4	6%	2	3%	4	6%	25	35%	36	51%	86%
11. The court's website was useful.	2	5%	2	5%	15	36%	11	26%	12	29%	55%
12. The court's hours of operation made it easy for me to do my business.	2	3%	6	9%	7	10%	25	37%	27	40%	78%
13. The way my case was handled by the judge/hearing officer/other was fair.	5	15%	1	3%	5	15%	8	24%	15	44%	68%
14. The judge/hearing officer/other listened to my side of the story before he or she made a decision.	5	17%	2	7%	3	10%	7	23%	13	43%	67%
15. The judge/hearing officer/other had information necessary to make good decisions in my case.	5	16%	2	6%	5	16%	8	25%	12	38%	63%
16. The judge/hearing officer/other explained the reason for his or her decision.	3	10%	0	0%	5	16%	11	35%	12	39%	74%
17. I understand what happened in court/the session.	1	3%	0	0%	3	10%	10	33%	16	53%	87%
18. I was treated the same as everyone else.	2	6%	4	12%	4	12%	9	26%	15	44%	71%
19. As I leave the court, I know what to do next in my case.	2	6%	0	0%	5	16%	8	25%	17	53%	78%

Percent That Agree or Strongly Agree

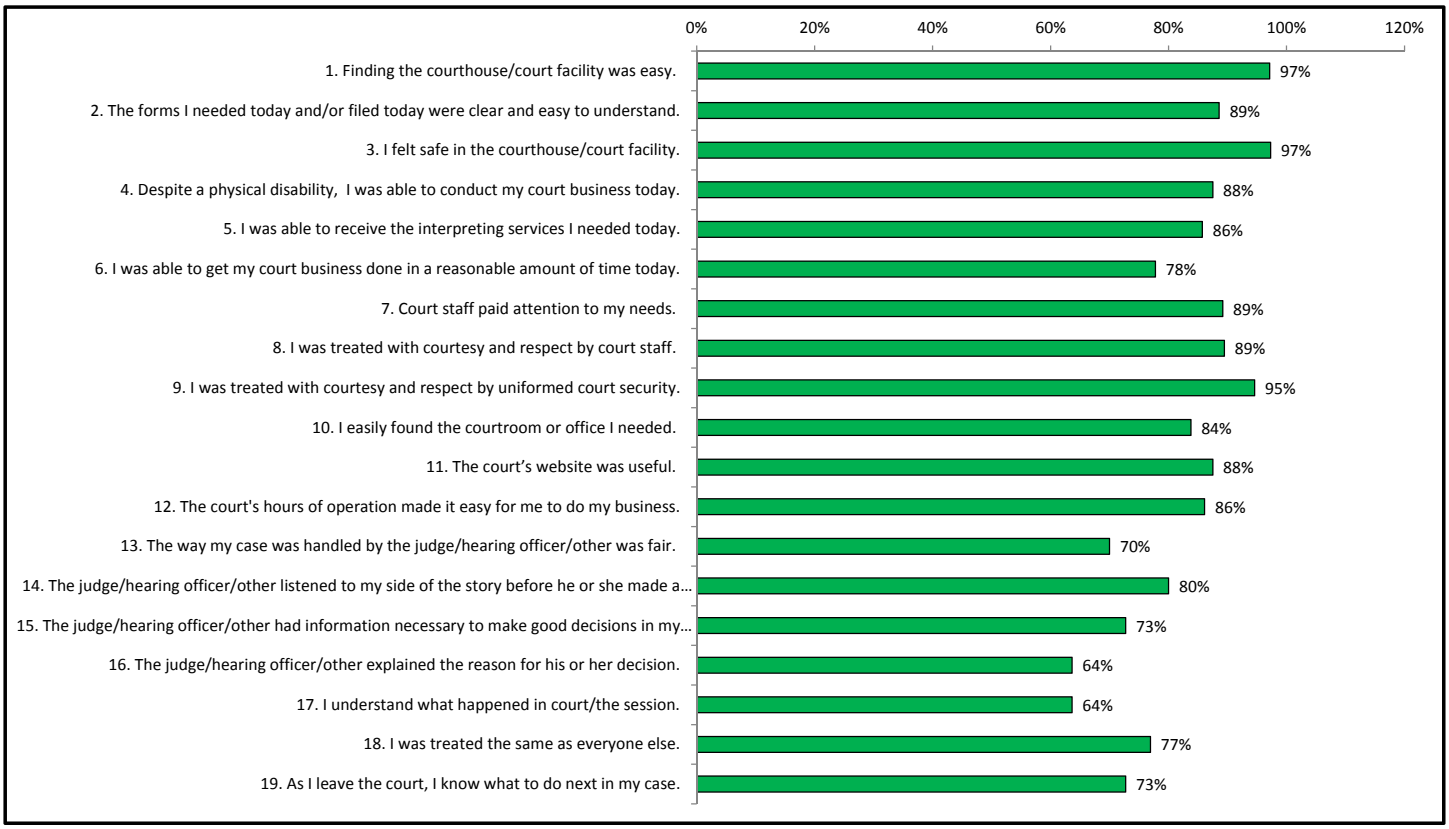


Note: #N/A indicates that less than 10 people responded in the category shown in the table or graph.

New Jersey Judiciary - Access and Fairness Public Survey - October 2013
Ocean County
What type of case brought you to the courthouse/court facility today (select all that apply): child support

	Strongly Disagree		Disagree		Neither Agree or Disagree		Agree		Strongly Agree		Agree or Strongly Agree
	#	%	#	%	#	%	#	%	#	%	%
1. Finding the courthouse/court facility was easy.	0	0%	1	3%	0	0%	16	46%	18	51%	97%
2. The forms I needed today and/or filed today were clear and easy to understand.	2	6%	1	3%	1	3%	19	54%	12	34%	89%
3. I felt safe in the courthouse/court facility.	0	0%	0	0%	1	3%	14	38%	22	59%	97%
4. Despite a physical disability, I was able to conduct my court business today.	1	6%	0	0%	1	6%	8	50%	6	38%	88%
5. I was able to receive the interpreting services I needed today.	0	0%	1	7%	1	7%	5	36%	7	50%	86%
6. I was able to get my court business done in a reasonable amount of time today.	2	6%	1	3%	5	14%	9	25%	19	53%	78%
7. Court staff paid attention to my needs.	0	0%	2	5%	2	5%	17	46%	16	43%	89%
8. I was treated with courtesy and respect by court staff.	0	0%	0	0%	4	11%	10	26%	24	63%	89%
9. I was treated with courtesy and respect by uniformed court security.	0	0%	2	5%	0	0%	11	30%	24	65%	95%
10. I easily found the courtroom or office I needed.	0	0%	4	11%	2	5%	14	38%	17	46%	84%
11. The court's website was useful.	0	0%	0	0%	2	13%	6	38%	8	50%	88%
12. The court's hours of operation made it easy for me to do my business.	0	0%	2	6%	3	8%	16	44%	15	42%	86%
13. The way my case was handled by the judge/hearing officer/other was fair.	1	10%	2	20%	0	0%	5	50%	2	20%	70%
14. The judge/hearing officer/other listened to my side of the story before he or she made a decision.	1	10%	0	0%	1	10%	4	40%	4	40%	80%
15. The judge/hearing officer/other had information necessary to make good decisions in my case.	1	9%	1	9%	1	9%	4	36%	4	36%	73%
16. The judge/hearing officer/other explained the reason for his or her decision.	1	9%	1	9%	2	18%	2	18%	5	45%	64%
17. I understand what happened in court/the session.	1	9%	1	9%	2	18%	3	27%	4	36%	64%
18. I was treated the same as everyone else.	1	8%	1	8%	1	8%	3	23%	7	54%	77%
19. As I leave the court, I know what to do next in my case.	1	9%	1	9%	1	9%	3	27%	5	45%	73%

Percent That Agree or Strongly Agree

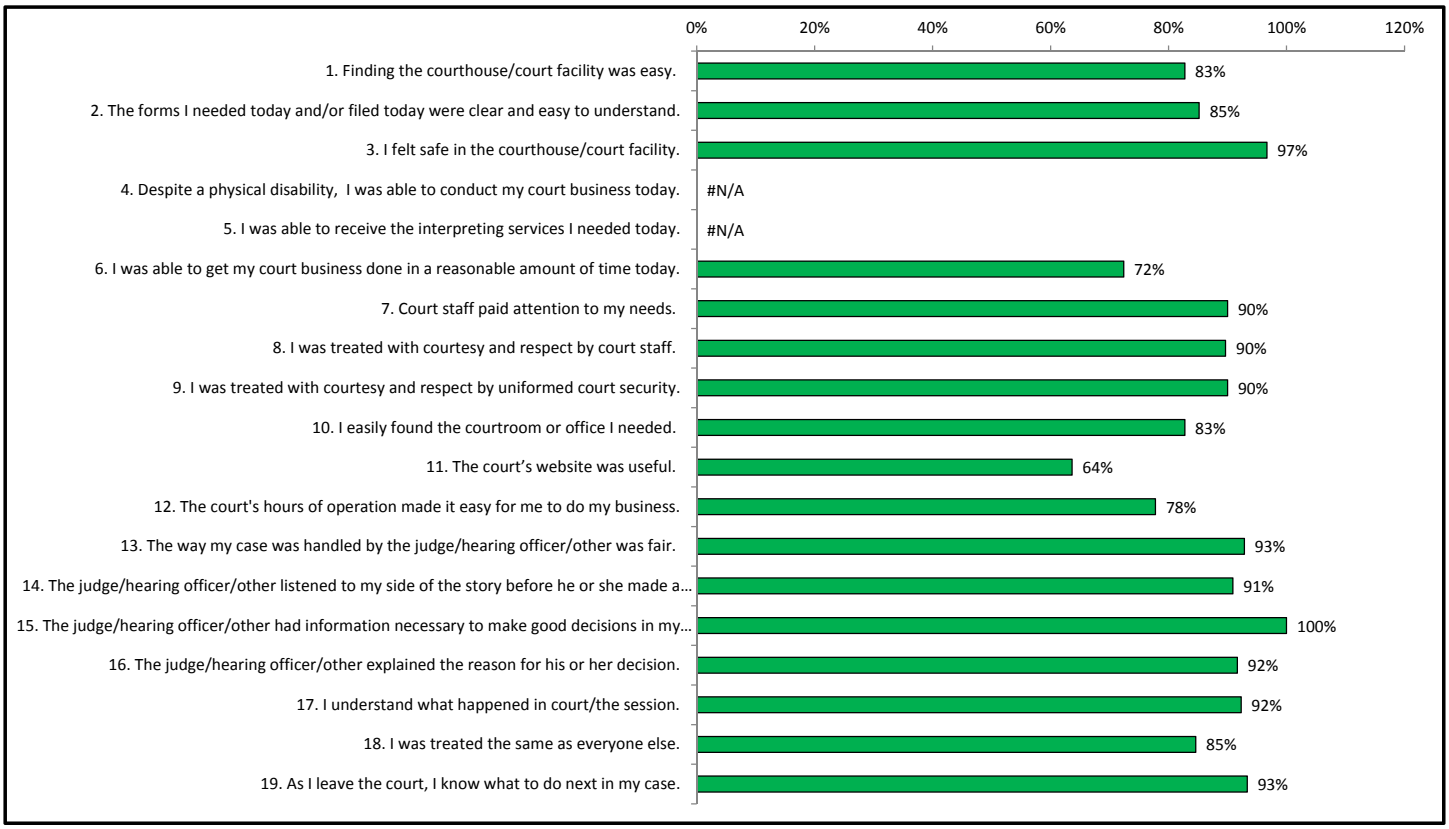


Note: #N/A indicates that less than 10 people responded in the category shown in the table or graph.

New Jersey Judiciary - Access and Fairness Public Survey - October 2013
Ocean County
What type of case brought you to the courthouse/court facility today (select all that apply): landlord/tenant

	Strongly Disagree		Disagree		Neither Agree or Disagree		Agree		Strongly Agree		Agree or Strongly Agree
	#	%	#	%	#	%	#	%	#	%	%
1. Finding the courthouse/court facility was easy.	1	3%	3	10%	1	3%	8	28%	16	55%	83%
2. The forms I needed today and/or filed today were clear and easy to understand.	1	4%	0	0%	3	11%	8	30%	15	56%	85%
3. I felt safe in the courthouse/court facility.	1	3%	0	0%	0	0%	9	30%	20	67%	97%
4. Despite a physical disability, I was able to conduct my court business today.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
5. I was able to receive the interpreting services I needed today.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
6. I was able to get my court business done in a reasonable amount of time today.	1	3%	4	14%	3	10%	7	24%	14	48%	72%
7. Court staff paid attention to my needs.	0	0%	2	7%	1	3%	10	33%	17	57%	90%
8. I was treated with courtesy and respect by court staff.	0	0%	1	3%	2	7%	7	24%	19	66%	90%
9. I was treated with courtesy and respect by uniformed court security.	0	0%	0	0%	3	10%	8	27%	19	63%	90%
10. I easily found the courtroom or office I needed.	1	3%	1	3%	3	10%	7	24%	17	59%	83%
11. The court's website was useful.	2	18%	0	0%	2	18%	1	9%	6	55%	64%
12. The court's hours of operation made it easy for me to do my business.	1	4%	4	15%	1	4%	5	19%	16	59%	78%
13. The way my case was handled by the judge/hearing officer/other was fair.	0	0%	0	0%	1	7%	4	29%	9	64%	93%
14. The judge/hearing officer/other listened to my side of the story before he or she made a decision.	0	0%	1	9%	0	0%	3	27%	7	64%	91%
15. The judge/hearing officer/other had information necessary to make good decisions in my case.	0	0%	0	0%	0	0%	3	25%	9	75%	100%
16. The judge/hearing officer/other explained the reason for his or her decision.	0	0%	0	0%	1	8%	3	25%	8	67%	92%
17. I understand what happened in court/the session.	1	8%	0	0%	0	0%	4	31%	8	62%	92%
18. I was treated the same as everyone else.	1	8%	0	0%	1	8%	3	23%	8	62%	85%
19. As I leave the court, I know what to do next in my case.	0	0%	0	0%	1	7%	4	27%	10	67%	93%

Percent That Agree or Strongly Agree



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New Jersey Judiciary - Access and Fairness Public Survey - October 2013
Ocean County
What type of case brought you to the courthouse/court facility today (select all that apply): civil

	Strongly Disagree		Disagree		Neither Agree or Disagree		Agree		Strongly Agree		Agree or Strongly Agree
	#	%	#	%	#	%	#	%	#	%	%
1. Finding the courthouse/court facility was easy.	2	2%	3	3%	4	4%	27	29%	57	61%	90%
2. The forms I needed today and/or filed today were clear and easy to understand.	1	1%	2	3%	4	5%	28	35%	44	56%	91%
3. I felt safe in the courthouse/court facility.	2	2%	1	1%	0	0%	19	20%	74	77%	97%
4. Despite a physical disability, I was able to conduct my court business today.	1	3%	0	0%	2	6%	11	34%	18	56%	91%
5. I was able to receive the interpreting services I needed today.	0	0%	0	0%	3	23%	7	54%	3	23%	77%
6. I was able to get my court business done in a reasonable amount of time today.	4	4%	4	4%	3	3%	26	29%	52	58%	88%
7. Court staff paid attention to my needs.	4	4%	0	0%	5	5%	21	23%	63	68%	90%
8. I was treated with courtesy and respect by court staff.	3	3%	1	1%	3	3%	18	18%	74	75%	93%
9. I was treated with courtesy and respect by uniformed court security.	1	1%	1	1%	3	3%	18	20%	69	75%	95%
10. I easily found the courtroom or office I needed.	2	2%	4	4%	3	3%	28	30%	55	60%	90%
11. The court's website was useful.	3	5%	1	2%	4	7%	15	26%	35	60%	86%
12. The court's hours of operation made it easy for me to do my business.	5	6%	3	3%	5	6%	23	26%	52	59%	85%
13. The way my case was handled by the judge/hearing officer/other was fair.	2	5%	2	5%	0	0%	10	24%	28	67%	90%
14. The judge/hearing officer/other listened to my side of the story before he or she made a decision.	3	8%	0	0%	1	3%	12	32%	22	58%	89%
15. The judge/hearing officer/other had information necessary to make good decisions in my case.	1	3%	2	5%	1	3%	10	26%	25	64%	90%
16. The judge/hearing officer/other explained the reason for his or her decision.	1	3%	2	6%	0	0%	9	25%	24	67%	92%
17. I understand what happened in court/the session.	1	2%	0	0%	1	2%	10	24%	30	71%	95%
18. I was treated the same as everyone else.	2	5%	1	3%	1	3%	9	23%	27	68%	90%
19. As I leave the court, I know what to do next in my case.	1	2%	0	0%	1	2%	9	22%	30	73%	95%

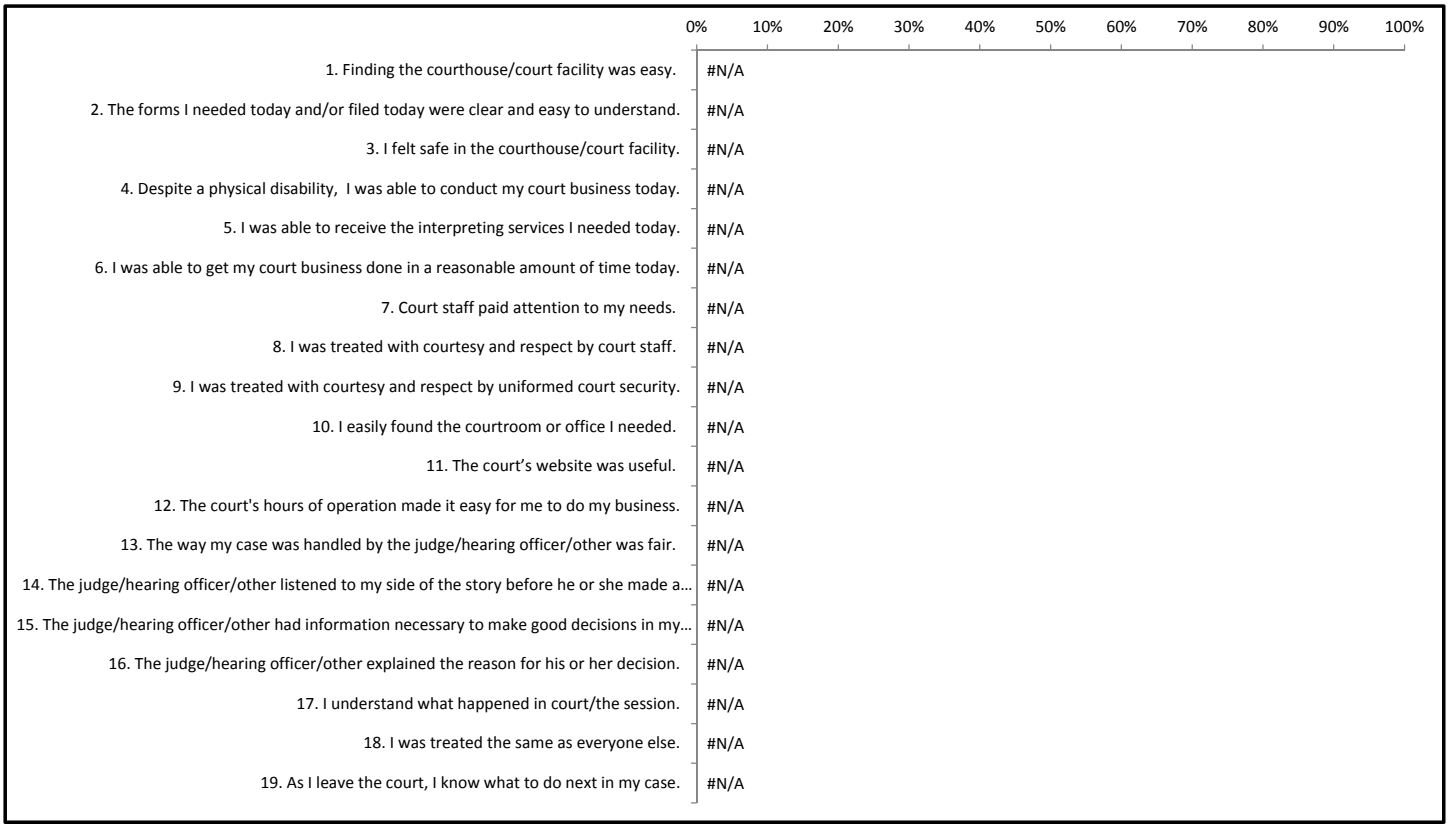
Percent That Agree or Strongly Agree

Note: #N/A indicates that less than 10 people responded in the category shown in the table or graph.

New Jersey Judiciary - Access and Fairness Public Survey - October 2013
Ocean County
What type of case brought you to the courthouse/court facility today (select all that apply): juvenile delinquency

	Strongly Disagree		Disagree		Neither Agree or Disagree		Agree		Strongly Agree		Agree or Strongly Agree
	#	%	#	%	#	%	#	%	#	%	%
1. Finding the courthouse/court facility was easy.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
2. The forms I needed today and/or filed today were clear and easy to understand.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
3. I felt safe in the courthouse/court facility.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
4. Despite a physical disability, I was able to conduct my court business today.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
5. I was able to receive the interpreting services I needed today.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
6. I was able to get my court business done in a reasonable amount of time today.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
7. Court staff paid attention to my needs.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
8. I was treated with courtesy and respect by court staff.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
9. I was treated with courtesy and respect by uniformed court security.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
10. I easily found the courtroom or office I needed.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
11. The court's website was useful.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
12. The court's hours of operation made it easy for me to do my business.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
13. The way my case was handled by the judge/hearing officer/other was fair.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
14. The judge/hearing officer/other listened to my side of the story before he or she made a decision.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
15. The judge/hearing officer/other had information necessary to make good decisions in my case.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
16. The judge/hearing officer/other explained the reason for his or her decision.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
17. I understand what happened in court/the session.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
18. I was treated the same as everyone else.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
19. As I leave the court, I know what to do next in my case.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A

Percent That Agree or Strongly Agree

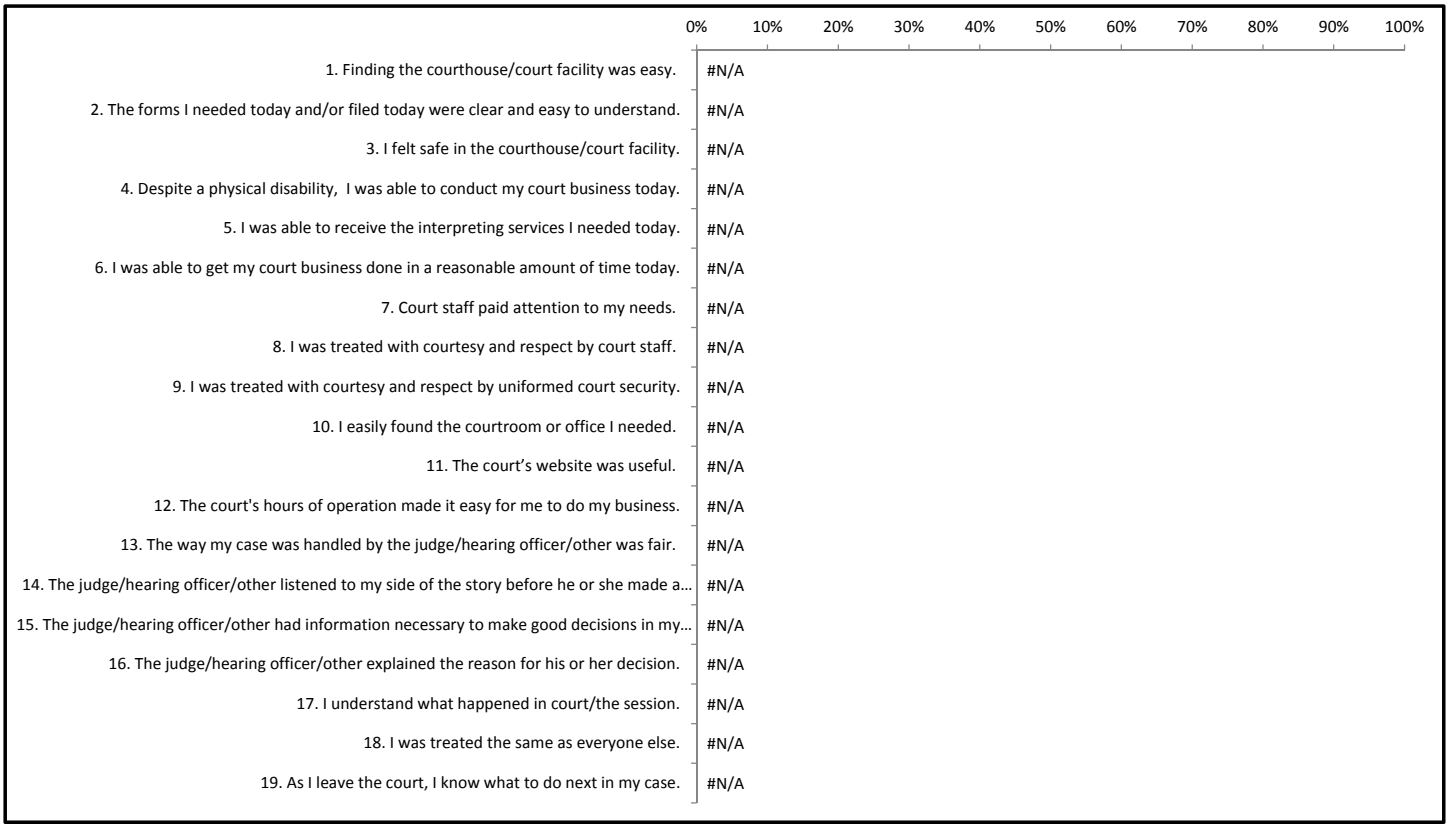


Note: #N/A indicates that less than 10 people responded in the category shown in the table or graph.

New Jersey Judiciary - Access and Fairness Public Survey - October 2013
Ocean County
What type of case brought you to the courthouse/court facility today (select all that apply): domestic violence

	Strongly Disagree		Disagree		Neither Agree or Disagree		Agree		Strongly Agree		Agree or Strongly Agree
	#	%	#	%	#	%	#	%	#	%	%
1. Finding the courthouse/court facility was easy.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
2. The forms I needed today and/or filed today were clear and easy to understand.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
3. I felt safe in the courthouse/court facility.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
4. Despite a physical disability, I was able to conduct my court business today.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
5. I was able to receive the interpreting services I needed today.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
6. I was able to get my court business done in a reasonable amount of time today.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
7. Court staff paid attention to my needs.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
8. I was treated with courtesy and respect by court staff.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
9. I was treated with courtesy and respect by uniformed court security.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
10. I easily found the courtroom or office I needed.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
11. The court's website was useful.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
12. The court's hours of operation made it easy for me to do my business.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
13. The way my case was handled by the judge/hearing officer/other was fair.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
14. The judge/hearing officer/other listened to my side of the story before he or she made a decision.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
15. The judge/hearing officer/other had information necessary to make good decisions in my case.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
16. The judge/hearing officer/other explained the reason for his or her decision.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
17. I understand what happened in court/the session.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
18. I was treated the same as everyone else.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
19. As I leave the court, I know what to do next in my case.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A

Percent That Agree or Strongly Agree

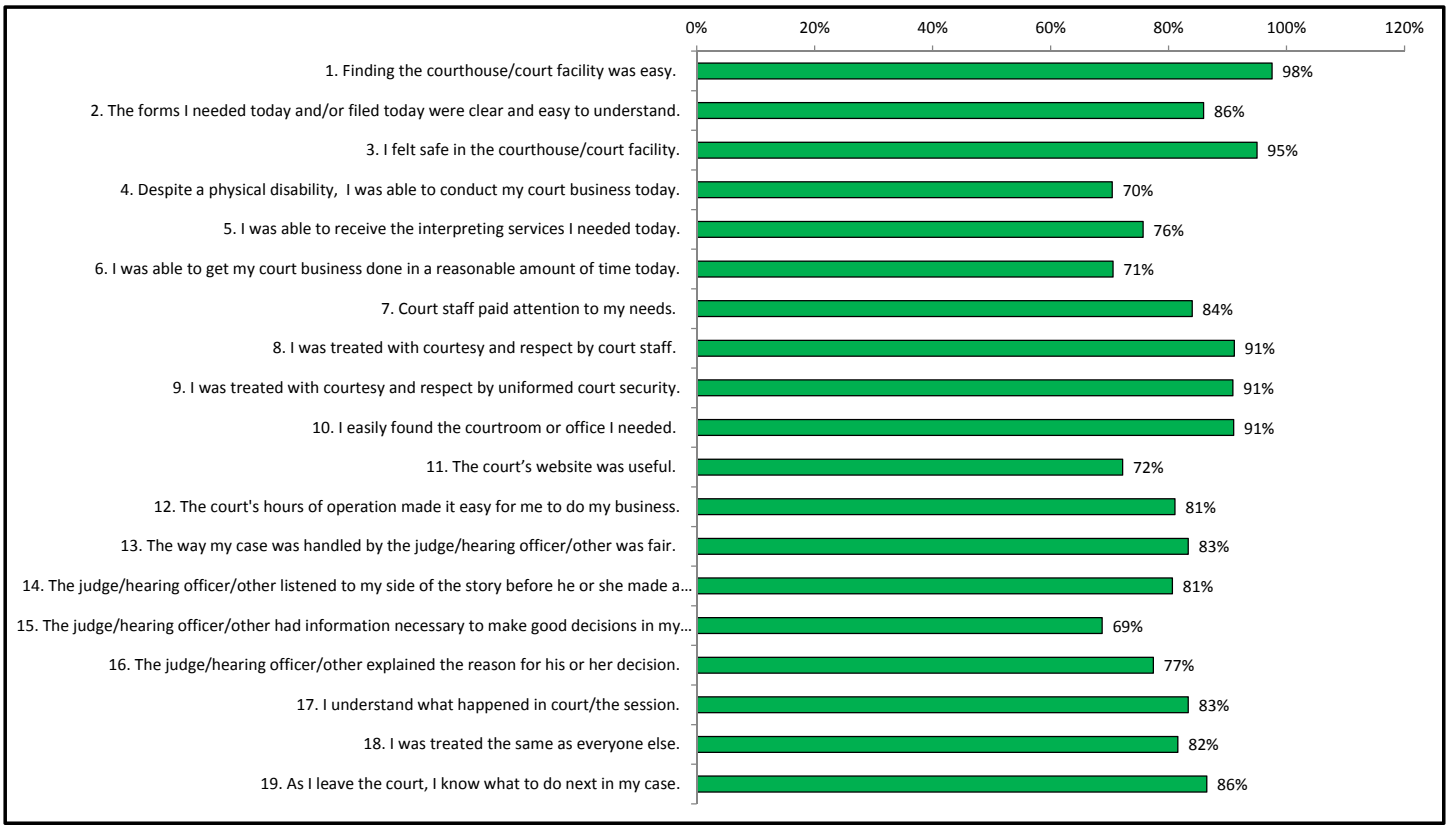


Note: #N/A indicates that less than 10 people responded in the category shown in the table or graph.

New Jersey Judiciary - Access and Fairness Public Survey - October 2013
Ocean County
What type of case brought you to the courthouse/court facility today (select all that apply): criminal

	Strongly Disagree		Disagree		Neither Agree or Disagree		Agree		Strongly Agree		Agree or Strongly Agree
	#	%	#	%	#	%	#	%	#	%	%
1. Finding the courthouse/court facility was easy.	2	2%	0	0%	0	0%	27	33%	53	65%	98%
2. The forms I needed today and/or filed today were clear and easy to understand.	0	0%	1	2%	8	13%	24	38%	31	48%	86%
3. I felt safe in the courthouse/court facility.	3	4%	1	1%	0	0%	16	20%	60	75%	95%
4. Despite a physical disability, I was able to conduct my court business today.	6	14%	2	5%	5	11%	13	30%	18	41%	70%
5. I was able to receive the interpreting services I needed today.	2	5%	0	0%	7	19%	13	35%	15	41%	76%
6. I was able to get my court business done in a reasonable amount of time today.	5	7%	9	13%	6	9%	17	25%	31	46%	71%
7. Court staff paid attention to my needs.	3	4%	3	4%	6	8%	24	32%	39	52%	84%
8. I was treated with courtesy and respect by court staff.	3	4%	1	1%	3	4%	26	33%	46	58%	91%
9. I was treated with courtesy and respect by uniformed court security.	2	3%	1	1%	4	5%	21	27%	49	64%	91%
10. I easily found the courtroom or office I needed.	4	5%	1	1%	2	3%	24	31%	47	60%	91%
11. The court's website was useful.	3	8%	0	0%	7	19%	8	22%	18	50%	72%
12. The court's hours of operation made it easy for me to do my business.	1	1%	3	4%	10	14%	24	32%	36	49%	81%
13. The way my case was handled by the judge/hearing officer/other was fair.	2	6%	0	0%	4	11%	13	36%	17	47%	83%
14. The judge/hearing officer/other listened to my side of the story before he or she made a decision.	3	10%	0	0%	3	10%	11	35%	14	45%	81%
15. The judge/hearing officer/other had information necessary to make good decisions in my case.	3	9%	3	9%	4	13%	7	22%	15	47%	69%
16. The judge/hearing officer/other explained the reason for his or her decision.	3	10%	2	6%	2	6%	10	32%	14	45%	77%
17. I understand what happened in court/the session.	2	6%	0	0%	4	11%	12	33%	18	50%	83%
18. I was treated the same as everyone else.	4	11%	1	3%	2	5%	13	34%	18	47%	82%
19. As I leave the court, I know what to do next in my case.	2	5%	1	3%	2	5%	15	41%	17	46%	86%

Percent That Agree or Strongly Agree



Note: #N/A indicates that less than 10 people responded in the category shown in the table or graph.

New Jersey Judiciary - Access and Fairness Public Survey - October 2013
Ocean County
What type of case brought you to the courthouse/court facility today (select all that apply): other

	Strongly Disagree		Disagree		Neither Agree or Disagree		Agree		Strongly Agree		Agree or Strongly Agree
	#	%	#	%	#	%	#	%	#	%	%
1. Finding the courthouse/court facility was easy.	2	2%	3	3%	4	4%	32	34%	53	56%	90%
2. The forms I needed today and/or filed today were clear and easy to understand.	0	0%	4	6%	0	0%	27	38%	41	57%	94%
3. I felt safe in the courthouse/court facility.	2	2%	0	0%	0	0%	28	31%	61	67%	98%
4. Despite a physical disability, I was able to conduct my court business today.	0	0%	4	11%	2	6%	9	25%	21	58%	83%
5. I was able to receive the interpreting services I needed today.	0	0%	1	3%	2	6%	12	35%	19	56%	91%
6. I was able to get my court business done in a reasonable amount of time today.	4	5%	5	6%	8	10%	22	27%	42	52%	79%
7. Court staff paid attention to my needs.	2	2%	3	3%	2	2%	31	36%	49	56%	92%
8. I was treated with courtesy and respect by court staff.	1	1%	3	3%	2	2%	23	25%	64	69%	94%
9. I was treated with courtesy and respect by uniformed court security.	1	1%	1	1%	5	5%	21	23%	64	70%	92%
10. I easily found the courtroom or office I needed.	0	0%	1	1%	1	1%	31	36%	54	62%	98%
11. The court's website was useful.	1	2%	3	7%	8	18%	12	27%	21	47%	73%
12. The court's hours of operation made it easy for me to do my business.	2	2%	2	2%	6	7%	26	32%	46	56%	88%
13. The way my case was handled by the judge/hearing officer/other was fair.	0	0%	1	4%	1	4%	8	33%	14	58%	92%
14. The judge/hearing officer/other listened to my side of the story before he or she made a decision.	0	0%	2	9%	1	4%	5	22%	15	65%	87%
15. The judge/hearing officer/other had information necessary to make good decisions in my case.	1	4%	0	0%	3	13%	5	22%	14	61%	83%
16. The judge/hearing officer/other explained the reason for his or her decision.	0	0%	0	0%	1	5%	7	32%	14	64%	95%
17. I understand what happened in court/the session.	1	4%	1	4%	2	7%	7	25%	17	61%	86%
18. I was treated the same as everyone else.	0	0%	2	7%	0	0%	8	28%	19	66%	93%
19. As I leave the court, I know what to do next in my case.	0	0%	2	9%	1	4%	5	22%	15	65%	87%

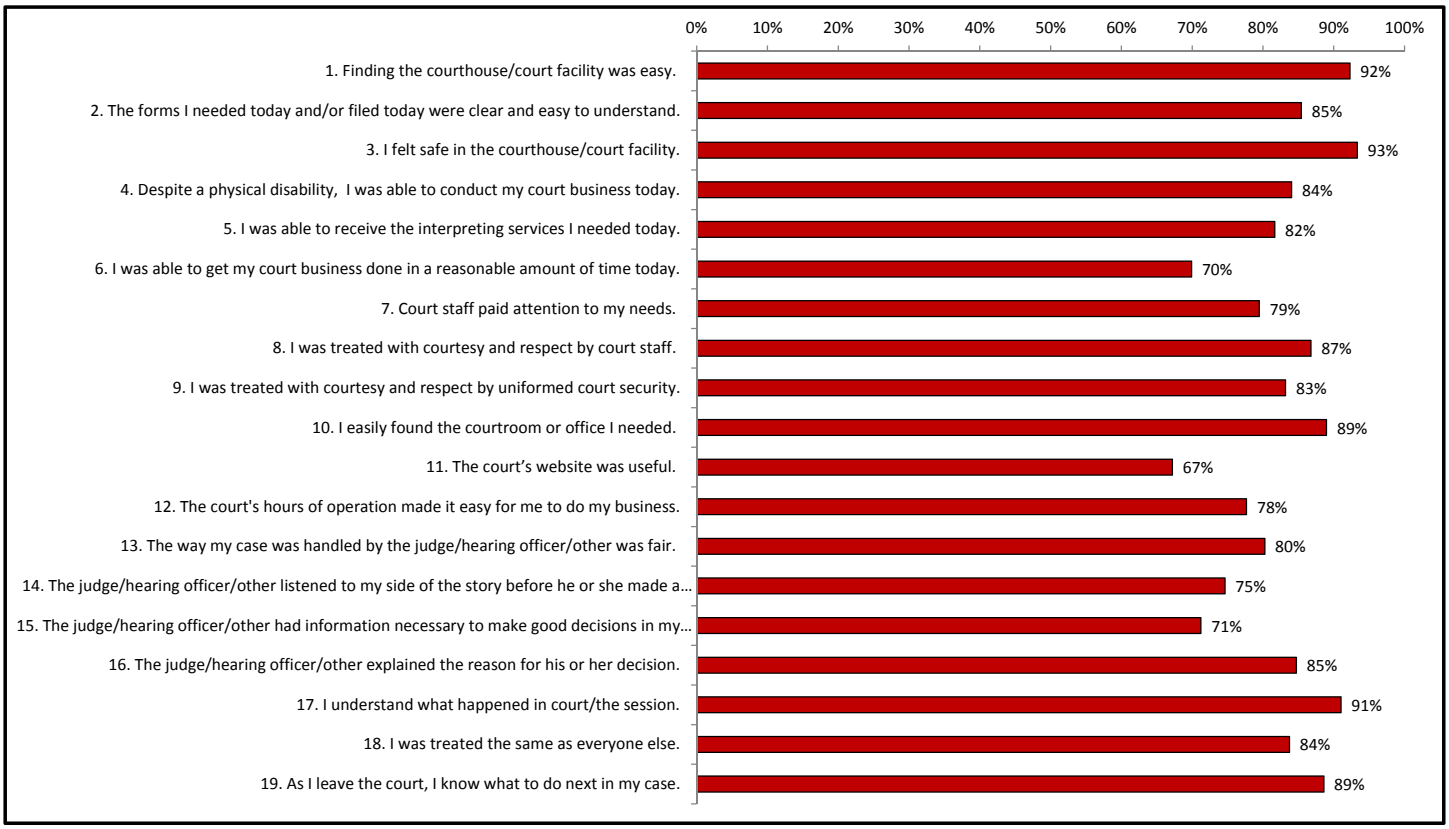
Percent That Agree or Strongly Agree

Note: #N/A indicates that less than 10 people responded in the category shown in the table or graph.

New Jersey Judiciary - Access and Fairness Public Survey - October 2013
Ocean County
If you are a party (plaintiff or defendant) in a court case/legal matter, are you represented by an attorney in the case: yes

	Strongly Disagree		Disagree		Neither Agree or Disagree		Agree		Strongly Agree		Agree or Strongly Agree
	#	%	#	%	#	%	#	%	#	%	%
1. Finding the courthouse/court facility was easy.	3	3%	3	3%	3	3%	49	42%	59	50%	92%
2. The forms I needed today and/or filed today were clear and easy to understand.	2	2%	3	3%	10	10%	43	42%	45	44%	85%
3. I felt safe in the courthouse/court facility.	6	5%	1	1%	1	1%	36	30%	76	63%	93%
4. Despite a physical disability, I was able to conduct my court business today.	2	3%	2	3%	7	10%	25	36%	33	48%	84%
5. I was able to receive the interpreting services I needed today.	1	2%	2	3%	8	13%	21	35%	28	47%	82%
6. I was able to get my court business done in a reasonable amount of time today.	12	11%	13	12%	9	8%	38	34%	41	36%	70%
7. Court staff paid attention to my needs.	6	5%	10	9%	8	7%	40	34%	53	45%	79%
8. I was treated with courtesy and respect by court staff.	4	3%	4	3%	8	7%	41	34%	64	53%	87%
9. I was treated with courtesy and respect by uniformed court security.	5	4%	5	4%	10	8%	36	30%	63	53%	83%
10. I easily found the courtroom or office I needed.	4	3%	4	3%	5	4%	42	36%	63	53%	89%
11. The court's website was useful.	5	8%	0	0%	15	25%	18	30%	23	38%	67%
12. The court's hours of operation made it easy for me to do my business.	3	3%	6	5%	16	14%	41	37%	46	41%	78%
13. The way my case was handled by the judge/hearing officer/other was fair.	6	8%	2	3%	7	9%	28	37%	33	43%	80%
14. The judge/hearing officer/other listened to my side of the story before he or she made a decision.	8	11%	1	1%	9	13%	24	34%	29	41%	75%
15. The judge/hearing officer/other had information necessary to make good decisions in my case.	8	11%	6	8%	7	10%	22	30%	30	41%	71%
16. The judge/hearing officer/other explained the reason for his or her decision.	5	7%	3	4%	3	4%	28	39%	33	46%	85%
17. I understand what happened in court/the session.	2	3%	2	3%	3	4%	29	37%	42	54%	91%
18. I was treated the same as everyone else.	4	5%	5	6%	4	5%	21	26%	46	58%	84%
19. As I leave the court, I know what to do next in my case.	3	4%	2	3%	4	5%	27	34%	43	54%	89%

Percent That Agree or Strongly Agree

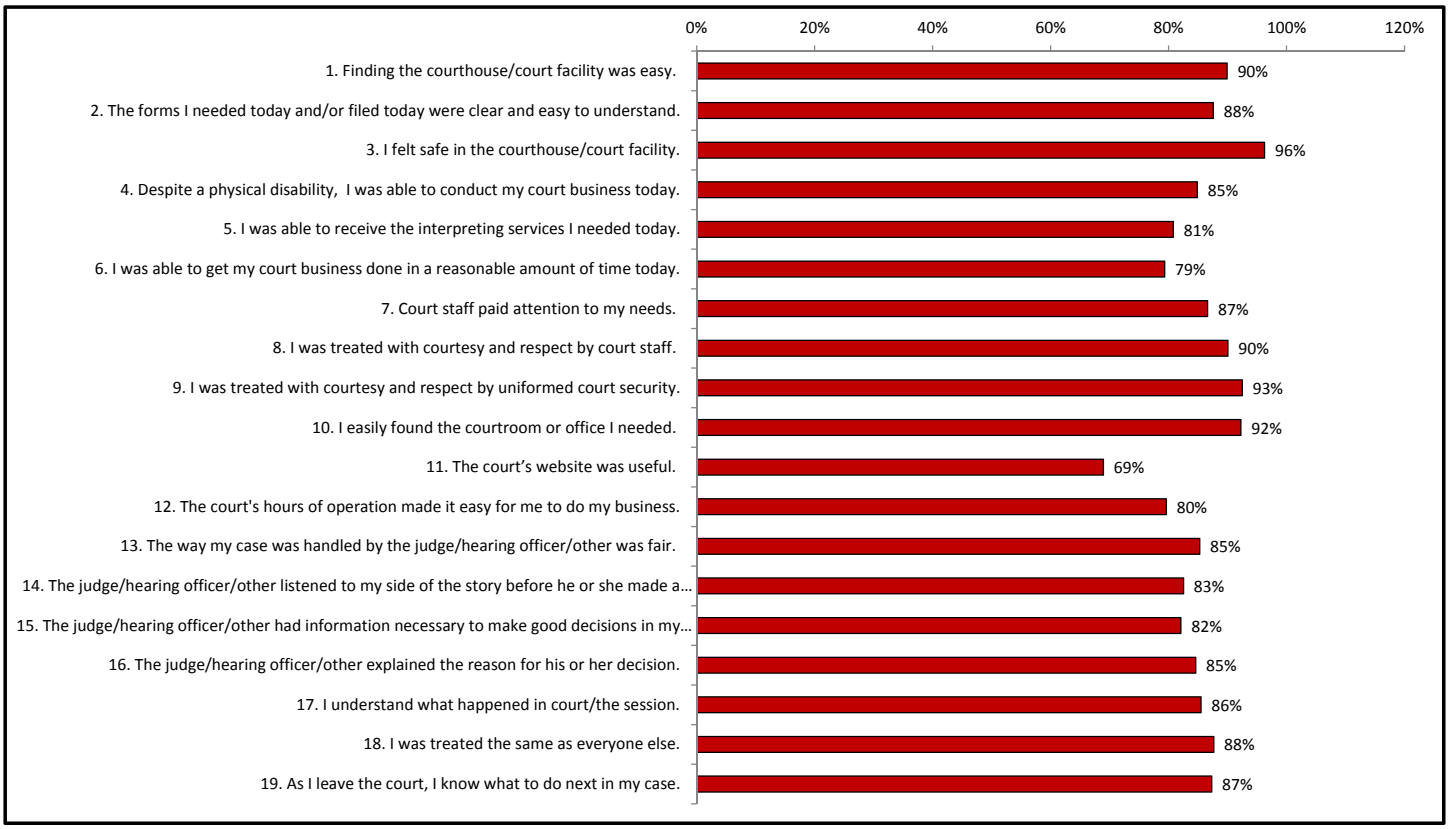


Note: #N/A indicates that less than 10 people responded in the category shown in the table or graph.

New Jersey Judiciary - Access and Fairness Public Survey - October 2013
Ocean County
If you are a party (plaintiff or defendant) in a court case/legal matter, are you represented by an attorney in the case: no

	Strongly Disagree		Disagree		Neither Agree or Disagree		Agree		Strongly Agree		Agree or Strongly Agree
	#	%	#	%	#	%	#	%	#	%	%
1. Finding the courthouse/court facility was easy.	4	3%	6	4%	6	4%	67	42%	76	48%	90%
2. The forms I needed today and/or filed today were clear and easy to understand.	4	3%	4	3%	10	7%	66	46%	61	42%	88%
3. I felt safe in the courthouse/court facility.	3	2%	1	1%	2	1%	60	37%	95	59%	96%
4. Despite a physical disability, I was able to conduct my court business today.	3	3%	3	3%	7	8%	34	40%	39	45%	85%
5. I was able to receive the interpreting services I needed today.	3	4%	4	5%	7	10%	26	36%	33	45%	81%
6. I was able to get my court business done in a reasonable amount of time today.	7	5%	8	5%	16	11%	46	31%	73	49%	79%
7. Court staff paid attention to my needs.	3	2%	7	4%	11	7%	57	36%	79	50%	87%
8. I was treated with courtesy and respect by court staff.	2	1%	2	1%	12	7%	53	33%	92	57%	90%
9. I was treated with courtesy and respect by uniformed court security.	1	1%	3	2%	8	5%	50	31%	98	61%	93%
10. I easily found the courtroom or office I needed.	2	1%	4	3%	6	4%	62	40%	81	52%	92%
11. The court's website was useful.	5	6%	2	2%	20	23%	32	37%	28	32%	69%
12. The court's hours of operation made it easy for me to do my business.	2	1%	13	9%	16	11%	52	34%	69	45%	80%
13. The way my case was handled by the judge/hearing officer/other was fair.	1	1%	2	3%	7	10%	29	43%	29	43%	85%
14. The judge/hearing officer/other listened to my side of the story before he or she made a decision.	2	3%	4	6%	5	8%	23	37%	29	46%	83%
15. The judge/hearing officer/other had information necessary to make good decisions in my case.	3	4%	2	3%	7	10%	20	30%	35	52%	82%
16. The judge/hearing officer/other explained the reason for his or her decision.	1	2%	1	2%	8	12%	25	38%	30	46%	85%
17. I understand what happened in court/the session.	3	4%	0	0%	7	10%	28	41%	31	45%	86%
18. I was treated the same as everyone else.	3	4%	2	3%	4	5%	30	41%	34	47%	88%
19. As I leave the court, I know what to do next in my case.	2	3%	0	0%	7	10%	25	35%	37	52%	87%

Percent That Agree or Strongly Agree

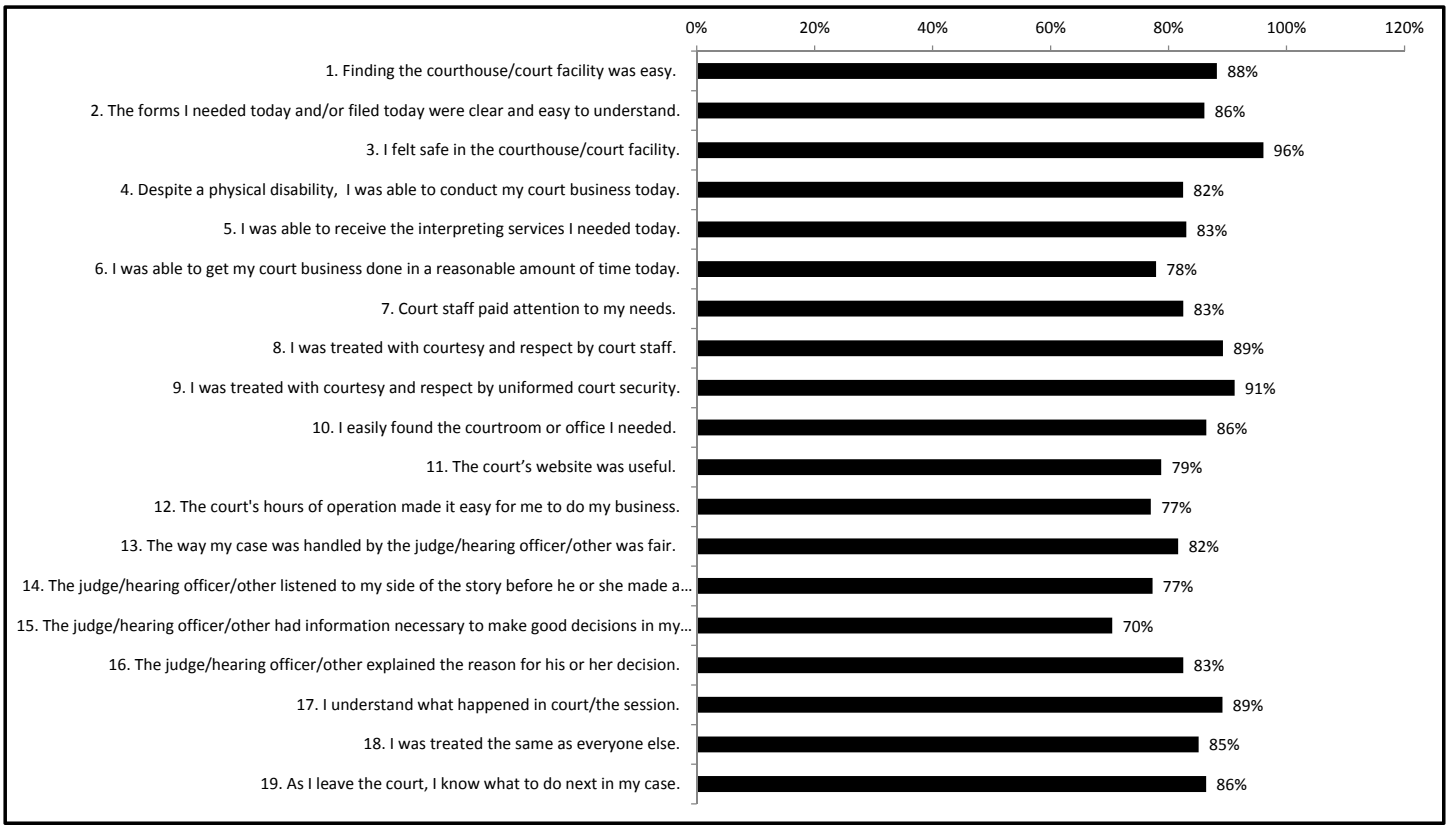


Note: #N/A indicates that less than 10 people responded in the category shown in the table or graph.

New Jersey Judiciary - Access and Fairness Public Survey - October 2013
Ocean County
How often are you in this courthouse/court facility: first time in this courthouse/court facility

	Strongly Disagree		Disagree		Neither Agree or Disagree		Agree		Strongly Agree		Agree or Strongly Agree
	#	%	#	%	#	%	#	%	#	%	%
1. Finding the courthouse/court facility was easy.	6	5%	5	4%	4	3%	61	48%	51	40%	88%
2. The forms I needed today and/or filed today were clear and easy to understand.	3	3%	2	2%	11	10%	44	38%	55	48%	86%
3. I felt safe in the courthouse/court facility.	3	2%	1	1%	1	1%	43	34%	80	63%	96%
4. Despite a physical disability, I was able to conduct my court business today.	2	4%	3	5%	5	9%	21	37%	26	46%	82%
5. I was able to receive the interpreting services I needed today.	2	4%	3	6%	4	8%	19	36%	25	47%	83%
6. I was able to get my court business done in a reasonable amount of time today.	7	7%	9	9%	7	7%	35	34%	46	44%	78%
7. Court staff paid attention to my needs.	8	7%	5	4%	8	7%	36	30%	63	53%	83%
8. I was treated with courtesy and respect by court staff.	5	4%	3	2%	6	5%	41	32%	75	58%	89%
9. I was treated with courtesy and respect by uniformed court security.	4	3%	1	1%	6	5%	39	31%	75	60%	91%
10. I easily found the courtroom or office I needed.	6	5%	5	4%	6	5%	49	39%	59	47%	86%
11. The court's website was useful.	5	6%	2	3%	10	13%	22	28%	41	51%	79%
12. The court's hours of operation made it easy for me to do my business.	6	5%	7	6%	13	12%	31	27%	56	50%	77%
13. The way my case was handled by the judge/hearing officer/other was fair.	3	6%	1	2%	5	10%	23	47%	17	35%	82%
14. The judge/hearing officer/other listened to my side of the story before he or she made a decision.	5	11%	1	2%	4	9%	16	36%	18	41%	77%
15. The judge/hearing officer/other had information necessary to make good decisions in my case.	5	11%	2	5%	6	14%	11	25%	20	45%	70%
16. The judge/hearing officer/other explained the reason for his or her decision.	3	8%	1	3%	3	8%	15	38%	18	45%	83%
17. I understand what happened in court/the session.	2	4%	0	0%	3	7%	18	39%	23	50%	89%
18. I was treated the same as everyone else.	3	6%	3	6%	1	2%	17	36%	23	49%	85%
19. As I leave the court, I know what to do next in my case.	3	7%	1	2%	2	5%	18	41%	20	45%	86%

Percent That Agree or Strongly Agree

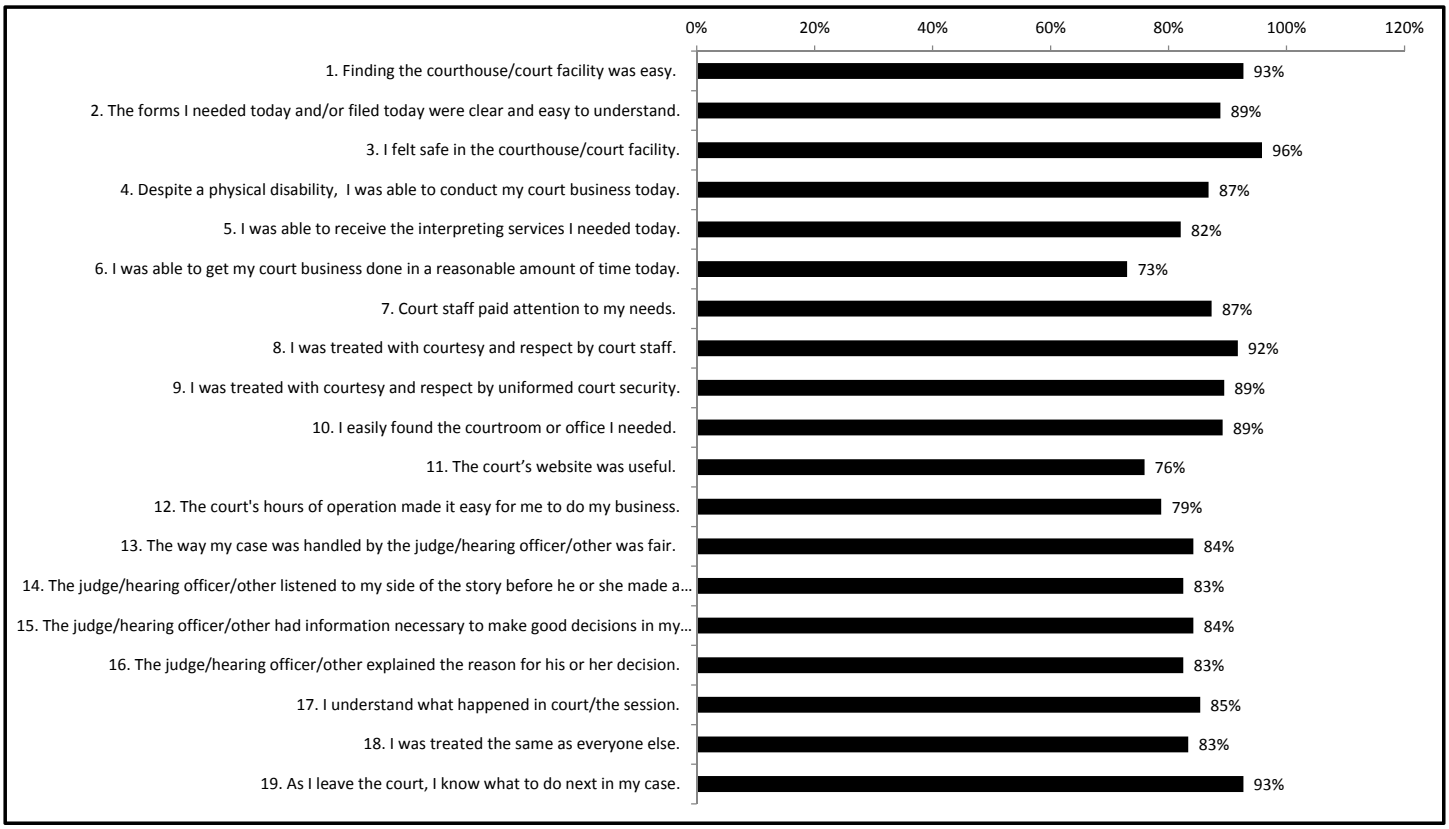


Note: #N/A indicates that less than 10 people responded in the category shown in the table or graph.

New Jersey Judiciary - Access and Fairness Public Survey - October 2013
Ocean County
How often are you in this courthouse/court facility: once a year or less

	Strongly Disagree		Disagree		Neither Agree or Disagree		Agree		Strongly Agree		Agree or Strongly Agree
	#	%	#	%	#	%	#	%	#	%	%
1. Finding the courthouse/court facility was easy.	3	2%	2	2%	4	3%	38	31%	76	62%	93%
2. The forms I needed today and/or filed today were clear and easy to understand.	3	3%	5	5%	4	4%	37	35%	58	54%	89%
3. I felt safe in the courthouse/court facility.	4	3%	0	0%	1	1%	31	26%	84	70%	96%
4. Despite a physical disability, I was able to conduct my court business today.	3	6%	0	0%	4	8%	19	36%	27	51%	87%
5. I was able to receive the interpreting services I needed today.	1	3%	1	3%	5	13%	14	36%	18	46%	82%
6. I was able to get my court business done in a reasonable amount of time today.	4	4%	15	14%	11	10%	28	25%	53	48%	73%
7. Court staff paid attention to my needs.	2	2%	5	4%	8	7%	36	31%	67	57%	87%
8. I was treated with courtesy and respect by court staff.	2	2%	1	1%	7	6%	27	22%	84	69%	92%
9. I was treated with courtesy and respect by uniformed court security.	1	1%	6	5%	6	5%	27	22%	83	67%	89%
10. I easily found the courtroom or office I needed.	3	3%	5	4%	5	4%	37	31%	70	58%	89%
11. The court's website was useful.	2	4%	2	4%	9	17%	13	24%	28	52%	76%
12. The court's hours of operation made it easy for me to do my business.	3	3%	10	9%	11	10%	35	31%	54	48%	79%
13. The way my case was handled by the judge/hearing officer/other was fair.	1	3%	0	0%	5	13%	13	34%	19	50%	84%
14. The judge/hearing officer/other listened to my side of the story before he or she made a decision.	1	3%	2	5%	4	10%	10	25%	23	58%	83%
15. The judge/hearing officer/other had information necessary to make good decisions in my case.	0	0%	2	5%	4	11%	11	29%	21	55%	84%
16. The judge/hearing officer/other explained the reason for his or her decision.	0	0%	2	5%	5	13%	11	28%	22	55%	83%
17. I understand what happened in court/the session.	2	5%	0	0%	4	10%	10	24%	25	61%	85%
18. I was treated the same as everyone else.	1	2%	3	7%	3	7%	9	21%	26	62%	83%
19. As I leave the court, I know what to do next in my case.	0	0%	1	2%	2	5%	14	34%	24	59%	93%

Percent That Agree or Strongly Agree

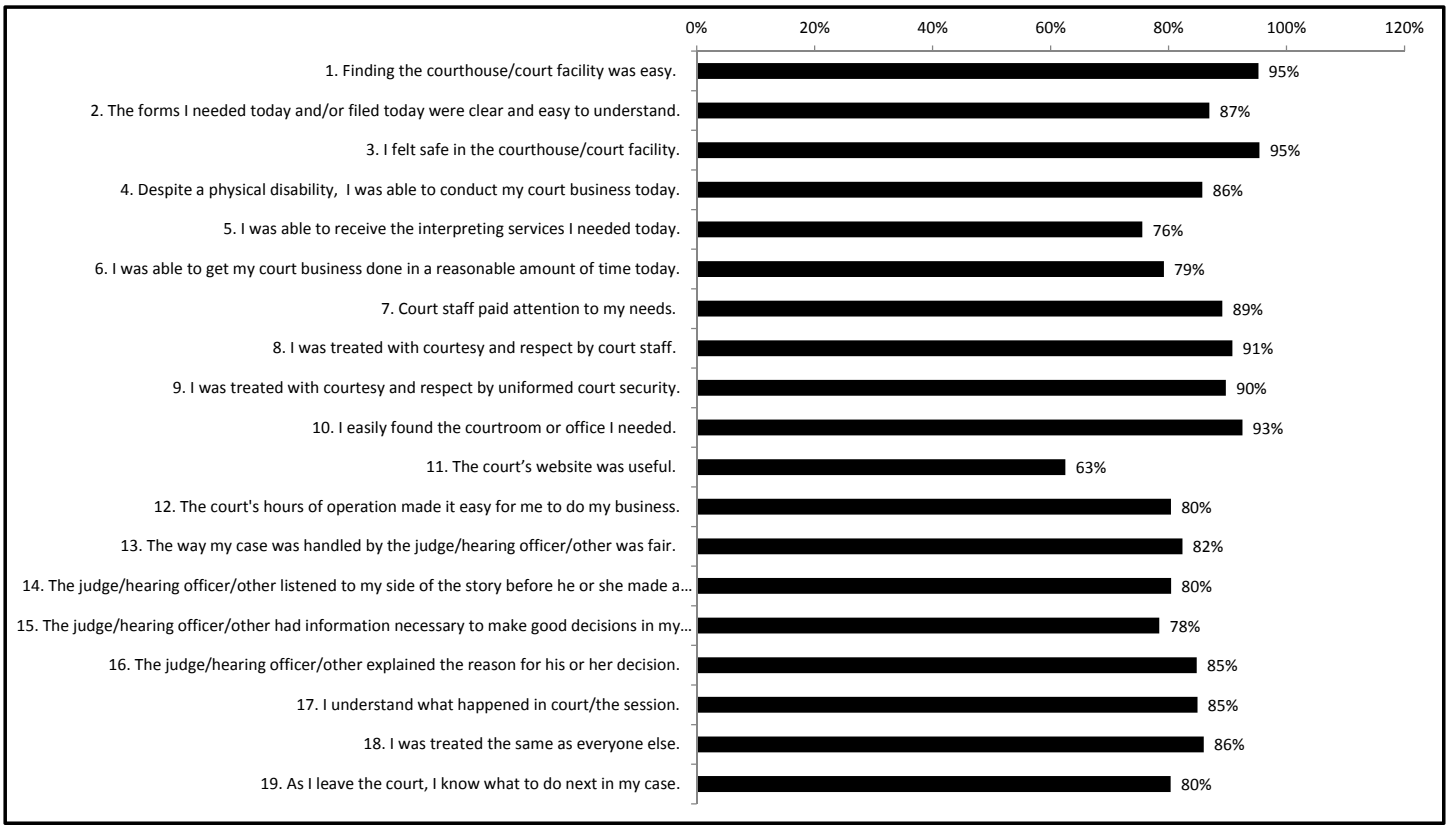


Note: #N/A indicates that less than 10 people responded in the category shown in the table or graph.

New Jersey Judiciary - Access and Fairness Public Survey - October 2013
Ocean County
How often are you in this courthouse/court facility: several times a year

	Strongly Disagree		Disagree		Neither Agree or Disagree		Agree		Strongly Agree		Agree or Strongly Agree
	#	%	#	%	#	%	#	%	#	%	%
1. Finding the courthouse/court facility was easy.	1	1%	2	2%	2	2%	34	32%	66	63%	95%
2. The forms I needed today and/or filed today were clear and easy to understand.	3	4%	1	1%	7	8%	39	46%	34	40%	87%
3. I felt safe in the courthouse/court facility.	4	4%	1	1%	0	0%	28	26%	76	70%	95%
4. Despite a physical disability, I was able to conduct my court business today.	2	4%	1	2%	4	8%	20	41%	22	45%	86%
5. I was able to receive the interpreting services I needed today.	2	4%	2	4%	7	16%	15	33%	19	42%	76%
6. I was able to get my court business done in a reasonable amount of time today.	8	8%	5	5%	8	8%	37	37%	43	43%	79%
7. Court staff paid attention to my needs.	2	2%	5	5%	4	4%	36	36%	54	53%	89%
8. I was treated with courtesy and respect by court staff.	1	1%	1	1%	8	7%	35	32%	64	59%	91%
9. I was treated with courtesy and respect by uniformed court security.	2	2%	2	2%	7	7%	30	28%	66	62%	90%
10. I easily found the courtroom or office I needed.	1	1%	3	3%	4	4%	34	32%	65	61%	93%
11. The court's website was useful.	7	13%	2	4%	12	21%	15	27%	20	36%	63%
12. The court's hours of operation made it easy for me to do my business.	1	1%	2	2%	17	17%	33	32%	49	48%	80%
13. The way my case was handled by the judge/hearing officer/other was fair.	5	10%	3	6%	1	2%	19	37%	23	45%	82%
14. The judge/hearing officer/other listened to my side of the story before he or she made a decision.	4	9%	1	2%	4	9%	22	48%	15	33%	80%
15. The judge/hearing officer/other had information necessary to make good decisions in my case.	6	12%	2	4%	3	6%	22	43%	18	35%	78%
16. The judge/hearing officer/other explained the reason for his or her decision.	3	7%	2	4%	2	4%	20	43%	19	41%	85%
17. I understand what happened in court/the session.	2	4%	2	4%	4	8%	22	42%	23	43%	85%
18. I was treated the same as everyone else.	3	5%	2	4%	3	5%	20	35%	29	51%	86%
19. As I leave the court, I know what to do next in my case.	4	7%	1	2%	6	11%	17	30%	28	50%	80%

Percent That Agree or Strongly Agree

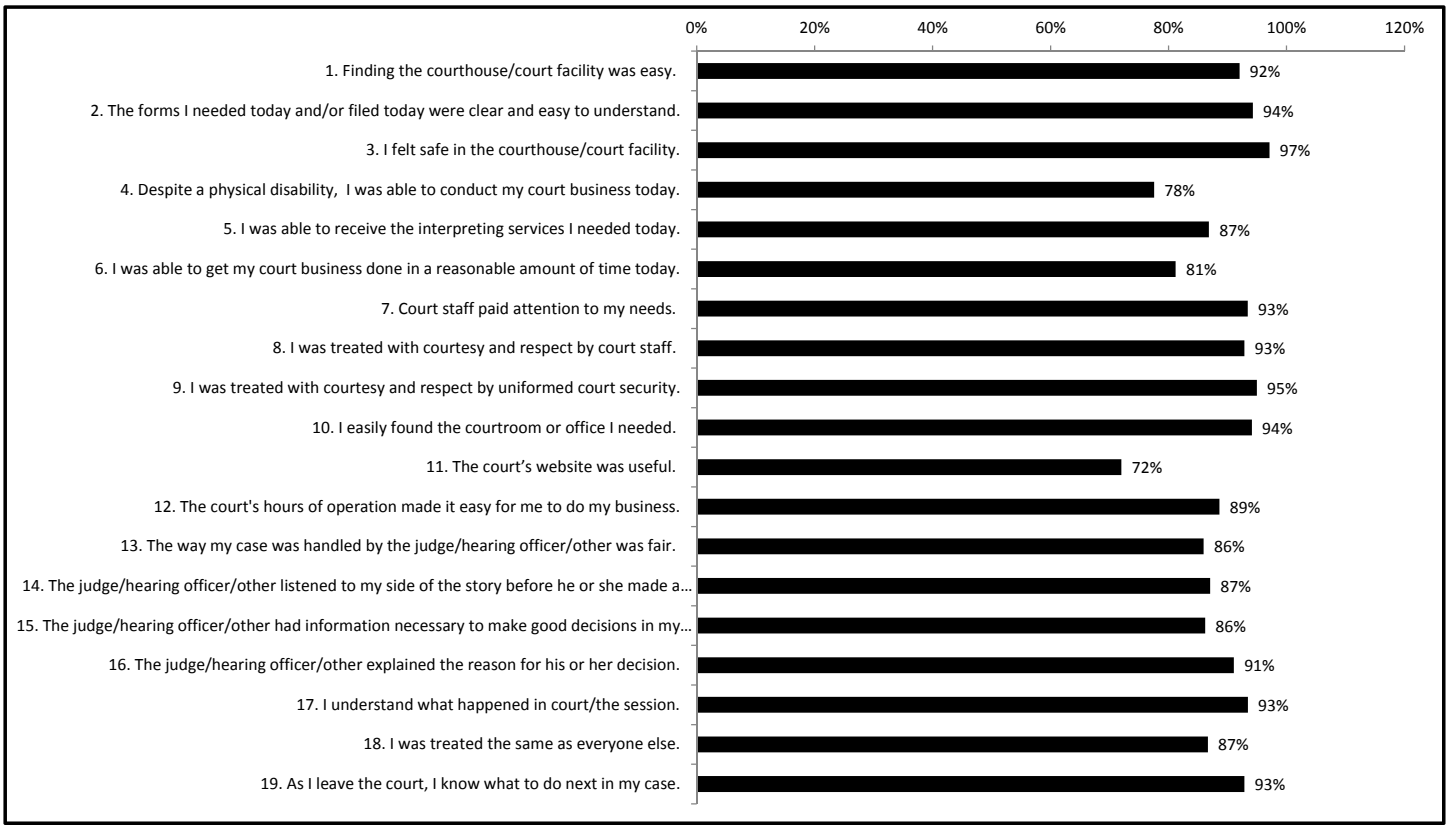


Note: #N/A indicates that less than 10 people responded in the category shown in the table or graph.

New Jersey Judiciary - Access and Fairness Public Survey - October 2013
Ocean County
How often are you in this courthouse/court facility: several times a month

	Strongly Disagree		Disagree		Neither Agree or Disagree		Agree		Strongly Agree		Agree or Strongly Agree
	#	%	#	%	#	%	#	%	#	%	%
1. Finding the courthouse/court facility was easy.	2	1%	7	5%	2	1%	49	36%	78	57%	92%
2. The forms I needed today and/or filed today were clear and easy to understand.	0	0%	2	2%	4	4%	48	46%	51	49%	94%
3. I felt safe in the courthouse/court facility.	3	2%	1	1%	0	0%	37	27%	97	70%	97%
4. Despite a physical disability, I was able to conduct my court business today.	3	6%	3	6%	5	10%	14	29%	24	49%	78%
5. I was able to receive the interpreting services I needed today.	1	3%	2	5%	2	5%	14	37%	19	50%	87%
6. I was able to get my court business done in a reasonable amount of time today.	6	5%	8	6%	11	8%	42	32%	66	50%	81%
7. Court staff paid attention to my needs.	2	1%	3	2%	4	3%	46	34%	82	60%	93%
8. I was treated with courtesy and respect by court staff.	2	1%	5	4%	3	2%	39	28%	91	65%	93%
9. I was treated with courtesy and respect by uniformed court security.	2	1%	2	1%	3	2%	41	29%	91	65%	95%
10. I easily found the courtroom or office I needed.	3	2%	3	2%	2	1%	41	30%	87	64%	94%
11. The court's website was useful.	4	5%	1	1%	16	21%	20	27%	34	45%	72%
12. The court's hours of operation made it easy for me to do my business.	2	2%	6	5%	7	5%	50	38%	67	51%	89%
13. The way my case was handled by the judge/hearing officer/other was fair.	2	3%	2	3%	5	8%	12	19%	43	67%	86%
14. The judge/hearing officer/other listened to my side of the story before he or she made a decision.	3	6%	2	4%	2	4%	11	20%	36	67%	87%
15. The judge/hearing officer/other had information necessary to make good decisions in my case.	2	3%	3	5%	3	5%	8	14%	42	72%	86%
16. The judge/hearing officer/other explained the reason for his or her decision.	2	4%	1	2%	2	4%	13	23%	38	68%	91%
17. I understand what happened in court/the session.	1	2%	0	0%	3	5%	15	25%	42	69%	93%
18. I was treated the same as everyone else.	4	7%	2	3%	2	3%	12	20%	40	67%	87%
19. As I leave the court, I know what to do next in my case.	1	2%	0	0%	3	5%	10	18%	42	75%	93%

Percent That Agree or Strongly Agree

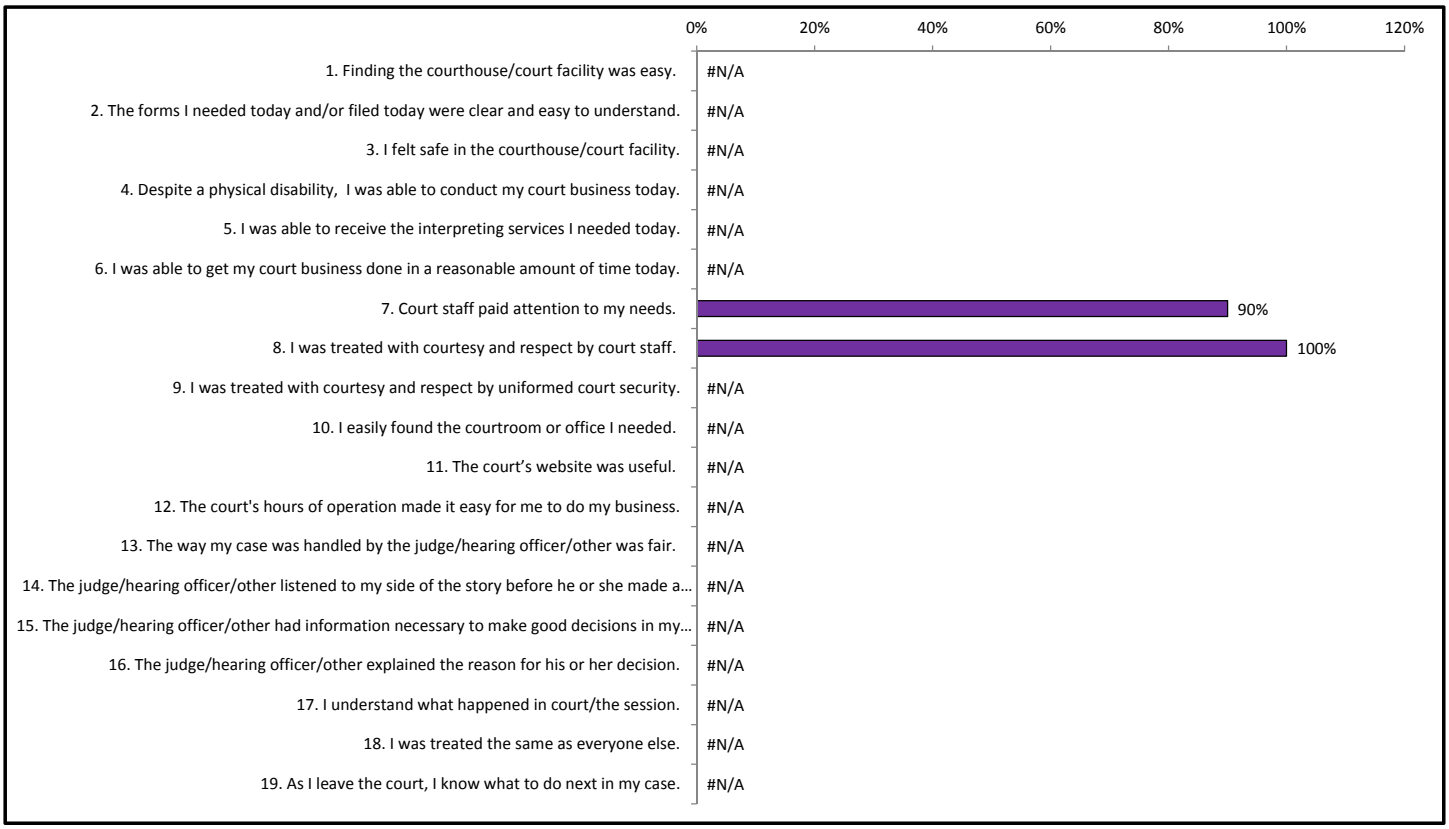


Note: #N/A indicates that less than 10 people responded in the category shown in the table or graph.

New Jersey Judiciary - Access and Fairness Public Survey - October 2013
Ocean County
How do you identify yourself (select all that apply): American Indian or Alaskan Native

	Strongly Disagree		Disagree		Neither Agree or Disagree		Agree		Strongly Agree		Agree or Strongly Agree
	#	%	#	%	#	%	#	%	#	%	%
1. Finding the courthouse/court facility was easy.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
2. The forms I needed today and/or filed today were clear and easy to understand.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
3. I felt safe in the courthouse/court facility.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
4. Despite a physical disability, I was able to conduct my court business today.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
5. I was able to receive the interpreting services I needed today.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
6. I was able to get my court business done in a reasonable amount of time today.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
7. Court staff paid attention to my needs.	0	0%	1	10%	0	0%	4	40%	5	50%	90%
8. I was treated with courtesy and respect by court staff.	0	0%	0	0%	0	0%	4	40%	6	60%	100%
9. I was treated with courtesy and respect by uniformed court security.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
10. I easily found the courtroom or office I needed.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
11. The court's website was useful.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
12. The court's hours of operation made it easy for me to do my business.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
13. The way my case was handled by the judge/hearing officer/other was fair.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
14. The judge/hearing officer/other listened to my side of the story before he or she made a decision.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
15. The judge/hearing officer/other had information necessary to make good decisions in my case.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
16. The judge/hearing officer/other explained the reason for his or her decision.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
17. I understand what happened in court/the session.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
18. I was treated the same as everyone else.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
19. As I leave the court, I know what to do next in my case.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A

Percent That Agree or Strongly Agree

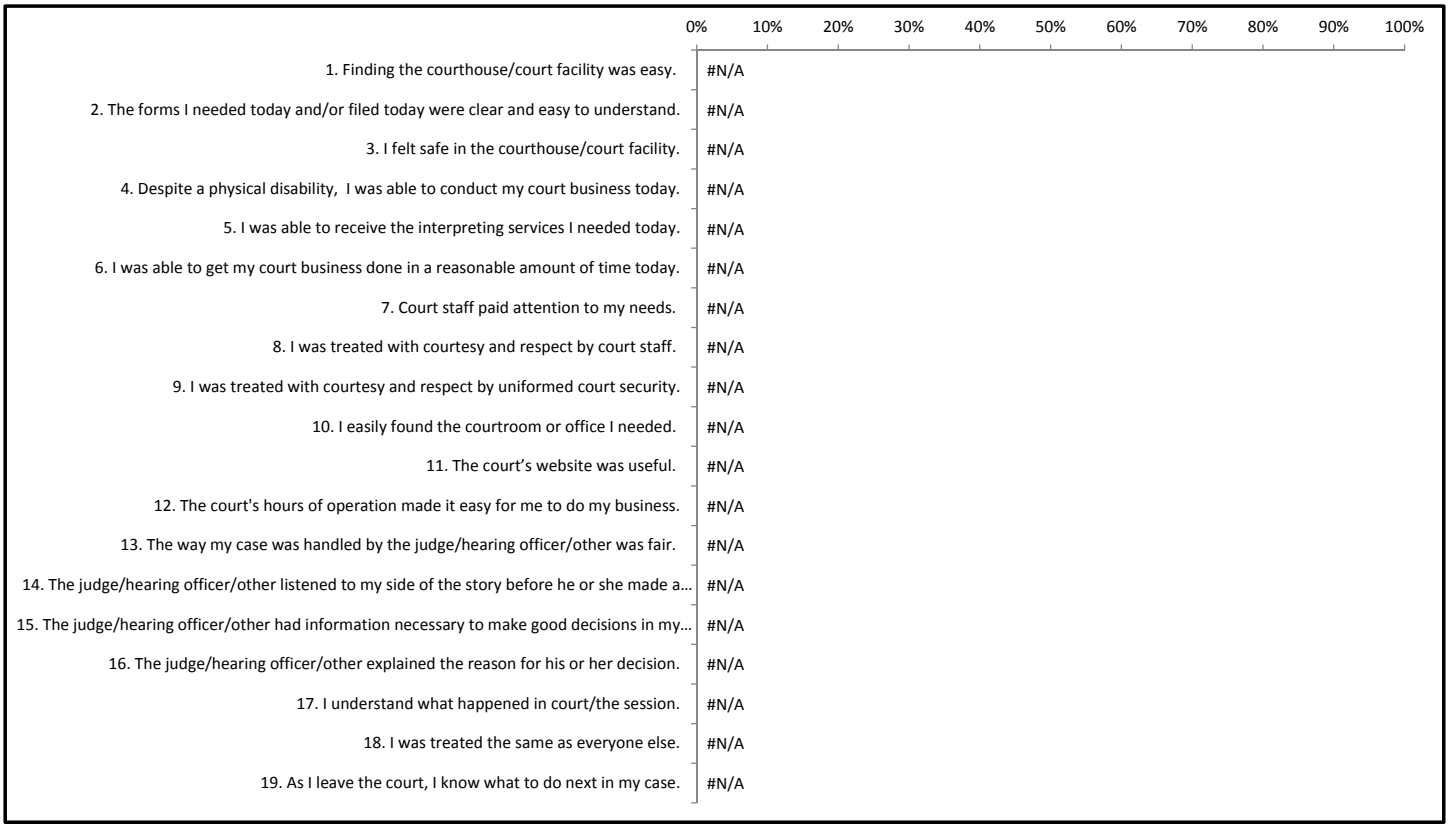


Note: #N/A indicates that less than 10 people responded in the category shown in the table or graph.

New Jersey Judiciary - Access and Fairness Public Survey - October 2013
Ocean County
How do you identify yourself (select all that apply): Native Hawaiian or Other Pacific Islander

	Strongly Disagree		Disagree		Neither Agree or Disagree		Agree		Strongly Agree		Agree or Strongly Agree
	#	%	#	%	#	%	#	%	#	%	%
1. Finding the courthouse/court facility was easy.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
2. The forms I needed today and/or filed today were clear and easy to understand.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
3. I felt safe in the courthouse/court facility.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
4. Despite a physical disability, I was able to conduct my court business today.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
5. I was able to receive the interpreting services I needed today.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
6. I was able to get my court business done in a reasonable amount of time today.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
7. Court staff paid attention to my needs.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
8. I was treated with courtesy and respect by court staff.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
9. I was treated with courtesy and respect by uniformed court security.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
10. I easily found the courtroom or office I needed.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
11. The court's website was useful.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
12. The court's hours of operation made it easy for me to do my business.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
13. The way my case was handled by the judge/hearing officer/other was fair.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
14. The judge/hearing officer/other listened to my side of the story before he or she made a decision.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
15. The judge/hearing officer/other had information necessary to make good decisions in my case.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
16. The judge/hearing officer/other explained the reason for his or her decision.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
17. I understand what happened in court/the session.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
18. I was treated the same as everyone else.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
19. As I leave the court, I know what to do next in my case.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A

Percent That Agree or Strongly Agree

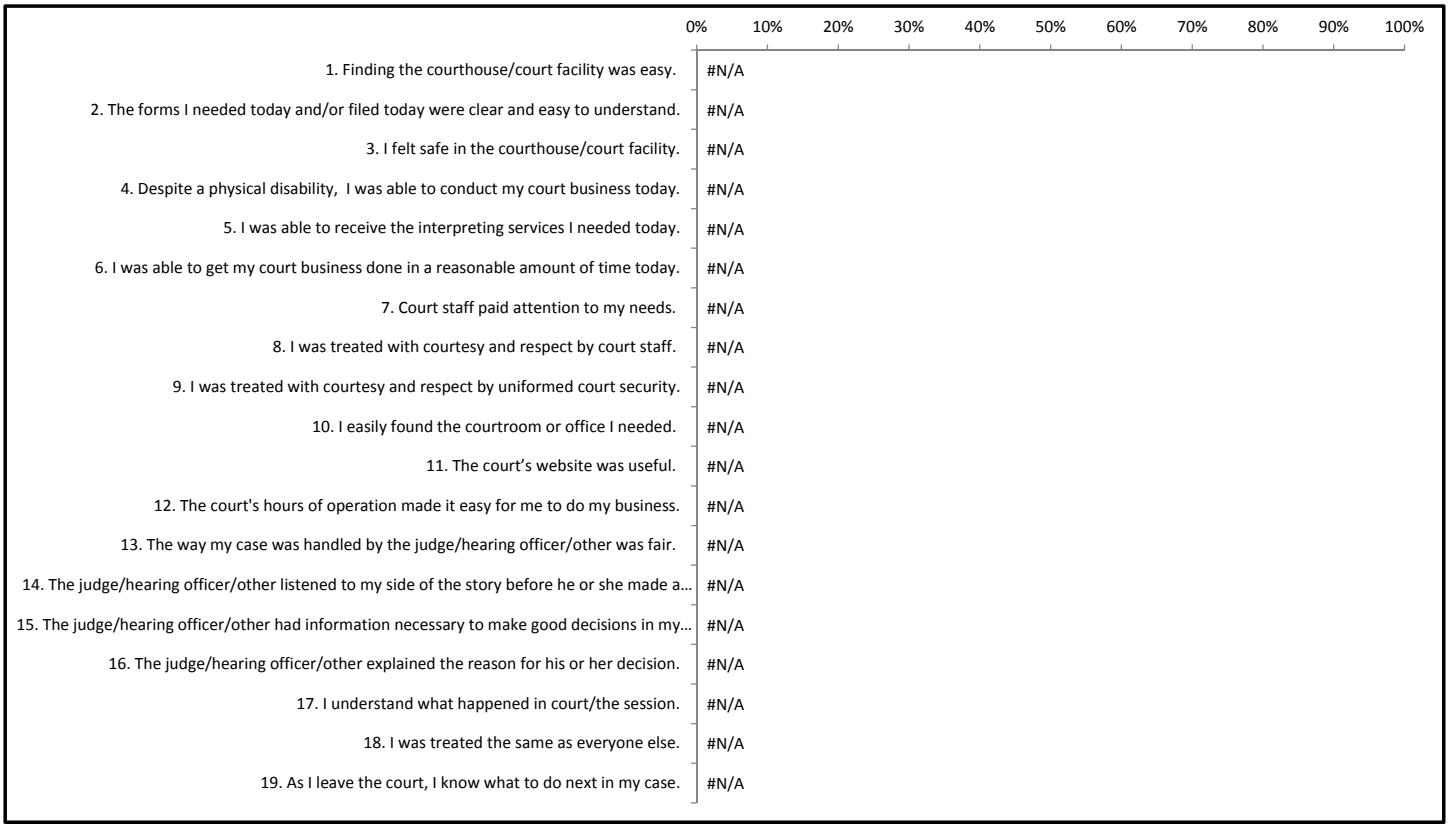


Note: #N/A indicates that less than 10 people responded in the category shown in the table or graph.

New Jersey Judiciary - Access and Fairness Public Survey - October 2013
Ocean County
How do you identify yourself (select all that apply): Asian

	Strongly Disagree		Disagree		Neither Agree or Disagree		Agree		Strongly Agree		Agree or Strongly Agree
	#	%	#	%	#	%	#	%	#	%	%
1. Finding the courthouse/court facility was easy.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
2. The forms I needed today and/or filed today were clear and easy to understand.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
3. I felt safe in the courthouse/court facility.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
4. Despite a physical disability, I was able to conduct my court business today.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
5. I was able to receive the interpreting services I needed today.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
6. I was able to get my court business done in a reasonable amount of time today.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
7. Court staff paid attention to my needs.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
8. I was treated with courtesy and respect by court staff.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
9. I was treated with courtesy and respect by uniformed court security.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
10. I easily found the courtroom or office I needed.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
11. The court's website was useful.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
12. The court's hours of operation made it easy for me to do my business.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
13. The way my case was handled by the judge/hearing officer/other was fair.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
14. The judge/hearing officer/other listened to my side of the story before he or she made a decision.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
15. The judge/hearing officer/other had information necessary to make good decisions in my case.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
16. The judge/hearing officer/other explained the reason for his or her decision.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
17. I understand what happened in court/the session.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
18. I was treated the same as everyone else.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
19. As I leave the court, I know what to do next in my case.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A

Percent That Agree or Strongly Agree

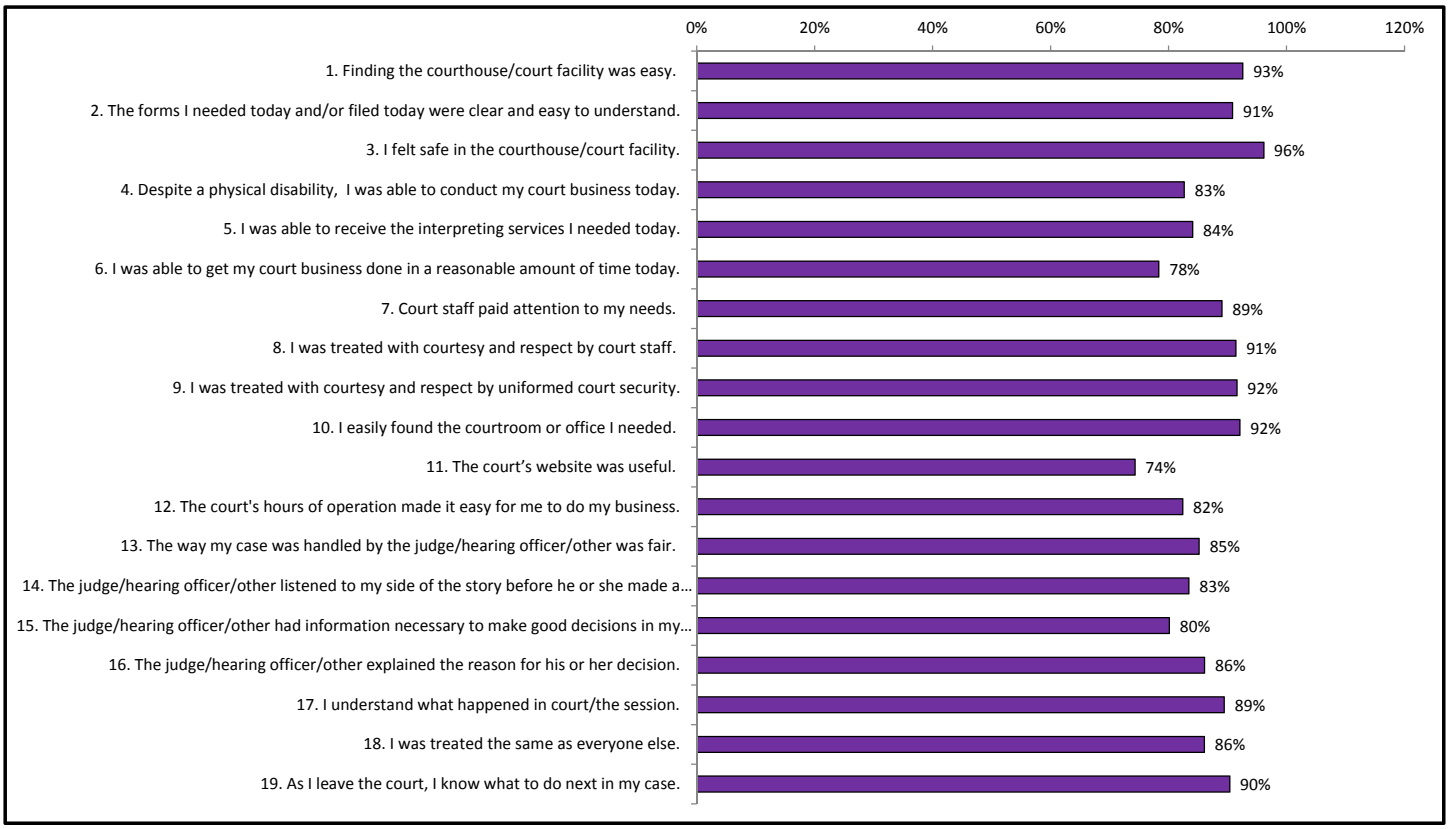


Note: #N/A indicates that less than 10 people responded in the category shown in the table or graph.

New Jersey Judiciary - Access and Fairness Public Survey - October 2013
Ocean County
How do you identify yourself (select all that apply): White

	Strongly Disagree		Disagree		Neither Agree or Disagree		Agree		Strongly Agree		Agree or Strongly Agree
	#	%	#	%	#	%	#	%	#	%	%
1. Finding the courthouse/court facility was easy.	9	2%	13	3%	9	2%	140	33%	247	59%	93%
2. The forms I needed today and/or filed today were clear and easy to understand.	6	2%	7	2%	18	5%	135	40%	173	51%	91%
3. I felt safe in the courthouse/court facility.	12	3%	2	0%	2	0%	111	27%	289	69%	96%
4. Despite a physical disability, I was able to conduct my court business today.	9	5%	6	3%	15	9%	54	31%	89	51%	83%
5. I was able to receive the interpreting services I needed today.	4	3%	3	2%	14	11%	50	38%	61	46%	84%
6. I was able to get my court business done in a reasonable amount of time today.	21	6%	27	7%	33	9%	108	29%	185	49%	78%
7. Court staff paid attention to my needs.	10	3%	15	4%	18	5%	121	31%	229	58%	89%
8. I was treated with courtesy and respect by court staff.	7	2%	9	2%	20	5%	111	26%	272	65%	91%
9. I was treated with courtesy and respect by uniformed court security.	6	1%	11	3%	18	4%	107	26%	275	66%	92%
10. I easily found the courtroom or office I needed.	10	2%	11	3%	11	3%	126	31%	247	61%	92%
11. The court's website was useful.	14	6%	4	2%	39	18%	52	23%	113	51%	74%
12. The court's hours of operation made it easy for me to do my business.	10	3%	18	5%	38	10%	112	30%	197	53%	82%
13. The way my case was handled by the judge/hearing officer/other was fair.	9	6%	4	2%	11	7%	52	32%	86	53%	85%
14. The judge/hearing officer/other listened to my side of the story before he or she made a decision.	11	8%	5	3%	8	6%	44	30%	77	53%	83%
15. The judge/hearing officer/other had information necessary to make good decisions in my case.	11	7%	8	5%	11	7%	40	26%	81	54%	80%
16. The judge/hearing officer/other explained the reason for his or her decision.	7	5%	4	3%	9	6%	47	33%	77	53%	86%
17. I understand what happened in court/the session.	6	4%	2	1%	9	6%	49	30%	95	59%	89%
18. I was treated the same as everyone else.	9	5%	7	4%	7	4%	44	27%	98	59%	86%
19. As I leave the court, I know what to do next in my case.	6	4%	1	1%	8	5%	45	29%	96	62%	90%

Percent That Agree or Strongly Agree

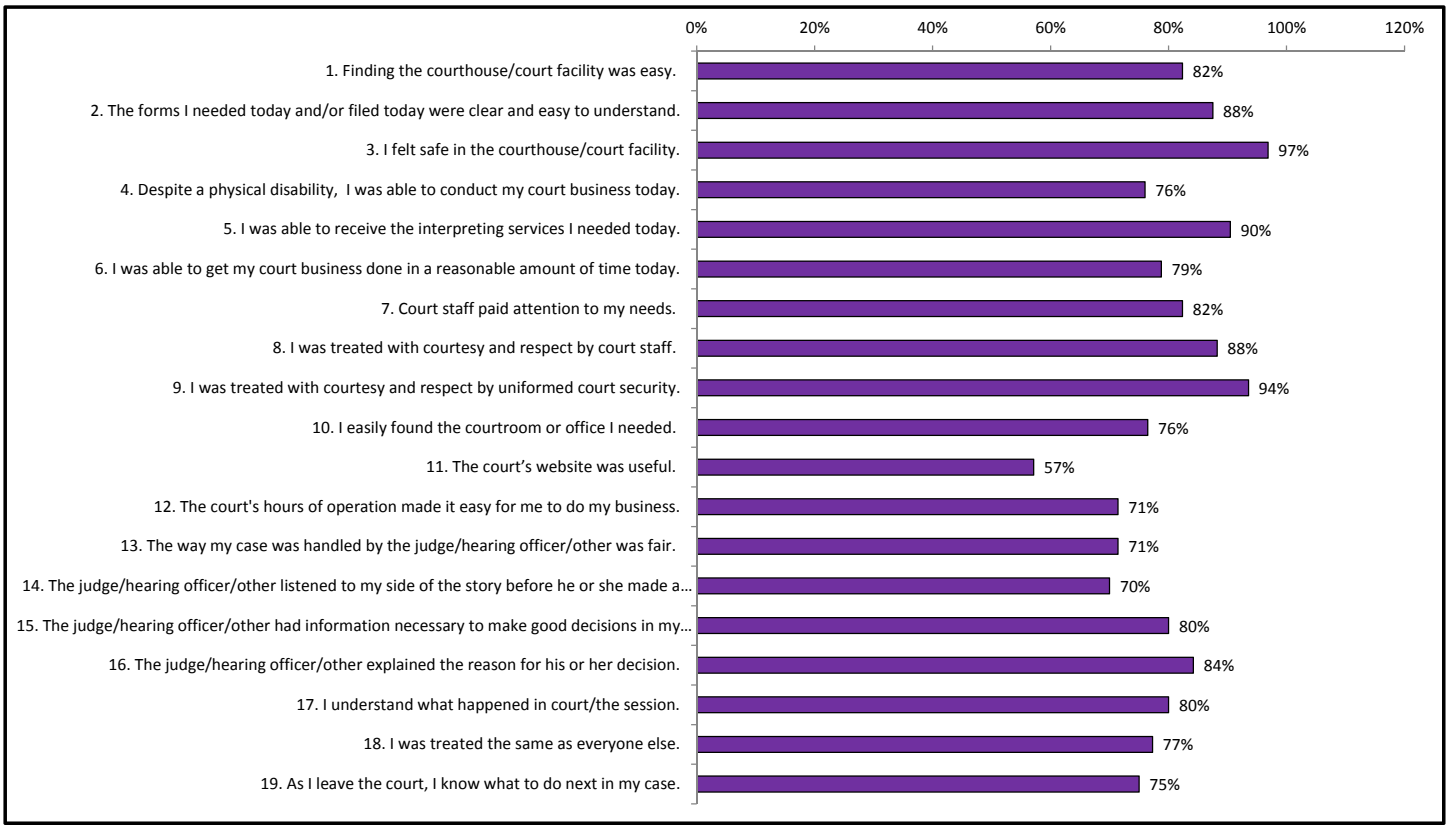


Note: #N/A indicates that less than 10 people responded in the category shown in the table or graph.

New Jersey Judiciary - Access and Fairness Public Survey - October 2013
Ocean County
How do you identify yourself (select all that apply): Black or African American

	Strongly Disagree		Disagree		Neither Agree or Disagree		Agree		Strongly Agree		Agree or Strongly Agree
	#	%	#	%	#	%	#	%	#	%	%
1. Finding the courthouse/court facility was easy.	4	12%	1	3%	1	3%	21	62%	7	21%	82%
2. The forms I needed today and/or filed today were clear and easy to understand.	0	0%	0	0%	4	13%	18	56%	10	31%	88%
3. I felt safe in the courthouse/court facility.	1	3%	0	0%	0	0%	16	50%	15	47%	97%
4. Despite a physical disability, I was able to conduct my court business today.	2	8%	1	4%	3	12%	13	52%	6	24%	76%
5. I was able to receive the interpreting services I needed today.	1	5%	0	0%	1	5%	5	24%	14	67%	90%
6. I was able to get my court business done in a reasonable amount of time today.	3	9%	3	9%	1	3%	16	48%	10	30%	79%
7. Court staff paid attention to my needs.	2	6%	4	12%	0	0%	14	41%	14	41%	82%
8. I was treated with courtesy and respect by court staff.	1	3%	1	3%	2	6%	16	47%	14	41%	88%
9. I was treated with courtesy and respect by uniformed court security.	1	3%	0	0%	1	3%	15	48%	14	45%	94%
10. I easily found the courtroom or office I needed.	3	9%	3	9%	2	6%	17	50%	9	26%	76%
11. The court's website was useful.	1	5%	3	14%	5	24%	9	43%	3	14%	57%
12. The court's hours of operation made it easy for me to do my business.	2	6%	3	9%	5	14%	16	46%	9	26%	71%
13. The way my case was handled by the judge/hearing officer/other was fair.	1	5%	2	10%	3	14%	10	48%	5	24%	71%
14. The judge/hearing officer/other listened to my side of the story before he or she made a decision.	2	10%	1	5%	3	15%	10	50%	4	20%	70%
15. The judge/hearing officer/other had information necessary to make good decisions in my case.	1	5%	1	5%	2	10%	9	45%	7	35%	80%
16. The judge/hearing officer/other explained the reason for his or her decision.	1	5%	2	11%	0	0%	9	47%	7	37%	84%
17. I understand what happened in court/the session.	1	5%	0	0%	3	15%	10	50%	6	30%	80%
18. I was treated the same as everyone else.	1	5%	3	14%	1	5%	9	41%	8	36%	77%
19. As I leave the court, I know what to do next in my case.	1	5%	2	10%	2	10%	9	45%	6	30%	75%

Percent That Agree or Strongly Agree

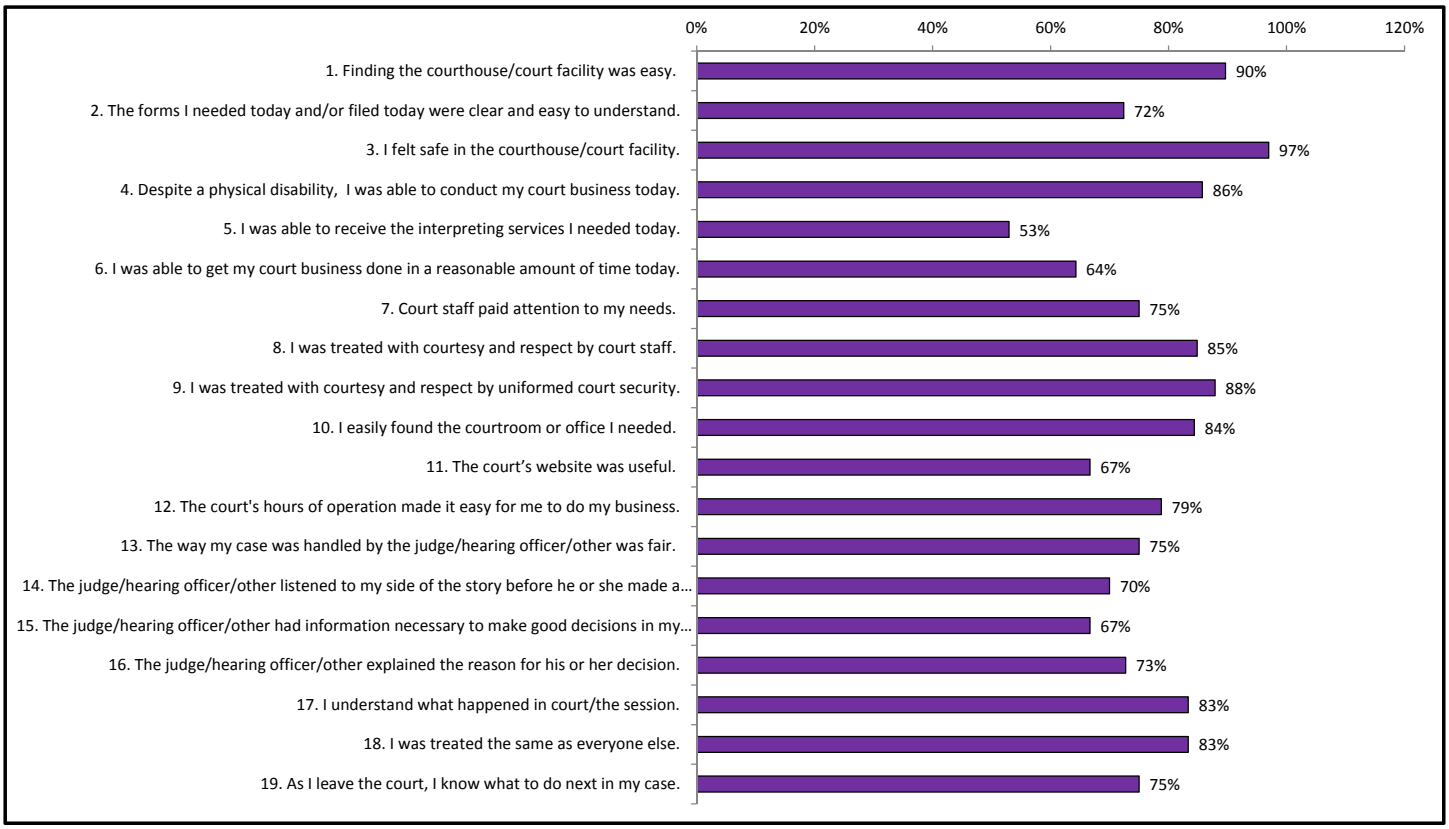


Note: #N/A indicates that less than 10 people responded in the category shown in the table or graph.

New Jersey Judiciary - Access and Fairness Public Survey - October 2013
Ocean County
How do you identify yourself (select all that apply): Hispanic or Latino

	Strongly Disagree		Disagree		Neither Agree or Disagree		Agree		Strongly Agree		Agree or Strongly Agree
	#	%	#	%	#	%	#	%	#	%	%
1. Finding the courthouse/court facility was easy.	0	0%	1	3%	2	7%	16	55%	10	34%	90%
2. The forms I needed today and/or filed today were clear and easy to understand.	2	7%	1	3%	5	17%	11	38%	10	34%	72%
3. I felt safe in the courthouse/court facility.	0	0%	1	3%	0	0%	15	45%	17	52%	97%
4. Despite a physical disability, I was able to conduct my court business today.	0	0%	0	0%	2	14%	5	36%	7	50%	86%
5. I was able to receive the interpreting services I needed today.	0	0%	6	35%	2	12%	5	29%	4	24%	53%
6. I was able to get my court business done in a reasonable amount of time today.	1	4%	6	21%	3	11%	10	36%	8	29%	64%
7. Court staff paid attention to my needs.	1	3%	2	6%	5	16%	13	41%	11	34%	75%
8. I was treated with courtesy and respect by court staff.	1	3%	1	3%	3	9%	12	36%	16	48%	85%
9. I was treated with courtesy and respect by uniformed court security.	1	3%	0	0%	3	9%	12	36%	17	52%	88%
10. I easily found the courtroom or office I needed.	0	0%	1	3%	4	13%	15	47%	12	38%	84%
11. The court's website was useful.	1	8%	0	0%	3	25%	4	33%	4	33%	67%
12. The court's hours of operation made it easy for me to do my business.	0	0%	3	9%	4	12%	15	45%	11	33%	79%
13. The way my case was handled by the judge/hearing officer/other was fair.	0	0%	0	0%	3	25%	4	33%	5	42%	75%
14. The judge/hearing officer/other listened to my side of the story before he or she made a decision.	0	0%	0	0%	3	30%	3	30%	4	40%	70%
15. The judge/hearing officer/other had information necessary to make good decisions in my case.	1	8%	0	0%	3	25%	4	33%	4	33%	67%
16. The judge/hearing officer/other explained the reason for his or her decision.	0	0%	0	0%	3	27%	4	36%	4	36%	73%
17. I understand what happened in court/the session.	0	0%	0	0%	2	17%	5	42%	5	42%	83%
18. I was treated the same as everyone else.	0	0%	0	0%	2	17%	4	33%	6	50%	83%
19. As I leave the court, I know what to do next in my case.	0	0%	0	0%	3	25%	4	33%	5	42%	75%

Percent That Agree or Strongly Agree

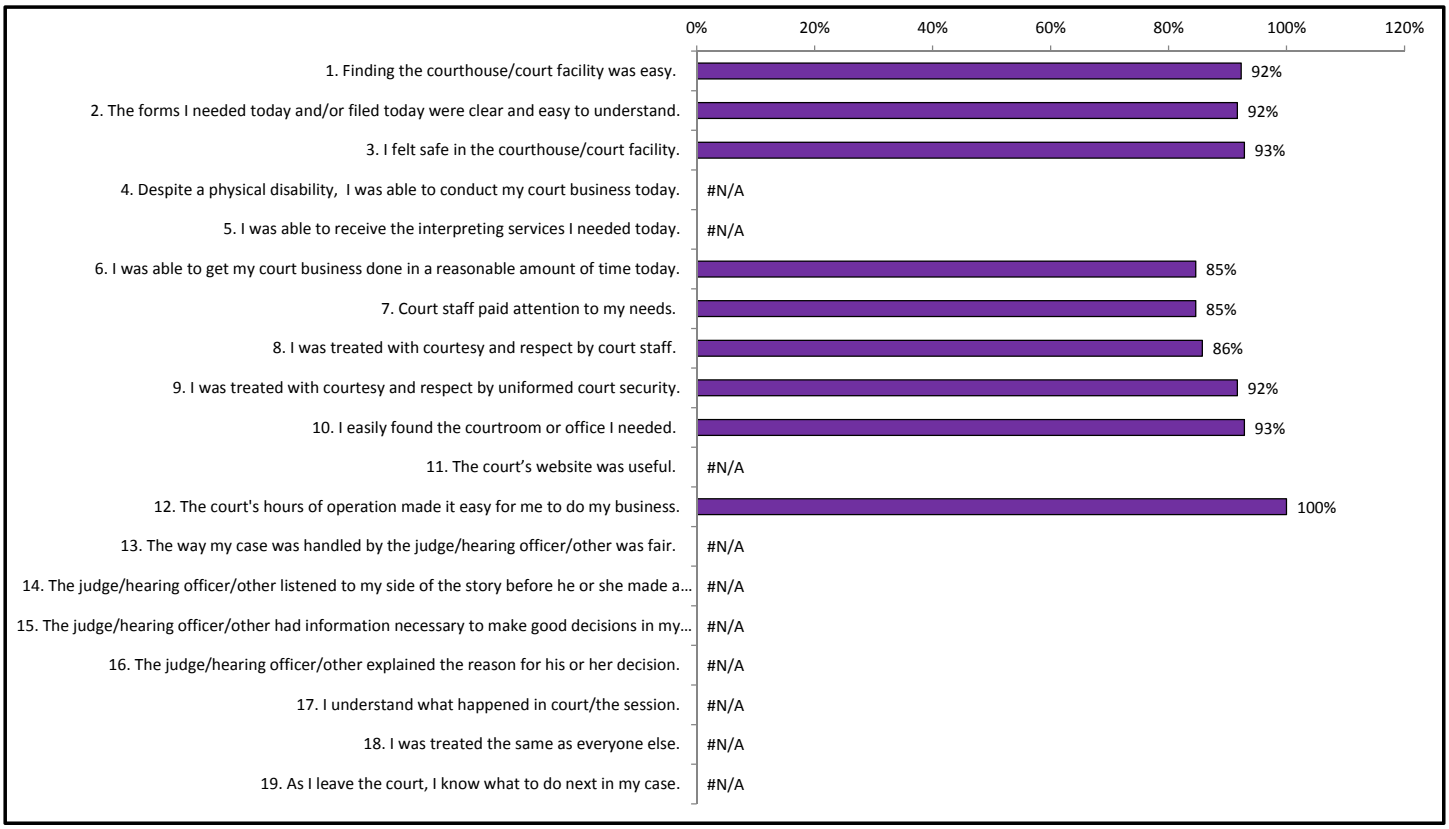


Note: #N/A indicates that less than 10 people responded in the category shown in the table or graph.

New Jersey Judiciary - Access and Fairness Public Survey - October 2013
Ocean County
How do you identify yourself (select all that apply): Other

	Strongly Disagree		Disagree		Neither Agree or Disagree		Agree		Strongly Agree		Agree or Strongly Agree
	#	%	#	%	#	%	#	%	#	%	%
1. Finding the courthouse/court facility was easy.	0	0%	0	0%	1	8%	7	54%	5	38%	92%
2. The forms I needed today and/or filed today were clear and easy to understand.	1	8%	0	0%	0	0%	3	25%	8	67%	92%
3. I felt safe in the courthouse/court facility.	1	7%	0	0%	0	0%	6	43%	7	50%	93%
4. Despite a physical disability, I was able to conduct my court business today.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
5. I was able to receive the interpreting services I needed today.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
6. I was able to get my court business done in a reasonable amount of time today.	1	8%	0	0%	1	8%	7	54%	4	31%	85%
7. Court staff paid attention to my needs.	1	8%	0	0%	1	8%	4	31%	7	54%	85%
8. I was treated with courtesy and respect by court staff.	1	7%	0	0%	1	7%	4	29%	8	57%	86%
9. I was treated with courtesy and respect by uniformed court security.	1	8%	0	0%	0	0%	3	25%	8	67%	92%
10. I easily found the courtroom or office I needed.	1	7%	0	0%	0	0%	8	57%	5	36%	93%
11. The court's website was useful.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
12. The court's hours of operation made it easy for me to do my business.	0	0%	0	0%	0	0%	6	50%	6	50%	100%
13. The way my case was handled by the judge/hearing officer/other was fair.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
14. The judge/hearing officer/other listened to my side of the story before he or she made a decision.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
15. The judge/hearing officer/other had information necessary to make good decisions in my case.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
16. The judge/hearing officer/other explained the reason for his or her decision.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
17. I understand what happened in court/the session.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
18. I was treated the same as everyone else.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
19. As I leave the court, I know what to do next in my case.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A

Percent That Agree or Strongly Agree

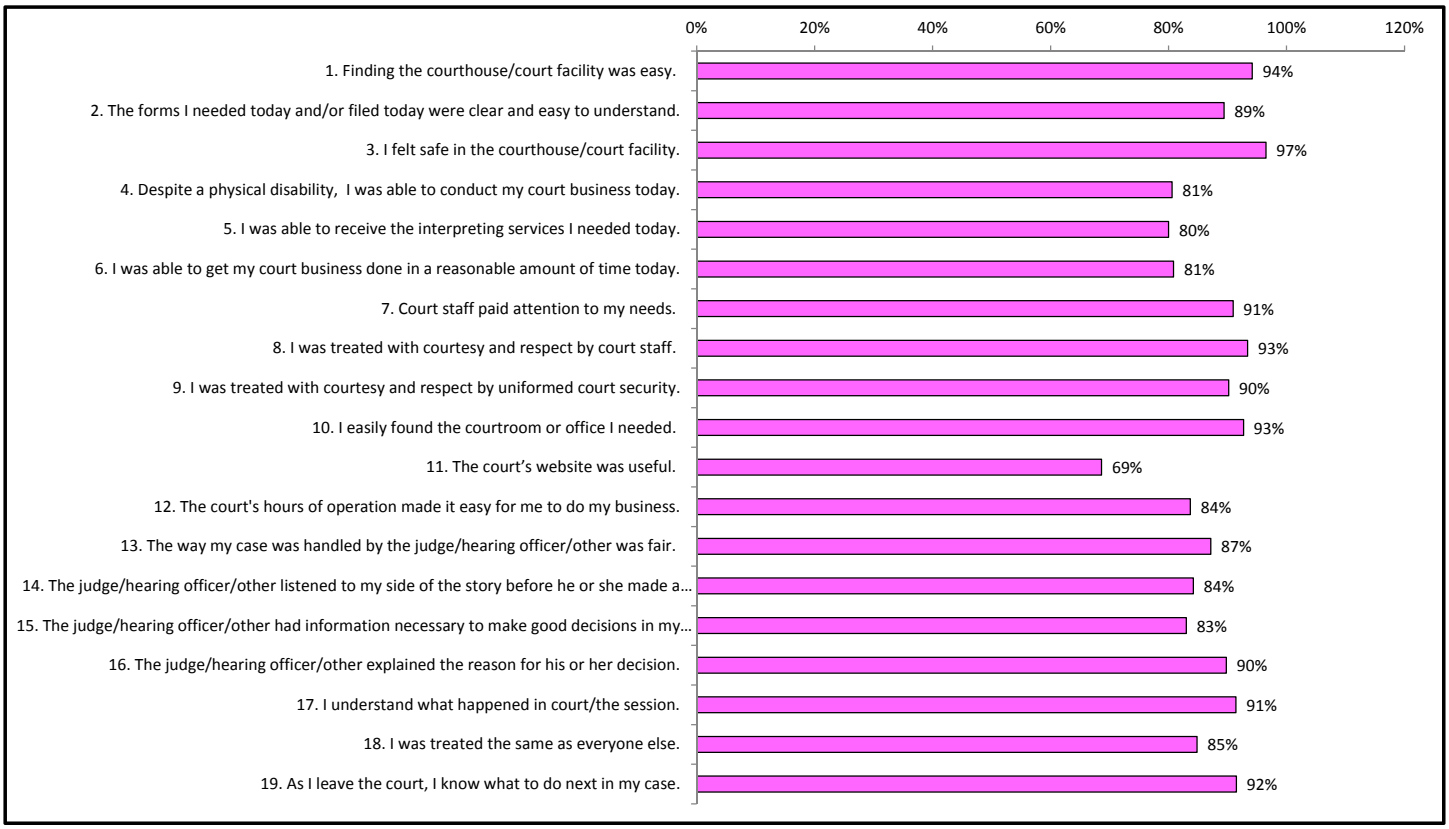


Note: #N/A indicates that less than 10 people responded in the category shown in the table or graph.

New Jersey Judiciary - Access and Fairness Public Survey - October 2013
Ocean County
What is your gender: male

	Strongly Disagree		Disagree		Neither Agree or Disagree		Agree		Strongly Agree		Agree or Strongly Agree
	#	%	#	%	#	%	#	%	#	%	%
1. Finding the courthouse/court facility was easy.	4	2%	4	2%	7	3%	102	40%	141	55%	94%
2. The forms I needed today and/or filed today were clear and easy to understand.	3	1%	5	2%	14	7%	85	41%	101	49%	89%
3. I felt safe in the courthouse/court facility.	5	2%	2	1%	2	1%	76	29%	174	67%	97%
4. Despite a physical disability, I was able to conduct my court business today.	3	3%	6	6%	11	11%	34	33%	49	48%	81%
5. I was able to receive the interpreting services I needed today.	2	2%	5	5%	12	13%	36	38%	40	42%	80%
6. I was able to get my court business done in a reasonable amount of time today.	10	4%	12	5%	23	10%	80	34%	110	47%	81%
7. Court staff paid attention to my needs.	4	2%	8	3%	10	4%	79	33%	142	58%	91%
8. I was treated with courtesy and respect by court staff.	2	1%	3	1%	12	5%	77	30%	164	64%	93%
9. I was treated with courtesy and respect by uniformed court security.	3	1%	7	3%	15	6%	65	25%	165	65%	90%
10. I easily found the courtroom or office I needed.	4	2%	8	3%	6	2%	91	37%	138	56%	93%
11. The court's website was useful.	9	8%	4	3%	24	20%	28	24%	53	45%	69%
12. The court's hours of operation made it easy for me to do my business.	4	2%	11	5%	23	10%	76	33%	119	51%	84%
13. The way my case was handled by the judge/hearing officer/other was fair.	3	3%	1	1%	10	9%	33	30%	62	57%	87%
14. The judge/hearing officer/other listened to my side of the story before he or she made a decision.	4	4%	4	4%	7	7%	31	33%	49	52%	84%
15. The judge/hearing officer/other had information necessary to make good decisions in my case.	3	3%	4	4%	10	10%	29	29%	54	54%	83%
16. The judge/hearing officer/other explained the reason for his or her decision.	3	3%	2	2%	5	5%	33	34%	55	56%	90%
17. I understand what happened in court/the session.	1	1%	0	0%	8	8%	36	34%	60	57%	91%
18. I was treated the same as everyone else.	5	4%	5	4%	7	6%	33	29%	62	55%	85%
19. As I leave the court, I know what to do next in my case.	3	3%	1	1%	5	5%	31	29%	66	62%	92%

Percent That Agree or Strongly Agree

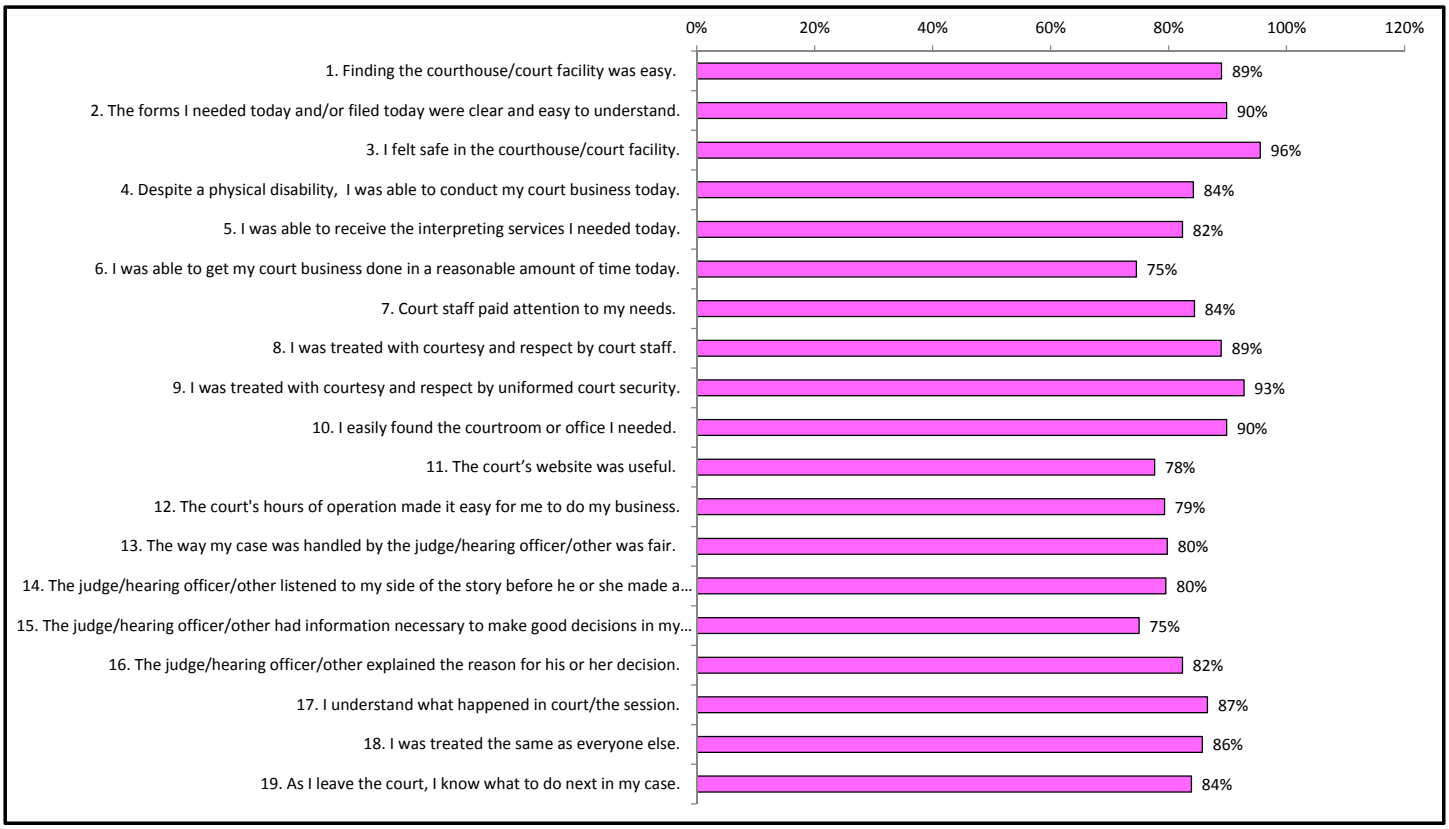


Note: #N/A indicates that less than 10 people responded in the category shown in the table or graph.

New Jersey Judiciary - Access and Fairness Public Survey - October 2013
Ocean County
What is your gender: female

	Strongly Disagree		Disagree		Neither Agree or Disagree		Agree		Strongly Agree		Agree or Strongly Agree
	#	%	#	%	#	%	#	%	#	%	%
1. Finding the courthouse/court facility was easy.	8	3%	13	5%	6	2%	84	34%	134	55%	89%
2. The forms I needed today and/or filed today were clear and easy to understand.	6	3%	4	2%	11	5%	86	42%	100	48%	90%
3. I felt safe in the courthouse/court facility.	9	4%	1	0%	1	0%	69	28%	167	68%	96%
4. Despite a physical disability, I was able to conduct my court business today.	8	7%	1	1%	9	8%	41	36%	55	48%	84%
5. I was able to receive the interpreting services I needed today.	4	5%	4	5%	7	8%	27	32%	43	51%	82%
6. I was able to get my court business done in a reasonable amount of time today.	16	7%	25	11%	15	7%	61	28%	103	47%	75%
7. Court staff paid attention to my needs.	10	4%	14	6%	13	5%	72	30%	128	54%	84%
8. I was treated with courtesy and respect by court staff.	8	3%	8	3%	12	5%	67	26%	158	62%	89%
9. I was treated with courtesy and respect by uniformed court security.	6	2%	4	2%	8	3%	72	29%	160	64%	93%
10. I easily found the courtroom or office I needed.	9	4%	6	2%	10	4%	75	30%	146	59%	90%
11. The court's website was useful.	9	6%	3	2%	22	14%	43	28%	75	49%	78%
12. The court's hours of operation made it easy for me to do my business.	8	3%	15	6%	25	11%	72	31%	112	48%	79%
13. The way my case was handled by the judge/hearing officer/other was fair.	8	9%	4	4%	7	7%	33	35%	42	45%	80%
14. The judge/hearing officer/other listened to my side of the story before he or she made a decision.	9	10%	2	2%	7	8%	28	32%	42	48%	80%
15. The judge/hearing officer/other had information necessary to make good decisions in my case.	10	11%	6	7%	7	8%	24	26%	45	49%	75%
16. The judge/hearing officer/other explained the reason for his or her decision.	5	6%	3	4%	7	8%	29	34%	41	48%	82%
17. I understand what happened in court/the session.	6	6%	2	2%	5	5%	30	31%	54	56%	87%
18. I was treated the same as everyone else.	6	6%	5	5%	3	3%	27	28%	57	58%	86%
19. As I leave the court, I know what to do next in my case.	5	5%	1	1%	9	10%	29	31%	49	53%	84%

Percent That Agree or Strongly Agree

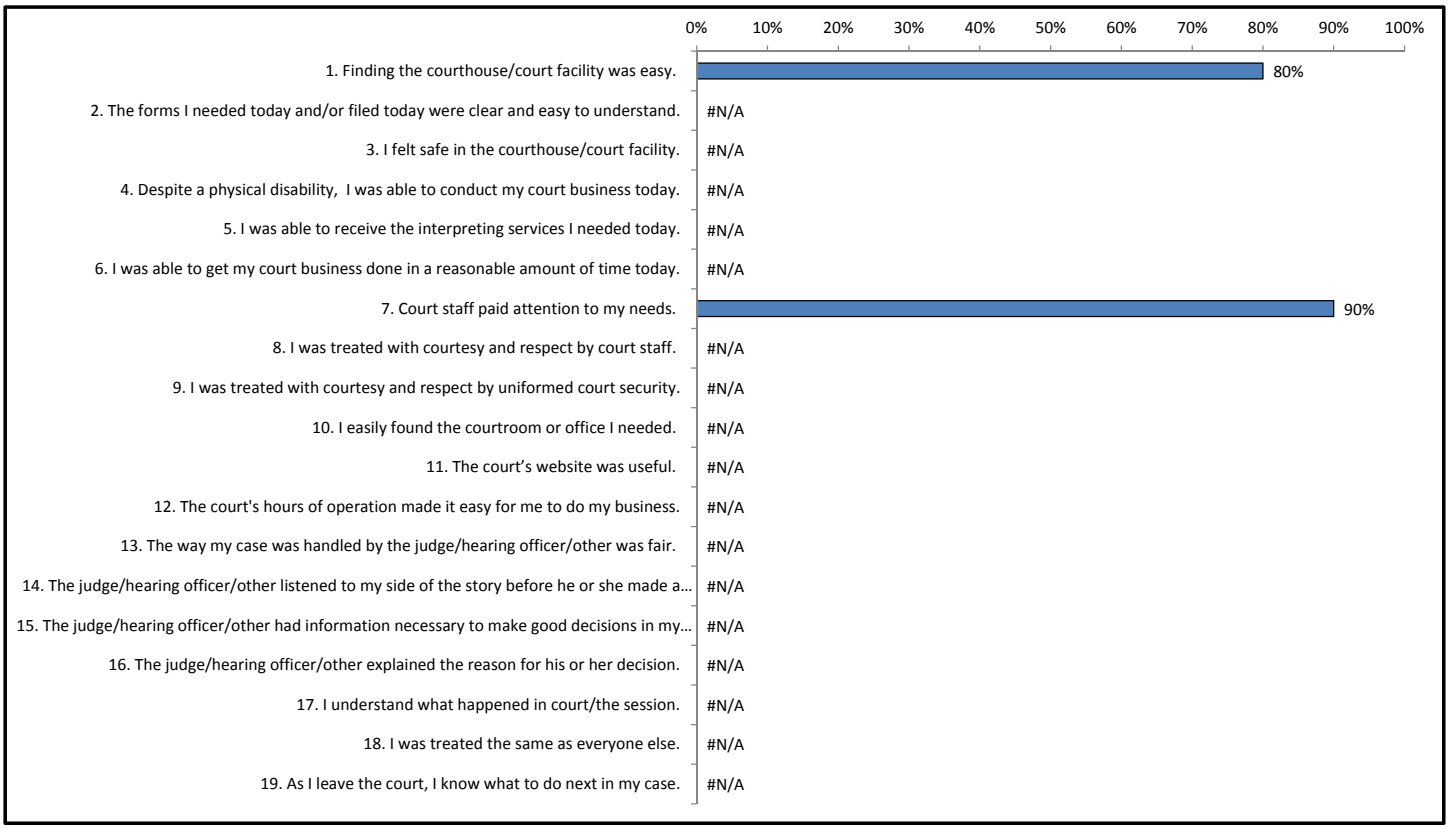


Note: #N/A indicates that less than 10 people responded in the category shown in the table or graph.

New Jersey Judiciary - Access and Fairness Public Survey - October 2013
Ocean County
What is your age: under 20

	Strongly Disagree		Disagree		Neither Agree or Disagree		Agree		Strongly Agree		Agree or Strongly Agree
	#	%	#	%	#	%	#	%	#	%	%
1. Finding the courthouse/court facility was easy.	2	20%	0	0%	0	0%	4	40%	4	40%	80%
2. The forms I needed today and/or filed today were clear and easy to understand.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
3. I felt safe in the courthouse/court facility.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
4. Despite a physical disability, I was able to conduct my court business today.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
5. I was able to receive the interpreting services I needed today.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
6. I was able to get my court business done in a reasonable amount of time today.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
7. Court staff paid attention to my needs.	0	0%	0	0%	1	10%	4	40%	5	50%	90%
8. I was treated with courtesy and respect by court staff.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
9. I was treated with courtesy and respect by uniformed court security.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
10. I easily found the courtroom or office I needed.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
11. The court's website was useful.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
12. The court's hours of operation made it easy for me to do my business.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
13. The way my case was handled by the judge/hearing officer/other was fair.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
14. The judge/hearing officer/other listened to my side of the story before he or she made a decision.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
15. The judge/hearing officer/other had information necessary to make good decisions in my case.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
16. The judge/hearing officer/other explained the reason for his or her decision.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
17. I understand what happened in court/the session.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
18. I was treated the same as everyone else.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
19. As I leave the court, I know what to do next in my case.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A

Percent That Agree or Strongly Agree

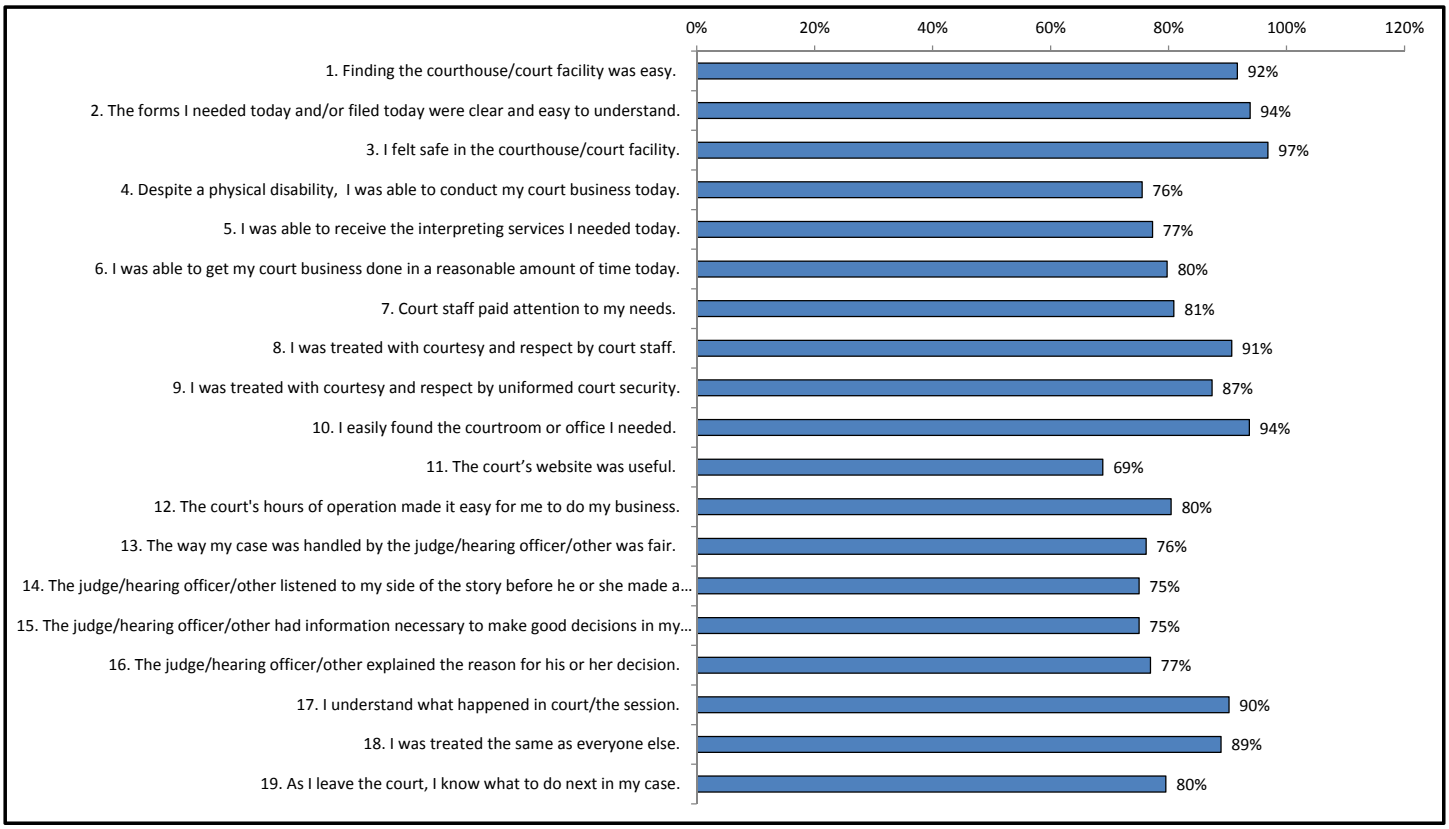


Note: #N/A indicates that less than 10 people responded in the category shown in the table or graph.

New Jersey Judiciary - Access and Fairness Public Survey - October 2013
Ocean County
What is your age: 20 - 29

	Strongly Disagree		Disagree		Neither Agree or Disagree		Agree		Strongly Agree		Agree or Strongly Agree
	#	%	#	%	#	%	#	%	#	%	%
1. Finding the courthouse/court facility was easy.	2	2%	4	4%	2	2%	40	42%	48	50%	92%
2. The forms I needed today and/or filed today were clear and easy to understand.	1	1%	1	1%	3	4%	41	51%	35	43%	94%
3. I felt safe in the courthouse/court facility.	3	3%	0	0%	0	0%	29	31%	63	66%	97%
4. Despite a physical disability, I was able to conduct my court business today.	1	2%	2	4%	9	18%	13	27%	24	49%	76%
5. I was able to receive the interpreting services I needed today.	1	2%	4	9%	5	11%	14	32%	20	45%	77%
6. I was able to get my court business done in a reasonable amount of time today.	5	6%	9	11%	3	4%	28	33%	39	46%	80%
7. Court staff paid attention to my needs.	5	6%	6	7%	6	7%	27	30%	45	51%	81%
8. I was treated with courtesy and respect by court staff.	3	3%	2	2%	4	4%	34	35%	54	56%	91%
9. I was treated with courtesy and respect by uniformed court security.	5	5%	3	3%	4	4%	28	29%	55	58%	87%
10. I easily found the courtroom or office I needed.	2	2%	2	2%	2	2%	36	38%	53	56%	94%
11. The court's website was useful.	3	5%	2	3%	14	23%	17	28%	25	41%	69%
12. The court's hours of operation made it easy for me to do my business.	4	4%	5	5%	9	10%	27	29%	47	51%	80%
13. The way my case was handled by the judge/hearing officer/other was fair.	5	12%	0	0%	5	12%	10	24%	22	52%	76%
14. The judge/hearing officer/other listened to my side of the story before he or she made a decision.	5	13%	0	0%	5	13%	11	28%	19	48%	75%
15. The judge/hearing officer/other had information necessary to make good decisions in my case.	4	10%	1	3%	5	13%	9	23%	21	53%	75%
16. The judge/hearing officer/other explained the reason for his or her decision.	4	10%	0	0%	5	13%	10	26%	20	51%	77%
17. I understand what happened in court/the session.	2	5%	0	0%	2	5%	12	29%	25	61%	90%
18. I was treated the same as everyone else.	3	7%	0	0%	2	4%	13	29%	27	60%	89%
19. As I leave the court, I know what to do next in my case.	3	7%	1	2%	5	11%	8	18%	27	61%	80%

Percent That Agree or Strongly Agree

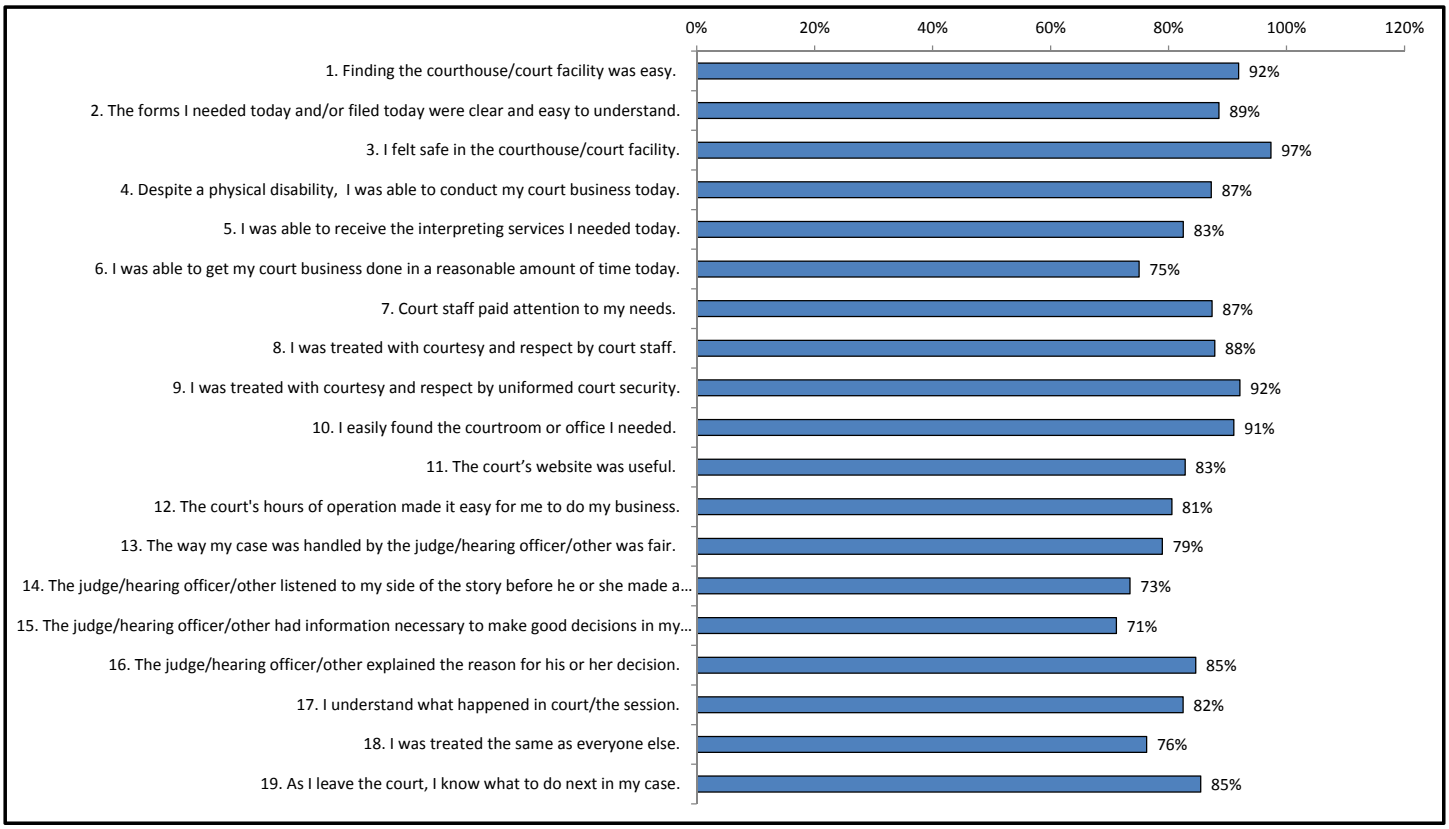


Note: #N/A indicates that less than 10 people responded in the category shown in the table or graph.

New Jersey Judiciary - Access and Fairness Public Survey - October 2013
Ocean County
What is your age: 30 - 39

	Strongly Disagree		Disagree		Neither Agree or Disagree		Agree		Strongly Agree		Agree or Strongly Agree
	#	%	#	%	#	%	#	%	#	%	%
1. Finding the courthouse/court facility was easy.	1	1%	5	5%	3	3%	44	40%	58	52%	92%
2. The forms I needed today and/or filed today were clear and easy to understand.	2	2%	0	0%	9	9%	48	50%	37	39%	89%
3. I felt safe in the courthouse/court facility.	2	2%	0	0%	1	1%	39	35%	71	63%	97%
4. Despite a physical disability, I was able to conduct my court business today.	1	2%	2	4%	3	6%	18	38%	23	49%	87%
5. I was able to receive the interpreting services I needed today.	0	0%	1	3%	6	15%	15	38%	18	45%	83%
6. I was able to get my court business done in a reasonable amount of time today.	8	7%	8	7%	11	10%	43	40%	38	35%	75%
7. Court staff paid attention to my needs.	4	4%	4	4%	6	5%	47	42%	50	45%	87%
8. I was treated with courtesy and respect by court staff.	3	3%	2	2%	9	8%	40	35%	61	53%	88%
9. I was treated with courtesy and respect by uniformed court security.	2	2%	1	1%	6	5%	33	29%	72	63%	92%
10. I easily found the courtroom or office I needed.	2	2%	3	3%	5	4%	43	38%	59	53%	91%
11. The court's website was useful.	1	2%	0	0%	10	16%	22	34%	31	48%	83%
12. The court's hours of operation made it easy for me to do my business.	3	3%	6	6%	12	11%	43	40%	44	41%	81%
13. The way my case was handled by the judge/hearing officer/other was fair.	3	5%	1	2%	8	14%	21	37%	24	42%	79%
14. The judge/hearing officer/other listened to my side of the story before he or she made a decision.	4	8%	2	4%	7	14%	17	35%	19	39%	73%
15. The judge/hearing officer/other had information necessary to make good decisions in my case.	4	8%	4	8%	7	13%	14	27%	23	44%	71%
16. The judge/hearing officer/other explained the reason for his or her decision.	3	6%	3	6%	2	4%	21	40%	23	44%	85%
17. I understand what happened in court/the session.	3	5%	2	4%	5	9%	20	35%	27	47%	82%
18. I was treated the same as everyone else.	4	7%	5	8%	5	8%	17	29%	28	47%	76%
19. As I leave the court, I know what to do next in my case.	2	4%	1	2%	5	9%	22	40%	25	45%	85%

Percent That Agree or Strongly Agree

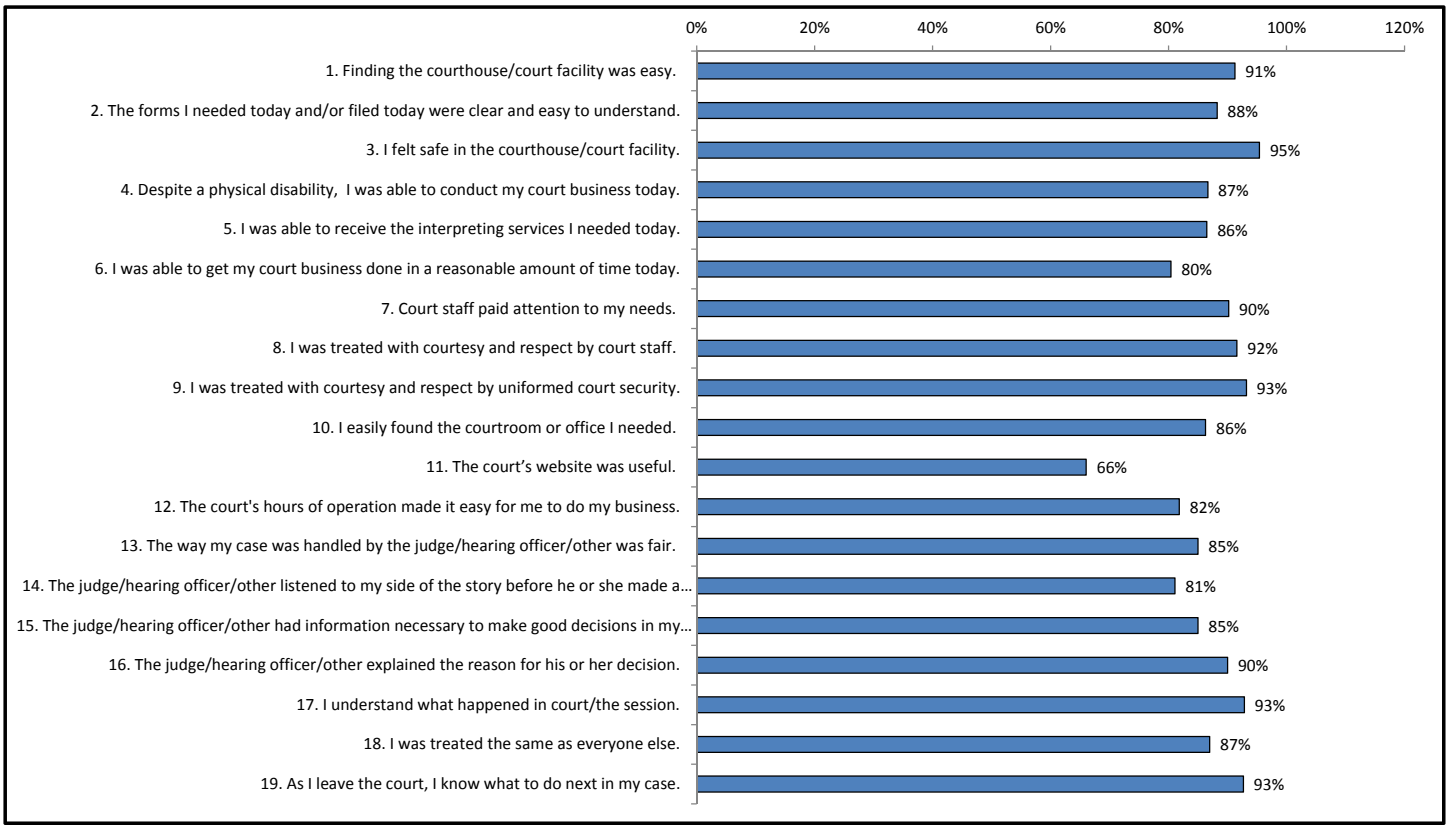


Note: #N/A indicates that less than 10 people responded in the category shown in the table or graph.

New Jersey Judiciary - Access and Fairness Public Survey - October 2013
Ocean County
What is your age: 40 - 49

	Strongly Disagree		Disagree		Neither Agree or Disagree		Agree		Strongly Agree		Agree or Strongly Agree
	#	%	#	%	#	%	#	%	#	%	%
1. Finding the courthouse/court facility was easy.	4	4%	2	2%	3	3%	41	40%	53	51%	91%
2. The forms I needed today and/or filed today were clear and easy to understand.	2	2%	3	4%	5	6%	40	47%	35	41%	88%
3. I felt safe in the courthouse/court facility.	2	2%	1	1%	2	2%	32	29%	72	66%	95%
4. Despite a physical disability, I was able to conduct my court business today.	2	4%	1	2%	3	7%	23	51%	16	36%	87%
5. I was able to receive the interpreting services I needed today.	2	5%	1	3%	2	5%	17	46%	15	41%	86%
6. I was able to get my court business done in a reasonable amount of time today.	8	8%	4	4%	7	7%	30	31%	48	49%	80%
7. Court staff paid attention to my needs.	3	3%	4	4%	3	3%	32	31%	60	59%	90%
8. I was treated with courtesy and respect by court staff.	2	2%	2	2%	5	5%	27	25%	71	66%	92%
9. I was treated with courtesy and respect by uniformed court security.	2	2%	2	2%	3	3%	31	30%	65	63%	93%
10. I easily found the courtroom or office I needed.	5	5%	5	5%	4	4%	31	30%	57	56%	86%
11. The court's website was useful.	7	13%	1	2%	10	19%	13	25%	22	42%	66%
12. The court's hours of operation made it easy for me to do my business.	2	2%	5	5%	11	11%	32	32%	49	49%	82%
13. The way my case was handled by the judge/hearing officer/other was fair.	2	5%	3	8%	1	3%	16	40%	18	45%	85%
14. The judge/hearing officer/other listened to my side of the story before he or she made a decision.	3	8%	2	5%	2	5%	11	30%	19	51%	81%
15. The judge/hearing officer/other had information necessary to make good decisions in my case.	2	5%	2	5%	2	5%	14	35%	20	50%	85%
16. The judge/hearing officer/other explained the reason for his or her decision.	1	3%	1	3%	2	5%	13	33%	23	58%	90%
17. I understand what happened in court/the session.	0	0%	0	0%	3	7%	16	38%	23	55%	93%
18. I was treated the same as everyone else.	3	7%	3	7%	0	0%	14	30%	26	57%	87%
19. As I leave the court, I know what to do next in my case.	2	5%	0	0%	1	2%	18	44%	20	49%	93%

Percent That Agree or Strongly Agree

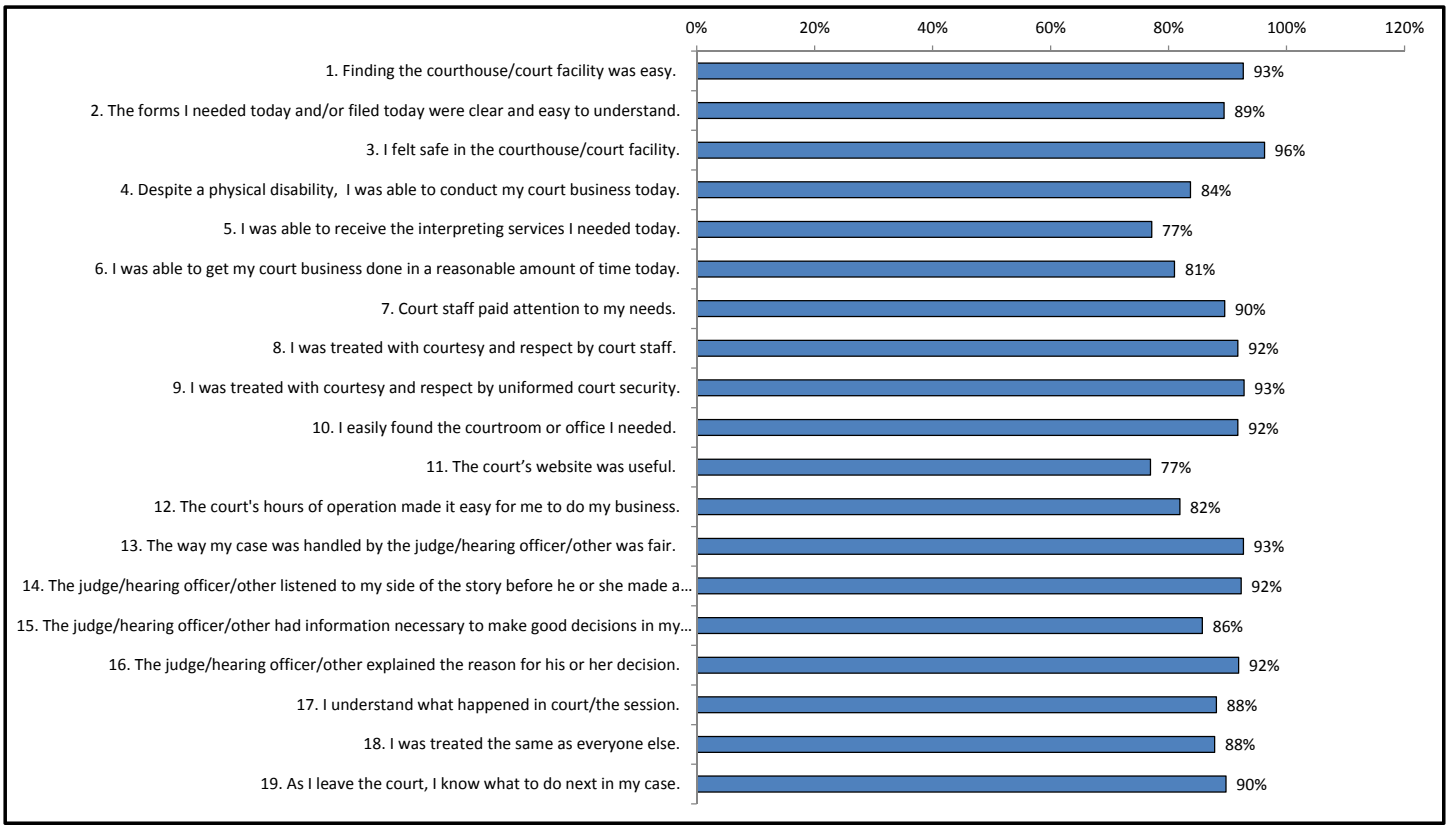


Note: #N/A indicates that less than 10 people responded in the category shown in the table or graph.

New Jersey Judiciary - Access and Fairness Public Survey - October 2013
Ocean County
What is your age: 50 - 59

	Strongly Disagree		Disagree		Neither Agree or Disagree		Agree		Strongly Agree		Agree or Strongly Agree
	#	%	#	%	#	%	#	%	#	%	%
1. Finding the courthouse/court facility was easy.	2	2%	3	3%	3	3%	37	34%	64	59%	93%
2. The forms I needed today and/or filed today were clear and easy to understand.	3	4%	2	2%	4	5%	24	28%	52	61%	89%
3. I felt safe in the courthouse/court facility.	4	4%	0	0%	0	0%	30	28%	73	68%	96%
4. Despite a physical disability, I was able to conduct my court business today.	3	7%	1	2%	3	7%	16	37%	20	47%	84%
5. I was able to receive the interpreting services I needed today.	2	6%	2	6%	4	11%	9	26%	18	51%	77%
6. I was able to get my court business done in a reasonable amount of time today.	1	1%	8	8%	10	10%	26	26%	55	55%	81%
7. Court staff paid attention to my needs.	0	0%	7	7%	4	4%	29	28%	65	62%	90%
8. I was treated with courtesy and respect by court staff.	0	0%	3	3%	6	6%	25	23%	75	69%	92%
9. I was treated with courtesy and respect by uniformed court security.	0	0%	3	3%	5	5%	30	27%	73	66%	93%
10. I easily found the courtroom or office I needed.	2	2%	3	3%	4	4%	37	34%	63	58%	92%
11. The court's website was useful.	4	8%	1	2%	7	13%	16	31%	24	46%	77%
12. The court's hours of operation made it easy for me to do my business.	0	0%	6	6%	11	12%	34	36%	43	46%	82%
13. The way my case was handled by the judge/hearing officer/other was fair.	0	0%	0	0%	3	7%	15	37%	23	56%	93%
14. The judge/hearing officer/other listened to my side of the story before he or she made a decision.	0	0%	2	5%	1	3%	14	36%	22	56%	92%
15. The judge/hearing officer/other had information necessary to make good decisions in my case.	2	5%	1	2%	3	7%	12	29%	24	57%	86%
16. The judge/hearing officer/other explained the reason for his or her decision.	0	0%	0	0%	3	8%	15	41%	19	51%	92%
17. I understand what happened in court/the session.	2	5%	0	0%	3	7%	14	33%	23	55%	88%
18. I was treated the same as everyone else.	1	2%	2	5%	2	5%	14	34%	22	54%	88%
19. As I leave the court, I know what to do next in my case.	1	3%	0	0%	3	8%	11	28%	24	62%	90%

Percent That Agree or Strongly Agree

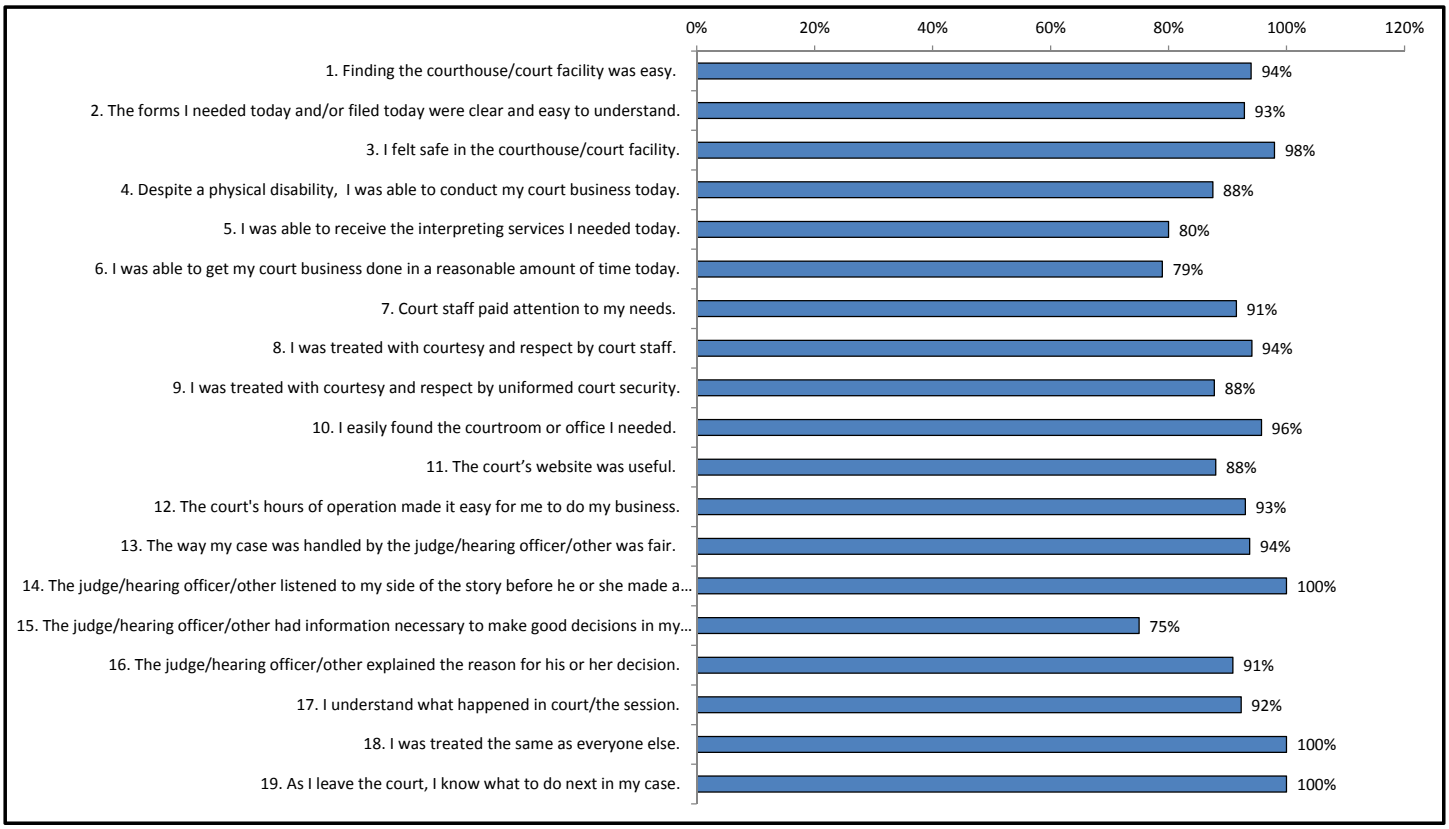


Note: #N/A indicates that less than 10 people responded in the category shown in the table or graph.

New Jersey Judiciary - Access and Fairness Public Survey - October 2013
Ocean County
What is your age: 60 - 69

	Strongly Disagree		Disagree		Neither Agree or Disagree		Agree		Strongly Agree		Agree or Strongly Agree
	#	%	#	%	#	%	#	%	#	%	%
1. Finding the courthouse/court facility was easy.	0	0%	2	4%	1	2%	12	24%	35	70%	94%
2. The forms I needed today and/or filed today were clear and easy to understand.	1	2%	0	0%	2	5%	12	29%	27	64%	93%
3. I felt safe in the courthouse/court facility.	1	2%	0	0%	0	0%	7	14%	41	84%	98%
4. Despite a physical disability, I was able to conduct my court business today.	1	6%	0	0%	1	6%	3	19%	11	69%	88%
5. I was able to receive the interpreting services I needed today.	0	0%	0	0%	2	20%	3	30%	5	50%	80%
6. I was able to get my court business done in a reasonable amount of time today.	3	8%	2	5%	3	8%	7	18%	23	61%	79%
7. Court staff paid attention to my needs.	1	2%	0	0%	3	6%	13	28%	30	64%	91%
8. I was treated with courtesy and respect by court staff.	1	2%	0	0%	2	4%	10	20%	38	75%	94%
9. I was treated with courtesy and respect by uniformed court security.	0	0%	1	2%	5	10%	8	16%	35	71%	88%
10. I easily found the courtroom or office I needed.	1	2%	1	2%	0	0%	13	28%	32	68%	96%
11. The court's website was useful.	1	4%	1	4%	1	4%	4	16%	18	72%	88%
12. The court's hours of operation made it easy for me to do my business.	1	2%	1	2%	1	2%	9	21%	31	72%	93%
13. The way my case was handled by the judge/hearing officer/other was fair.	0	0%	1	6%	0	0%	4	25%	11	69%	94%
14. The judge/hearing officer/other listened to my side of the story before he or she made a decision.	0	0%	0	0%	0	0%	5	42%	7	58%	100%
15. The judge/hearing officer/other had information necessary to make good decisions in my case.	1	8%	1	8%	1	8%	2	17%	7	58%	75%
16. The judge/hearing officer/other explained the reason for his or her decision.	0	0%	0	0%	1	9%	2	18%	8	73%	91%
17. I understand what happened in court/the session.	0	0%	0	0%	1	8%	3	23%	9	69%	92%
18. I was treated the same as everyone else.	0	0%	0	0%	0	0%	3	23%	10	77%	100%
19. As I leave the court, I know what to do next in my case.	0	0%	0	0%	0	0%	1	8%	11	92%	100%

Percent That Agree or Strongly Agree

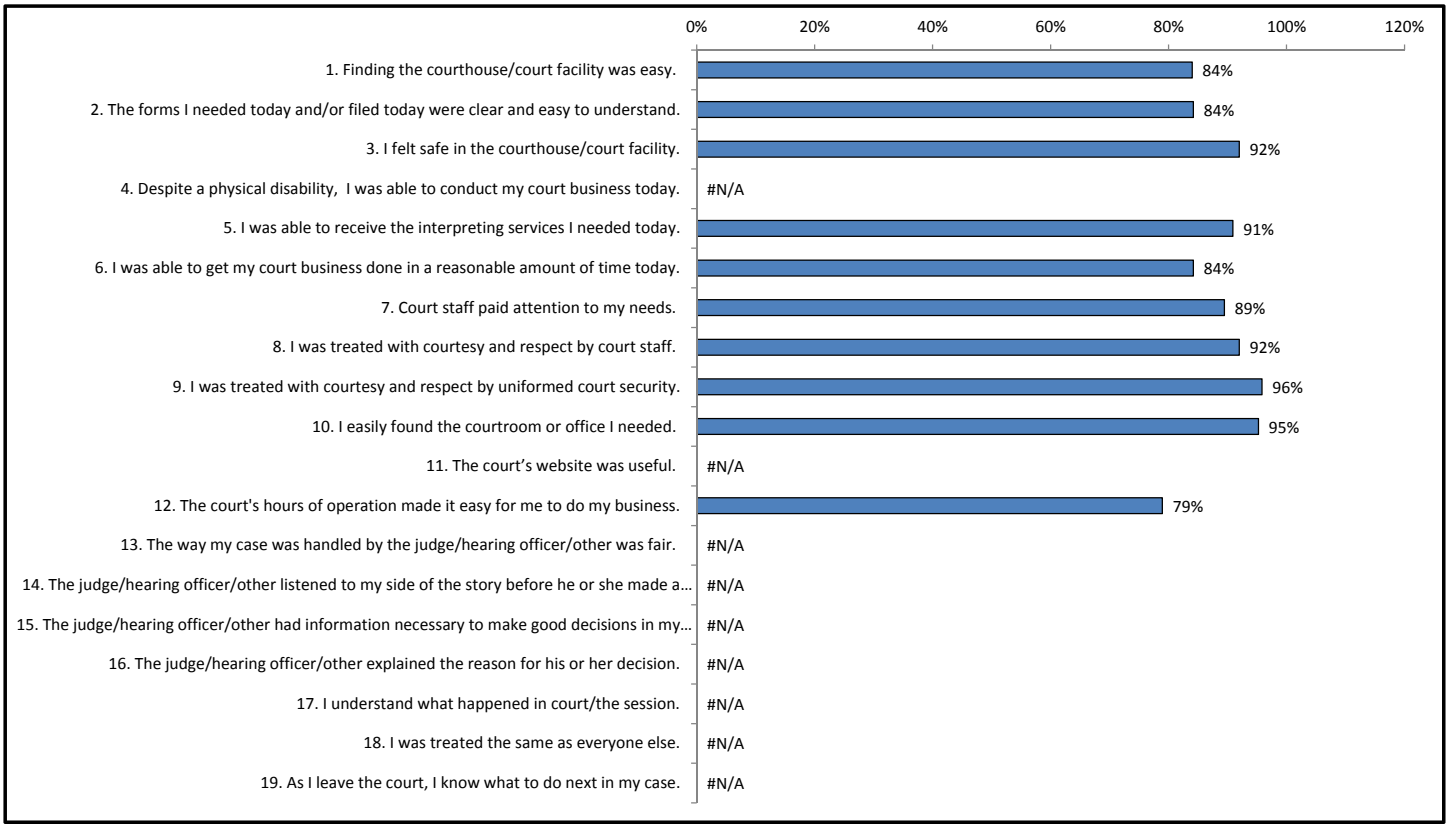


Note: #N/A indicates that less than 10 people responded in the category shown in the table or graph.

New Jersey Judiciary - Access and Fairness Public Survey - October 2013
Ocean County
What is your age: 70 or older

	Strongly Disagree		Disagree		Neither Agree or Disagree		Agree		Strongly Agree		Agree or Strongly Agree
	#	%	#	%	#	%	#	%	#	%	%
1. Finding the courthouse/court facility was easy.	2	8%	1	4%	1	4%	6	24%	15	60%	84%
2. The forms I needed today and/or filed today were clear and easy to understand.	0	0%	2	11%	1	5%	5	26%	11	58%	84%
3. I felt safe in the courthouse/court facility.	1	4%	1	4%	0	0%	6	24%	17	68%	92%
4. Despite a physical disability, I was able to conduct my court business today.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
5. I was able to receive the interpreting services I needed today.	0	0%	1	9%	0	0%	4	36%	6	55%	91%
6. I was able to get my court business done in a reasonable amount of time today.	0	0%	2	11%	1	5%	6	32%	10	53%	84%
7. Court staff paid attention to my needs.	1	5%	1	5%	0	0%	4	21%	13	68%	89%
8. I was treated with courtesy and respect by court staff.	1	4%	1	4%	0	0%	4	16%	19	76%	92%
9. I was treated with courtesy and respect by uniformed court security.	0	0%	1	4%	0	0%	6	25%	17	71%	96%
10. I easily found the courtroom or office I needed.	0	0%	1	5%	0	0%	5	24%	15	71%	95%
11. The court's website was useful.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
12. The court's hours of operation made it easy for me to do my business.	1	5%	1	5%	2	11%	2	11%	13	68%	79%
13. The way my case was handled by the judge/hearing officer/other was fair.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
14. The judge/hearing officer/other listened to my side of the story before he or she made a decision.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
15. The judge/hearing officer/other had information necessary to make good decisions in my case.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
16. The judge/hearing officer/other explained the reason for his or her decision.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
17. I understand what happened in court/the session.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
18. I was treated the same as everyone else.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
19. As I leave the court, I know what to do next in my case.	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A

Percent That Agree or Strongly Agree

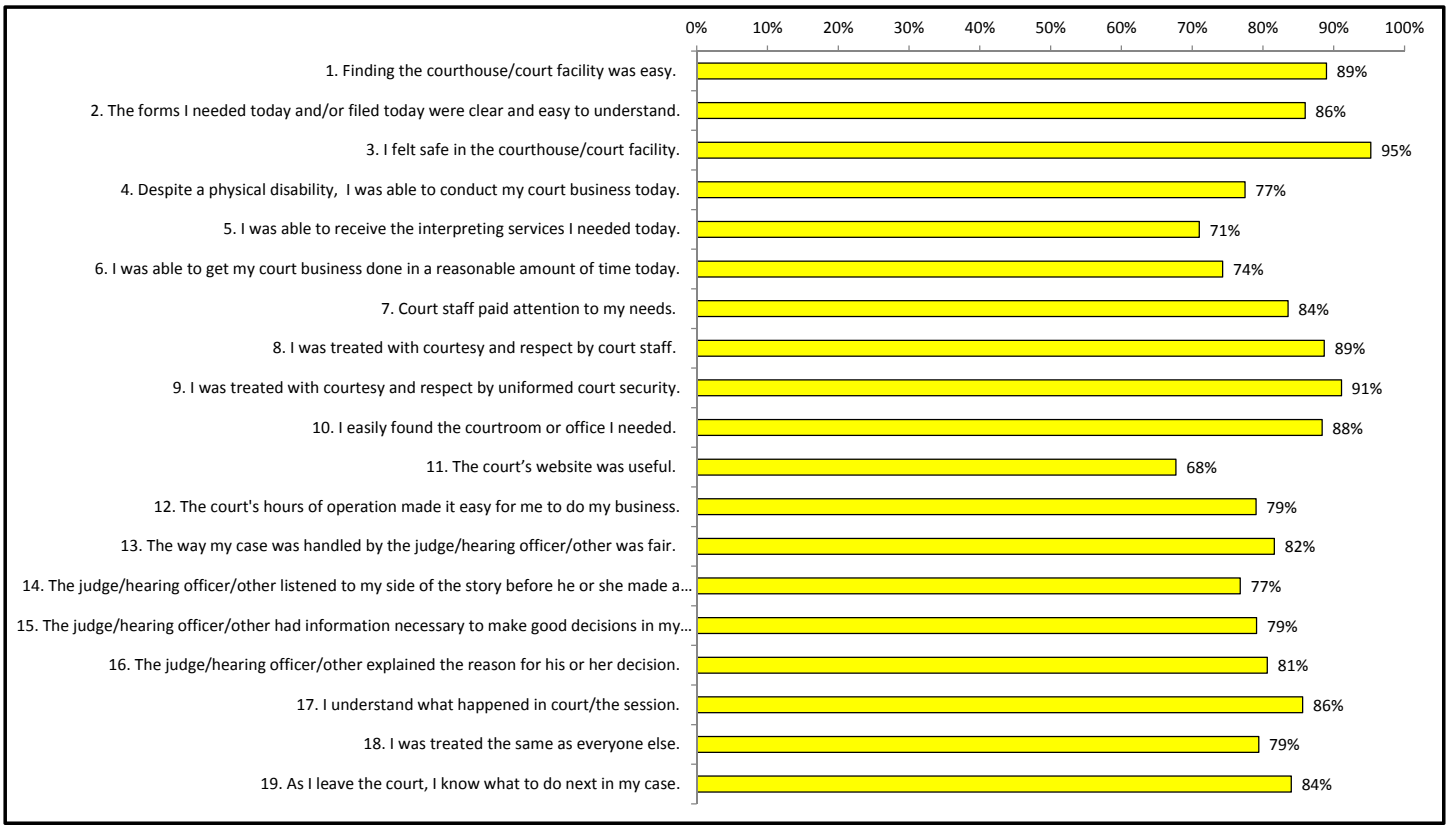


Note: #N/A indicates that less than 10 people responded in the category shown in the table or graph.

New Jersey Judiciary - Access and Fairness Public Survey - October 2013
Ocean County
Today I appeared before a (select all that apply): judge

	Strongly Disagree		Disagree		Neither Agree or Disagree		Agree		Strongly Agree		Agree or Strongly Agree
	#	%	#	%	#	%	#	%	#	%	%
1. Finding the courthouse/court facility was easy.	4	3%	6	4%	6	4%	54	37%	75	52%	89%
2. The forms I needed today and/or filed today were clear and easy to understand.	3	3%	2	2%	11	10%	47	41%	51	45%	86%
3. I felt safe in the courthouse/court facility.	4	3%	2	1%	1	1%	40	27%	100	68%	95%
4. Despite a physical disability, I was able to conduct my court business today.	2	3%	2	3%	12	17%	23	32%	32	45%	77%
5. I was able to receive the interpreting services I needed today.	1	1%	8	12%	11	16%	20	29%	29	42%	71%
6. I was able to get my court business done in a reasonable amount of time today.	11	8%	15	10%	11	8%	49	34%	58	40%	74%
7. Court staff paid attention to my needs.	7	5%	12	8%	5	3%	41	28%	81	55%	84%
8. I was treated with courtesy and respect by court staff.	4	3%	5	3%	8	5%	38	25%	95	63%	89%
9. I was treated with courtesy and respect by uniformed court security.	4	3%	5	3%	4	3%	36	25%	97	66%	91%
10. I easily found the courtroom or office I needed.	4	3%	7	5%	6	4%	50	34%	79	54%	88%
11. The court's website was useful.	8	8%	2	2%	21	22%	23	24%	42	44%	68%
12. The court's hours of operation made it easy for me to do my business.	4	3%	7	5%	19	13%	42	29%	71	50%	79%
13. The way my case was handled by the judge/hearing officer/other was fair.	8	6%	6	4%	11	8%	43	32%	68	50%	82%
14. The judge/hearing officer/other listened to my side of the story before he or she made a decision.	11	9%	8	6%	10	8%	34	27%	62	50%	77%
15. The judge/hearing officer/other had information necessary to make good decisions in my case.	11	8%	8	6%	9	7%	34	25%	72	54%	79%
16. The judge/hearing officer/other explained the reason for his or her decision.	8	6%	9	7%	8	6%	38	29%	66	51%	81%
17. I understand what happened in court/the session.	5	4%	6	4%	9	6%	47	34%	72	52%	86%
18. I was treated the same as everyone else.	10	7%	11	8%	7	5%	35	26%	73	54%	79%
19. As I leave the court, I know what to do next in my case.	7	6%	5	4%	8	6%	40	32%	65	52%	84%

Percent That Agree or Strongly Agree

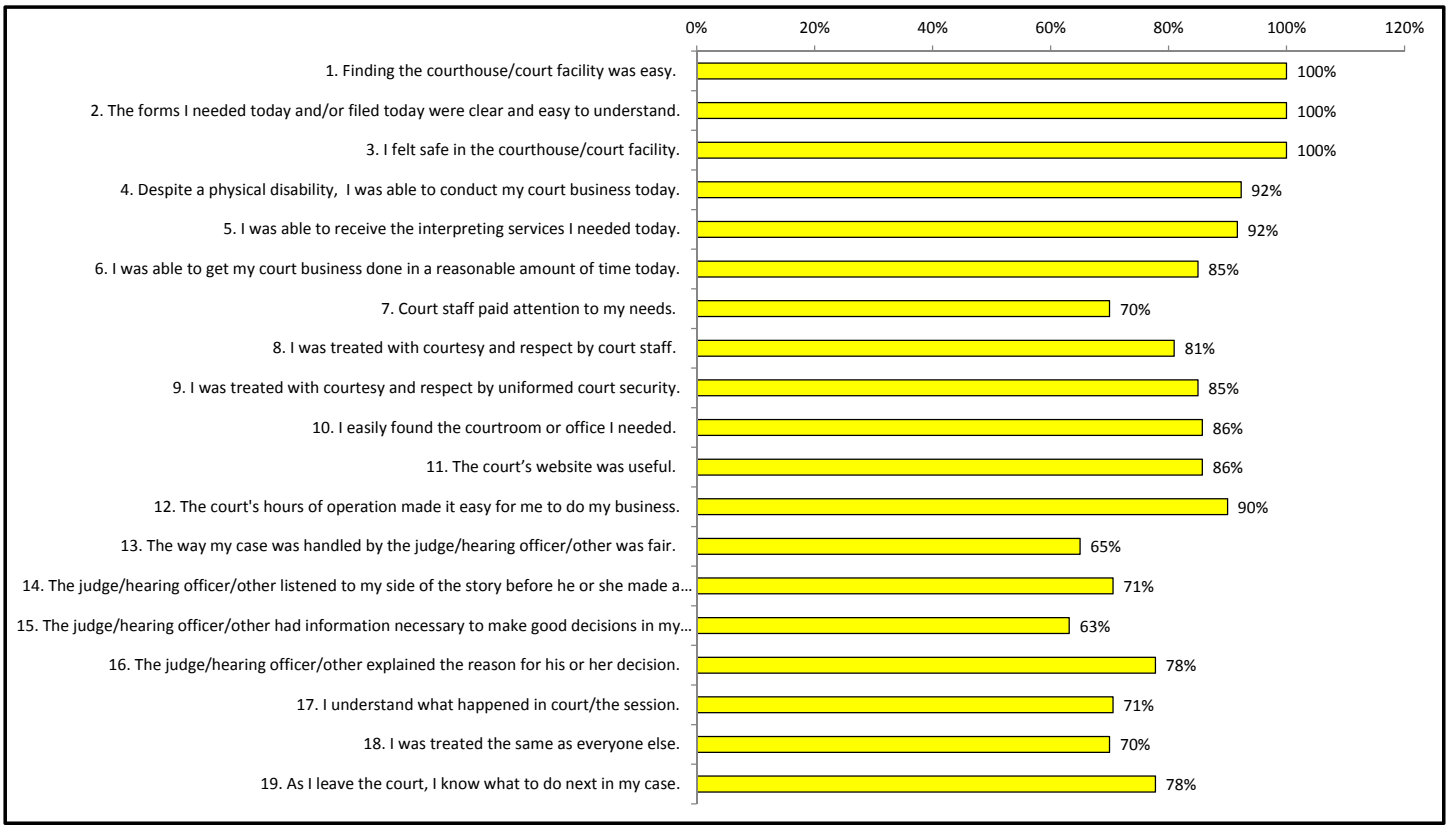


Note: #N/A indicates that less than 10 people responded in the category shown in the table or graph.

New Jersey Judiciary - Access and Fairness Public Survey - October 2013
Ocean County
Today I appeared before a (select all that apply): hearing officer

	Strongly Disagree		Disagree		Neither Agree or Disagree		Agree		Strongly Agree		Agree or Strongly Agree
	#	%	#	%	#	%	#	%	#	%	%
1. Finding the courthouse/court facility was easy.	0	0%	0	0%	0	0%	9	43%	12	57%	100%
2. The forms I needed today and/or filed today were clear and easy to understand.	0	0%	0	0%	0	0%	12	57%	9	43%	100%
3. I felt safe in the courthouse/court facility.	0	0%	0	0%	0	0%	11	52%	10	48%	100%
4. Despite a physical disability, I was able to conduct my court business today.	0	0%	0	0%	1	8%	6	46%	6	46%	92%
5. I was able to receive the interpreting services I needed today.	0	0%	0	0%	1	8%	3	25%	8	67%	92%
6. I was able to get my court business done in a reasonable amount of time today.	2	10%	1	5%	0	0%	7	35%	10	50%	85%
7. Court staff paid attention to my needs.	1	5%	3	15%	2	10%	8	40%	6	30%	70%
8. I was treated with courtesy and respect by court staff.	1	5%	0	0%	3	14%	9	43%	8	38%	81%
9. I was treated with courtesy and respect by uniformed court security.	1	5%	2	10%	0	0%	6	30%	11	55%	85%
10. I easily found the courtroom or office I needed.	1	5%	0	0%	2	10%	8	38%	10	48%	86%
11. The court's website was useful.	1	7%	1	7%	0	0%	5	36%	7	50%	86%
12. The court's hours of operation made it easy for me to do my business.	0	0%	1	5%	1	5%	9	45%	9	45%	90%
13. The way my case was handled by the judge/hearing officer/other was fair.	3	15%	3	15%	1	5%	5	25%	8	40%	65%
14. The judge/hearing officer/other listened to my side of the story before he or she made a decision.	3	18%	1	6%	1	6%	5	29%	7	41%	71%
15. The judge/hearing officer/other had information necessary to make good decisions in my case.	3	16%	2	11%	2	11%	4	21%	8	42%	63%
16. The judge/hearing officer/other explained the reason for his or her decision.	3	17%	0	0%	1	6%	5	28%	9	50%	78%
17. I understand what happened in court/the session.	3	18%	1	6%	1	6%	3	18%	9	53%	71%
18. I was treated the same as everyone else.	3	15%	3	15%	0	0%	5	25%	9	45%	70%
19. As I leave the court, I know what to do next in my case.	3	17%	0	0%	1	6%	6	33%	8	44%	78%

Percent That Agree or Strongly Agree

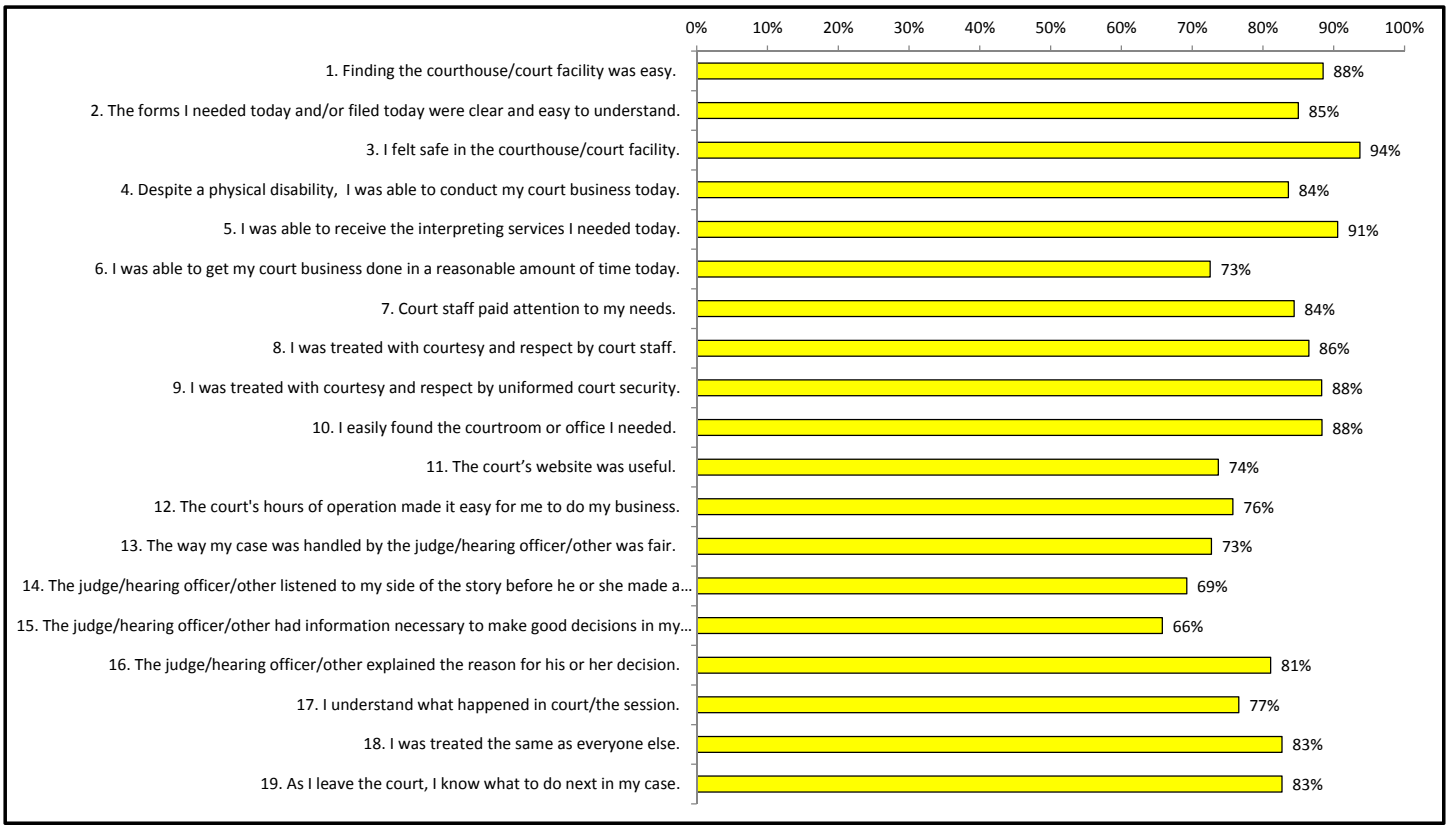


Note: #N/A indicates that less than 10 people responded in the category shown in the table or graph.

New Jersey Judiciary - Access and Fairness Public Survey - October 2013
Ocean County
Today I appeared before a (select all that apply): other

	Strongly Disagree		Disagree		Neither Agree or Disagree		Agree		Strongly Agree		Agree or Strongly Agree
	#	%	#	%	#	%	#	%	#	%	%
1. Finding the courthouse/court facility was easy.	8	7%	3	3%	2	2%	50	44%	50	44%	88%
2. The forms I needed today and/or filed today were clear and easy to understand.	5	5%	2	2%	8	8%	40	40%	45	45%	85%
3. I felt safe in the courthouse/court facility.	6	5%	1	1%	0	0%	34	31%	70	63%	94%
4. Despite a physical disability, I was able to conduct my court business today.	5	8%	2	3%	3	5%	22	36%	29	48%	84%
5. I was able to receive the interpreting services I needed today.	3	6%	0	0%	2	4%	20	38%	28	53%	91%
6. I was able to get my court business done in a reasonable amount of time today.	7	7%	6	6%	15	15%	30	29%	44	43%	73%
7. Court staff paid attention to my needs.	7	6%	2	2%	8	7%	40	37%	52	48%	84%
8. I was treated with courtesy and respect by court staff.	5	5%	3	3%	7	6%	34	31%	62	56%	86%
9. I was treated with courtesy and respect by uniformed court security.	4	4%	1	1%	8	7%	35	32%	63	57%	88%
10. I easily found the courtroom or office I needed.	8	8%	1	1%	3	3%	33	32%	58	56%	88%
11. The court's website was useful.	4	7%	0	0%	11	19%	22	39%	20	35%	74%
12. The court's hours of operation made it easy for me to do my business.	6	6%	6	6%	12	12%	30	30%	45	45%	76%
13. The way my case was handled by the judge/hearing officer/other was fair.	3	7%	1	2%	8	18%	13	30%	19	43%	73%
14. The judge/hearing officer/other listened to my side of the story before he or she made a decision.	5	13%	1	3%	6	15%	12	31%	15	38%	69%
15. The judge/hearing officer/other had information necessary to make good decisions in my case.	4	11%	4	11%	5	13%	7	18%	18	47%	66%
16. The judge/hearing officer/other explained the reason for his or her decision.	2	5%	0	0%	5	14%	14	38%	16	43%	81%
17. I understand what happened in court/the session.	6	13%	0	0%	5	11%	11	23%	25	53%	77%
18. I was treated the same as everyone else.	3	6%	1	2%	5	10%	15	29%	28	54%	83%
19. As I leave the court, I know what to do next in my case.	3	6%	2	4%	4	8%	9	17%	34	65%	83%

Percent That Agree or Strongly Agree



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