

Appendix A

New Jersey Judiciary - Access and Fairness Public Survey - October 2013

Number of Surveys Collected by County

This appendix provides results of the New Jersey Judiciary's Access and Fairness Public Survey Project conducted from October 7 to October 11, 2013, in every Superior Court Courthouse, certain associated Superior Court offices, and the Superior Court Clerk's Office in Trenton.

A total of 16,497 surveys were collected from 58 court buildings throughout the State of New Jersey. Respondents included all visitors to Superior Courts and selected, associated buildings on a particular day during the survey week who agreed to take part in the project.

Respondents were asked to rate their agreement with the statements in the survey. Statements 1 through 12 of the survey relate to access to the courts in the areas of service delivery, convenience and safety. Respondents who considered themselves a party (plaintiff or defendant) in a court case/legal matter and who also appeared in court that day were asked to respond to statements 13 through 19, which relate to their perception of fairness in the court proceeding.

Respondents were also asked to identify themselves according to the purpose of their visit, activity in the courthouse, case type, ethnicity/race, gender, age, whether they were represented by an attorney, and frequency in the courthouse. For purposes of the report, "agree" and "strongly agree" responses are grouped together.

The report highlights the data collected which will be used to examine the New Jersey Judiciary's continued efforts to ensure equal access and quality services to the public.

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Number of Surveys Collected by County

Judiciary personnel collected a total of 16,497 surveys from 58 court buildings throughout the Superior Courts in the State of New Jersey. This graph illustrates the number of surveys collected in each county and the Superior Court Clerk's Office. Six counties collected more than 1,000 responses during the week: Union (1,610); Atlantic (1,162); Middlesex (1,140); Monmouth (1,104); and Camden (1,049).

| New Jersey Judiciary | |
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| Access and Fairness Public Survey | |
| October 2013 | |
| Atlantic | 1,162 |
| Bergen | 1,173 |
| Burlington | 933 |
| Camden | 1,049 |
| Cape May | 498 |
| Cumerland | 376 |
| Essex | 362 |
| Gloucester | 835 |
| Hudson | 897 |
| Hunterdon | 389 |
| Mercer | 746 |
| Middlesex | 1,140 |
| Monmouth | 1,104 |
| Morris | 786 |
| Ocean | 616 |
| Passaic | 685 |
| Salem | 337 |
| Somerset | 779 |
| Sussex | 308 |
| Union | 1,610 |
| Warren | 539 |
| County Total | 16,324 |
| Superior Court Clerk | 173 |
| Grand Total | 16,497 |