# ADMINISTRATIVE OFFICE OF THE COURTS STATE OF NEW JERSEY

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## **Directive # 05-09**

(Supersedes Directive #08-06)

TO: Assignment Judges

**Trial Court Administrators** 

FROM: Glenn A. Grant, J.A.D.

SUBJ: Changes in Staffing Models – Results of Staffing Models Working

**Group Review of Staffing Models** 

DATE: June 25, 2009

During the past several months we have gone through an emergent review of our divisional staffing models in light of the actual and potential staff and budget reductions we face due to the financial condition of the State of New Jersey. On April 30, 2009 the Judicial Council reviewed and approved staffing model changes recommended by the Administrative Council as modified by the Judiciary Management and Operations Committee. This memo promulgates the resulting revised staffing models.

The attachments to this directive set out the new staffing models for the nine trial court divisions and the TCA Office as approved by the Judicial Council in April. These formulas and drivers should be used in FY 2010 and succeeding fiscal years, until the next quadrennial review, with the following exception:

 Special Programs. The review and determination of special programs is an annual process, and it will continue that way. What is shown on these sheets are the existing special programs carried forward into FY 2010. These programs remain under review, however, and are subject to change. The Chief Justice and I want to thank all of those who worked so diligently on this emergent staffing model review. We regard staffing models as an effective tool in maintaining a unified Judiciary and fair and equitable allocation of staffing resources.

G.A.G.

#### Attachments

c: Chief Justice Stuart Rabner
AOC Directors and Assistant Directors
Administrative Council Staffing Models Working Group
Division Managers (All Divisions)
Steven D. Bonville, Special Assistant
Francis W. Hoeber, Special Assistant

## CIVIL DIVISION STAFFING MODEL FORMULAS AND DRIVERS Spring 2009

#### 1. Administration

- A. One Division Manager per vicinage.
- B. Assistant Division Manager (ADM)
  - i. One per vicinage.
  - ii. One per outlying county of multi-county vicinages.
  - iii. One additional for counties with more than 40,000 filings per year.
- D. 2 FTEs per vicinage for administrative support, plus one additional FTE per outlying county of multi-county vicinages.

#### 2. Chambers Staff

- A. One FTE per judge for secretarial functions.
- B. One FTE Law Clerk per judge.

#### 3. Case Management

- A. One FTE per judge for court clerk functions.
- B. One FTE for every 182 Law and General Equity cases\*, including presumptive mediated and court aide functions.
- C. One FTE for every 1,500 Landlord-Tenant cases.
- D. One FTE for every 1,100 small claims or "DC" docket cases.

## 4. Special Programs for FY 2010

- A. Mass tort sites -- 49 FTEs (Atlantic 26, Bergen 7, Middlesex 16.
- **B.** JEFIS
  - i. Year One
    - a. 0.5 FTE minimum.
    - b. If filings exceed 5,000, an additional 0.075 FTEs per 1,000 cases.
  - ii. Year Two
    - a. 0.25 FTE minimum.
    - b. If filings exceed 5,000, an additional 0.0375 FTEs per 1,000 cases.
- C. State Initiated Docketed Judgments 1 FTE in Mercer.

Note:

**(ote:** "Filings" and "Cases" will be counted by tabulating the average of the previous two calendar years.

<sup>\*</sup> Excludes Mass Tort cases.

## CRIMINAL DIVISION STAFFING MODEL FORMULAS AND DRIVERS Spring 2009

#### 1. Administration

- A. One Division Manager per vicinage.
- B. Assistant Division Manager (ADM)
  - i. One if county has more than 5 judges or more than 5,000 complaints or is an outlying county of a multi-county vicinage.
  - ii. Three total for Essex County.
- C. Professional
  - i. One FTE per vicinage, plus one additional FTE if no ADM.
  - ii. One additional FTE if 2,000-3,999 indictments. Two additional FTEs if 4,000-5,999 indictments.
    - Three additional FTEs if 6,000-7,999 indictments, etc.
- D. Secretary
  - i. One FTE per Division Manager.
  - ii. One FTE for every additional 3 managers/professionals.

#### 2. Chambers Staff

- A. One FTE per judge\* for secretarial functions.
- B. One FTE Law Clerk per judge†.

#### 3. Individual Judge Team Case Processing

- A. One FTE per judge\* to represent the team leader role, except in Essex County, where it is one FTE per judge minus 4.
- B. One FTE per 99 indictments.
- C. One additional FTE for every 4 judges.
- D. One other FTE per judge for court clerk functions.

**Note:** "Complaints", "Indictments", and "Pre-Indictment Matters" will be counted by tabulating the average of the previous two calendar years.

<sup>\*</sup> Number of judges includes Superior Court Trial Judges and Municipal Court Judges serving in Superior Court pre-indictment programs.

<sup>†</sup> Number of judges includes Superior Court Trial Judges only.

## **CRIMINAL DIVISION STAFFING MODEL (cont.)**

## 4. Centralized Case Processing

- A. One FTE (representing the team leader role) per 8 FTEs, as calculated in B and C below.
- B. One FTE per 425 pre-indictment matters; (intake staff).
- C. One FTE per 575 indictments (records staff).

## 5. Special Programs for FY 2010

- A. Remand Court Essex. Three FTEs plus one additional for each 980 remand filings.
- B. Sexual Violent Predators Essex. Three FTEs.

<sup>‡</sup> Pre-indictment matters = indictable complaints, post conviction relief, municipal appeals, and Megan's Law (Tier 2 and 3).

**Note:** "Complaints", "Indictments", and "Pre-Indictment Matters" will be counted by tabulating the average of the previous two calendar years.

# FAMILY DIVISION STAFFING MODEL DRIVERS AND FORMULAS Spring 2009

#### 1. Administration

- A. One Division Manager per vicinage.
- B. Assistant Division Manager (ADM)
  - i. In single-county vicinages, two per vicinage.
  - ii. In multi-county vicinages, one in each outlying county.
  - iii. In the home county of multi-county vicinages, at least one ADM, but two if total vicinage filings exceed 20,000.
  - iv. Four total for Essex County.
- C. One FTE per Division Manager for secretarial functions, plus 0.5 FTE per ADM
- D. One professional FTE per 16,500 filings.

#### 2. Chambers Staff

- A. One FTE per judge for secretarial functions.
- B. One FTE Law Clerk per judge.

## 3. Case Management Staff

- A. One FTE per judge for court clerk functions.
- B. One support FTE for each actual full time equivalent hearing officer (total of DVHO, CSHO, and Juvenile Referee).
- C. FN -- one FTE per 81 filings.
- D. FA -- one FTE per 1,450 filings.
- E. FC -- one FTE per 76 filings.
- F. FM -- one FTE per 220 filings.
- G. FV -- one FTE per 265 filings.
- H. FF -- one FTE per 230 filings.
- I. FJ -- one FTE per 315 filings.
- J. FD -- one FTE per 360 filings.
- K. FG -- one FTE per 25 filings.
- L. FO -- one FTE per 285 filings.
- 4. **Supervised Visitation --**Where visitation is not outsourced, one FTE per 12,000 FM, FD, and FV filings.

Note: "Filings" will be counted by tabulating the average of the previous two calendar years.

**Note:** Unlike other divisions with IV-D, in Family the IV-D component is subsumed in the total model and will be subtracted on an FTE basis.

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## FAMILY DIVISION STAFFING MODEL (cont.)

## 5. Special Programs for FY 2010

- A. Children in Court Mediation -- 4 counties -- Essex 2 FTEs, Ocean 1 FTE, Morris 0.25 FTE and Sussex 0.4 FTE.
- B. Juvenile Drug Court -- Camden, Hudson and Passaic -- 1 FTE per 3,250 average FJ filings.
- C. Evaluation/Diagnosis -- 5 counties -- Camden 1 FTE, Hudson 1 FTE, Monmouth 1 FTE, Union 1 FTE and Sussex 0.1 FTE.
- D. CASA -- 1 county -- Ocean 0.5 FTE.
- E. Child care -- 1 county -- Bergen 1 FTE.
- F. Multi-Disciplinary Team -- 1 FTE per 11,000 average FJ filings.
- G. Economic Mediation -- 0.5 FTE per vicinage.

Note: "Filings" will be counted by tabulating the average of the previous two calendar years.

**Note:** Unlike other divisions with IV-D, in Family the IV-D component is subsumed in the total model and will be subtracted on an FTE basis.

## FINANCE DIVISION STAFFING MODEL FORMULAS AND DRIVERS Spring 2009

#### 1. Administration

- A. One Division Manager per vicinage.
- B. One Assistant Division Manager per vicinage.
- C. One FTE per vicinage, representing the Confidential Secretary role.
- D. One FTE per county, representing the Administrative Supervisor 2 role.

#### 2. Vicinage Finance Office

- A. 4.5 FTEs per vicinage.
- B. If prior year vicinage staffing model total was greater than 525, 0.5 FTE per every 250 above 525.
- C. 2.5 additional FTEs per outlying county in multi-county vicinages.

#### 3. Court-Held Funds

- A. Bail -- One FTE per 1,400 bails\*.
- B. All other transactions (Civil filings, Special Civil filings, Dissolution filings and Probation payment transactions)
  - i. One FTE per 4,750 transactions for the first 48,000 transactions.
  - ii. One FTE per 5,850 transactions for the number of transactions above 48,000.
- C. Court held funds staff is the greater of 3 FTEs per county collection site, or the Court Held Funds model calculated above.

**Note:** "Bails", "transactions", and "filings" will be counted by tabulating the average of the previous two calendar years.

<sup>\* &</sup>quot;Bails" is defined as the number of bail recognizances posted to the Central Automated Bail System (CABS).

# HUMAN RESOURCES DIVISION STAFFING MODEL FORMULAS AND DRIVERS Spring 2009

# 1. Administration / Management

- A. One Division Manager per vicinage.
- B. One FTE per vicinage, representing the supervisor role, plus one additional if HR FTEs to be supervised exceeds 7.

# 2. Other Vicinage HR Functions.

A. 1.1 FTEs for every 100 full time equivalent positions allocated (all funding sources) to the vicinage in the prior year.

# 3. Multi-County Vicinage Adjustment

A. Additional 0.5 FTE for a multi-county vicinage.

# INFORMATION TECHNOLOGY DIVISION STAFFING MODEL FORMULAS AND DRIVERS Spring 2009

#### 1. Administration

A. One Division Manager per vicinage.

#### 2. All Other Staff

- A. One FTE per 153 location adjusted devices.
- B. Limitation on devices: The maximum number of devices\* prior to the location adjustment is 1.25 devices per vicinage staff member.†
- C. Location adjustment:
  - i. A device in the home building is counted at a ratio of 1:1.
  - ii. A device in a building within a 10-20 minute walking distance is counted at a ratio of 1.2:1.
  - iii. A device in a building requiring IT personnel to drive to it is counted at a ratio of 1.5:1.

**Note:** "Devices" will be counted based on the most current inventory.

<sup>\*</sup> A "device" is defined as a PC (personal computer) or an MTX terminal (a dumb terminal or network terminal connected to a mainframe data system). Printers and other peripherals are not counted separately.

<sup>†</sup> Vicinage staff includes total of full time equivalent positions allocated (all funding sources) to the vicinage in the prior year plus the number of Judges, as reported for staffing model calculations.

# MUNICIPAL DIVISION STAFFING MODEL FORMULAS AND DRIVERS Spring 2009

## 1. Administration

- A. One Division Manager per vicinage.
- B. One other FTE, professional or supervisory, per vicinage.
- C. One support FTE per vicinage.

# 2. Municipal Liaison Staff

- A. One additional FTE if there are 21-60 courts in the vicinage.
- B. Two additional FTEs if there are 60 or more courts in the vicinage.

## OPERATIONS DIVISION STAFFING MODEL FORMULAS AND DRIVERS Spring 2009

#### 1. Administration

- A. One Division Manager per vicinage, except Essex.
- B. One Assistant Trial Court Administrator (ATCA) per multi-county vicinage, plus two for Essex.
- C. One Jury Manager per county.
- D. One FTE for secretarial functions for each Division Manager or ATCA.
- E. 0.5 FTE for secretarial functions per Jury Manager.

#### 2. Functional Staff

- A. Law Library
  - i. One FTE (professional librarian), plus 0.5 additional FTE for every 15 judges over 15.
  - ii. If vicinage has no library, 0.5 FTE for every 15 judges.
- B. General Facilities Management one FTE, plus one additional for every 200 staff over 200.
- C. Mailroom and telephones.
  - i. If Judiciary is responsible for mailroom, one FTE per 150,000 pieces of outgoing mail. If mailroom responsibility is shared with county, the number is multiplied by the percentage of Judiciary staff in the mailroom.
  - ii. For judiciary-owned telephone systems, one FTE per 400 telephones.
- D. Interpreting one FTE (interpreter or support staff) for each 1,400 annual interpreted events.
- E. Jury Management.
  - i. Two FTEs for each jury management office.
  - ii. One additional FTE for each 15,000 petit jury questionnaires in excess of 25,000. One additional FTE for each 2,000 grand jury matters over 1,000.
- F. Records Management one FTE per vicinage, plus one additional for each 100,000 filings over 100,000.
- G. Transcript Processing one FTE for every 700 transcript requests per year.

#### 3. Special Programs for FY 2010

- A. State Grand Jury One FTE in Mercer.
- B. Grand Jury
  - i. Essex Two FTEs.
  - ii. Atlantic One FTE.

**Note:** Drivers for staff, devices (telephones), and pieces of mail will be counted using prior year survey totals. All other drivers will be counted by tabulating the average of the previous two calendar years.

## PROBATION DIVISION STAFFING MODEL FORMULAS AND DRIVERS Spring 2009

#### 1. Administration

- A. One Vicinage Chief Probation Officer per vicinage.
- B. Vicinage Assistant Chief Probation Officer (VACPO)
  - i. One VACPO when number of teams is 10 or less, two VACPOs when number of teams is up to 16; three VACPOs when number of teams is over 16.
  - ii. For Multi-county vicinages, the outlying counties receive one VACPO per county.

## C. Secretary

- i. One FTE per Vicinage Chief Probation Officer and 0.5 FTE per VACPO.
- ii. One FTE per VACPO in outlying county of multi-county vicinage.
- D. Professional staff -- One FTE per vicinage.

## 2. Case Processing

- A. Case Processing
  - i. Adult supervision -- regular cases\* -- One FTE per 85 cases.
  - ii. Adult supervision -- specialized cases -- One FTE per 50 cases (specialized cases are DV, Sex Offender, and Intake).
  - iii. Juvenile supervision -- regular cases -- One FTE per 60 cases.
  - iv. Juvenile supervision -- specialized cases -- One FTE per 30 cases (specialized cases are Sex Offender and Intake).
  - v. Transfer Out of State Cases -- One FTE per 350 cases.
  - vi. Community Service and Collections (CSAC) -- community service cases One FTE per 300 cases.
  - vii. CSAC -- collections-only cases -- One FTE per 500 cases.
- B. Supervisory staff -- One FTE per 6 case processing staff for Adult Supervision.
- C. Supervisory staff -- One FTE per 7 case processing staff for Juvenile Supervision and CSAC caseloads.
- D. Clerical support -- One FTE per 5 case processing staff.

#### 3. Special Programs for FY 2010

- A. Camden PREP 14 FTEs.
- B. Mental Health Specialized Caseloads Camden 2 FTEs, Gloucester 1 FTE, Passaic 1 FTE, Union 2 FTEs.

**Note:** "Cases" will be counted by tabulating the vicinage's pending caseload (rather than filings), taking the average of the number of cases of each type pending on December 31 of the preceding two years. Item 2A lists all case types counted toward Probation's active cases; Drug Court cases are not counted as part of the Probation Division's cases.

<sup>\*</sup> Does not include Mental Health cases covered by Special Program.

# TRIAL COURT ADMINISTRATOR'S OFFICE FORMULAS AND DRIVERS Spring 2009

#### 1. Administration

- A. One Trial Court Administrator per vicinage.
- B. One EEO/AA Officer per vicinage.
- C. One Ombudsman per vicinage.

## 2. Secretary

- A. One FTE for secretarial functions for the Trial Court Administrator.
- B. 0.5 FTE for secretarial functions for the EEO/AA Officer.
- C. 0.5 FTE for secretarial functions for the Ombudsman.

# 3. Special Programs for FY 2010

A. Ombudsman – Two FTEs in Essex.