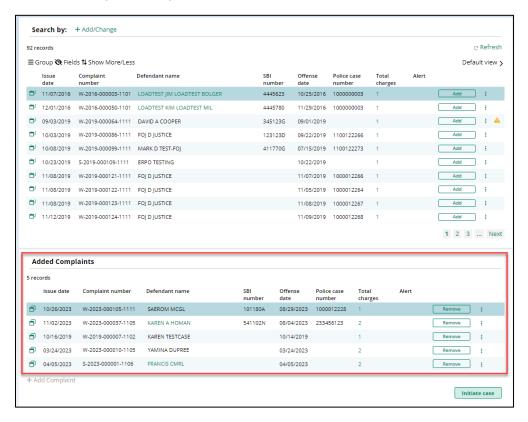


### Criminal Case Management Release Notes 01/19/2024

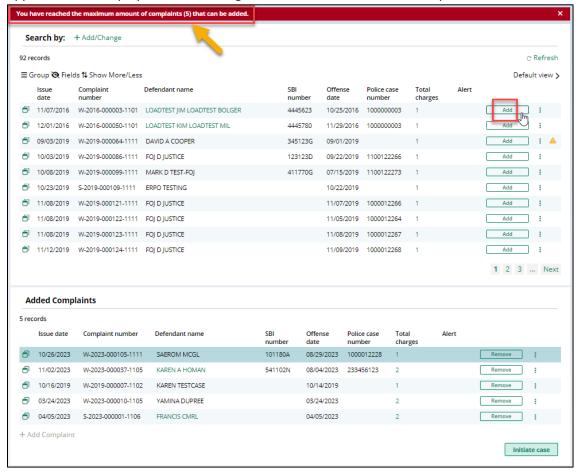
Enhanced	Prosecutor's Intake list has been enhanced to allow Multiple Complaint selection to initiate a case. For more information, click <a href="https://example.com/here.">here.</a>
Enhanced	Verify Defendant stage has been enhanced to allow user to combine 2 or more complaints if they belong to the same defendant. For more information, click <a href="here.">here.</a>
Enhanced	Case notes have been enhanced to now allow user to add up to 20 new case notes. For more information, click <a href="https://example.com/here.">here.</a>
Enhanced	Defendant and Charge Information screen has been enhanced to display defendant information for multiple defendants. For more information, click <a href="here">here</a> .
Enhanced	Alias tab has been enhanced to display alias information for multiple defendants.  For more information, click <a href="here">here</a> .
Enhanced	Charge Information tab has been enhanced to display multiple complaints and charge details associated to defendants. For more information, click <a href="here">here</a> .
Enhanced	Release/Bail Conditions has been enhanced for when there are multiple complaints available for a single defendant. For more information, click <a href="here">here</a> .
Enhanced	Review Victim/Witness/Other Stage has been enhanced to display Victim/Witness/Other details from ACS for multiple complaints. For more information, click <a href="here">here</a> .
Enhanced	Case submission confirmation message has been enhanced to display multiple defendants and SBI numbers. For more information, click <a href="here">here</a> .

Prosecutor's Intake list has been enhanced to allow Multiple Complaint selection to initiate a case.

Application will allow user to select multiple complaints from Prosecutor's Intake list. System will allow user to select up to 5 complaints at a time.



Application will display an error message if user selects more than 5 complaints.

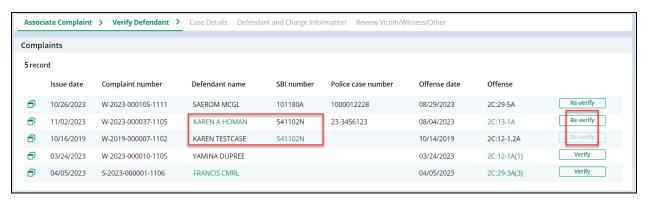


Verify Defendant stage has been enhanced to allow user to combine 2 or more complaints if they belong to the same defendant.

When verifying defendants, if 2 or more complaints belong to the same defendant, then:

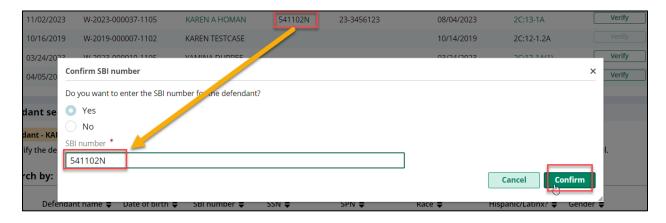
• Upon verifying the complaint, the system will automatically verify other complaints with the same SBI number and combine them together into a single defendant.

This will allow user to present all the complaints together on the 'Defendant and Charge' Stage as they belong to a single Defendant.

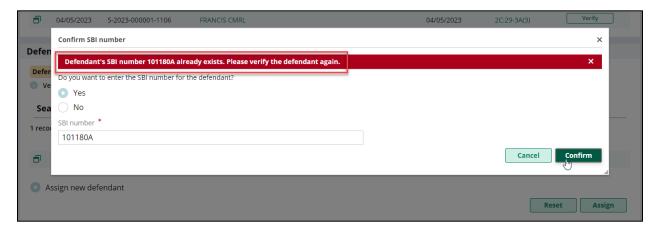


System will open a modal window to prompt user to manually enter the SBI number when:

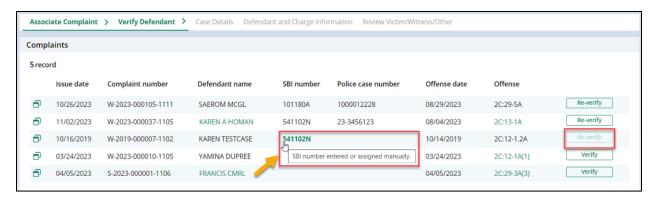
- The SBI number does not exist on the complaint and the user has selected "Assign new defendant" radio button, or
- The SBI number does not exist on the complaint and the user has selected a defendant record that does not have an SBI number.



If the entered SBI number matches with the SBI number of an existing defendant in Criminal Case Management for the same county, system will display the following error message.



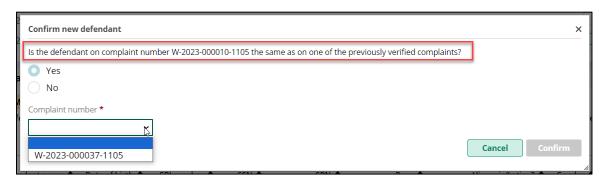
Upon hovering over the SBI number which is manually keyed-in or assigned, a hyperlink will display the informational message about the SBI.



After verifying a complaint as 'Assign new defendant', when user verifies another complaint as 'Assign new defendant':

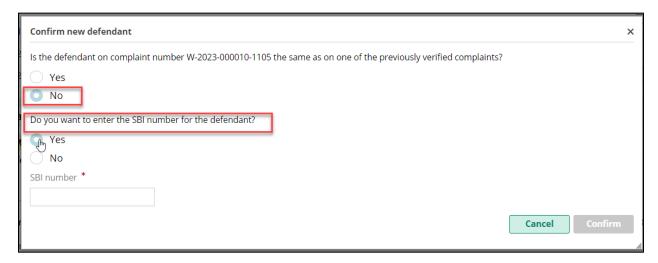
• System will open a modal window to prompt user to confirm if the defendant on the complaint is same as the one on the previously verified complaint(s).

Upon selecting 'Yes', system will display previously verified complaints in the dropdown.

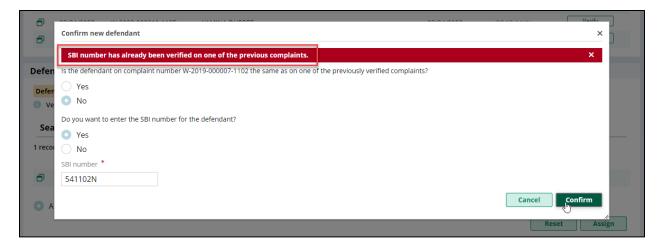


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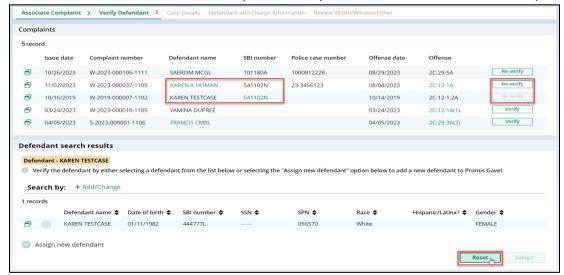
Upon selecting 'No' to confirm if the defendant on the complaint is same as the one on the previously verified complaint(s), and SBI number does not exist on the complaint, then the system will inquire if user wants to manually enter the SBI number.



If the entered SBI number has already been verified on any of the previous complaint(s), then the system will display the following error message.



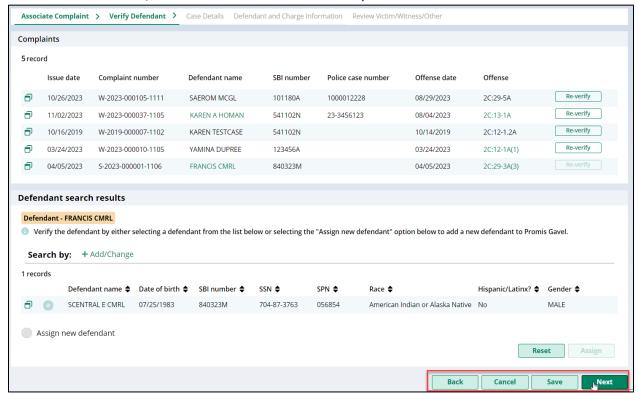
If the user resets one of the added complaints, the system will reset all other added complaint(s) as well.



System will remove all association upon reset, including keyed-in SBI number.



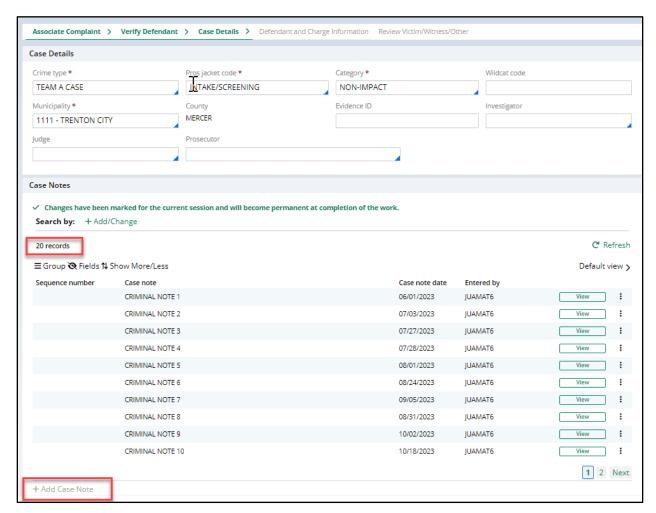
The Next button will remain disabled until all the complaints have been verified. When all the defendants are verified, the Next button will be enabled to proceed to Case Details screen.



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Case notes have been enhanced to now allow user to add up to 20 new case notes.

Application will now allow user to add up to 20 new case notes on case details screen. After adding 20 case notes "Add Case Note" link will be disabled.

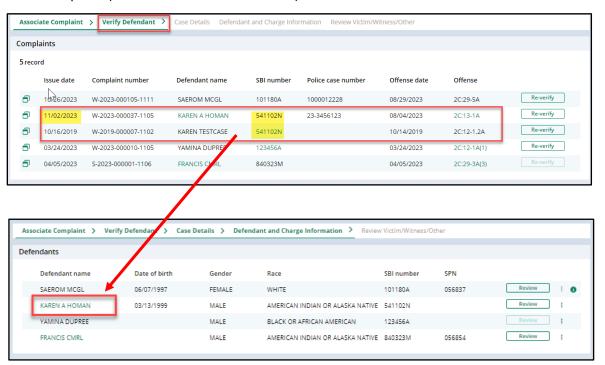


Defendant and Charge Information screen has been enhanced to display defendant information for multiple defendants.

On Defendant and Charge Information screen, 'Defendants' section at the top will display details such as Defendant name, Date of birth, Gender, Race, SBI number, SPN for all selected defendants.



Defendant list will be unique based on the defendant verification at Verify stage. If more than one complaint is associated for the defendant, then system displays the defendant information from the latest complaint (based on latest CDR Issue date).

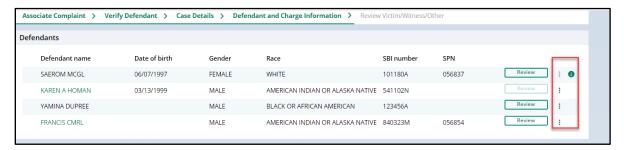


#### **Primary Defendant**

System will mark first defendant in the list as Primary defendant. An information icon will be displayed for Primary defendant next to "Review" button.



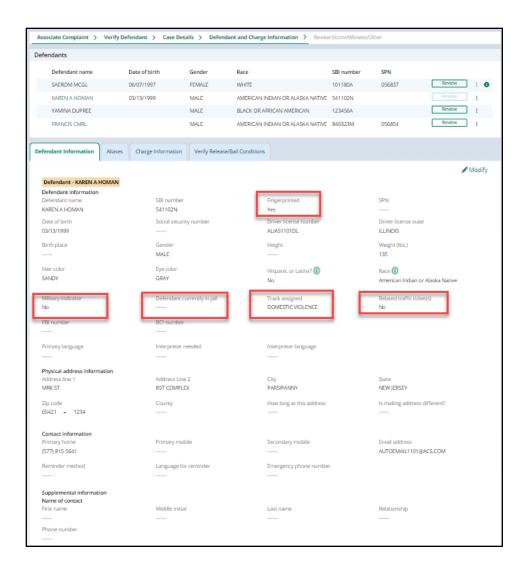
Each defendant will have an Ellipsis icon that will allow user to mark any defendant in the list as Primary. Only one Primary defendant per case is allowed.



#### **Defendant information tab**

When more than one complaint is associated for the defendant, then system does the following:

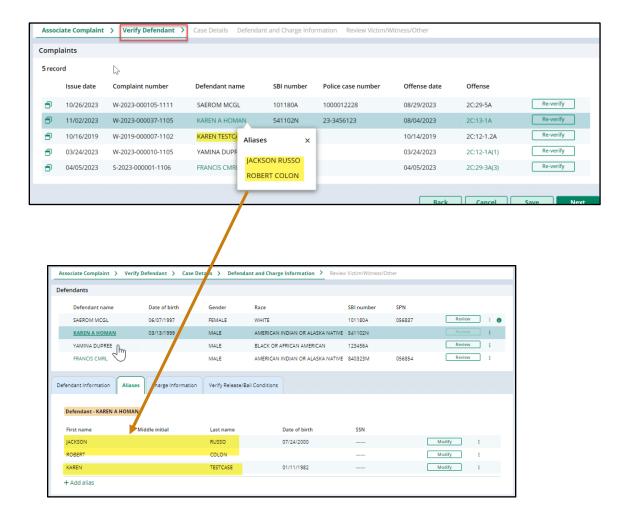
- displays the demographic information of the defendant from the latest complaint (based on the latest CDR Issue date).
- If any of the associated defendant has below indicator as "Yes" then system displays the value for that indicator as "Yes".
  - Fingerprinted indicator
  - Military indicator
  - Defendant currently in jail
  - Related traffic ticket(s)
- If any of the complaints has DV indicator as "Yes" then system displays the Track assigned as "DOMESTIC VIOLENCE".



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### Alias tab has been enhanced to display alias information for multiple defendants.

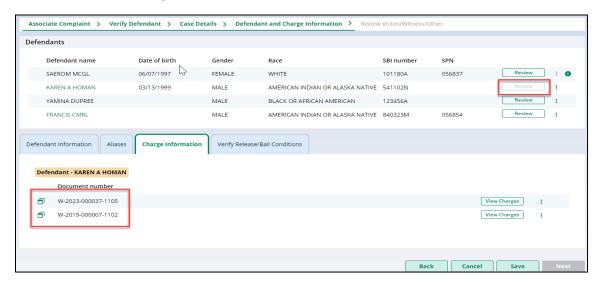
- When more than one complaint is associated to the defendant then system displays alias information from all the complaints.
- System will also display defendant's name of the associated complaint as alias if it is different.
- Duplicate alias based on First name, Middle Initial, Last name, Date of birth and SSN will not be displayed in the alias list.



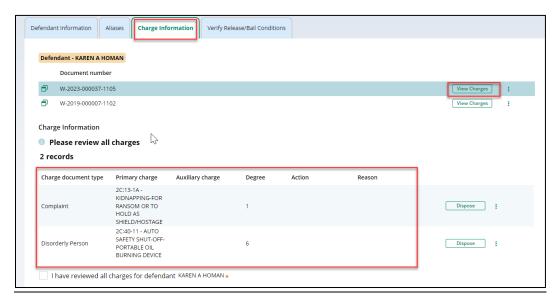
**Back** 

# Charge Information tab has been enhanced to display multiple complaints and charge details associated to defendant.

When multiple complaints are associated to selected defendant then system displays all the complaint numbers under the Charge Information tab.

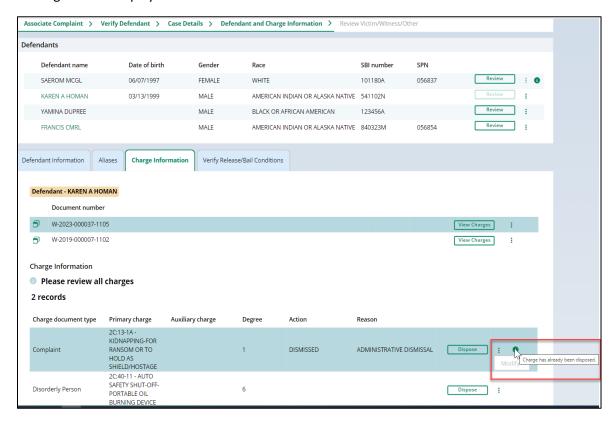


Clicking "View Charges" button will display all the charges and charge details from complaint associated to the selected document number.



#### **Disable Modify Charge option.**

Once the charge is disposed, modify charge option will be disabled. Informational icon and a message will be displayed at hover over.



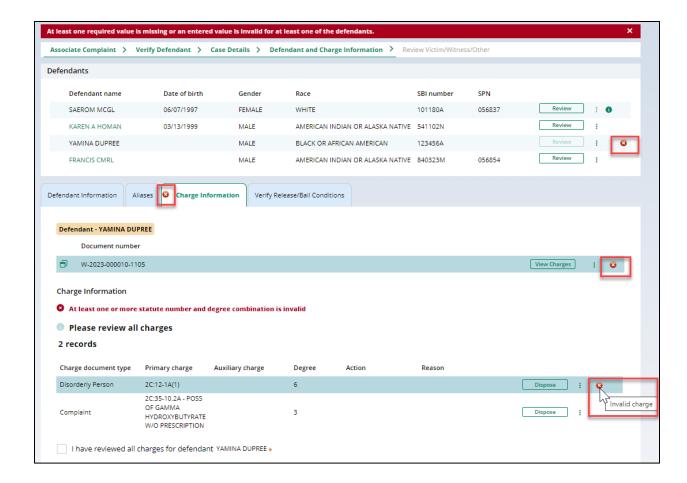
#### **Display error icon on Charge information**

Application will display error icon at the following locations so that user can quickly identify where an error exists:

- Defendant row at the top
- · Charge Information action tab
- Document number level
- Charge details

Hover over on error icons will also display an informational message.

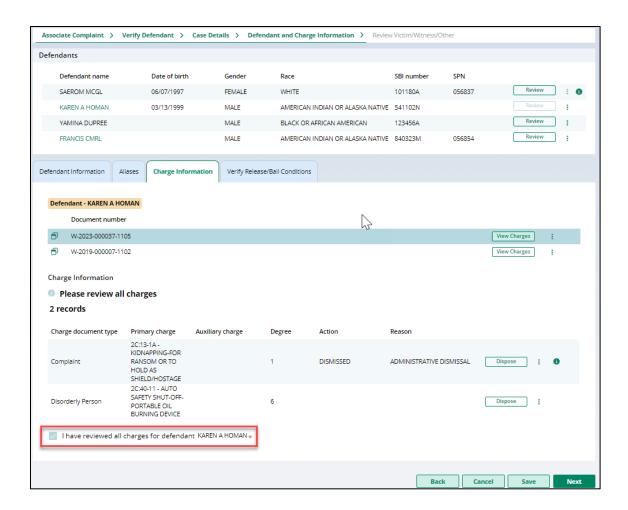
When the charge information is corrected, system will remove the error icons and will allow user to proceed.



#### **Review charges for the defendant**

Review charge check box is available for each defendant listed on Defendant and Charge Information stage.

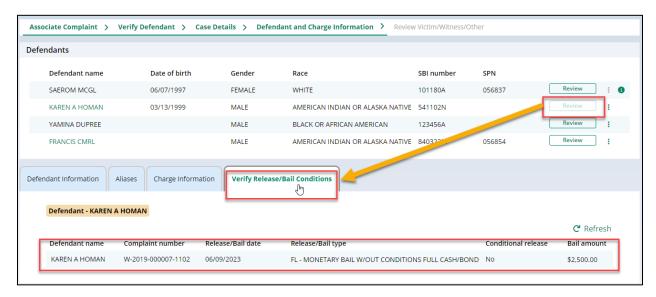
When multiple complaints are associated to selected defendant, then system displays Review charge check box for all the complaint numbers. Review charge check box must be selected for each defendant.



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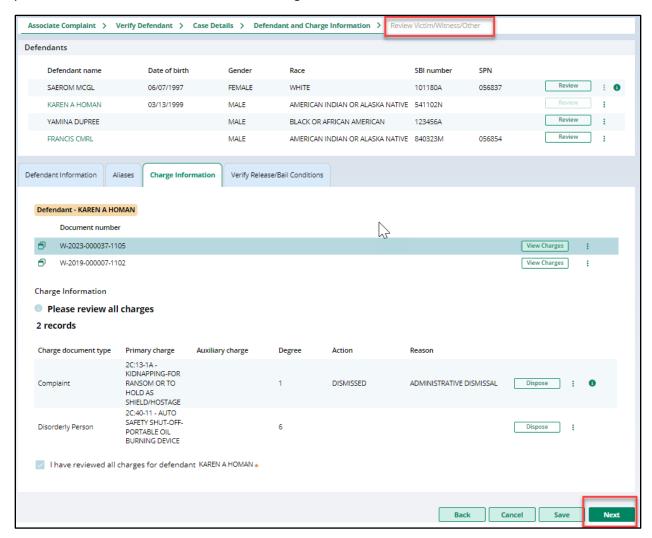
# Release/Bail Conditions has been enhanced for when there are multiple complaints available for a single defendant.

When multiple complaints are available for a single defendant and the complaints have a release/bail condition, then the system displays the latest release/bail condition for each eligible complaint in the release/bail tab.

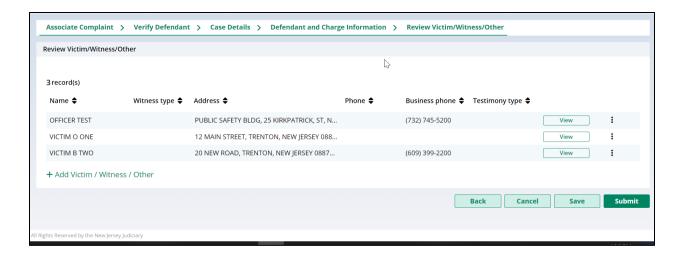


# Review Victim/Witness/Other Stage has been enhanced to display Victim/Witness/Other details from ACS for multiple complaints.

If user has access to Victim/Witness/Other information, then the "Next" button will be enabled to proceed to "Review Victim/Witness/Other" stage.

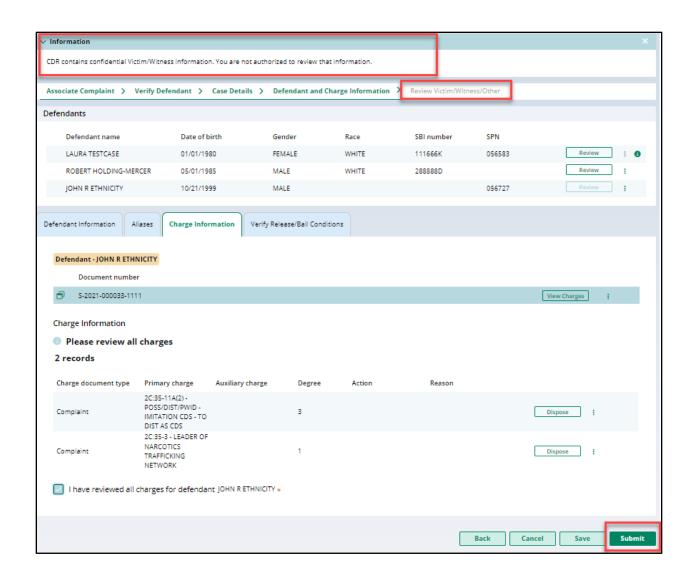


On "Review Victim/Witness/Other" screen, the system will display Victim/Witness/Other details from ACS for all the complaints selected for case creation.



If user does not have access to Victim/Witness/Other information, then:

- System will display Information message about user access on top of the Defendant and Charge Information screen. This information message will remain on the screen. User will have an option to collapse the message.
- <u>Submit</u> button will be enabled to proceed with case creation. Stage "Review Victim/Witness/Other" will remain disabled.

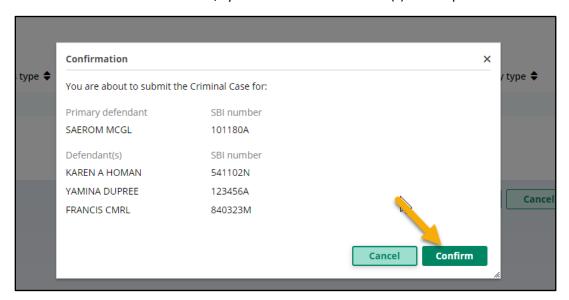


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Case submission confirmation message has been enhanced to display multiple defendants and SBI numbers.

At Submit, the system will ask user confirmation to proceed with the case creation.

In the Confirmation modal screen, system will list all defendant(s) and respective SBI number.



Clicking "Confirm" will show successful bar message. Case number will be generated, and case information will be saved in Criminal case management system.

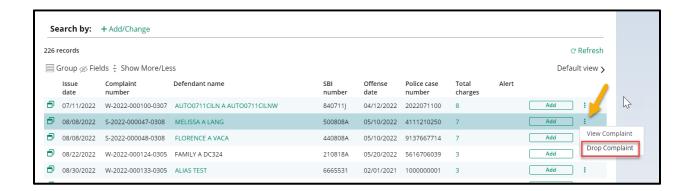


### Criminal Case Management Release Notes 07/21/2023

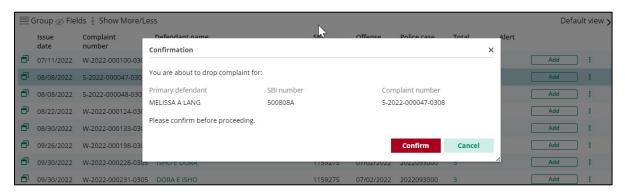
New	Drop complaint functionality is added to the Prosecutor Intake List. For more information, click <u>here.</u>
Enhanced	Zip Code format in Victim/Witness/Other screens is enhanced. For more information, click <a href="https://example.com/here.">here.</a>
Enhanced	'Search criteria' in the Prosecutor Intake List has been enhanced to identify if the complaint has already been used. For more information, click <a href="https://example.com/here.">here.</a>
New	Criminal case creation is now allowed for complaints with statuses of "EWAR" and "RWAR". For more information, click <a href="here.">here.</a>

#### Drop Complaint Functionality is Added to the Prosecutor Intake List

Users are now able to drop a complaint back to ACS from the Prosecutor Intake list. To do so, select the "Drop Complaint" option from the Action menu of the selected complaint.

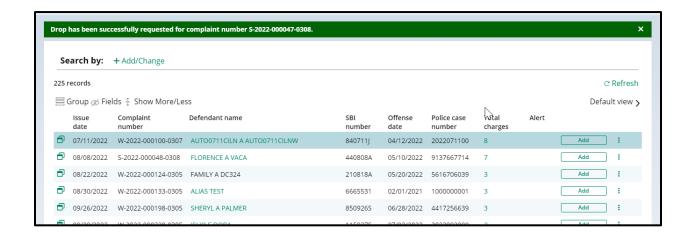


A confirmation message will display to confirm the drop.



When a user confirms the complaint drop, the system will:

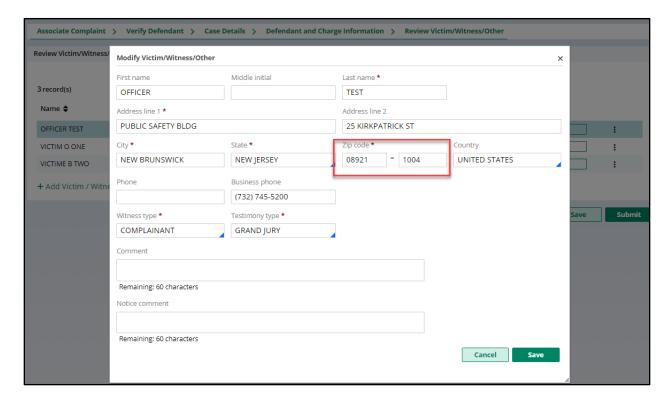
- Remove the complaint from the Prosecutor Intake List.
- Display a successful drop request message at the top of the screen.



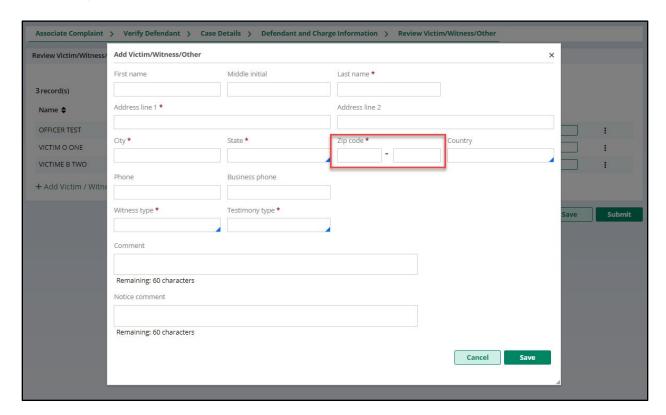
### Zip Code Format in Victim/Witness/Other Screens is Enhanced

The zip code format in the Victim/Witness/other screens has been updated to separate out the zip+4 field

#### Modify Victim/Witness/Other

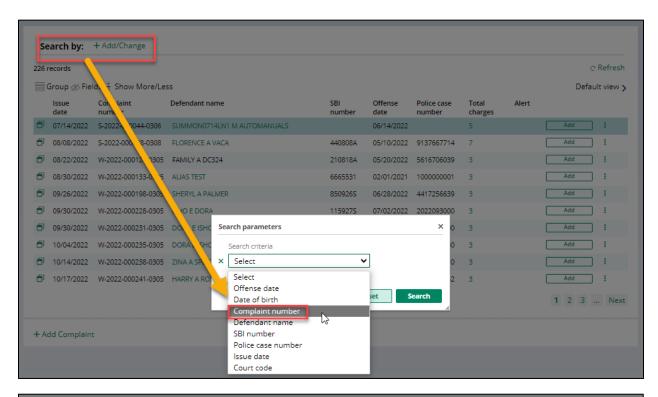


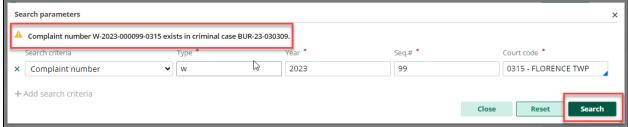
#### Add Victim/Witness/Other



### 'Search criteria' in the Prosecutor Intake List Has Been Enhanced to Identify if the Complaint Has Already Been Used

When searching for a complaint in the Prosecutor Intake List, the system will check if the complaint already exists in a case in Criminal case management. If it does, the system will display a warning message, letting the users know that the complaint has already been used to create a criminal case.





# Criminal Case Creation is now Allowed for Complaints with Statuses of "EWAR" and "RWAR"

Complaints with "Executed Warrant" (EWAR) and "Recalled warrant" (RWAR) statuses are now also allowed for case creation.

Users can select complaints with these statuses from the Prosecutor Intake list and proceed with case creation.



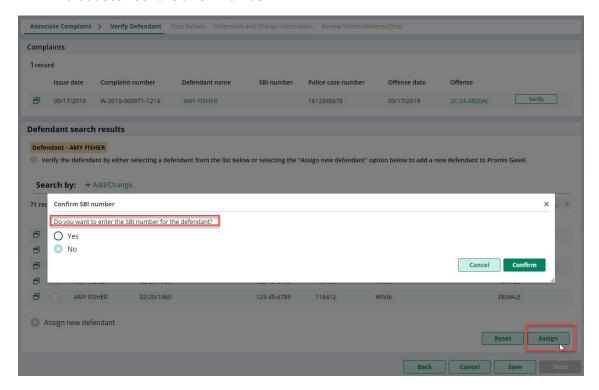
### Criminal Case Management Release Notes 06/15/2023

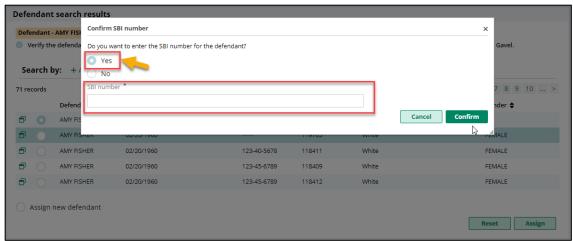
New	A Review Victim/Witness/Other section has been added in the Case creation flow. For more information, click <a href="here">here</a> .  For users who do not have Victim/Witness security access, the Continue button and Ellipsis icon will be disabled in the In-Progress
New	Case creation flow. For more information, click <a href="here.">here.</a> A Review Victim/Witness/Other section has been added in the Case
	A Verify Bail/ Release conditions section has been added in the
New	Restraining Order Information will be displayed during the Case creation flow. For more information, click <a href="https://example.com/here.">here.</a>
New	Users can now manually enter the SBI number at the Verify stage if the SBI number does not exist on the complaint. For more information, click <a href="https://example.com/here.">here.</a>

## Users can now manually enter the SBI number at the Verify stage if the SBI number does not exist on the complaint.

The system will allow the user to manually enter the SBI number for the defendant when:

- The SBI number does not exist on the complaint and the user has selected the "Assign new defendant" radio button, or
- The SBI number does not exist on the complaint and the user has selected a defendant record that does not have an SBI number.

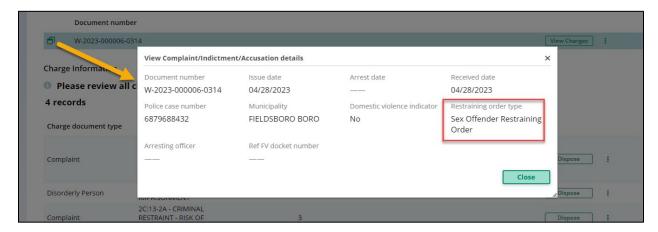




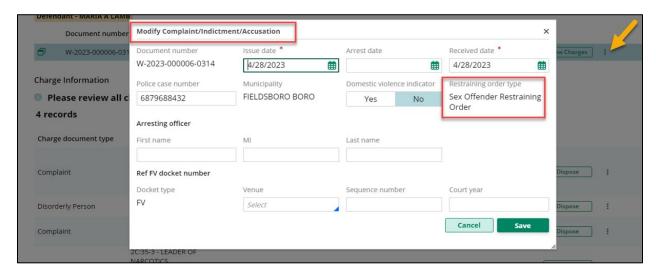
### Restraining Order Information will be displayed during the Case creation flow.

The system will now display Restraining order information on the selected complaint.

If the complaint has an eligible DORA (Drug Offender Restraining Act) or SORO (Sex Offender Restraining Order) charge and date, then the Restraining order type will be displayed in the "View Complaint/Indictment/Accusation" screen below.



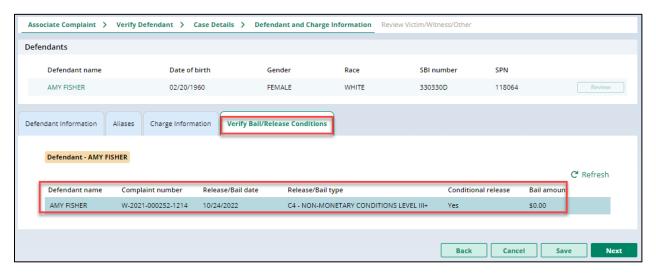
The Restraining order type will also be displayed in the "Modify Complaint/Indictment/Accusation" screen and the user will not be allowed to edit it.



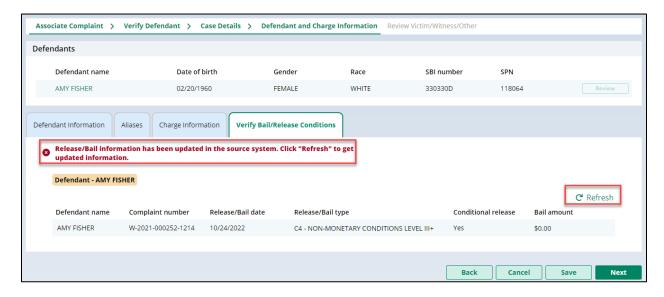
<u>Back</u>

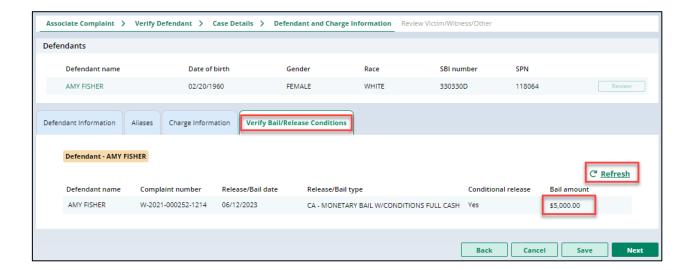
### A Verify Bail/Release Conditions section has been added in the Case creation flow.

The Verify Bail/Release Conditions tab will display the most recent Bail/Release information for a defendant as received from the Order Module application. Users will not have the ability to modify or add the Bail/Release conditions.



If a new Bail/Release record is added, or the current record is modified or deleted in Order Module, the system will display a message to the user to click on the 'Refresh' button to retrieve the updated information.

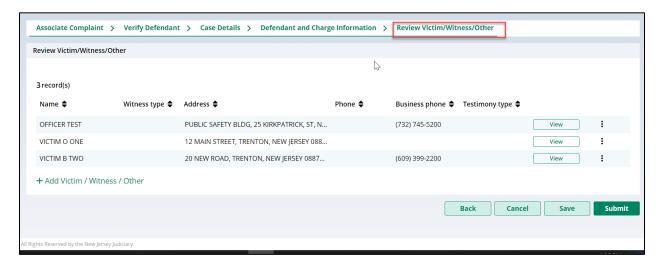




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### A Review Victim/Witness/Other stage has been added in the Case creation flow.

A "Review Victim/Witness/Other" stage has been added in the Case creation flow. Users will be able to access details based on their security access to View or Modify Victim/Witness/Other information. If users do not have security access to view this information, they will not see this stage and any cases created will not include Victim/Witness info, even if such information is included on the complaint.

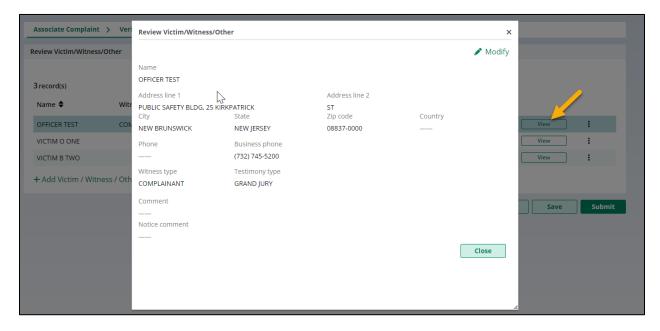


The following features are available in the Review Victim/Witness/Other stage:

- View Victim/Witness/Other
- Modify Victim/Witness/Other
- Add new Victim/Witness/Other
- Delete Victim/Witness/Other

#### View Victim/Witness/Other

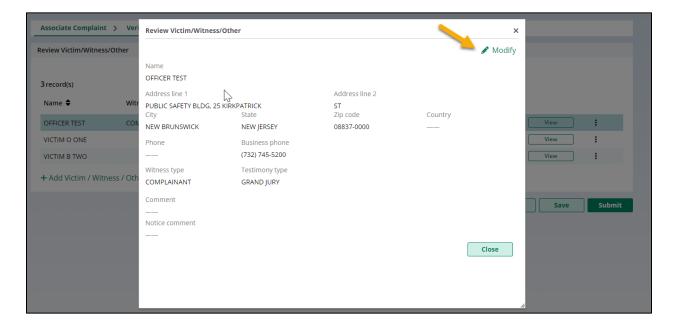
Victim/Witness/Other details can be viewed using "View" button.



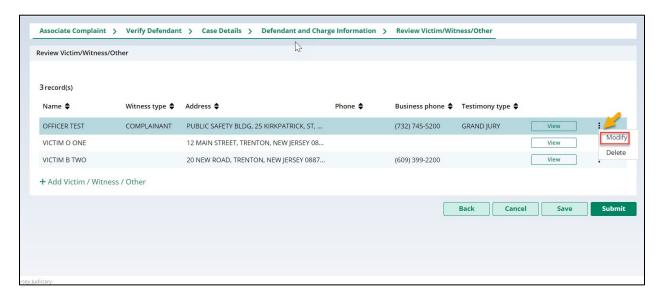
#### **Modify Victim/Witness/Other**

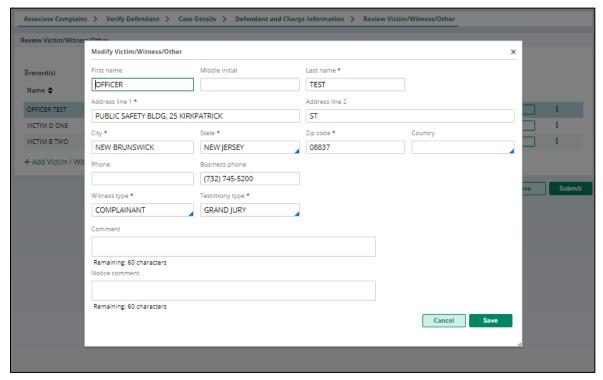
Victim/Witness/Other details can be modified by selecting the "Modify" option two different ways:

a) Selecting the "Modify" link from the "Review Victim/Witness/Other" screen.



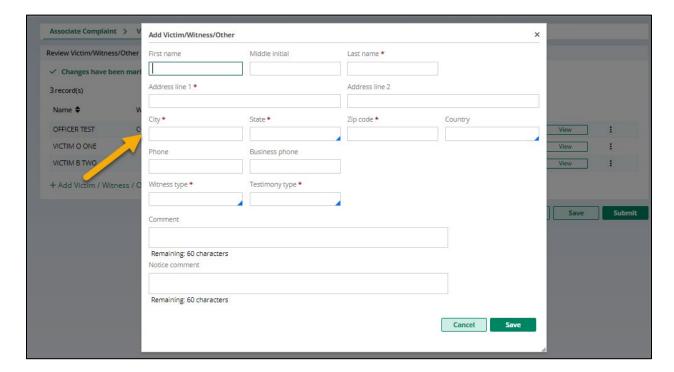
b) Selecting the "Modify" option from the action menu.





#### Add new Victim/Witness/Other

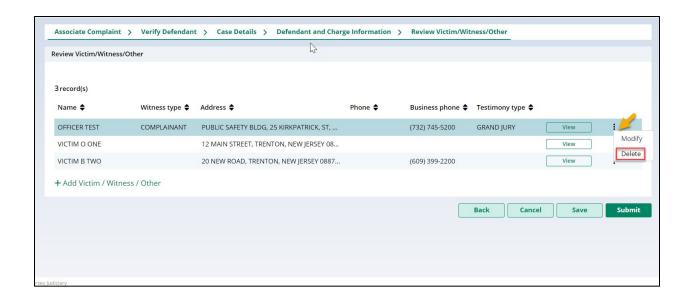
A new Victim/Witness/Other record can be added by clicking the "Add Victim/Witness/Other" link.

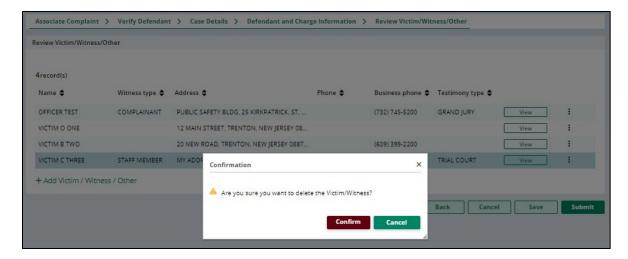


The Victim/Witness/Other sequence number will be generated by the system upon successful submission of the case.

#### **Delete Victim/Witness/Other**

A Victim/Witness/Other record can be deleted using the "Delete" option from the action menu.





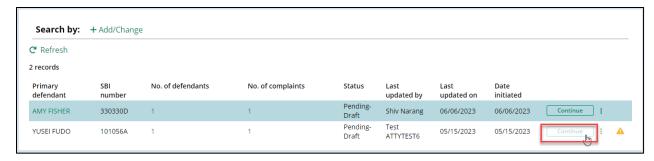
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For users who do not have Victim/Witness security access, the Continue button and Ellipsis icon will be disabled in the In-Progress workbasket for complaints that contain Victim/Witness information.

In the In-Progress Case Initiation workbasket, for a user who does not have the access to View or Add/Modify Victim/ Witness records:

• The 'Continue' button and the 'Ellipsis' icon will be disabled for complaints that contain Victim/ Witness information and were last saved by user with Add/Modify access.

Such a user will not be able to click on the 'Continue' button to resume working on that case or withdraw it and release it back to the Prosecutor Intake List.





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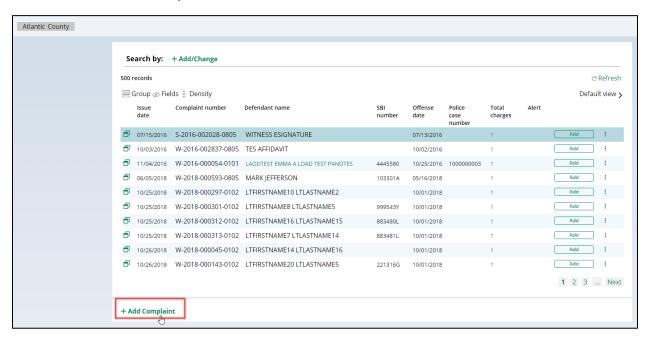
# Criminal Case Management Release Notes 2/24/2023

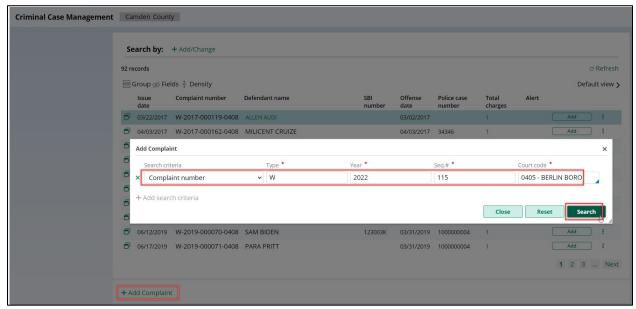
## Prosecutor Intake List - Criminal

New	The '+ Add Complaint' link has been added on the Prosecutor Intake List screen to allow users to pull non-indictable complaints. For more information, click <a href="https://example.com/here.">here.</a>
New	A new complaint can now be added to an existing criminal case. For more information, click <a href="https://example.com/here.">here.</a>
New	The case notes section of the Case Details screen has been enhanced to include more features. For more information, click <a href="https://example.com/here.">here.</a>
New	Defendant Information discrepancies for Physical Address and Contacts have been enabled. For more information, click <a href="here.">here.</a>
New	Automatic Case Finding event posting has been disabled. For more information, click <a href="https://example.com/here.">here.</a>

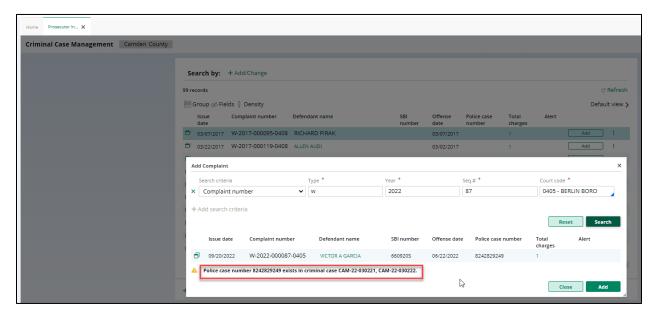
## Non-indictable complaints - Prosecutor Intake List screen

By clicking the "+ Add Complaint" link, users can pull non-indictable complaints that have not been transferred from the municipal court.

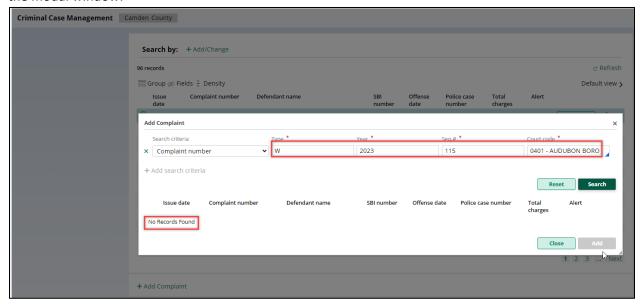




If the complaint is not found in an existing case in Criminal case management, system will check if the police case number is associated with another criminal case in the database; if such an association is found, a warning message will display. This warning message can be ignored by the user if they intend to add this complaint to a separate criminal case.

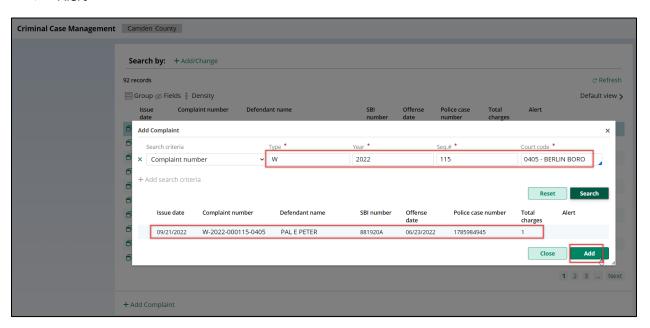


If no record is found for the complaint being searched, system will display the 'No Records Found' message under the complaint details section. Users can then choose to either reset the search, or 'Close' the modal window.

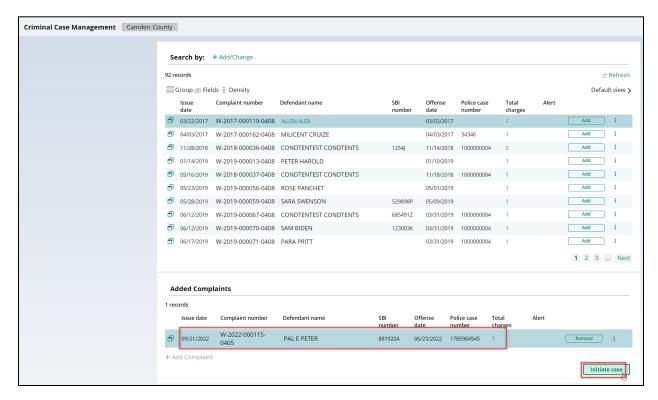


Upon a successful search, the complaint will be displayed with the following details for the user to validate the complaint.

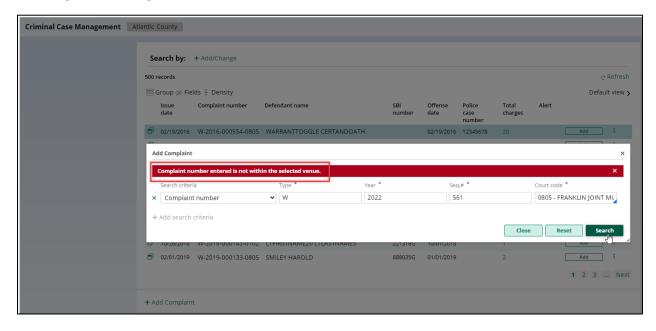
- > Issue date
- Complaint number
- Defendant name
- > SBI number
- Offense date
- Police case number
- > Total charges
- > Alert



When a user clicks the "Add" button, system will add the complaint to the 'Added Complaints' section to allow the user to initiate the case.



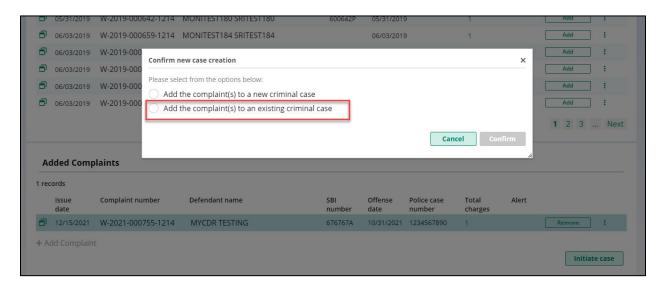
If the complaint number entered is not within the venue the user is working in, system will display the following error message.

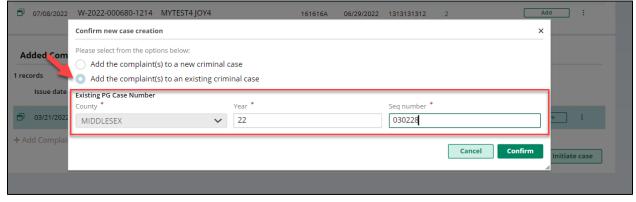


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## New Complaint Can Be Added to Existing Criminal Case

System will now allow users to add a new complaint to an existing criminal case. As soon as the case is initiated for the new complaint, users can now select the 2<sup>nd</sup> option to "Add the complaint(s) to an existing criminal case" and enter a valid criminal case number.





System will open a new tab with the selected criminal case number. The user can then proceed with case initiation process to add the complaint to the existing criminal case.

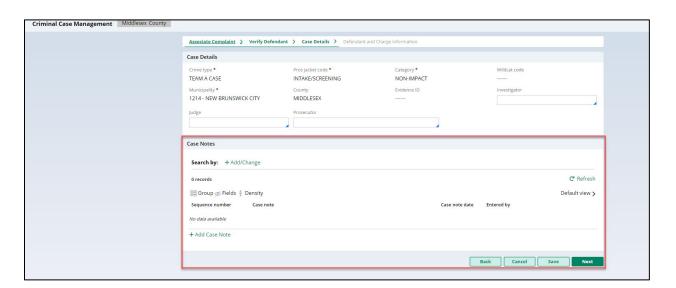


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#### Case Notes Section of the Case Details Screen Has Been Enhanced

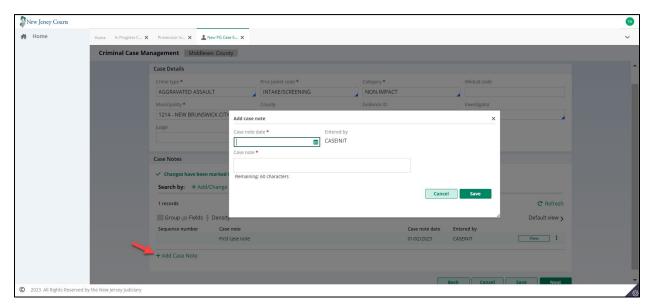
The Case Notes section of the Case Details screen has been enhanced to include following features:

- Add new case note
- View case note
- Modify case note
- > Delete case note
- > Search case note
- > Customized view of case notes
- > Update to Case notes when existing criminal case is selected
- Refresh case notes



#### Add new case note

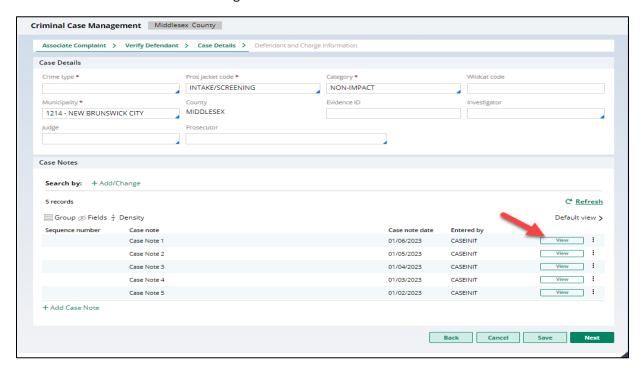
Users can now add more than 6 case notes up to maximum of 999 case notes for a new or existing case by clicking the "Add Case Note" link.



The case note sequence number will be generated by the system upon successful submission of the case.

#### View case note

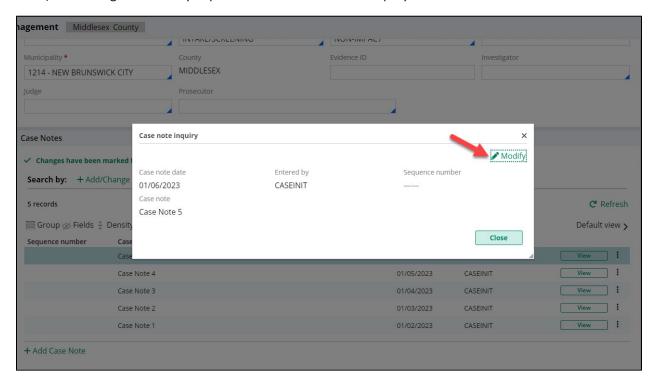
Case note details can be viewed using "View" button.

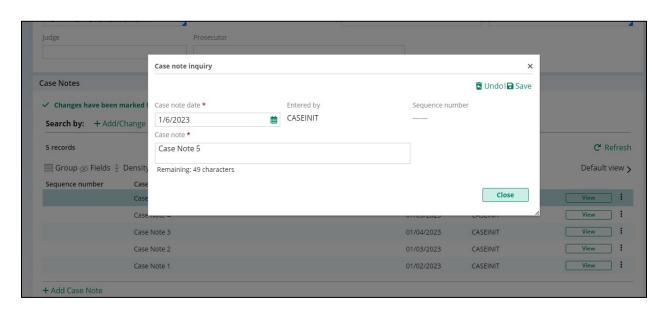


#### Modify case note

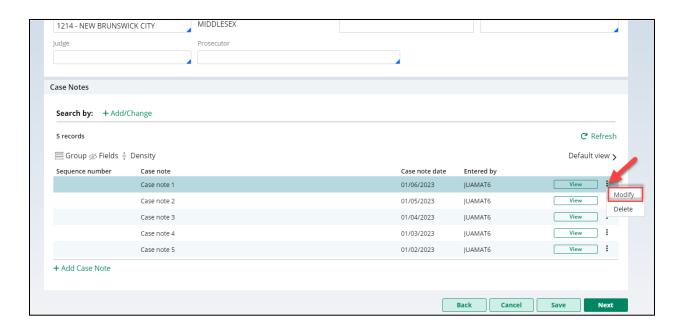
Case notes can be modified by selecting the "Modify" option two different ways:

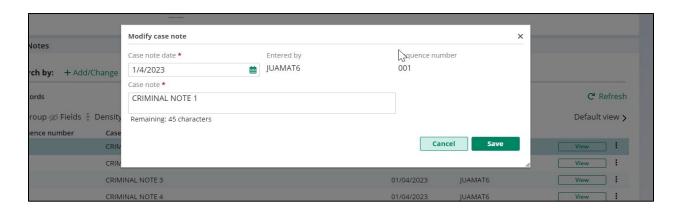
a) Selecting the "Modify" option from the "Case note inquiry" screen.





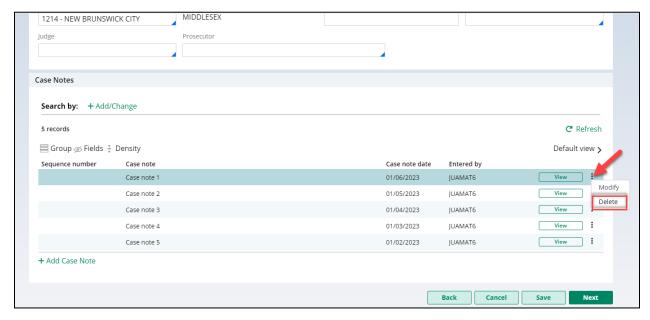
b) Selecting the "Modify" option from the action menu.

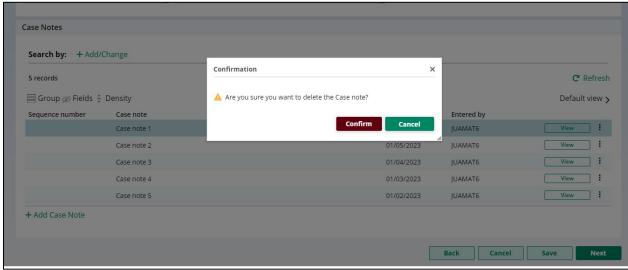




#### Delete case note

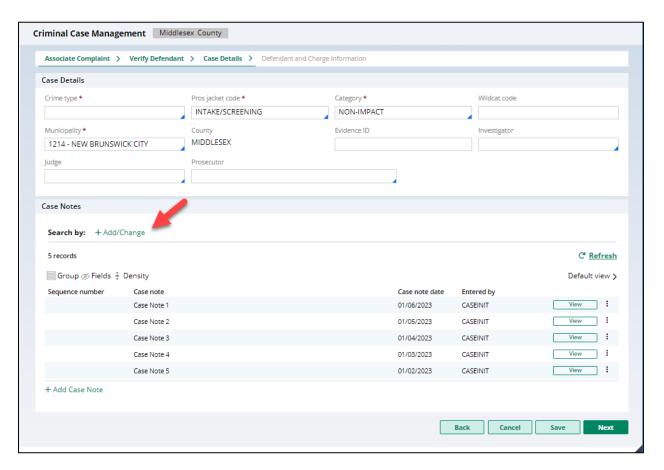
Case notes can be deleted using the "Delete" option from the action menu.





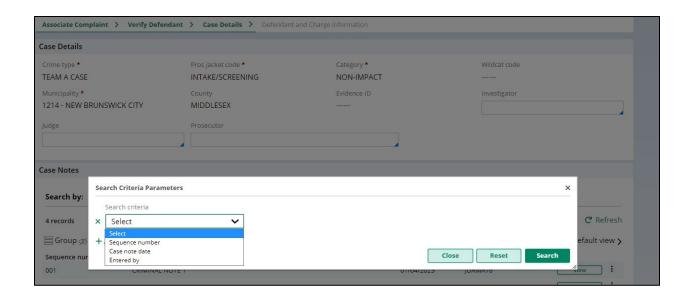
#### Search case note

Case notes can be searched using the "Search by" feature and clicking the "+ Add/Change" link.



Case notes can be searched by the below fields:

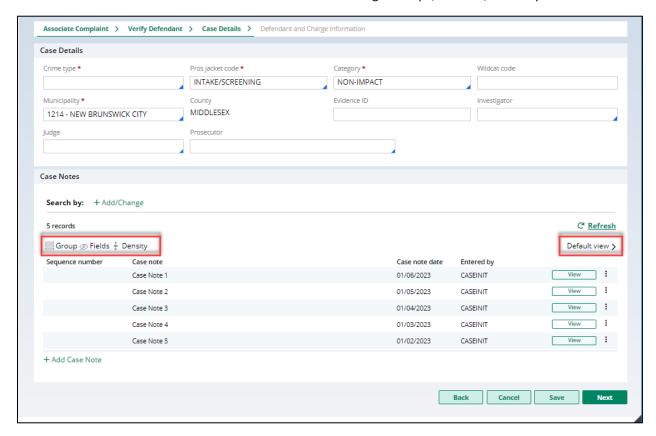
- Sequence number
- Case note date
- Entered by



#### **Customized view of case notes**

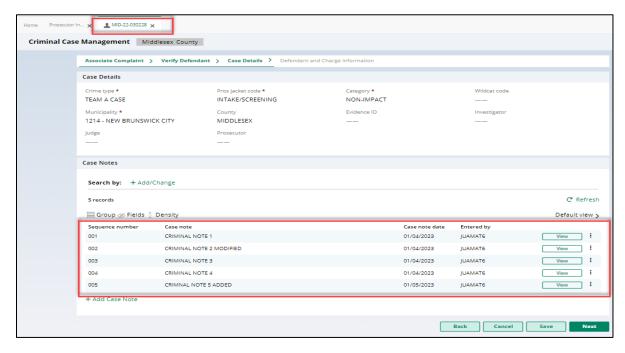
Personalized views of case notes can be created as needed using the "Default view" option.

A customized view of the case notes list can be created using "Group"/"Fields"/"Density" feature.



#### Update to Case notes when existing Criminal case is selected

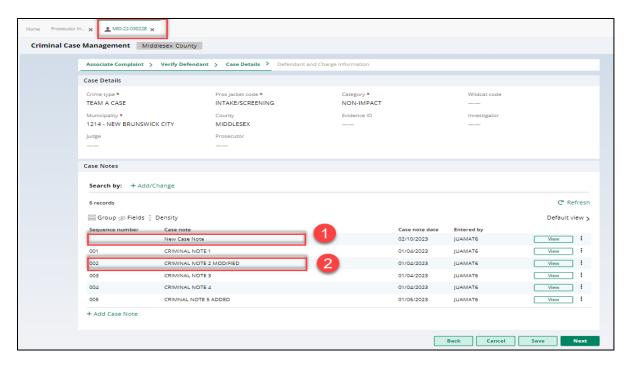
When an existing criminal case is selected, case notes (if any) from the selected criminal case will be displayed as per the below screen:



As per the below screen shot:

- 1. A new Case note can be added to existing criminal case using "+ Add case note" link.
- 2. An existing Case note from the selected criminal case can be modified using the "Modify" option.

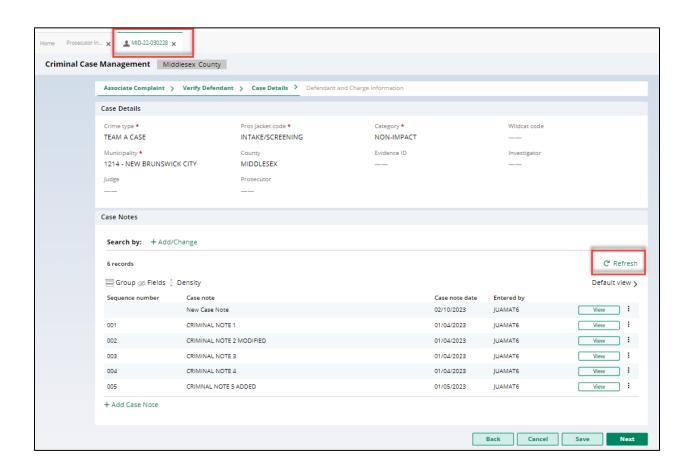
(An existing Case note from the selected criminal case can also be deleted using the "Delete" option.)



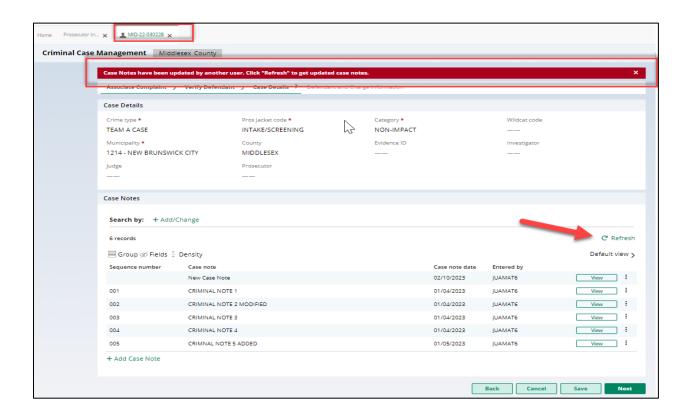
Any updates to the case notes will be reflected in the Criminal case management system upon successful submission of the case.

#### Refresh case notes

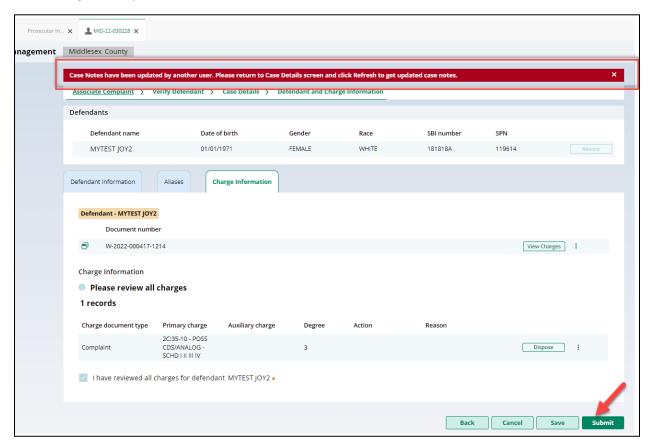
When an existing criminal case is selected for case initiation, if any updates to case notes on that case are made in the Criminal case management system (outside of the web application) while the case is being created, they can be pulled into the case initiation application using the "Refresh" link.



If a case note was added/modified/deleted in the Criminal case management system outside of the case initiation application, then the below message will be displayed to the user upon navigation to the Case Details screen. The user will need to refresh the screen to view the updated case notes.



The below message will be displayed to user upon Submit if case notes were updated in the Criminal case management system but case notes were not refreshed on the Case Details screen.

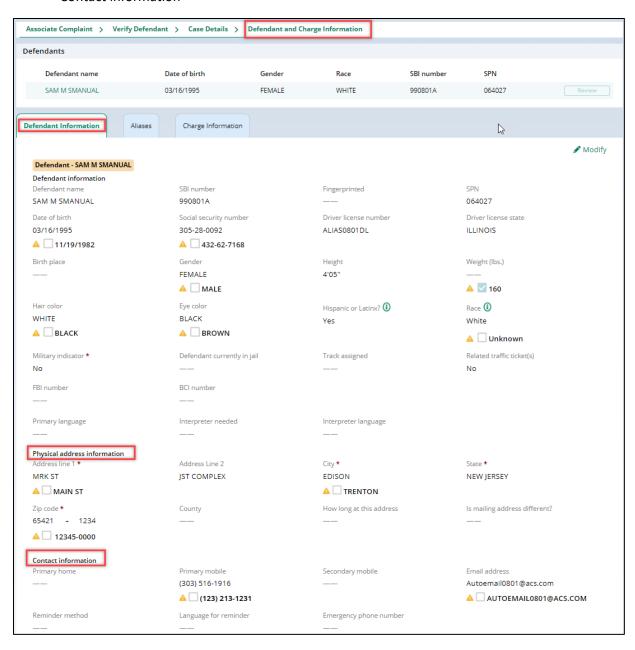


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## Physical Address and Contact Information - Defendant and Charge Information Screen

In the Defendant and Charge Information stage, under the "Defendant Information" action tab, system will now also check for discrepancies for an existing defendant in the below sections.

- Physical address information
- Contact information



In case of a mismatch, system will display the value(s) from Criminal case management system under the respective field(s).



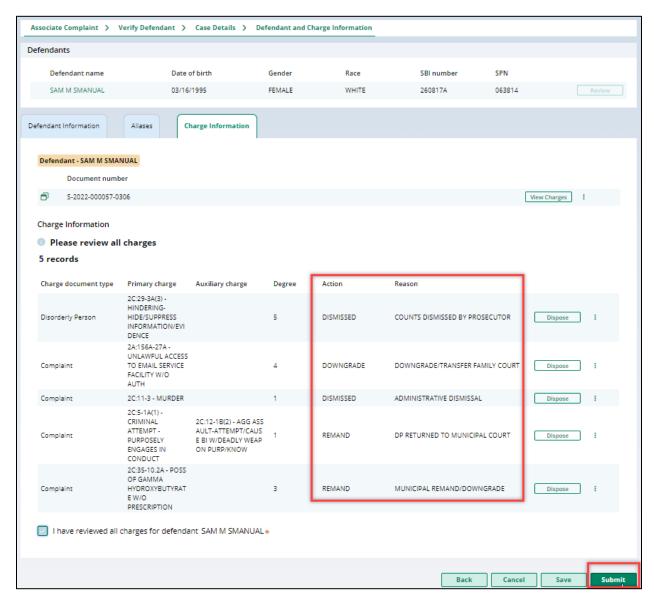
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## Case Finding Event – Charge Information screen

For an in-progress case, when all charges are disposed on the Charge Information screen, then on Submit system will <u>no longer</u>:

- > Autogenerate a "Case Finding" event with proceeding code and reason based on the highest priority disposition.
- Mark the criminal case status as "Complete".

To close the case, users will now have to manually add a Case Finding event in ECS after disposing all charges.



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