

Topic:

Browser Settings for Saving PDF’s from the eCourts Case Jacket

Summary: *This guide will provide an overview of how to adjust certain browser settings, so that PDF’s can be viewed and downloaded.*

This Guide is for: *Users who can view PDF’s from the eCourts case jacket, but who cannot currently save/download them in PDF format.*

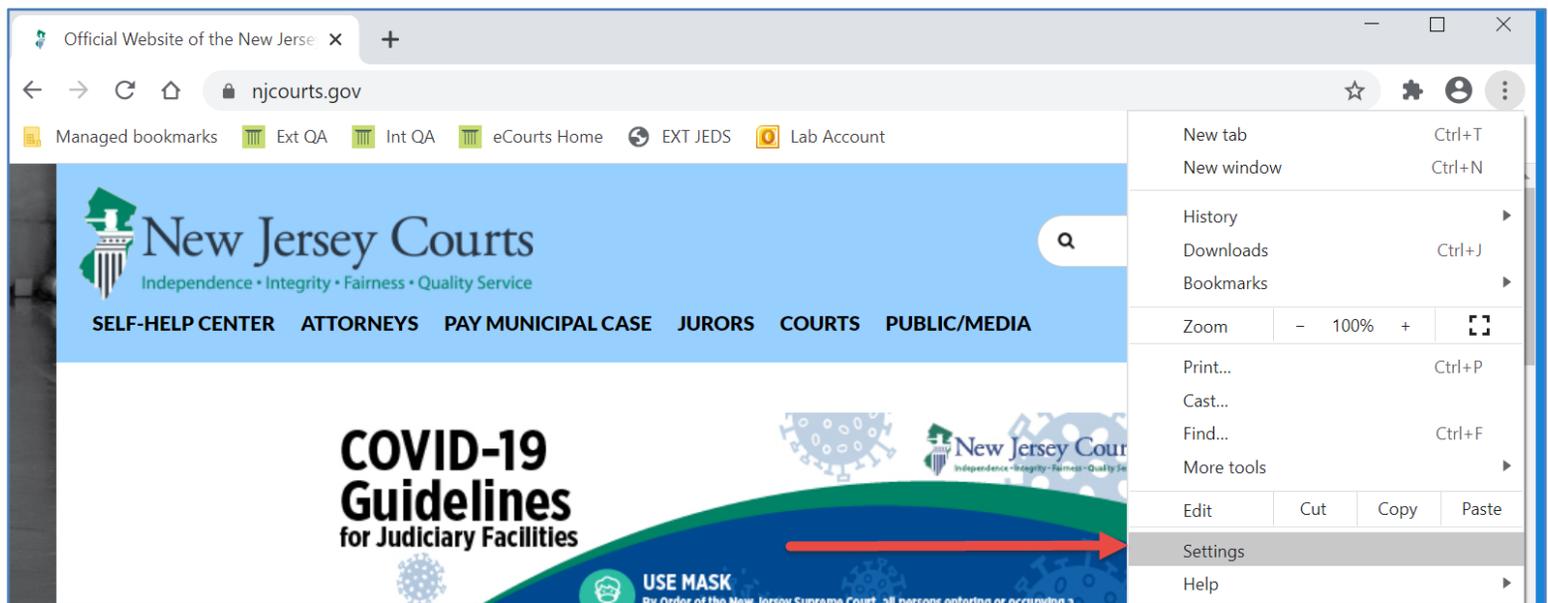
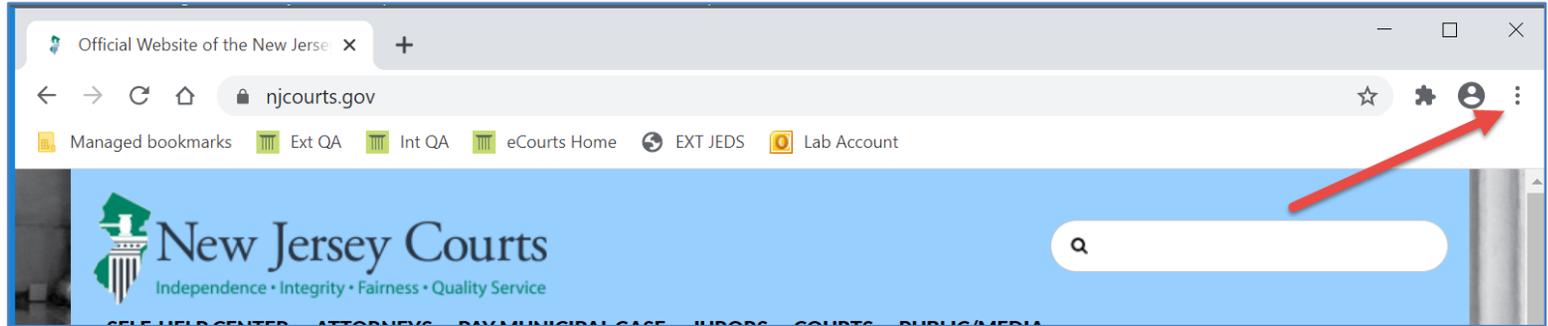
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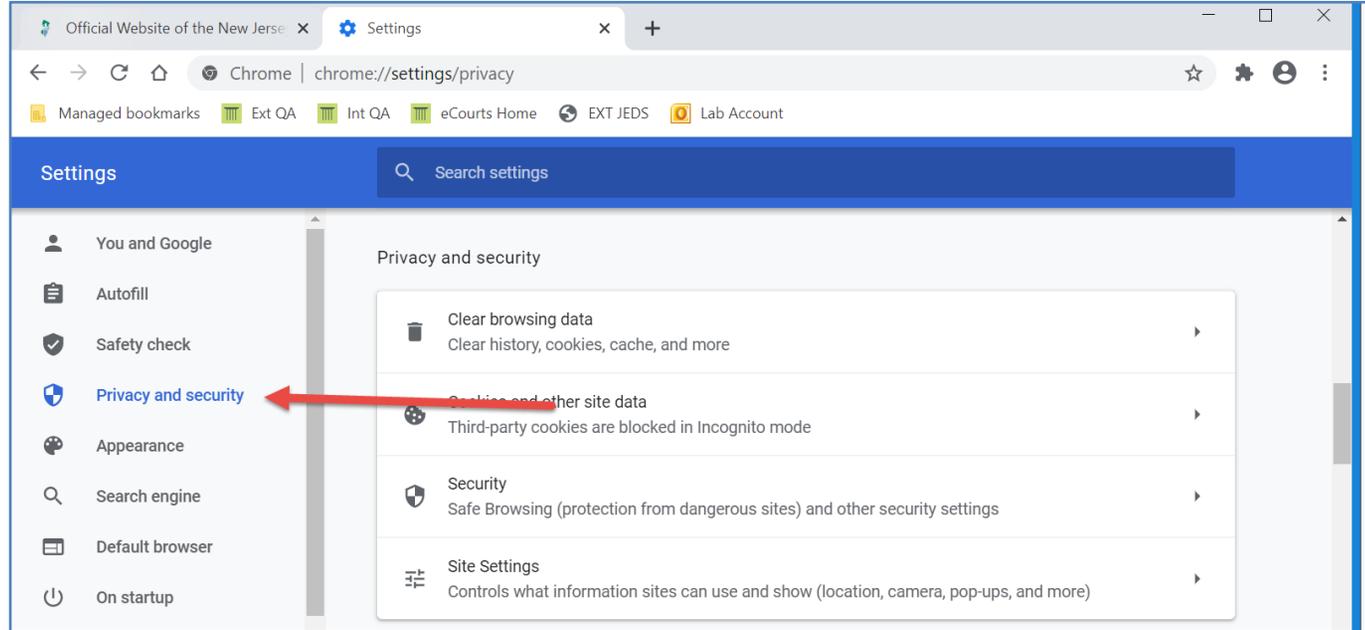
Adjust PDF Settings for Chrome

To adjust the browser settings in Chrome, users will first need to click the  icon on the right-hand side of the screen.

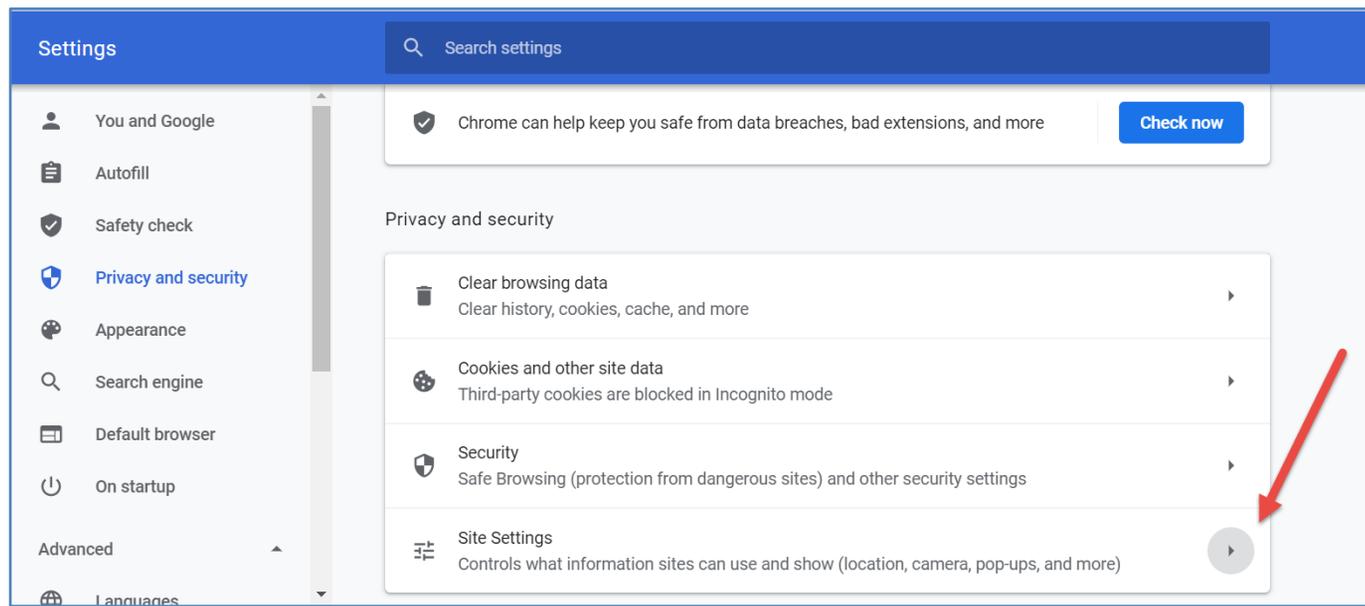
From the ensuing dropdown menu, the user will click the “Settings” option.



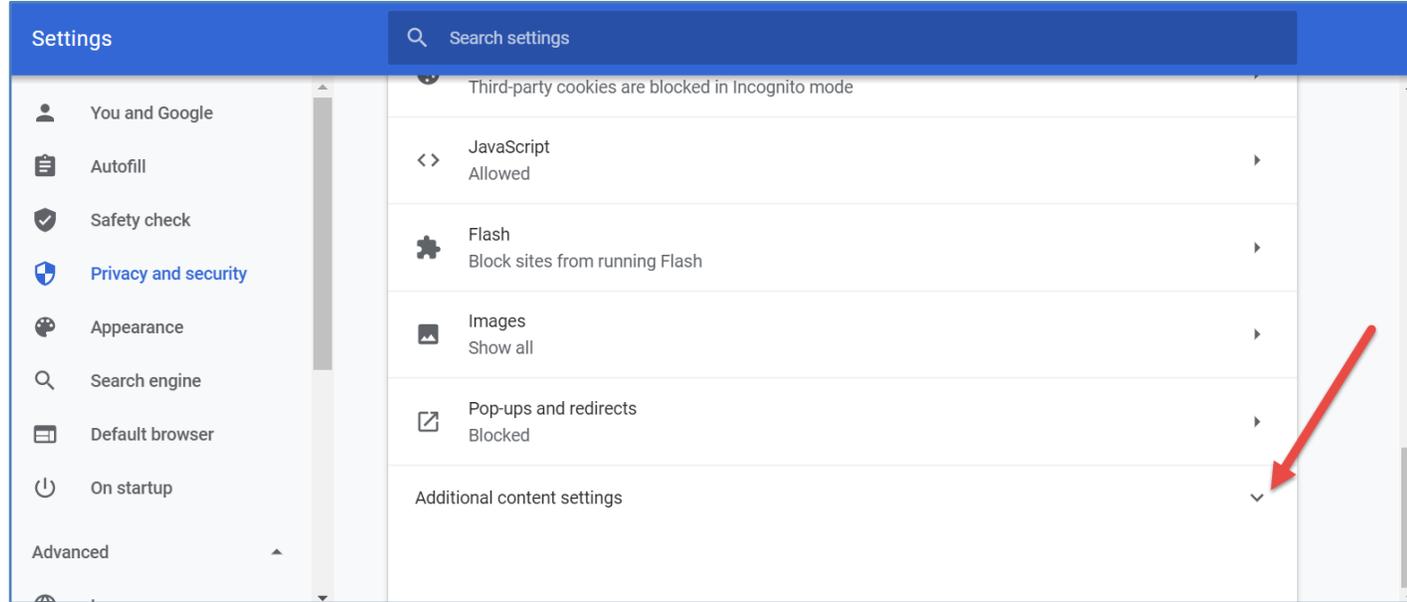
From the Settings menu, the user will select the “Privacy and security” option.



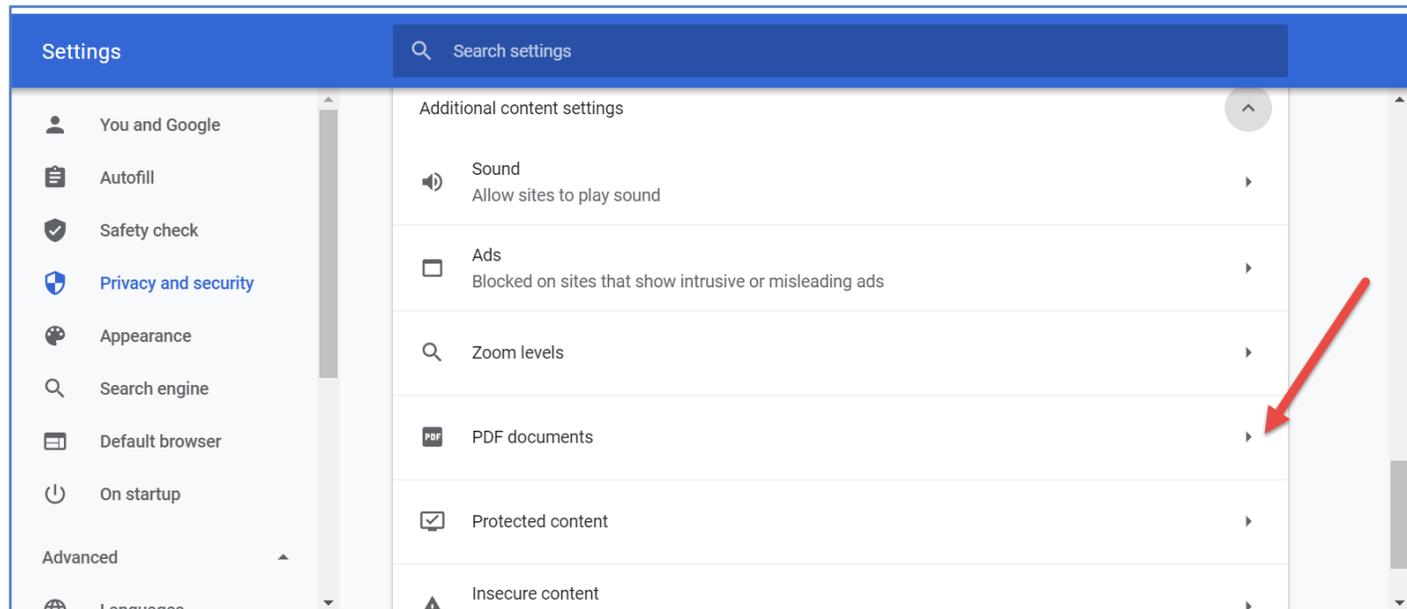
From the “Privacy and security” menu, the user will identify the “Site Settings” option and click the arrow on the right-hand side of the row.



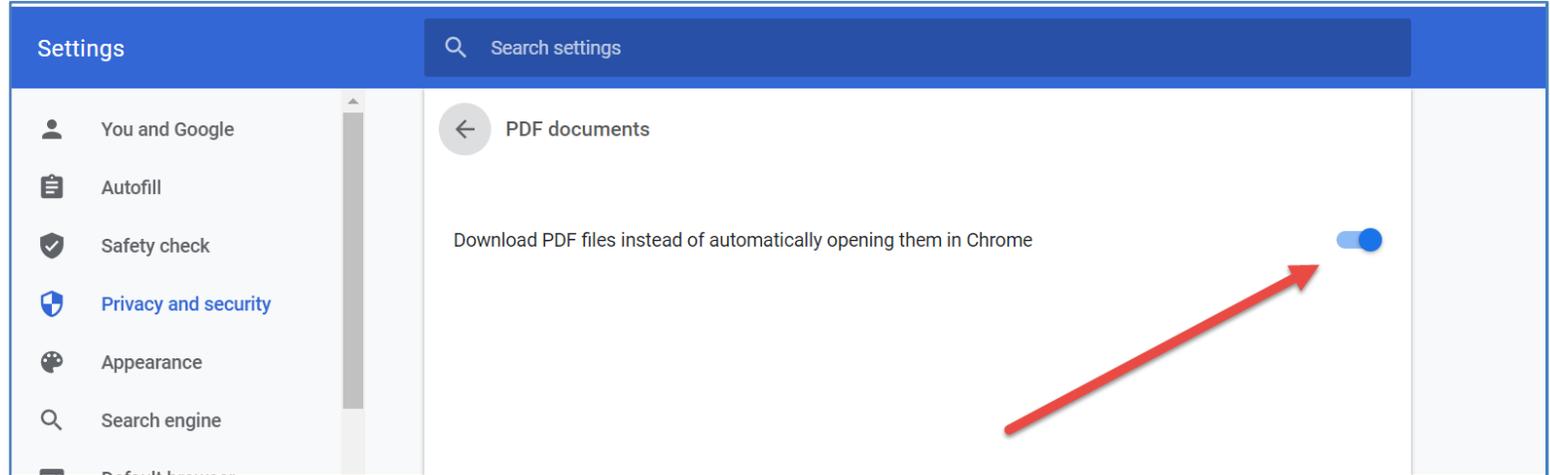
From the “Site Settings” menu, the user will need to scroll down the screen to locate the “Additional content settings” option and then expand that section.



From the “Additional content settings” menu, the user can click the “PDF documents” option.



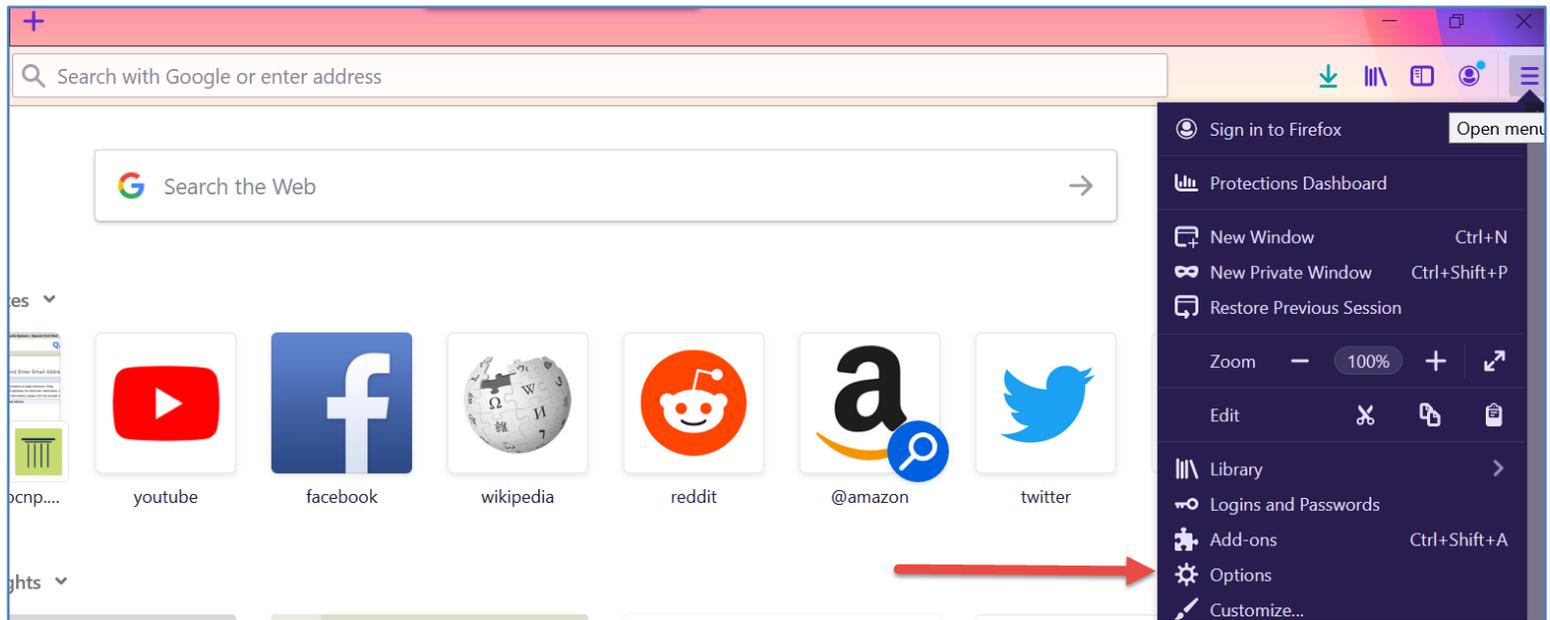
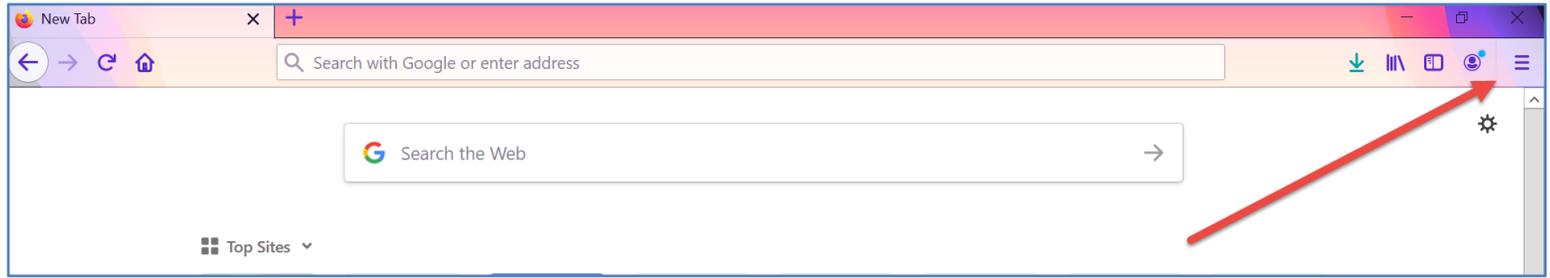
Lastly, from the “PDF documents” menu, the user can toggle the button to the right. Once that update is made, the browser will now open all documents from the eCourts Case Jacket directly in PDF format, which will allow the user to view and save those files without issue.



Adjust PDF Settings for Firefox

To adjust the browser settings in Firefox, users will first need to click the  icon on the right-hand side of the screen.

From the ensuing menu dropdown, the user will then click the “Options” item.



From the “General” menu, the user will need to scroll down the screen until the “Applications” section appears. From this menu, the user can then update the PDF settings for the browser.

General

- Home
- Search
- Privacy & Security
- Sync

Applications
 Choose how Firefox handles the files you download from the web or the applications you use while browsing.

Search file types or applications

Content Type	Action
Extensible Markup Language (XML)	Open in Firefox
irc	Always ask
ircs	Always ask
mailto	Use Mail (default)
Portable Document Format (PDF)	Open in Firefox ▼
Scalable Vector Graphics (SVG)	Open in Firefox
WebP Image	Open in Firefox

By clicking the arrow on the right-hand side of the row, the user can select which application they wish the system to utilize when opening PDF's. Once that update is made, the browser will now open all documents from the eCourts Case Jacket based off the settings selected, which should allow the user to view and save those files without issue.

General

- Home
- Search
- Privacy & Security
- Sync

Applications
 Choose how Firefox handles the files you download from the web or the applications you use while browsing.

Search file types or applications

Content Type	Action
Extensible Markup Language (XML)	Open in Firefox
irc	Always ask
ircs	Always ask
mailto	Use Mail (default)
Portable Document Format (PDF)	<ul style="list-style-type: none"> Open in Firefox Always ask Save File Use Windows default application Use Adobe Acrobat Reader DC Use other... Application Details...