



New Jersey Courts Access and Fairness



The goal of the Access and Fairness Program is “an open door to justice” for the millions of people who come to our courts each year. For more information, go to www.njcourts.gov.







ENSURING
AN OPEN DOOR TO
JUSTICE





What is Access and Fairness?

Access and Fairness describes four basic concepts that shape court users' perception of their court experience.

-  **Respect** - They were treated courteously
-  **Neutrality** - They were treated fairly
-  **Trust** - They had confidence in the court
-  **Voice** - They were heard



An open door to justice means that everyone must have full access to the courts, regardless of:

- ✓ Income
- ✓ Education
- ✓ Language
- ✓ Race
- ✓ Ethnicity
- ✓ Disability
- ✓ Age
- ✓ Gender Identity
- ✓ Sexual Orientation
- ✓ Religion

Whether they have an attorney or not, everyone must be treated fairly in the courts.



Access and Fairness at Work in our Courts

- ✓ Ombudsman Program
- ✓ Court User Resource Centers
- ✓ Self-Help Forms / Instructions
- ✓ Brochures
- ✓ Language Services / Language Access Plan
- ✓ ADA Accommodations
- ✓ Public Education Seminars
- ✓ Mobile Apps
- ✓ Court User Satisfaction Survey



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