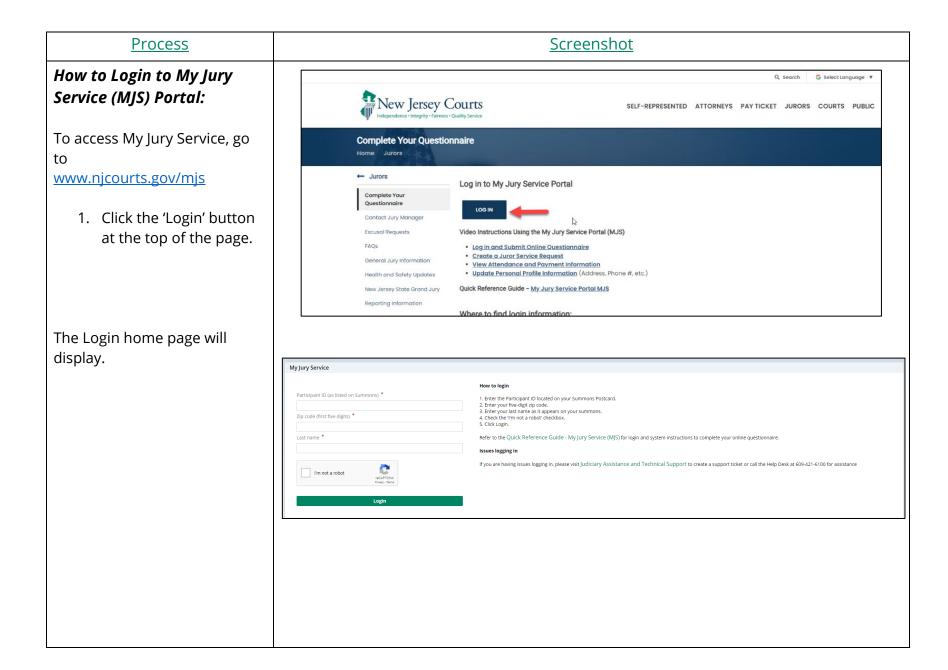


#### NJ - Jury Management System (JMS) Quick Reference Guide - My Jury Service (MJS)

The quick reference guide below is a step-by-step process for New Jersey Jurors.

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NJ - Jury Management System (JMS)	
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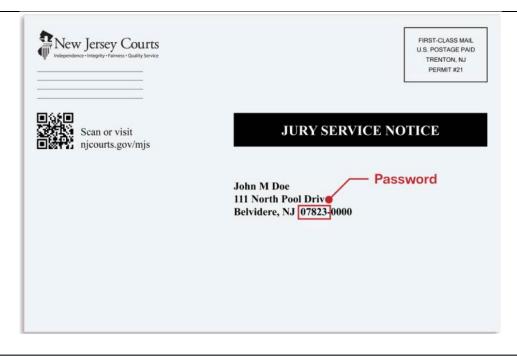
1. User ID: Enter your 10-You are summoned to serve as a Petit Juror on digit Participant ID March 31, 2024. (including zeroes) Your term of service 5 business days or 1 trial. located under the Step 1: Complete a brief juror qualification questionnaire within 7 barcode on your days at: njcourts.gov/mjs Step 2: If qualified, check reporting instructions the night before summons postcard. your summons date by calling (609) 571-4036 or visiting njcourts.gov/jurors/reporting. Your Juror Order No. is 00111. Step 3: Follow the Court's instructions for virtual or in-person reporting. Please do not report in-person until instructed by the court. The New Jersey Judiciary will, with advanced notice, provide accommodations consistent with the Americans with Disabilities Act. User ID -If instructed to report in-person: Participant ID: 0001234567 Juror Order No: 00123 John M. Doe

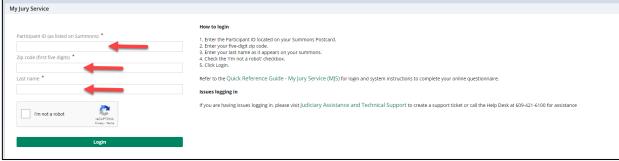
- 2. **Password:** Enter your mailing address 5-digit zip code as written on your summons (ex. 01234).
- 3. **Last name:** Enter your last name as it is printed on your summons.

Note: If you do not have your summons with your Participant ID, please contact the <u>jury management office</u> in your county for assistance.

4. Hit Enter or click Login.

Note: If you are experiencing any issues while logging in, please email <a href="mailto:jurySupport.MBX@njcourts.gov">jurySupport.MBX@njcourts.gov</a> for assistance.

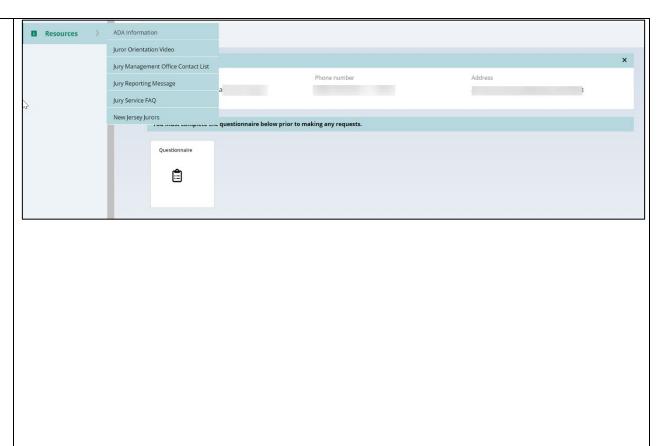




#### Resources/Quick Links:

Quick Access links to Jury Service resources will be available within the Resources tab on the left navigation panel.

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### View/Answer Questionnaire:

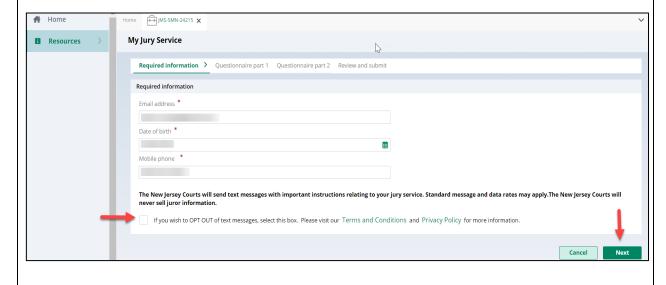
1. Select 'Questionnaire'

Note: 'Contact us' section has the email, phone number and address of the County Jury Office.

Note: You must complete the questionnaire prior to making any requests.

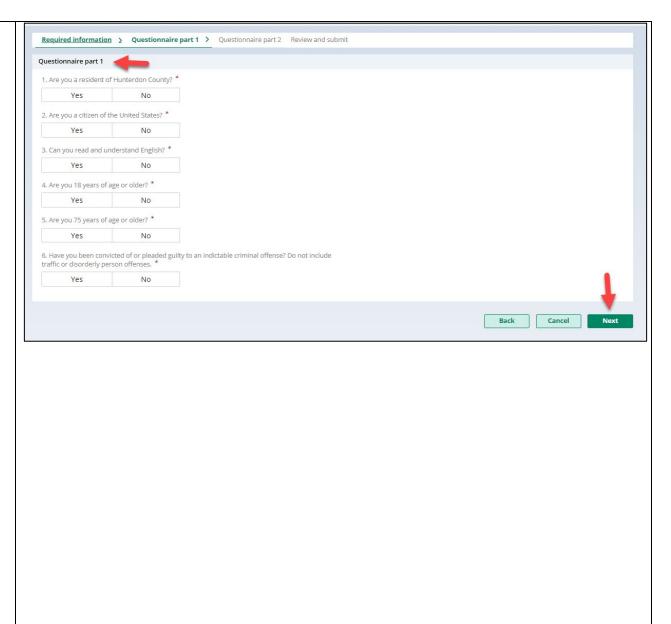
- 2. Provide all information with a \* (e.g., Email address, Date of birth and Mobile Phone) on the 'Required information' screen.
- Click 'OPT OUT' if you wish to <u>NOT</u> receive text messages.
- 4. Click 'Next' to save all information provided and go to the next page.





- 5. Answer Questions 1 through 6 on the "Questionnaire part 1" screen.
- 6. Click 'Next' to save information provided.

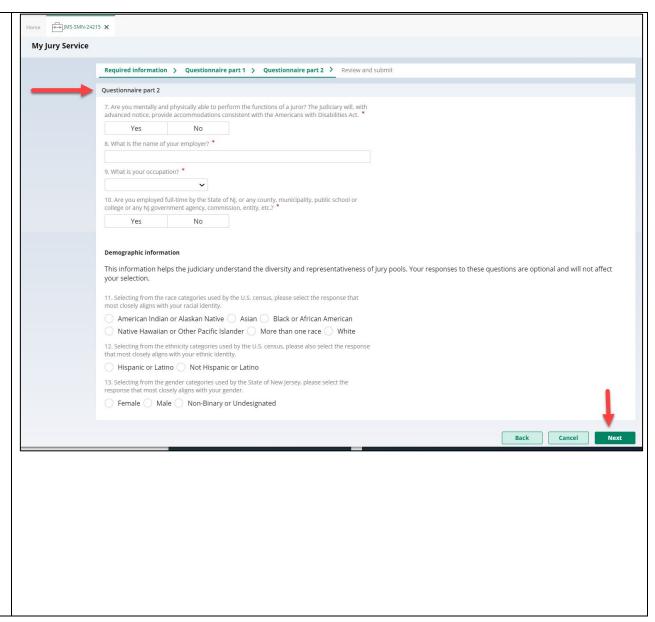
Note: Questions with \* are required.



7. Please provide answers to Questions 7 through 13 on the "Questionnaire part 2" screen.

8. Click 'Next' to save information provided.

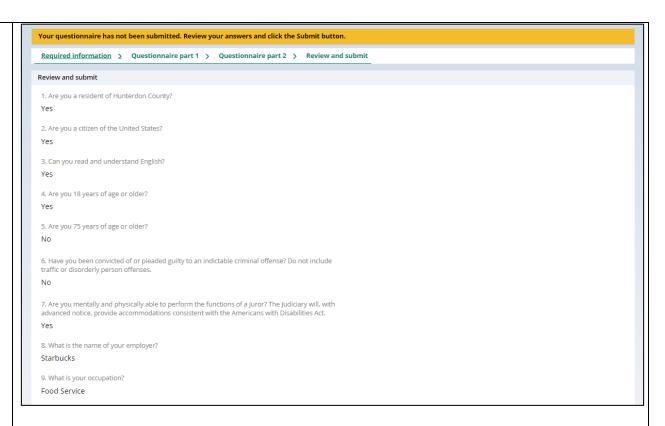
Note: Questions with \* are required.



 Please review your answers to 'Questions 1 through 13' on the "Review and submit" screen.

Note: If any changes are needed, select 'Back' to provide updates.

10. Click 'Submit' to save all information provided.



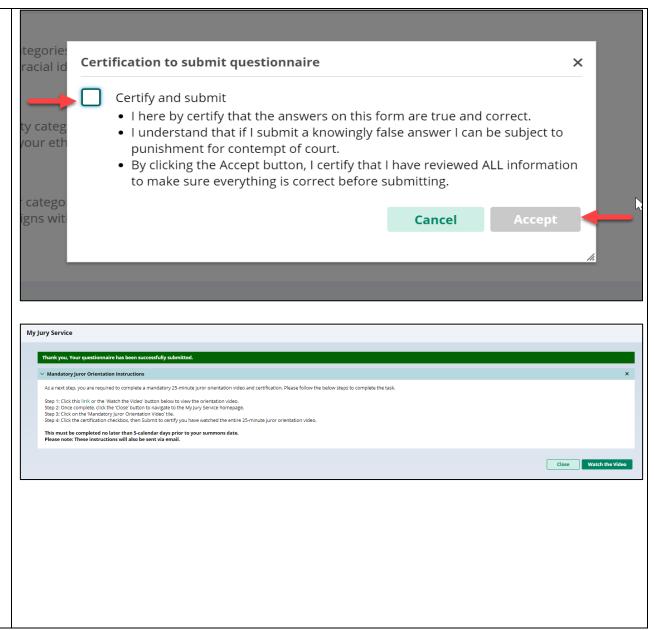
- 11. Click 'Certify and submit' at the "Certification to submit questionnaire" dialog box.
- 12. Click 'Accept' to certify you have reviewed ALL information before submitting.

After submitting, the following confirmation message will display, "Thank you, your questionnaire has been successfully submitted."

You will be prompted to complete a Mandatory Juror Orientation Video and certification which will be discussed in the next section.

Please refer to the following video for more information. https://youtu.be/ZllNgFT-4d8

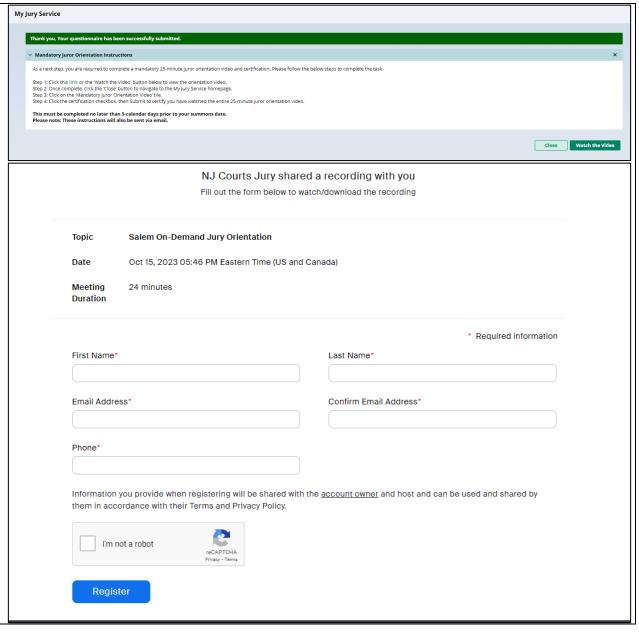
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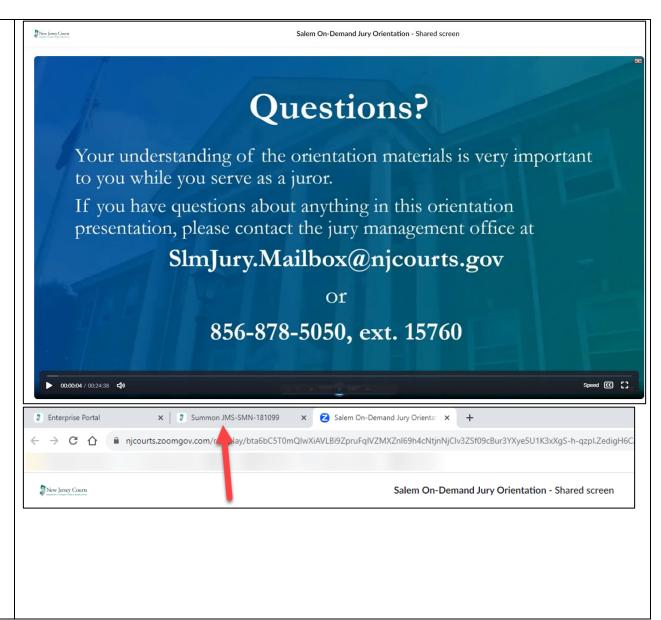
### Mandatory Juror Orientation Video:

- 1. After completing the questionnaire, you will be prompted to complete a Mandatory Juror Orientation video. Click the 'Watch the Video' button.
- 2. You will be taken to a Zoom link where you must register to watch the orientation video.
- 3. Enter all required information, check the 'I'm not a robot' checkbox, and click the 'Register' button.
- 4. After registering, the video will display.

Note: Be sure to watch the entire orientation video.



5. After watching the entire juror orientation video, navigate back to the My Jury Service portal by click on the previous tab.

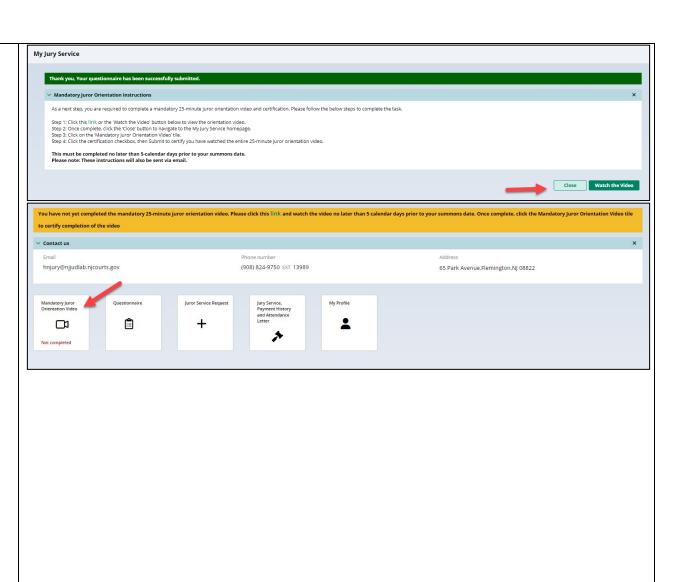


6. Click the 'Close' button to navigate to the My Jury Service home screen.

Note: A warning message will display, reminding you that you must complete the juror orientation video and certification.

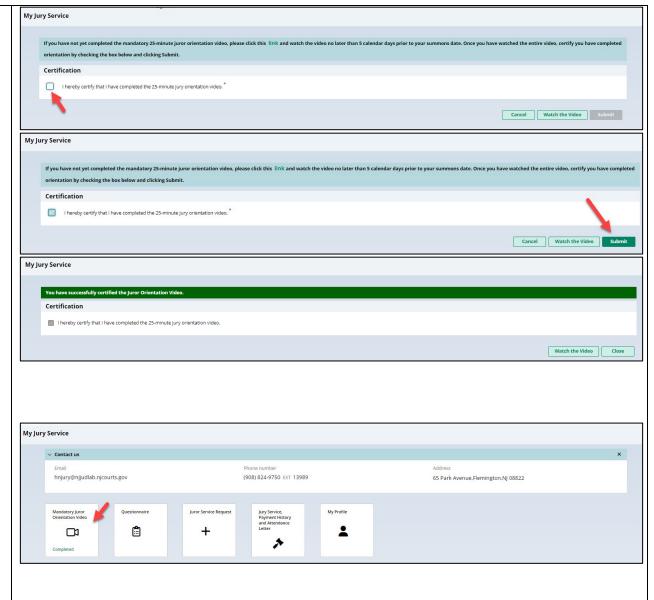
7. Once the video has been watched, click on the 'Mandatory Juror Orientation Video' tile.

Note: The tile will display 'Not completed' when video and certification has not yet been completed.



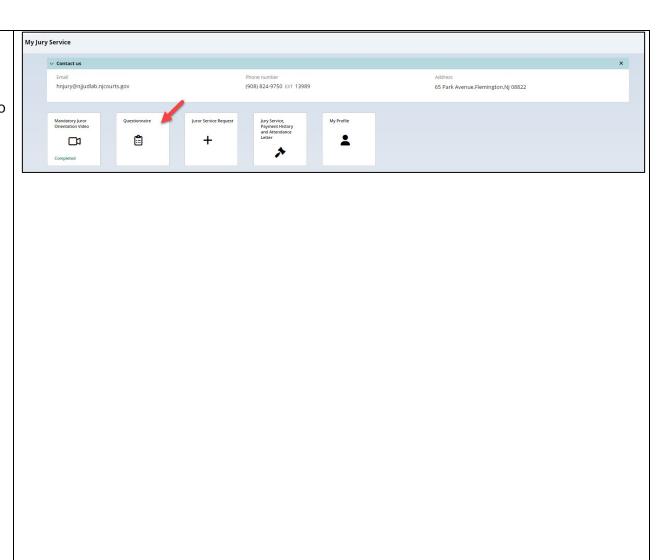
- 8. The Certification will display. Check the checkbox to certify that you have watched the entire juror orientation video. Click the 'Submit' button to submit your certification.
- A success message will display stating, 'You have successfully certified the Juror Orientation Video.'
- 10. Click the 'Close' button to go back to the My Jury Service home screen.
- 11. The Mandatory Juror
  Orientation Video tile
  will now show
  'Completed,' and the
  warning message will
  no longer display.

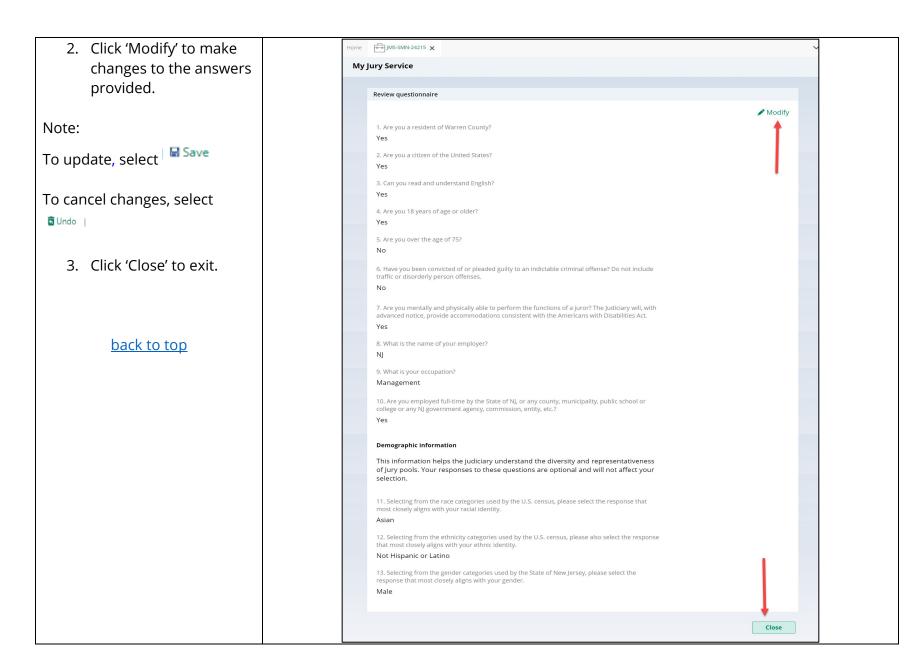
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# Review/Modify Juror Questionnaire:

1. Select 'Questionnaire' to review or modify your answers to the questionnaire.



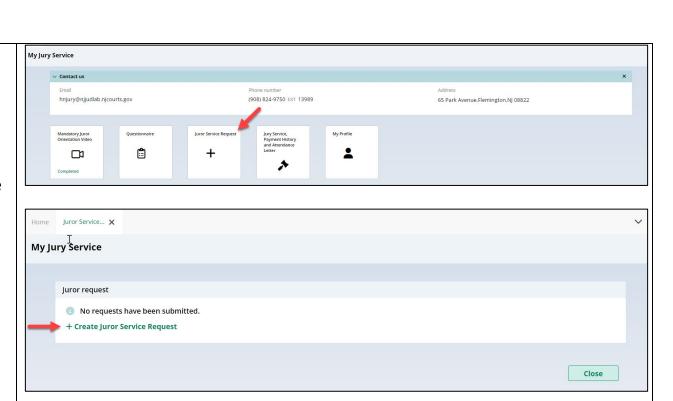


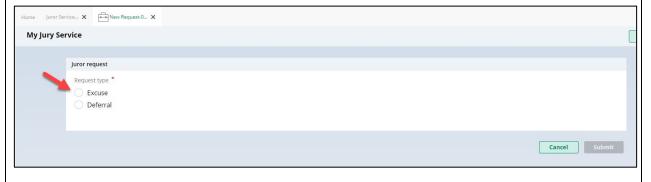
### How to Submit an Excusal Request:

1. Select 'Juror Service Request' to request an excusal or deferral and select 'Create Juror Service Request.'



2. Select 'Excuse' as the 'Request type'.

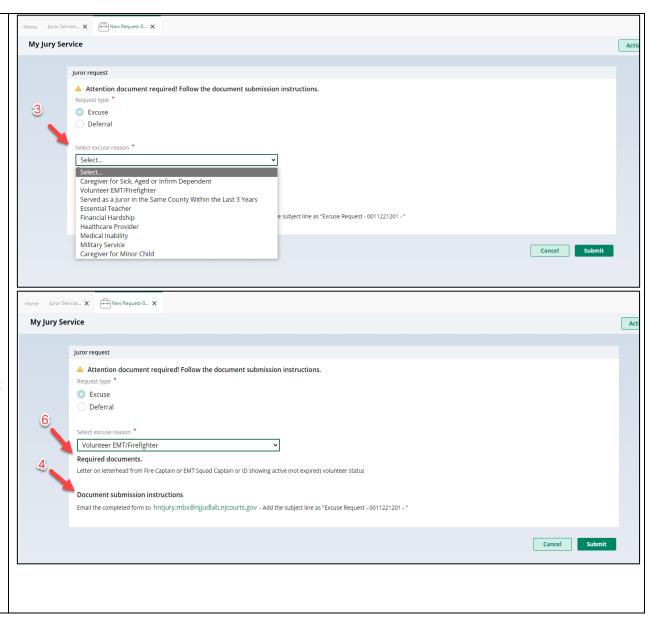




- 3. Select a reason from the "Excuse reason" drop-down.
- 4. Follow the document submission instructions.
- 5. Click 'Submit' to send the request to the jury management office.
- 6. Email the required documents for the excusal reason after submitting your request.

OR

7. Click 'Cancel' to exit without submitting request.



After submitting, the following confirmation message will display, "Excuse request JMS-SVR-### has been received successfully and under review".

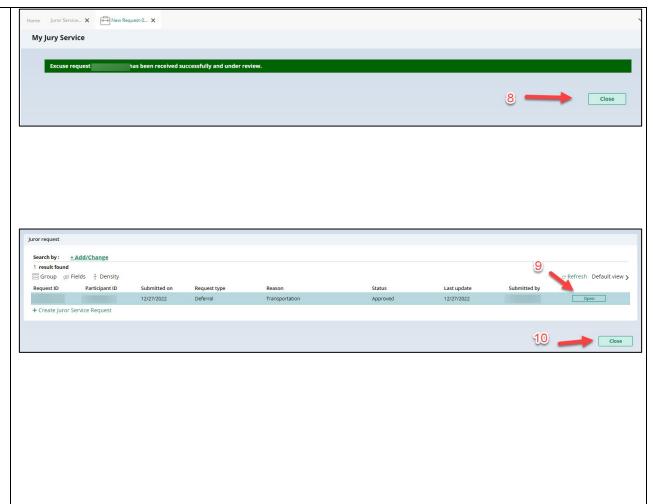
- 8. Click 'Close' to exit.
- 9. Click 'Open' to review your request.

OR

10. Click 'Close' to exit.

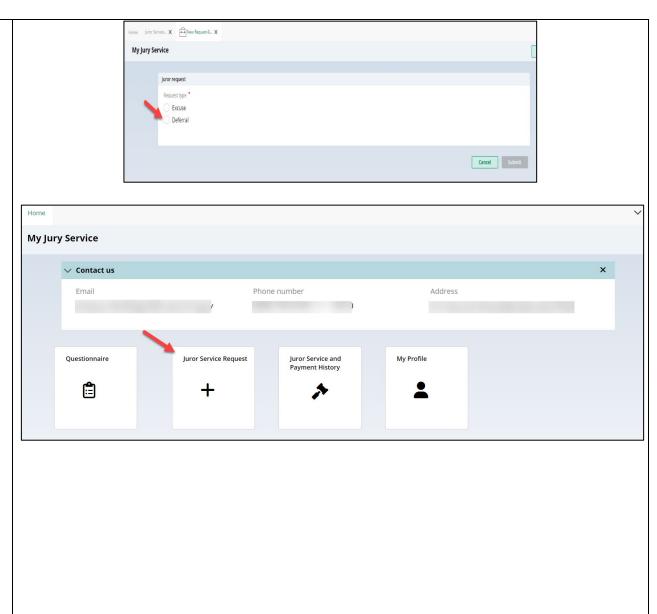
Please refer to the following video for more information. <a href="https://youtu.be/WRfAJK7d2cl">https://youtu.be/WRfAJK7d2cl</a>

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## How to Submit a Reschedule Request:

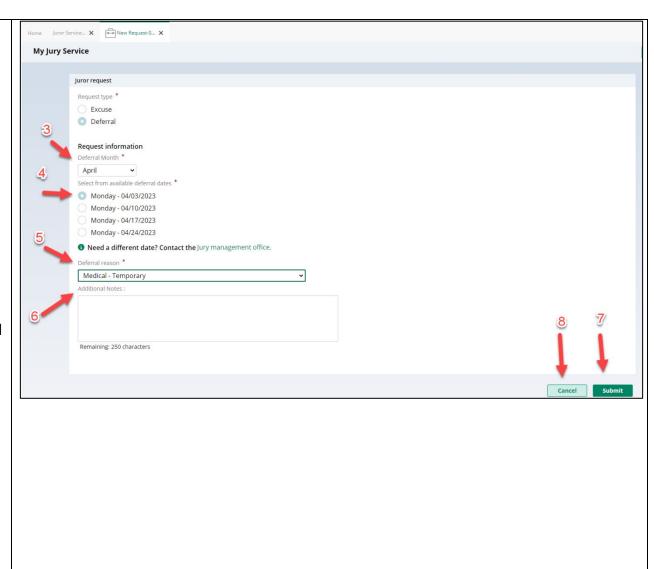
- 1. Select 'Juror Service Request' to request an excusal or deferral.
  - a. Select 'Create Juror Service Request'



- 2. Select 'Deferral' as the 'Request type'.
- 3. Select 'Deferral month' drop-down.
- 4. Select from 'available deferred dates' listed.
- 5. Select a reason from the "Deferral reason" drop-down.
- 6. Provide any optional notes in the 'Additional Notes' section.
- 7. Click 'Submit' to send request to the jury management office.

OR

8. Click 'Cancel' to exit without submitting a request.



After clicking Submit, the following confirmation message will display, "Deferral request successfully completed."

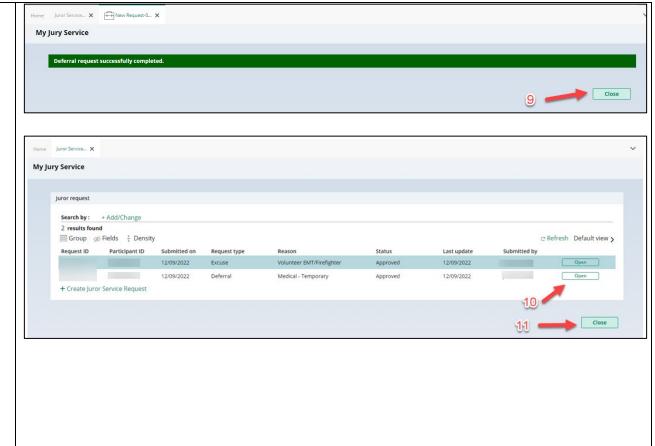
- 9. Click 'Close' to exit.
- 10. Click 'Open' to review your request.

OR

11. Click 'Close' to exit.

Please refer to the following video for more information. <a href="https://youtu.be/WRfAJK7d2cl">https://youtu.be/WRfAJK7d2cl</a>

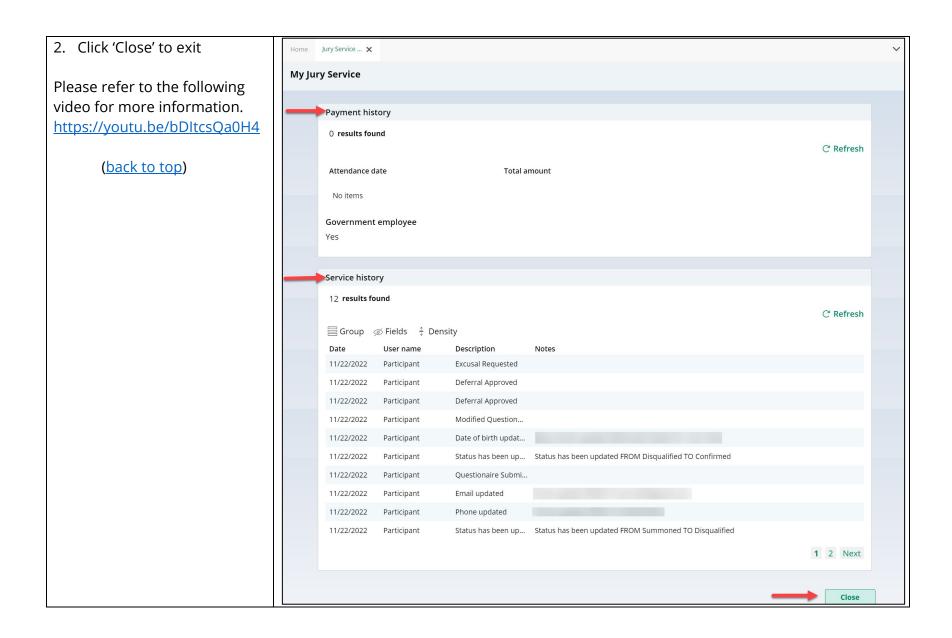
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# View Juror Service and Payment History

1. Select 'Juror Service and Payment History' to view updates for Attendance, Payment, and Service history.



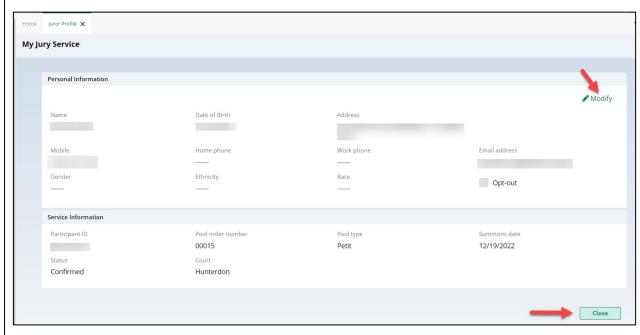


### Update Profile/Contact information

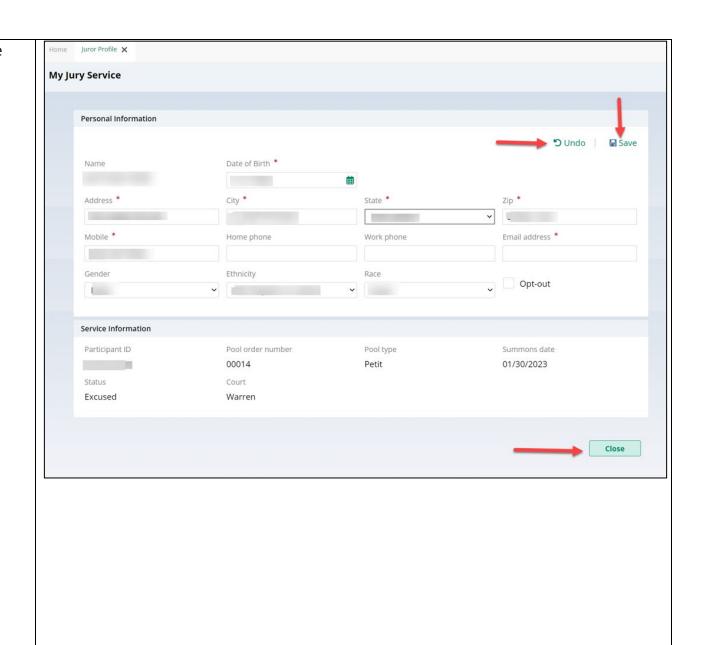
- 1. Select 'My Profile' to view Personal and Service Information.
- 2. Click 'Modify' to update personal Information.
- 3. After making updates, select 'Save.'
- 4. If changes were made in error, select "Undo."

Note: Opting out of text messages can be done anytime during the jury process using the checkbox or calling the jury office. If you opt-out for a second time, you will not be allowed to opt-in for 30 days.





5. After selecting Save, the following confirmation message will display, "Changes has been successfully saved.



6. Click 'Close' to exit. Home Juror Profile X My Jury Service Please refer to the following video for more information. ✓ Changes has been successfully saved. https://youtu.be/7FfQL83BGjs Personal Information Modify (back to top) Name Date of Birth Address Mobile Email address Home phone Work phone Gender Ethnicity Race Opt-out . . )